

# Report by Interim Head of Health and Community Care Management Group: 21 June 2022

**Subject:** Independent Delivery and Improvement Group

## 1. Purpose

1.1 The purpose of this report is to summarise the current activity within West Dunbartonshire HSCP Independent Delivery and Implementation Group.

#### 2. Recommendations

**2.1** It is recommended that the Board note the contents of this report.

### 3. Background

- 3.1 The Independent DIG works to a Local Outcomes Improvement Plan (LOIP) and the key local outcomes detailed in the LOIP are:
  - People are supported to live independently
  - The quality of life for older people is improving

#### 4. Main Issues

- **4.1** The Independent DIG met on the 11<sup>th</sup> April 2022 and discussion built on previous discussion at the last meeting to consider the 3 Key Themes within the LOIP that focus on the broad headings of:
  - Carers Supporting carers and also those they care for to live independent lives
  - Activity As both an action that in itself helps promote independence, and also as a functional action which is a component part of the assessment for frailty scoring
- **4.2** The main focus of this meeting was to consider the heading of 'Carers promoting independence' and generate discussion to identify additionality that the Independent DIG could provide to support Carers.

- 4.3 Kim McNab presented an initiative that the Carers Centre will be implementing for consideration for inclusion in the LOIP. This initiative is named 'Carer Aware' and will engage with local businesses to offer them 'Carer Aware' training, led by the Centre's Marketing and Engagement person.
- 4.4. This training will recognise that carers often had limited time away from home and their caring duties to complete activities such as food shopping, attending the hairdresser, visiting the bank. This causes stress and anxiety which is enhanced when faced with queues.
- 4.5 The initiative will allow Carers to recognise accredited local businesses and therefore know that they can identify themselves as a carer and the business will be in a position to support their needs.
- 4.6 Further discussion is required (as noted in the LOIP) to consider the appropriateness of this initiative within the LOIP and the relevant outcome measures that would be agreed.
- 4.7 The existing LOIP was reviewed and older aims that have subsequently been superseded or no longer relevant removed.
- 4.8 The West Dunbartonshire 'Unscheduled Care Design and Delivery Action Plan' contains a number of work streams, specifically under the 'Falls and Frailty Delivery Programme', that will promote independence and empowerment for citizens.
- 4.9 A summary of these activities will be presented to the next DIG to allow members to consider any potential for additionality that the DIG could provide.
- 4.10 The current LOIP is now in progress, with process and outcome measures being considered at the next meeting.
- 5. People Implications
- **5.1** Nil
- 6. Financial Implications
- **6.1** Nil
- 7. Risk Analysis
- **7.1** NA
- 8. Equalities Impact Assessment (EIA)
- **8.1** NA

- 9. Consultation
- 9.1 NA.
- 10. **Strategic Assessment**
- **10.1** The LOIP will link with relevant HCSP / Local Authority Strategic action points

Person to Contact: Fiona Taylor Background Papers: NA Wards Affected: