

WEST DUNBARTONSHIRE COUNCIL

Report by the Director of Community Health and Care Partnership Community Health and Care Partnership Committee: 20 August 2014

Subject: Care Inspectorate Reports for Older People's Care Homes operated by Independent Sector in West Dunbartonshire

1. Purpose

- 1.1 To provide Members with a routine up-date on the most recent Care Inspectorate inspections of independent sector older peoples' Care Homes within West Dunbartonshire.

2. Recommendations

- 2.1 The Committee is asked to note the content of this report.

3. Background

- 3.1 Care Inspectorate inspections focus on any combination of 4 thematic areas: quality of care & support; environment; staffing; and management & leadership.
- 3.2 Any care home which has been awarded Grade 2 (i.e. weak) or less and/ or have requirements placed upon them will usually be inspected again within the following twelve weeks. These follow-up visits present the opportunity to demonstrate progress on the improvement action plan agreed and to have an improved grade awarded if merited.
- 3.3 Committee will recall from previous reports that the CHCP's Quality Assurance Section continue to monitor the independent sector care homes in line with the terms of the National Care Home Contract; and arrange monitoring visits to ensure continued progress is being maintained in relation to agreed improvement plans. In addition, CHCP staff work with independent sector providers to maintain their awareness of new developments and provide opportunities to share good practice/learning via correspondence and regular care home provider meetings.
- 3.4 The independent sector Care Home reported within this report is:
- Clyde Court Care Home

Copies of the inspection reports can be accessed on the Care Inspectorate web-site: www.scswis.com.

4. Main Issues

Clyde Court Care Home

4.1 Clyde Court Care Home is owned and managed by Four Seasons (No 9) Limited. The care home was inspected on 16th May 2014 and the report published on 20th June 2014. The following grades were awarded:

- For the theme of *Care and Support* – Grade 3/Adequate.
- For the theme of *Environment* – Grade 3/Adequate.
- For the theme of *Staffing* – Grade 3/Adequate.
- For the theme of *Staffing* – Grade 3/Adequate.

4.2 The inspection report detailed the following two requirements to be addressed:

- Ensure that they meet the health, welfare and safety needs of the residents who lack capacity to decide about their medical treatment, care and support. To achieve this they must ensure Section 47(1) certificates authorising treatment are valid. This is to be completed within 3 months of receipt of the inspection report. The provider has confirmed that work on this requirement has commenced and will be completed within the timescale.
- Make proper provision for the health, welfare and safety of service users. To do this they must ensure actions are taken to address issues identified in health and safety checks, specifically with the maintenance of emergency lighting in the home. This is to be completed within 3 months of receipt of the inspection report. The provider has confirmed that their maintenance contractor is aware of the works required and will be completed within the timescale given.

4.3 The table below summarizes the grades between for the last two inspections for the Care Home:

| Care Home | Previous Grades | | | | | | Current Grades | | | | | |
|--|-----------------|---|---|---|---|---|----------------|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 6 | 1 | 2 | 3 | 4 | 5 | 6 |
| | 15 January 2014 | | | | | | 16 May 2014 | | | | | |
| Clyde Court Care Home <ul style="list-style-type: none"> • Care & Support • Environment • Staffing • Management & Leadership • | | | ✓ | | | | | | ✓ | | | |

5. People Implications

5.1 There are no people implications.

6 Financial Implications

6.1 The National Care Home Contract provides an additional quality payment, by the Council, to Care Homes if the Care Inspectorate Inspection report awards grade of 5 or 6 in the Quality of Care and Support thematic area. There is a

second additional quality payment if the high grade in Quality of Care and Support thematic area is coupled with a grading of a 5 or 6 in any of the other three thematic areas.

- 6.2** The National Care Home Contract also accounts for providers receiving low grades of 1 or 2 in the Care Inspectorate Inspection report. If either of these grades are awarded it may trigger the withdrawal of the quality funding component, resulting in a reduction of £20 per resident per week from the weekly fee payable.
- 6.3** There are no financial implications for the Council in this Inspection Report for Clyde Court Care Home.

7. Risk Analysis

- 7.1** Grades awarded to a service after a Care Inspectorate inspection are an important performance indicator for registered services. For any service assessed by the Care Inspectorate, failure to meet requirements within the time-scales set out could result in a reduction in grading or enforcement action. Consistently poor grades awarded to any independent sector Care Home would be of concern to the CHCP and the Council, particularly in relation to the continued placement of older people by the authority in such establishments.

8. Equalities Impact Assessment (EIA)

- 8.1** No issues were identified in a screening for potential equality impacts.

9. Consultation

- 9.1** Not relevant or required for this report.

10. Strategic Assessment

- 10.1** West Dunbartonshire Community Health & Care Partnership's Strategic Plan 2014-15 reflects the West Dunbartonshire Council Strategic Plan 2012-17 which identifies "improve care for and promote independence with older people" as one of the its five strategic priorities.



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Appendices: None

Background Papers: All the inspection reports can be accessed from
http://www.scswis.com/index.php?option=com_content&task=view&id=7909&Itemid=727

Wards Affected: All.