



















Single Outcome Agreement - Indicators by National Outcome



















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APPENDIX 1

NO-01 We live in a Scotland that is the most attractive place for doing business in Europe

Local Outcomes	Indicators	Status	Short Term	Long Term	Frequency	Type	Source	Note	Performance			Targets			
									2005/06 Value	2006/07 Value	2007/08 Value	2008/09 Target	2009/10 Target	2010/11 Target	2011/12 Target
01.1 Attracted and supported the development of new and emerging businesses and supported the sustainability and growth of existing businesses	Business VAT Registrations per 10,000 population				Annual	Number	Department for Business, Enterprise & Regulatory Reform Table 1e	WDC was 32nd from 32 Councils in 2006 - the Scottish average was 28	16	16	15	17	18	19	20
01.2 Reduced amount of vacant and derelict land	Area of land removed from the vacant and derelict land register per annum (hectare)				Annual	Number	Scottish Government Development Dept- Vacant & derelict Land survey 2007 Table 17			9.2	19.1	15.2	3	3	3
01.3 Regenerated town centres and related waterfront areas	% of retail space in Alexandria town centre that is vacant				Annual	Percentage	WDC Planning			15%		10%	9%	8%	8%
01.3 Regenerated town centres and related waterfront areas	% of retail space in Dumbarton town centre that is vacant				Annual	Percentage	WDC Planning			14%		10%	9%	8%	8%
01.3 Regenerated town centres and related waterfront areas	% of retail space in Clydebank town centre that is vacant				Annual	Percentage	WDC Planning			10%		10%	9%	8%	8%
01.4 Growth of the tourism economy	Number of visitors to West Dunbartonshire				Annual	Number	STEAM – 'Scottish Tourism Economic Activity Model' supplied by Global Tourism Solutions	Target is a 2% annual increase - from 06/07 baseline		1,024,719	1,067,990	1,066,411	1,087,731	1,109,49	

NO-02 We realise our full economic potential with more and better employment opportunities for our people

Local Outcomes	Indicators	Status	Short Term	Long Term	Frequency	Type	Source	Note	Performance			Targets			
									2005/06 Value	2006/07 Value	2007/08 Value	2008/09 Target	2009/10 Target	2010/11 Target	2011/12 Target
02.1 Reduced unemployment and created employment in key sectors	Employment Rate				Annual	Percenta	NOMIS	Scottish Average 76%	71%	73.4%	73.9%	74.4%	74.9%	75.4%	76%
02.1 Reduced unemployment and created employment in key sectors	Percentage of working age people claiming Job Seekers Allowance				Annual	Percenta	NOMIS	Sept 2008: Scottish Average was 2.5%. WD is 30th from 32 Scottish Local Authorities	4.28%	4.35%	3.58%	3.9%	3.2%	3%	2.8%
02.1 Reduced unemployment and created employment in key sectors	Percentage of working age people claiming Incapacity benefit				Annual	Percenta	Futureskills Scotland	Results for 2007/08 relates to position in February 2008	12.3%	12.1%	11.9%	11%	11%	11%	11%
02.1 Reduced unemployment and created employment in key sectors	Percentage of working age people claiming Income Support				Annual	Percenta				9.9%					
02.2 A better qualified workforce	Percentage graduates in workforce				Annual	Percenta	Labour Force Survey	Economic briefing 16/1/08		11.7%	11.7%				
02.2 A better qualified workforce	Percentage of workforce with no qualifications				Annual	Percenta	NOMIS	2008/09 Target relates to Scottish Average	17.9%	18%	15.6%	13%			

NO-03 We are better educated, more skilled and more successful, renowned for our research and innovation










