

SCSWIS Action Plan Care Homes for Older People

Mount Pleasant House

Inspected Completed on (date): Monday 15th August 2011

Quality Statement 1.3

We ensure that service user's health and wellbeing needs are met.

Requirement 1

The provider must undertake a review of staffing provision so that, at all times, suitably qualified and competent persons are working in the care service in such numbers as are appropriate for the health, welfare and safety of service users. The outcome must be provided to SCSWIS on completion.

Timescale for achievement: Four weeks from the date of receipt of this report.

Action Planned:

We have reviewed staffing provision by increasing the amount of staff on each shift including weekends. All staff are trained or in the process of completing an appropriate qualification. Agency staff only cover for sickness for day duty and we are in the process of interviewing for a vacant night duty post.

Timescale:

Completed

Responsible Person:

Jennifer Clift

Requirement 2

The provider must ensure that a programme of social and recreational activities informed by the needs, choices and preferences of service users is devised and implemented.

Timescale for achievement: Two months from the date of receipt of this report.

Action Planned:

The new care plan incorporates a record of service users' choices and their expectation of meaningful activities and how we would work towards meeting this. There is also a weekly diary of normal living activities. An activity recording sheet is completed along with a monitoring form which reflects any enjoyment / benefit. We have devised a new programme of activities and commenced a new activity recording sheet which is part of the new care plan. We have nominated one member of staff to attend a focus group on activities for all clients. It is expected that this group will start in November. Internal transport has proven to be a problem with regards to 1/2 day or all day trips for groups of clients. Accessing finances from families for trips for individuals has proven to be difficult.

Timescale:

January

Responsible Person:

Jennifer Clift

Requirement 3

The provider must ensure that training for staff in the provision of meaningful activity, including dementia awareness and activities for people with dementia, is sourced to provide staff with the skills they need to fully meet the needs of service users.

Timescale for achievement: Three months from the date of receipt of this report.

Action Planned:

Training for staff will be sourced by the team leader who has completed her Dementia champion training. Support will be sourced from the dementia champion trainer. The need for a focus group has been identified to address the requirement for meaningful activities for all clients. A member of staff from Mount Pleasant has been nominated to take part.

Timescale:

December

Responsible Person:

Jennifer Clift

Requirement 4

The provider must ensure that personal plans which set out how service users' health, welfare and safety needs are to be met are devised and maintained.

Timescale for achievement: One month from the date of receipt of this report to train staff and a further four months to fully complete all personal plans.

Action Planned:

New person centered care plans have been devised which meet the needs of the service users' health, safety and wellbeing. We have completed the necessary staff training for all care workers. Care workers are in the process of introducing the new care plans.

Timescale:

January

Responsible Person:

Jennifer Clift

Requirement 5

The provider must ensure that effective arrangements are put in place to make sure that SCSWIS is notified of all significant accidents in accordance with notification procedures.

Timescale for achievement: With immediate effect on receipt of this report.

Action Planned:

We now notify SCSWIS of all significant accidents.

Timescale:

Completed

Responsible Person:

Jennifer Clift