

## 2009/10 INCOME - Sales Fees Charges Review

			Demand RISK	09/10 EST BOOK FIG	ANNUAL ADDITIONAL 5%	Yes/No	ANNUAL ADDITIONAL 10%	Yes/No	DETAIL OF INCOME
CORPORATE	LEGAL	SALES FEES AND CHARGES	High	50,500	2,525	No	5,050	No	Recharging of Legal work to External Clients
CORPORATE	LEGAL	INCOME OTHER AGENCIES/ OTHER FEES	High	8,420	421	No	842	No	- current year burden in not meeting estimate
CORPORATE	OFFICE ACCOM	SALES FEES AND CHARGES	Low	2,030	102	Yes	203	No	current year burden in not meeting estimate
CORPORATE	REGISTRARS	REG & MARRIAGE ACCOM FEES	High	144,980	7,249	No	14,498	No	Income from Private Parties
CORPORATE	CLYDEBANK TOWN HALL	SALES FEES AND CHARGES	High	56,040	2,802	No	5,604	No	Fees for Weddings - current year burden in meeting estimate
CORPORATE	ENV HEALTH	CUSTOMER & CLIENT RECEIPTS	High	51,590	2,580	No	5,159	No	Hall Lets - current year burden in meeting original estimate
EDUCATION	PRIMARY	SCHOOL MEALS	Low	397,730	19,887	No	39,773	Yes	Pest Destruction- current year burden in meeting original estimate
EDUCATION	PRIMARY	ACCOMMODATION CHARGES	High	408,830	20,442	No	40,883	No	School Meals
EDUCATION	SECONDARY	ACCOMMODATION CHARGES	High	208,480	10,424	No	20,848	No	Set at Council August 2009
EDUCATION	SEC	SCHOOL MEALS	Low	527,370	26,369	No	52,737	Yes	Set at Council August 2009
EDUCATION	SPECIAL	INC OLA	High	143,770	7,189	No	14,377	No	School Meals
EDUCATION	COMM LEARNING	SALES FEES AND CHARGES	High	71,710	3,586	No	7,171	No	Charges for places re children residing outwith WDC. Burden in meeting this years estimate - some income lost
EDUCATION	COMM LEARNING	INCOME OTHER BODIES	Low	3,000	150	No	300	Yes	Mainly hire of halls - burden in meeting this years estimates
EDUCATION	SPORTS DEVELOPMENT	FEES AND CHARGES	Low	16,130	807	No	1,613	Yes	
EDUCATION	SPORTS DEVELOPMENT	FOOTBALL & SWIMMING DEVELOPMENT	Low	236,940	11,847	No	23,694	Yes	
EDUCATION	OUTDOOR ED	SALES FEES AND CHARGES	Low	20,668	1,033	No	2,067	Yes	Charges to people attending outdoor ed courses
EDUCATION	QIS	OTHER INCOME	Low	18,680	934	No	1,868	Yes	Recharges for training provided by QIS
EDUCATION	PRE 5	MEALS AND CATERING	Low	21,780	1,089	No	2,178	Yes	Income from children buying a lunch
EDUCATION	PRE 5	CHARGING EXTRA PLACES	Low	278,000	13,900	No	27,800	Yes	
EDUCATION	PRE 5	MISCELLANEOUS INCOME	Low	87,760	4,388	No	8,776	Yes	
EDUCATION	LIBRARIES	CUSTOMER & CLIENT RECEIPTS	Low	64,090	3,205	No	6,409	Yes	Pcopier inc , non book overdue , subscriptions, sales ( books,pubs etc )
EDUCATION	CULTURAL SERVICES	MISCELLANEOUS INCOME	Low	480	24	No	48	Yes	
EDUCATION	MUSEUMS	CUSTOMER & CLIENT RECEIPTS	Low	1,180	59	Yes	118	No	Misc Sales
HEED	VTU	CUSTOMER & CLIENT RECEIPTS	High	64,450	3,223	No	6,445	No	MOTs and meter checks (on taxi's)
HEED	DESIGN	SALES FEES AND CHARGES	High	120,330	6,017	No	12,033	No	Private and Rechargeable work
HEED	LIGHTING	CUSTOMER & CLIENT RECEIPTS	High	12,540	627	No	1,254	No	Various/Glasgow City Council
HEED	TRAFFIC MGT	SALES FEES AND CHARGES	High	216,720	10,836	No	21,672	No	Bus shelters and street furniture
