

WEST
DUNBARTONSHIRE
COUNCIL

Annual Report 2019 20

Our vision, values and ethos

“ West Dunbartonshire Council will deliver high quality services, led by priorities identified by the communities of West Dunbartonshire, in an open and transparent way ”

Introduction

Our community remains at the heart of everything we do and all that we stand for in West Dunbartonshire. Serving, supporting and empowering our citizens continued to be a key focus of the work of this Council in 19/20.

The role of the people of West Dunbartonshire and the employees of our Council has perhaps never been as vital as in the year that has passed.

While this annual report covers the period April 2019 - March 2020, a period before we understood the wide reaching impact Covid-19 would have on our communities, citizens and services, I feel it is important to acknowledge the response of our employees and our communities to this worldwide health crisis.

Before highlighting the progress we have made in the last year, I must celebrate the efforts of our residents, community groups and of course our dedicated employees during this pandemic. Collectively their efforts helped shield our most vulnerable and saved lives. As we move forward into 20/21 our commitment to delivering with, not for, our citizens to improve lives in our communities has never been more crucial.

Empowering our citizens remains a key driver for the Council, supported by our first ever Community Empowerment Strategy. By working together we will deliver the changes necessary to improve the lives of all residents.



In this annual report, our third of this administration, we set out the progress we have made to deliver on the commitments made in our Strategic Plan to provide high quality services which are led by priorities identified by the communities of West Dunbartonshire. Our vision supports the wider aspiration that West Dunbartonshire is a great place to live, work and visit.

During 2019/20 West Dunbartonshire Council has:



- Started development of the £15m Renton School Campus
 - Invested £5.5m to improve key road routes across West Dunbartonshire including resurfacing
 - Invested £1.5m to improve neighbourhoods for residents by resurfacing pathways, planting new trees and introducing and enhancing play areas
 - Distributed £500k to groups and activities to improve life chances for young people through the Year of the Young Person Fund
 - Invested £250k to create 42 new modern apprenticeship roles for young people across the Council providing them with their first step towards a new career
 - Invested £50k to fund the installation of new defibrillators across our communities so that residents can access help in an emergency
 - Provided £10k of funding to support groups helping to tackle loneliness in our communities
 - Delivered a programme of free summer holiday activities across the area's schools benefiting 8,094 children from P1 to S3 and 843 adults
 - Provided 4,600 interventions assisting local residents to maximise income from benefits worth £10.3m
 - Organised an innovative community conference on tackling domestic abuse, the first of its kind in Scotland, which was attended by over 200 residents
 - Delivered 126 new build homes as well as a range of internal and external housing upgrades
 - Started work on four new build Council housing developments and agreed to build 113 affordable homes at the former Aitkenbar and Haldane primary school sites
 - Supported hundreds of school pupils through the delivery a holiday hunger programme
 - Launched the new Pavillion Care and training facility in Levensgrove Park
- This brief snapshot of achievements highlights the ongoing positive change being delivered for the citizens of West Dunbartonshire, and builds on a solid foundation for delivery of our priorities over the remaining years of this Strategic Plan.

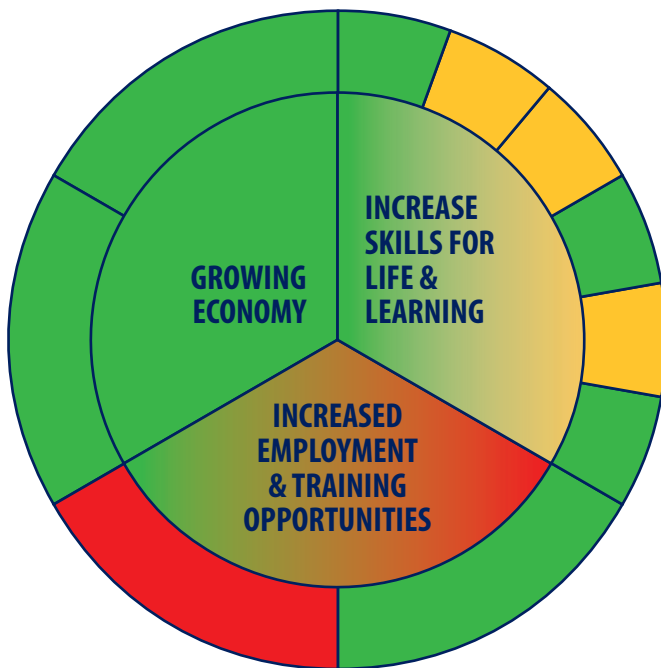
A handwritten signature in black ink, appearing to read 'J McColl'.

Jonathan McColl
Council Leader, West Dunbartonshire Council

A strong local economy and improved job opportunities



Our measures



KEY



TARGET MET



TARGET NARROWLY MISSED



TARGET NOT MET

For more info on the wheel, please click [here](#), or visit:
www.west-dunbarton.gov.uk/council/performance-and-spending





99%
of pupils
achieved one or
more national
qualifications



delivered a programme
of free summer holiday
activities for over 8000
P1 - S3 pupils

£700k

invested to support
individuals and
families through
Family Learning Hubs



353

residents
supported
to secure
employment

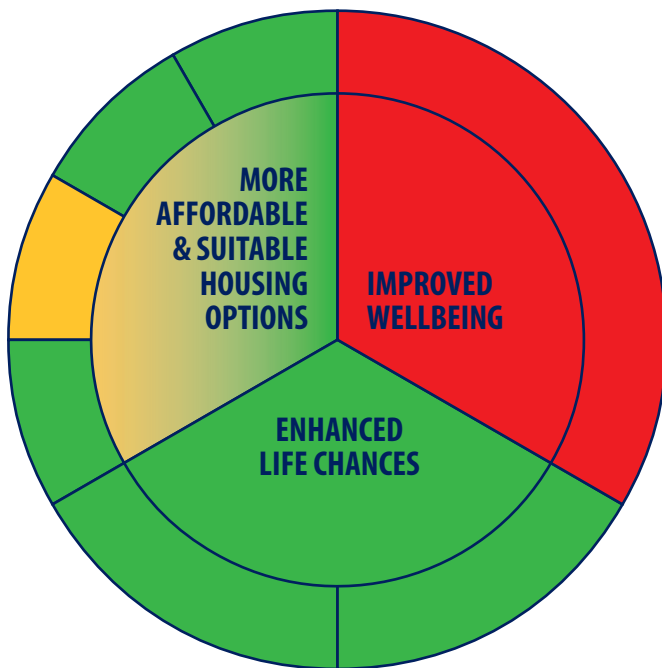
140

young people
helped into
apprenticeships

Supported individuals, families and carers living independently and with dignity

2

Our measures



KEY



TARGET MET



TARGET NARROWLY MISSED



TARGET NOT MET

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4,600

interventions provided assisting local residents to maximise income from benefits worth £10.3m



in partnership with Macmillan launched a new service to support those diagnosed with cancer by providing dedicated one-to-one assistance



**WE ARE
MACMILLAN.**
CANCER SUPPORT

£50k



invested to fund the installation of new defibrillators across our communities



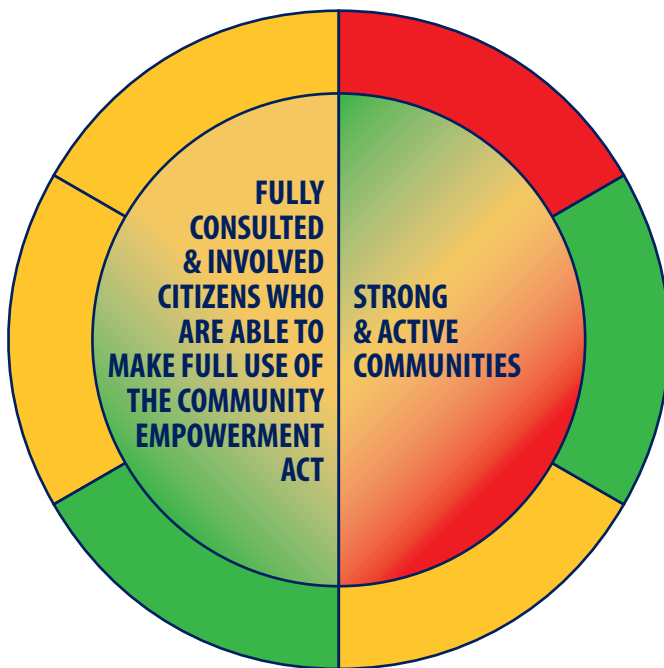
provided work experience and training for 30 adults with Additional Support Needs through community cafes in Balloch and Dumbarton



