

WEST DUNBARTONSHIRE COUNCIL

Report by Executive Director of Social Work and Health

Social Work and Health Improvement Committee: 17 June 2009

**Subject: Care Commission Inspection Reports for Independent Sector
Care Homes in West Dunbartonshire**

1. Purpose

- 1.1** To provide Members with information regarding the most recent Care Commission inspection reports received covering independent sector Care Homes in West Dunbartonshire.

2. Background

- 2.1** The first report covering Care Commission reports, on eight independent sector Care Homes with in West Dunbartonshire and detailing the new Inspection grading system introduced, was approved by the Social Work and Health Improvement Committee of 15th April 2009.
- 2.2** This report covers Care Commission reports on four of the Care Homes that have recently been issued; the four homes are Castle View Nursing Home, Edinbarnet, Strathleven Care Home and Sunningdale. The reports were from unannounced inspections and the Care Commission continue to focus on any combination of the four thematic areas. The themes are; quality of care and support, environment, staffing and management & leadership.
- 2.3** Castle View Nursing Home is owned and managed by Southern Cross Healthcare Ltd. The other three homes are owned and managed privately.

3. Main Issues

- 3.1** Since the previous Committee of 15th April 2009 Millhaven Care Home in Clydebank has closed. Throughout the later months of 2008 and in to 2009 they had a consistently low occupancy rate and finally closed on 30th April 2009.
- 3.2** Copies of the most recent inspection reports for all seven independent sector Care Homes in West Dunbartonshire Council can always be accessed on the Care Commission website.
www.carecommission.com/index.php?option=com_content&task=view&id=24&Itemid=45
- 3.3** During 2008-09 the Care Commission and Mental Welfare Commission for Scotland have a programme of joint inspections covering thirty homes across Scotland. The inspection report issued by the Care Commission contains details of their findings and any issues brought to their attention by the Mental Welfare Commission.

- 3.4** In each of the four most recent inspection reports a number of positive statements were made by both residents and carers in relation to the care they receive, activities, rooms, staff and the quality of food provided. The reports also commented on the positive progress being achieved by the homes.
- 3.5** For three of the homes the tone of the reports was positive, with gradings of adequate or good being awarded and no requirements or enforcement action required. Grades awarded matched gradings the homes received in the previous inspection reports. The inspection report for Castle View Nursing Home detailed five requirements. The table below details the number of requirements and grades achieved during the last inspections for all the homes;

Care Home	GRADINGS				Requirements
	Quality of Care and Support	Quality of Environment	Quality of Staffing	Quality of Management and Leadership	
Castle View	2	4	4	4	5
Edinbarnet	4	4	Not inspected	Not inspected	0
Strathleven	3	3	3	4	0
Sunningdale	4	4	4	4	0

- 3.6** The requirements for Castle View Nursing Home related to the home's system for the recording of medication received and administered. It also related to ensuring all medications be administered as prescribed. All requirements had a timescale of 3 weeks for remedial work to be completed.

4. Personnel Issues

- 4.1** Staff from the Quality Assurance and Training team monitors the care homes in line with the terms of the national care home contract and keep providers aware of new developments via correspondence and regular care home provider meetings. These meetings are organised as a forum for sharing information and to assist with improvements with in the homes. In one report the home's participation in these meetings was viewed by the inspector as a strength.

5. Financial Implications

- 5.1** As a result of the low grade received in their inspection report there are financial implications for Castle View Nursing Home.
- 5.2** The National Care Home Contract provides 'additional quality funding' payments to Care Homes in return for specific developmental elements. An element of the contract is that providers accept a system whereby a low grading of a 1 or 2, on the Care Commission's Quality Assessment Framework, triggers a review of funding.
- 5.3** This review of funding has resulted in a reduced payment of £6.81 per week for nursing care for each resident being paid to this home by the Council. The higher rate can be re-instated once the Care Commission has reviewed the low grading and agreed to amend it to a higher grading of 3 or above.

6. Risk Analysis

- 6.1** Failure to meet the requirements within the timescales set out could result in a reduction in grading or enforcement action. Castle View Nursing Home has submitted an action plan to address the requirements and recommendations in their report.
- 6.2** The low grading of 1 or 2 can result in the withdrawal of the 'additional quality funding' payment to a Care Home. This may have an impact on the financial viability of the provider being able to deliver the service.

7. Conclusion & Officers Recommendation

- 7.1** The most recent Inspection reports for three of the independent sector Care Homes in West Dunbartonshire Council were very positive. The other was positive in three areas with a low grade in one as a result of a single issue.
- 7.2** Members are asked to note the three reports and to support the actions being taken to meet the requirements noted in the other Care Commission inspection report.

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Appendices : None

Background : The information provided in Care Commission Inspection Reports
Website address
:-http://www.carecommission.com/index.php?option=com_content&task=view&id=24&Itemid=45

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Wards Affected : All