HEED	OUTDOOR REC	CATERING	High	1,030	52	No	103	No	Vending
HEED	OUTDOOR REC	SALES FEES AND CHARGES	High	171,690	8,585	No	17,169	No	Golf, pitch lets
HEED	PUBLIC CONVENIENCES	INCOME OTHER AGENCIES	High	2,500	125	No	250	No	
HEED	LEISURE	SALES FEES AND CHARGES	Low	1,175,000	58,750	Yes	117,500	No	
HEED	HALLS	LETS	High	30,000	1,500	No	3,000	No	
HEED	HALLS	RENTS	High	2,880	144	No	288	No	
HEED	HALLS	VENDING	High	570	29	No	57	No	
HEED	COMMUNITY EDUCATION CENTRE	SALE OF MEALS	High	48,960	2,448	No	4,896	No	
HEED	COMMUNITY EDUCATION CENTRE	PRIVATE PARTY INCOME	High	90,130	4,507	No	9,013	No	
HEED	SKYPOINT	RENTS	High	43,720	2,186	No	4,372	No	
HEED	SKYPOINT	LETS	High	2,810	141	No	281	No	
HEED	DENNY CIVIC	SALES FEES AND CHARGES	High	17,820	891	No	1,782	No	
HEED	REFUSE DIS	SALES FEES AND CHARGES	High	47,340	2,367	No	4,734	No	
HEED	REFUSE DIS	CHARGES TO USERS	High	2,140	107	No	214	No	
HEED	BURIAL	SALES FEES AND CHARGES	Low	410,000	20,500	Yes	41,000	No	
HEED	REFUSE COLL	COMMERCIAL RECHARGES	High	587,920	29,396	No	58,792	No	Private Business empty bins
HEED	REFUSE COLL	SALES FEES AND CHARGES	High	79,950	3,998	No	7,995	No	Sale of Wheeled bins
HEED	GYPSY TRAVELLERS	RENT	High	48,860	2,443	No	4,886	No	Rent for people using site
HEED	DEVELOPMENT SVCS	SALES FEES AND CHARGES	High	1,060	53	No	106	No	
HEED	DEVELOPMENT SVCS	OTHER	High	12,640	632	No	1,264	No	
HEED	BUS DEV	OTHER	High	25,110	1,256	No	2,511	No	Income other LA's (Argyll & Bute)
HEED	ESTATES	CHARGES TO USERS	High	23,850	1,193	No	2,385	No	Admin Fees, property leasing
HEED	ESTATES	OTHER	High	25,960	1,298	No	2,596	No	
HEED	CREMATORIUM	SALES FEES AND CHARGES	Low	1,025,000	51,250	Yes	102,500	No	Cremation fees
HEED	CREMATORIUM	CHARGES USERS	High	1,080	54	No	108	No	
HEED	CREMATORIUM	MISCELLANEOUS INCOME	High	2,100	105	No	210	No	
HEED	PLANNING	COMFORT FEES	High	26,000	1,300	No	2,600	No	Letters of Comfort - Legal
HEED	PLANNING	BUILDING WARRANTS	High	320,000	16,000	No	32,000	No	Extensions/buildings
HEED	PLANNING	OTHER INCOME	High	29,490	1,475	No	2,949	No	Mapping Fees, enquire4s, income other LA's
SOCIAL WORK	DAY CENTRES ELDERLY	CUSTOMER & CLIENT RECEIPTS	Low	35,960	1,798	No	3,596	Yes	Charges for Meals. Require to ensure there is no double count on this in line with introduction of new charges
SOCIAL WORK	LEARNING DIFFICULTIES - DAY CEN	INCOME FROM OTHER LOCAL AUTHORITIES	Low	23,430	1,172	No	2,343	Yes	Day Care - Auchentoshan
SOCIAL WORK	HOME CARE	CUSTOMER & CLIENT RECEIPTS	Low	369,800	18,490	No	36,980	Yes	Charges to Homecare users. Require to ensure there is no double count on this in line with introduction of new charges
SOCIAL WORK	LEARNING DIFFICULTIES - RES CARE	COMM CARE CHARGES	Low	10,870	544	No	1,087	Yes	Payment for accommodation in homes
SOCIAL WORK	RES ACCOM - OLDER PEOPLE	COMM CARE CHARGES	Low	25,560	1,278	No	2,556	Yes	
SOCIAL WORK	RES ACCOM - OLDER PEOPLE	CUSTOMER & CLIENT RECEIPTS	Low	1,326,170	66,309	No	132,617	Yes	
SOCIAL WORK	RES ACCOM - OLDER PEOPLE	INCOME FROM OTHER LOCAL AUTHORITIES	Low	41,820	2,091	No	4,182	Yes	