Meaningful engagement with active, empowered and informed citizens who feel safe and engaged

3

Our measures



KEY



TARGET MET



TARGET NARROWLY MISSED



TARGET NOT MET

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£90k

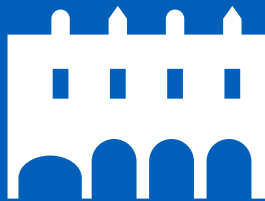
invested through the
Improvement Fund to support
local neighbourhoods as part
of Your Community

£70k

invested in community
groups supporting our
most vulnerable residents

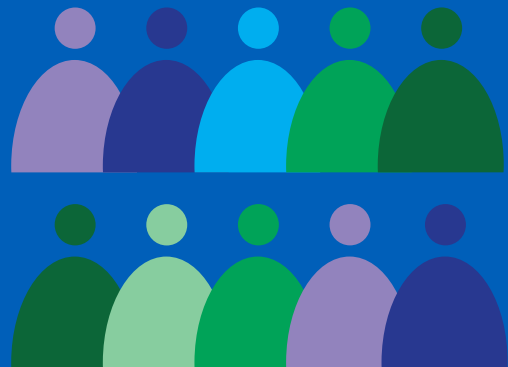


£5m



consulted with over 250
residents on bringing the
historic Glencairn House
in Dumbarton into community
use with a £5m investment

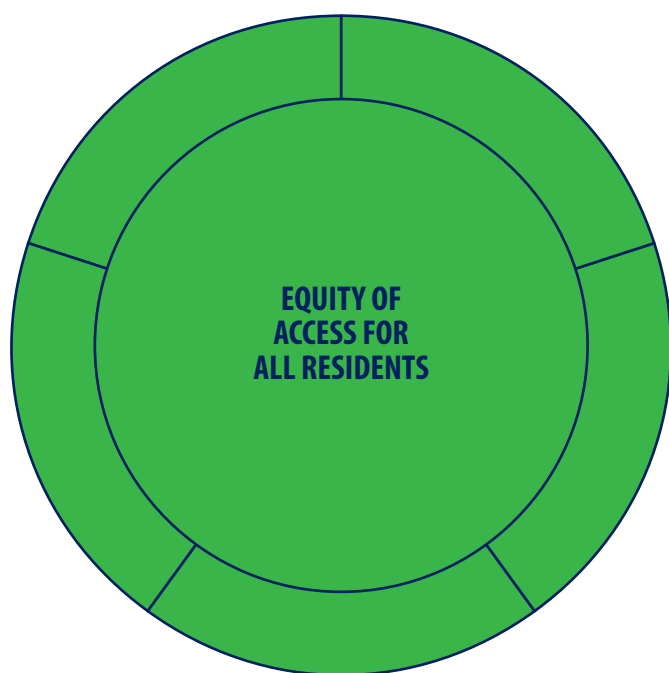
worked with our
communities and
residents to develop
the Council's first
ever Community
Empowerment Strategy



Open, accountable and accessible local government

4

Our measures



KEY



TARGET MET

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supported more online transactions via the website than ever before and increased accessibility



developed plans to launch One Stop Shops in all of the area's libraries providing opportunities for residents to access face-to-face support in their local community

invested in development and upgrade of Clydebank Museum, Alexandria Heritage Centre and Dalmuir Gallery



delivered a successful 'Booked!' literary festival

Effective and efficient frontline services that improve the everyday lives of residents

5

Our measures



KEY



TARGET MET



TARGET NARROWLY MISSED



TARGET NOT MET

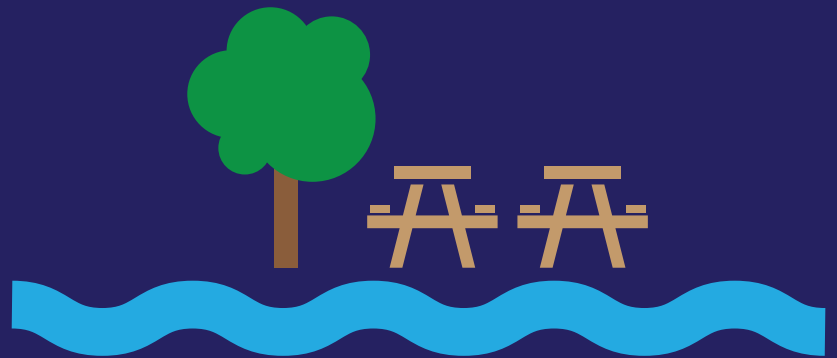
For more info on the wheel, please click [here](#), or visit:
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592

residents struggling with finances
supported by negotiating debt
payments worth more than £4.4m

