Public consultation outcomes
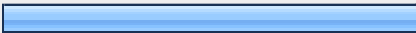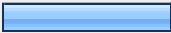
1. Which meeting did you attend?

	Response Percent	Response Count
Monday 13 September, Dumbarton Burgh Hall	15.2%	5
Tuesday 14 September, Alexandria CE Centre	**42.4%**	**14**
Wednesday 15 September, Clydebank Town Hall	**42.4%**	**14**
answered question		33
skipped question		0
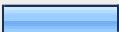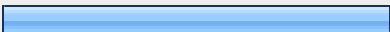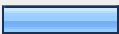
2. In your opinion what are the three most important issues in your area?

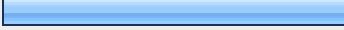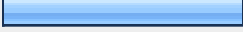|	Response Percent	Response Count
Crime/policing/anti-social behaviour	**69.7%**	**23**
Over-development/too much housing	0.0%	0
Facilities for young people	24.2%	8
Employment	66.7%	22
Economic Development	27.3%	9
Roads/traffic	18.2%	6
Education	51.5%	17
Libraries	12.1%	4
Social Work	36.4%	12
Leisure Services	12.1%	4
answered question		33
skipped question		0

3. If the council has to reduce costs, which of the following options would be the most acceptable?

		Response Percent	Response Count
Maintenance of flower beds		**62.5%**	**15**
Grass cutting		16.7%	4
Cleaning play areas		20.8%	5
Picking up litter		25.0%	6
	answered question		24
	skipped question		9

4. Thinking about any charges you have paid for Council services in the past year, what level of increase would be acceptable to you if it meant the service continues?

		Response Percent	Response Count
No increase - reduce service		17.2%	5
3% increase		**58.6%**	**17**
5% increase		17.2%	5
10% increase		6.9%	2
Is there a service that is currently offered free of charge that you would be willing to pay for? If so, please detail.			5
	answered question		29
	skipped question		4
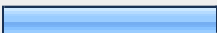
5. Which of these cultural and recreational savings would be most acceptable to you?

		Response Percent	Response Count
A reduction of community centres/relocation of community centres to other council buildings		17.2%	5
A reduction in the number of libraries, their opening hours, and fewer books replaced		31.0%	9
A reduction of museums opening hours and reduced access to collections		**65.5%**	**19**
Fewer parks and reduced maintenance of them		6.9%	2
		answered question	29
		skipped question	4

6. If school mergers were necessary, which of the following factors should help us decide the most suitable schools? Rank in order of importance - 1=most important, 5=least important

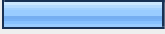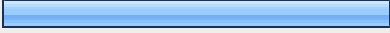|	1	2	3	4	5	Rating Average	Response Count
Condition of the building	15.4% (4)	**46.2% (12)**	7.7% (2)	19.2% (5)	11.5% (3)	2.65	26
Whether building is fit for purpose	**38.7% (12)**	9.7% (3)	22.6% (7)	22.6% (7)	6.5% (2)	2.48	31
Number of pupils in the school in relation to the size of the building	30.8% (8)	19.2% (5)	**34.6% (9)**	7.7% (2)	7.7% (2)	2.42	26
The number of children likely to need a school in the area	25.0% (7)	21.4% (6)	14.3% (4)	**28.6% (8)**	10.7% (3)	2.79	28
Travel time to the nearest school	7.1% (2)	7.1% (2)	21.4% (6)	14.3% (4)	**50.0% (14)**	3.93	28
					answered question		32
					skipped question		1

7. Adult social care for residents with learning and physical disabilities and mental health issues costs the Council £25m. Which of the following options should the Council pursue?

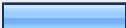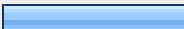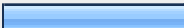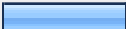|		Response Percent	Response Count
Restricted service to only those in most need		**68.0%**	17
Increase Charges		32.0%	8
	answered question		25
	skipped question		8

8. Which of the following options should the Council pursue in terms of care homes?

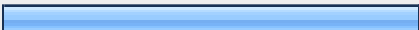|		Response Percent	Response Count
The Council continues to provide care homes at a higher cost		24.1%	7
Transfer all Council care homes to other organisations		20.7%	6
Joint venture between Council and Private or Voluntary Sector provider		**58.6%**	**17**
	answered question		29
	skipped question		4

9. What matters most in arranging care to enable people to stay in their own home (care at home)? Rank in order of importance - 1=most important, 5=least important

	1	2	3	4	5	Rating Average	Response Count
Standards for care, as set by the Care Commission, are met	**43.5% (10)**	26.1% (6)	8.7% (2)	4.3% (1)	17.4% (4)	2.26	23
Lowest cost	7.7% (1)	7.7% (1)	0.0% (0)	15.4% (2)	**69.2% (9)**	4.31	13
Best value - combination of cost and meeting care standards	**30.8% (8)**	19.2% (5)	26.9% (7)	11.5% (3)	11.5% (3)	2.54	26
Care provision meets the assesment of care needs	**37.0% (10)**	29.6% (8)	14.8% (4)	18.5% (5)	0.0% (0)	2.15	27
Care is provided by council employees	19.0% (4)	0.0% (0)	14.3% (3)	23.8% (5)	**42.9% (9)**	3.71	21
Continuity of staff providing care	18.5% (5)	18.5% (5)	**29.6% (8)**	25.9% (7)	7.4% (2)	2.85	27
					answered question		31
					skipped question		2

10. Which of the following services do you access online?

	Response Percent	Response Count
Council Service Information	**90.9%**	10
Council tax payments	18.2%	2
Rents	0.0%	0
Special Uplifts	27.3%	3
Planning applications	27.3%	3
Building applications	0.0%	0
Licensing	0.0%	0
On line booking systems	18.2%	2
	answered question	11
	skipped question	22

11. Would it be acceptable to integrate services into one building, for example...?

	Response Percent	Response Count
Community Centres	**63.2%**	12
Museum Services	36.8%	7
Libraries	42.1%	8
Are there any other services that you would like to integrate into one building? If so, please detail		4
	answered question	19
	skipped question	14