Annual income

9,323,418

## Option A and B

All income lines - either 5% or 10%

from 1/12/09 - 4 months current year

Annual income

155,390

310,781

466,171

932,342

Departmental recommendations (split 5% / 10% by recommendation)

Annual income

from 1/12/09 - 4 months current year

130,661

350,624

43,554

116,875

Page 1

## Option C

from 1/12/09 - 4 months current year

Annual income

160,428

481,284

## New Charging Options Summary

	2009/10 Value £	2010/11 Value £
Chief Executive		
Corporate Services		
Educational Services	75,100	225,200
Housing Environmental & Economic Development	26,667	230,000
Social Work & Health Services	406,833	1,220,500
	<b>508,600</b>	<b>1,675,700</b>

Page 2

\* assumes 1/12/09 start

**NEW CHARGING OPTIONS : EDUCATION**

<b>Division of Service</b>	<b>Description</b>	<b>2009/10 Value (assumes 1/12/09 start)</b>	<b>2010/11 Value</b>	<b>User Groups likely to be affected</b>	<b>Comment</b>
Primary/Secondary	Charge parents for 'privelege seats' on school contracts - spare seats allocated on buses after eligible children have been accomodated - £5 per week per child over 40 weeks	£3,100	£9,200	Currently 46 primary & secondary pupils would be affected	We would be unable to run extra contracts for further non-eligible parents.
Primary/Secondary	Breakfast Clubs - increase charges from 10pence per day per child to £1 per day per child (5 days over 40 weeks) Pupils in receipt of clothing grant would remain at 10P	£33,333	£100,000	Estimated usage in currently 25 schools - 1,250 children per day	The current costs of the service is Primary £0.152m; secondary £0.082m; special £0.025m. Currently charging policy is £0.10 per child per day. Review underway to allow vunerable children access to this service at minimal charge, whilst charging reasonable levels from others
Pre 5	Out of school care	£38,667	£116,000	163 children over 5 service areas	Nursery voucher scheme (until at least 2015) would ensure full refund of increase to parents. Increase hourly charges from current £2.75 (under 5 years) &£2.25 (over 5 years) per hour to £4 - in line with average of other providers
				Page 3	
		<b>£75,100</b>	<b>£225,200</b>		

**WEST DUNBARTONSHIRE COUNCIL****NEW CHARGING OPTIONS : HEED**

<b>Division of Service</b>	<b>Description</b>	<b>2009/10 Value (assumes 1/12/09 start)</b>	<b>2010/11 Value</b>	<b>User Groups likely to be affected</b>	<b>Comment</b>
Grounds Maintenance	Introduce a care of garden scheme charge, of £75 per annum per user		£120,000	Elderly & Disabled.	There is a risk that the number of users may reduce on the introduction of a charge. It is unlikely that any income would be due during 2009/10 based upon the time of year
Waste Services	Introduction of a charge on special uplifts	£26,667	£80,000	Council wide population on an ad hoc basis	Risk of increased fly tipping
Leisure	Introduction of charges for swims for school children during summer & easter holidays		£30,000	School children	No additional income would be generated during 2009/10. Income generated during easter and Summer holidays
		<b>£26,667</b>	<b>£230,000</b>		

