

WEST DUNBARTONSHIRE COUNCIL

Report by the Director of Community Health & Care Partnership Community Health & Care Partnership Committee: 21st May 2014

Subject: Care Inspectorate Reports for Support Services operated by Independent Sector Providers in West Dunbartonshire

1. Purpose

- 1.1** To provide Members with a routine up-date on the most recent Care Inspectorate assessment for one independent sector support service for Older People service within West Dunbartonshire.

2. Recommendations

- 2.1** The Committee is asked to note the content of this report.

3. Background

- 3.1** Care Inspectorate inspections focus on any combination of four thematic areas. These themes are: quality of care and support; environment; staffing and management & leadership.
- 3.2** The independent sector support service reported within this report is:
- Bield Housing & Care, Housing Support West Area C (Branch). Services provided in the Alexandria area.
- 3.3** Some providers, who operate multiple services across Scotland, register groups of their services with the Care Inspectorate on a 'Branch' basis rather than an individual service. Bield Housing & Care operates in this manner.
- 3.4** Copies of the inspection reports can be accessed on the Care Inspectorate web-site: www.scswis.com.

4. Main Issues

Bield Housing & Care, Housing Support West Area C

- 4.1** Bield Housing & Care, Housing Support West Area C provides housing with support for older people within 24 Bield Sheltered and Very Sheltered Housing Schemes located across Central Scotland and includes services located in the West Dunbartonshire Council area. They operate four Sheltered Housing/Very Sheltered Housing complexes in the Alexandria area. The service was inspected on 8th November 2013 with the report being published on 26th January 2014. The following grades were awarded:
- For the theme of *Care and Support* – Grade 4/ Good.
 - For *Staffing* – Grade 4/4 Good.
 - For *Management and Leadership* - Grade 4/Good.

4.2 There were no requirements detailed in the inspection report.

4.3 The table below summarises the gradings between the last two inspections:

Service	Previous Grades						Current Grades					
	1	2	3	4	5	6	1	2	3	4	5	6
14 November 2012							8 November 2013					
Bield Housing Support				✓						✓		
• Care & Support												
• Environment					✓					✓		
• Staffing					✓					✓		
• Management & Leadership												

5. People Implications

5.1 There are no people implications.

6 Financial Implications

6.1 There are no financial implications.

7 Risk Analysis

7.1 Grades awarded to a service after a Care Inspectorate inspection are an important performance indicator for registered services. For any service assessed by the Care Inspectorate, failure to meet requirements within the time-scales set out could result in a reduction in grading or enforcement action. Consistently poor gradings awarded to any independent sector service would be of concern to the CHCP and the Council, particularly in relation to the continued referral of vulnerable people by the CHCP to such services.

8. Equalities Impact Assessment (EIA)

8.1 No issues were identified in a screening for potential equality impacts.

9. Consultation

9.1 Not relevant or required for this report.

10. Strategic Assessment

10.1 The Council's Strategic Plan 2012-17 identifies "improve the wellbeing of communities and protect the welfare of vulnerable people" among the authority's five strategic priorities.



Keith Redpath
Director of Community Health & Care Partnership
Date: 1st May 2014

Person to Contact: Mrs Sharon Elliott
Quality Assurance Manager
West Dunbartonshire CHCP
Council Offices, Garshake Road
Dumbarton G82 3PU
E-mail: sharon.elliott@west-dunbarton.gov.uk

Appendices: None

Background Papers: All the inspection reports can be accessed from
http://www.scswis.com/index.php?option=com_content&task=view&id=7909&Itemid=727

Wards Affected: All.