WEST DUNBARTONSHIRE COUNCIL

Licensing Standards Officers Report

Licensing Board Review Hearing : 14 February 2012

Premises: WDLBPREM 0187 Address: 148 Montrose Street Premises Licence Holder: Mrs Tubassum Akbar Designated Premises Manager: Mrs Tubassum Akbar Licensed Hours: 10am to 10pm, Monday to Sunday.

This report is provided following a Licensing Board determination to review the personal licence of Mrs Tubassum Akbar. For the purposes of the hearing the content of the report is restricted to the compliance history of the above premises since the period of suspension was lifted in November 2011. Mrs Akbar is the sole Personal Licence Holder and Designated Premises Manager for these premises.

Following a Licensing Board instruction to monitor the premises, 6 visits have been made to the premises since the last meeting. The information in this report relates to the level of compliance and information found during a visit to the Premises on the 5 January 2012.

During this visit it was found that the premises continue to remain fully compliant with the basic requirements of the legislation. Further to this, the Board should note the following:

- 1. That complete retraining of all staff has taken place, and all paperwork relating to training has been updated accordingly.
- 2. That a written "Challenge 25" policy has been incorporated. A signed copy of this policy is available for each member of staff.
- 3. That advice given to utilise the most experienced staff members at times when there is a high demand from youngsters seeking alcohol has been carried out.
- 4. That refusal of service is continuing to take place and is being recorded in the refusals book. Further to this, on 20 January 2012 the premises were involved in a refusal of a sale to a person whom it was believed was acting on behalf of persons aged under 18. It should be noted that a representative of the premises telephoned the Police to inform them of this.

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Peter Clyde Licensing Standards Officer Date : 6 February 2012

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