

Appendix 2

Resident Group Comment	Response
The policy should have a section on performance monitoring	Section on performance monitoring included in policy
Targets should be included in policy	Targets are reported separately to Corporate & Efficient Governance Committee in accordance with the Council's performance management framework
Training should be provided for resident's groups on rent arrears	We will undertake further discussion on training requirements with residents groups
Why is there a four week overlap?	There is a statutory obligation to provide 28 days notice of termination of a tenancy
Why don't we have a reward scheme for tenants that pay	There is no budgetary provision for a reward scheme this year. This issue has been passed to the Manager of Resources (Housing) to be considered as part of the budget process next year