

Internal Audit Benchmarking – Performance Indicators for 2018/19

Performance Indicator	<u>WDC</u>	<u>Council A</u>	<u>Council B</u>	<u>Council C</u>	<u>Council D</u>	<u>Council E</u>
FTE of Audit Resource	5.1	5.0	2.3	5.0	3.5	3.1
PI 1 - Planned productive audit days per £1m gross revenue expenditure	1.71	2.11	1.72	1.88	0.79	0.56
PI 2 Customer Satisfaction	94%	96%	n/a	96%	n/a	96%
PI 3a- Average planned productive days per core review (2018/19)	24.55	20.65	21.45	22.29	19.71	16.25
PI 3b - Average planned productive days per core review (2019/20)	25.0	21.82	25.70	21.36	19.71	16.25
PI4 - Average time spent per core review	33.07	21.19	20.80	23.63	18.53	17.45
PI5 - PSIAS Compliance level	89.74%	92.31%	n/a	97.44%	n/a	94.87%
P I6 - Cost of audit per £million of gross revenue expenditure	563.39	682.53	682.85	683.65	333.33	228.05