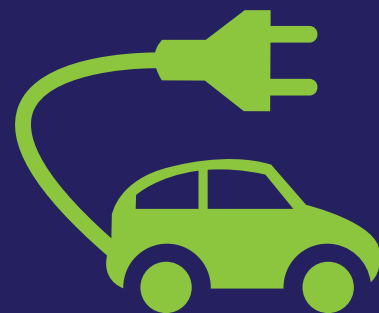
£2m



invested to improve
neighbourhoods for residents
(planting trees, upgrading play areas
and improving winter maintenance)



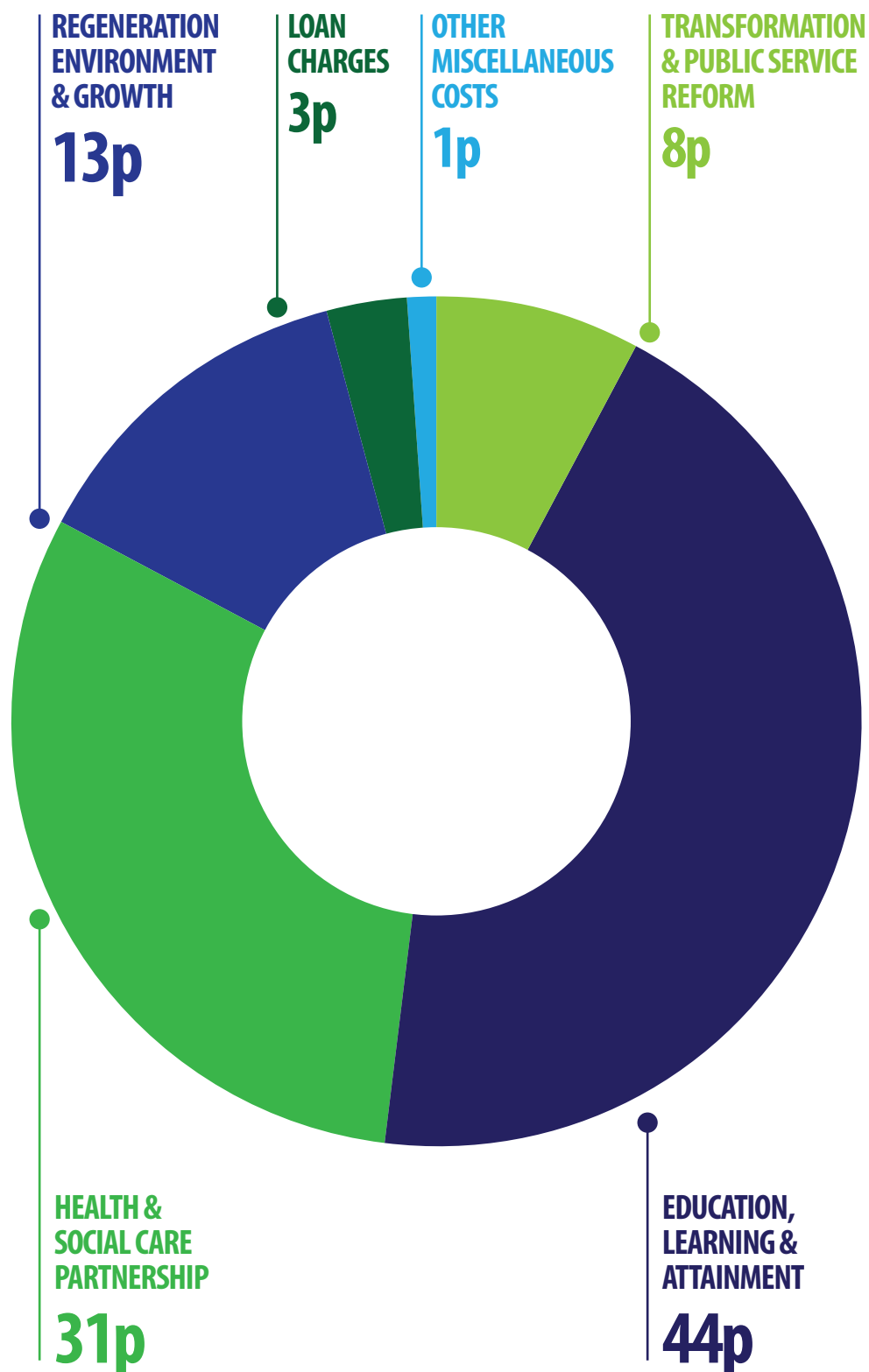
Launched a new sensory
space and community garden
for residents and visitors
to enjoy at Alexandria Library



