Appendix 2: Revenue Budget Proposals 2009-2010 – An Improving Council

Generated on: 13 August 2010

05-Customer Service 05.1 Out-of-Hours Service

Action	Status	Progress Bar	Due Date	Managed By	Latest Note	Milestones Description	Note	Due Date	Completed
That Council agree to instruct the CMT to develop a fully integrated West Dunbartonshire Emergency System (BB/56)		61%	25 Jan 2011	Stephen West	Two meetings of new working group have taken place, full scoping exercise now underway, however delayed slightly due to annual leave during July 2010	Analyse scoping questionnaires		29 Jan 2009	Yes
						Complete Revision of Scope of current provision		30 Sep 2010	No
						Complete scoping exercise questionnaire to all departments		29 Aug 2008	Yes
						Convene Working Group	Due to other urgent issue group meting delayed - met 2 June 2010	14 May 2010	Yes
						Develop remit		28 May 2008	Yes
						Develop terms of reference		10 Jul 2008	Yes
						Identification of Senior group to take forward next stage	Subject to agreement by CMT 9/3/10	16 Mar 2010	Yes
						Identify options and produce Option Appraisal		31 Oct 2010	No
						Interim report to CMT on initial scoping and recommendations	To CMT 9 march 2010	09 Mar 2010	Yes

L L		1	1	1		· · · · ·
			for improvement opportunities			
			Meet with Executive and DSW&H		30 Jun 2009	Yes
			Option appraisal exercise for SW standby		29 May 2009	Yes
			Options report for CCTV review		27 Feb 2009	Yes
			Produce final report to Council		25 Jan 2011	No
			Produce report on recommendations to CMT		15 Dec 2010	No
			Remaining milestones moved to new action & Attached to 10-14 SW&H Departmental Plan	Remaining milestones moved to new action & Attached to 10-14 SW&H Departmental Plan	31 Mar 2010	Yes
			Scoping questionnaires returned for analysis		28 Nov 2008	Yes
			Submit report to Director of Social Work		27 Feb 2009	Yes
			Undertake literature review "A study of social crisis services"		30 Sep 2008	Yes
			Visit to SLC Standby/ Community Alarm Service		31 Aug 2009	Yes
			Visits to integrated CS services, EDC and Ayrshire Councils		27 Feb 2009	Yes

Actio	Action Status			
0	Completed			
	Assigned; In Progress			
	Unassigned; Check Progress; Not Started			
	Overdue			
	Cancelled			