**NEW CHARGING OPTIONS : SOCIAL WORK**

<b>Division of Service</b>	<b>Description</b>	<b>2009/10 Value (assumes 1/12/09 start)</b>	<b>2010/11 Value</b>	<b>User Groups likely to be affected</b>	<b>Comment</b>
Homecare	Introduce a charge of £1.50 for value of hot meals provided to clients	£44,333	£133,000	570 people - almost all Older People	This quoted saving would be affected by any corporate general uplift
Homecare	Increase charge for Home care practical support by 25% to £25 per week	£30,833	£92,500	410 people - almost all Older People	This quoted saving would be affected by any corporate general uplift
Community Alarms	Increase charges for Community Alarms by £0.50 to £2.04 per week	£12,400	£37,200	1,490 people - mainly Older People	This quoted saving would be affected by any corporate general uplift. The impact would affect all community alarm users. The impact may be that some people will withdraw from the service (previous introduction of community alarm charge to all users resulted in approximately 100 people withdrawing from service). Impact may also be that people who are being assessed and offered the community alarm service may refuse due to the charge. The service is an emergency call out service and if clients refuse or withdraw from service, this may result in increased admissions to hospital and long term care after emergencies have taken place.
Community Alarms	Introduce charge for Telecare service at £0.50 per week per sensor, for additional telecare sensors, other than the basic community alarm and pendant service.	£4,600	£13,800	280 people - mainly Older People	This would be a new charge and may result in a withdrawal from the service being provided. On average people have 2 additional sensors resulting on an average weekly charge of £1 per week.
Housing Support Services	Introduce Flat-rate charge for Housing Support Services (Homecare already charging)	£166,667	£500,000	Around 250 people in total across client groups, including Learning Disability, Mental Health, Addiction clients some Older People and people with Physical Disability, including Acquired Brain Injury	This would be a new charge and will impact on approximately 200-300 service users receiving Housing Support services (Mental Health service users subject to compulsory orders will not be charged). The rate of charge used in this estimate of income is £40 per week assuming 50 weeks per year attendance.
Day Care Services	Increase charge to cover full cost of food provided. Charge to increase from £1.33 to £2.20	£15,000	£45,000	Approximately 200 in Older People's day care and Learning Disability	Currently service users make a contribution to the provision of catering at day care facilities, however this does not cover the cost of the food provided. It may be possible to charge a full economic rate for the catering provided including recovery of staff costs, etc as this may not be deemed to be free personal care.
Residential Accommodation - Older People	INCREASE CHARGES TO PEOPLE IN RECEIPT OF FREE PERSONAL CARE BUT WHO HAVE CAPITAL IN EXCESS £20,000 AND THEREFORE PAY FOR A PROPORTION OF SERVICE COSTS	£30,333	£91,000	Approximately 26 Older People	Would mean that clients will deplete their capital resources quicker and arrive as free clients sooner. This could be as short term gain but no assessment of client capital is available to gauge timescale. This option would affect 18 clients at present - though this will fluctuate over time. The proposal will see client's charges increase from £316 per week to £383 per week. Affected by any corporate general uplift.
Day Care Services	Introduce charge for provision of transport to and from Day Care - up to the full cost of the transport provided. Suggested charge would be £5 per round trip	£69,333	£208,000	Approximately 70 people with Learning Disabilities and around 90 Older People	Currently these service users are provided with free transport to and from day care facilities. It would be possible to charge to cover the up to the full cost of the provision of transport. The charge to recover the full cost would be around £17 per day, therefore a suggested charge of £5 per day (round trip from Home to the Day Centre and return).
Physical Disability	Introduce charge for special needs equipment	£33,333	£100,000	Around 500 people per year with physical disability	Currently equipment is provided free of charge, however the Council is able to charge for equipment. This option assumes a charge of around 50% of cost, though it would be possible to charge full cost
		<b>£406,833</b>	<b>£1,220,500</b>		