invested to create
additional electric
car charging points
in communities

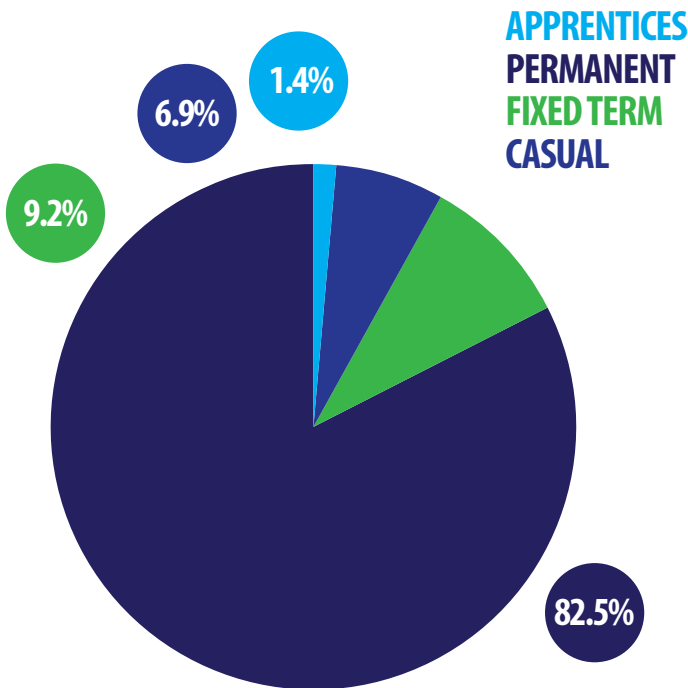
Council budget

How each £ is spent



Council workforce

Workforce breakdown

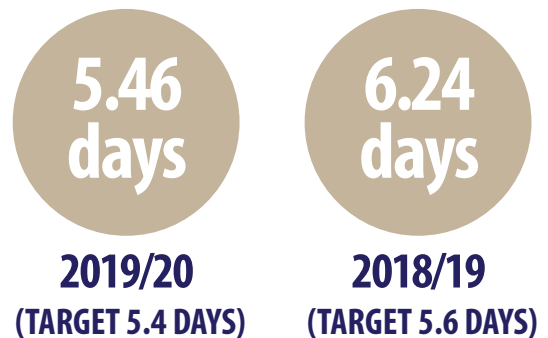


Absence stats

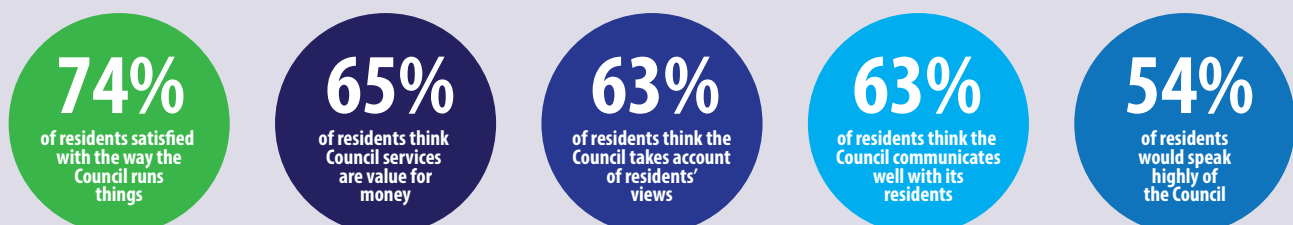
Sickness absence days per employee per year




Sickness absence days per teacher per year



Resident satisfaction in 2019/20





Find out how the Council is
performing by visiting:

**[www.west-dunbarton.gov.uk/
council/performance-and-spending](http://www.west-dunbarton.gov.uk/council/performance-and-spending)**

Email us at:

performance@west-dunbarton.gov.uk