Local Outcomes	Indicators	Status	Short Term	Long Term	Frequency	Type	Source	Note	Performance			Targets			
									2005/06 Value	2006/07 Value	2007/08 Value	2008/09 Target	2009/10 Target	2010/11 Target	2011/12 Target
03.1 Improved achievement and attainment through life-long learning	Number of school pupils completing vocational options	?	?	?	Annual	Number									
03.1 Improved achievement and attainment through life-long learning	Number of SQAs and other qualifications awarded	✓	?	?	Annual	Number	WDC Community Learning and Development Section				222				
03.1 Improved achievement and attainment through life-long learning	Percentage of college students successfully completing classes targeted at improving literacy and numeracy	?	?	?	Annual	Percentage									
03.2 Decreased proportion of 16-19 year olds not in Employment, Education Training	Percentage of school leavers into full-time higher education	⛔	↓	↓	Annual	Percentage	Leavers Destinations 2006-7 - Scottish Government	Scottish average 30%	26%	23%		30%			
03.2 Decreased proportion of 16-19 year olds not in Employment, Education Training	Percentage of School Leavers into Employment	⚠	↑	↑	Annual	Percentage	Leavers Destinations 2006-7 - Scottish Government	Scottish average 28%	25%	27%		28%			
03.2 Decreased proportion of 16-19 year olds not in Employment, Education Training	Percentage of School Leavers into Further Education	✓	↓	↓	Annual	Percentage	Leavers Destinations 2006-7 - Scottish Government	Scottish average 23%	26%	25%		25%			
03.2 Decreased proportion of 16-19 year olds not in Employment, Education Training	Percentage of School Leavers into Training	✓	↑	↑	Annual	Percentage	Leavers Destinations 2006-7 - Scottish Government	Scottish average 5%	7%	10%		10%			
03.2 Decreased proportion of 16-19 year olds not in Employment, Education Training	Percentage of School Leavers into Positive Destinations (total)	⛔	↑	↑	Annual	Percentage	Leavers Destinations 2006-7 - Scottish Government	2007/08 Figures published December 2008. WDC was 27th from 32 Councils in 2006/07 - the Scottish average was 86%. Target is the Scottish average.	83%	84%		86%			

NO-04 Our young people are successful learners, confident individuals, effective contributors and responsible citizens

Local Outcomes	Indicators	Status	Short Term	Long Term	Frequency	Type	Source	Note	Performance			Targets			
									2005/06 Value	2006/07 Value	2007/08 Value	2008/09 Target	2009/10 Target	2010/11 Target	2011/12 Target
04-1 Improved educational attainment levels by primary school pupils	Primary 5-14 Reading	✓	↑	↑	Annual	Percentage	WDC Educational Services		84%	84%	84%	86%	86.9%	87.4%	87.9%
04-1 Improved educational attainment levels by primary school pupils	Primary 5-14 Writing	⚠	↑	↑	Annual	Percentage	WDC Educational Services		75%	75%	76%	79%	79.8%	80.3%	80.7%
04-1 Improved educational attainment levels by primary school pupils	Primary 5-14 Mathematics	✓	↑	↑	Annual	Percentage	WDC Educational Services	--enter note--	86%	87%	86%	86%	86.9%	87.4%	87.9%
04-2 Improved educational attainment levels by secondary school pupils	5+ @ level 5	✓	■	■	Annual	Percentage	WDC Educational Services		43%	43%	43%	43%	44%	44.5%	45%
04-2 Improved educational attainment levels by secondary school pupils	3+ @ level 6	✓	■	■	Annual	Percentage	WDC Educational Services		24%	25%	25%	25%	26%	26.5%	27%
04-2 Improved educational attainment levels by secondary school pupils	5+ @ level 6	✓	↑	↑	Annual	Percentage	WDC Educational Services		15%	15%	15%	15%	15%	15%	15%
04-3 Improved educational attainment levels by lowest performing secondary school pupils	Percentage of Secondary (S4) Pupils in lowest 15% SIMD areas in West Dunbartonshire achieving 5 or more passes at SCQF Level 5 or better	✓	↓	↓	Annual	Percentage	Scottish Neighbourhood Statistics	2007/08 data available January 2009. 2007/08 target is to maintain 2006/07 position	23.3%	17.8%					
04-3 Improved educational attainment levels by lowest performing secondary school pupils	Average tariff score of lowest performing 20% of pupils in S4	?	↓	↓	Annual	Number	HMIE (www.hmie.gov.uk/STATS)	Community Plan target is to increase by 1.5% per year	53	42		43.3	43.9	44.6	45.2
04-4 Improved participation rates in non-compulsory activities	Combined Participation rate in defined activities	?	?	?	Annual	Percentage									


































NO-05 Our children have the best start in life and are ready to succeed

Local Outcomes	Indicators	Status	Short Term	Long Term	Frequency	Type	Source	Note	Performance			Targets			
									2005/06 Value	2006/07 Value	2007/08 Value	2008/09 Target	2009/10 Target	2010/11 Target	2011/12 Target
05-1 Increased proportion of educational establishments receiving positive inspection reports	Percentage of pre-school centres with positive inspection reports				Annual	Percentage	HMIE								
05-1 Increased proportion of educational establishments receiving positive inspection reports	Percentage of primary schools with positive inspection reports				Annual	Percentage	HMIE	Four primary schools were inspected during this session, Haldane, Linnvale, St Patrick's and St Ronan's. All received positive inspection reports under the set criteria.			100%	100%	100%	100%	100%
05-1 Increased proportion of educational establishments receiving positive inspection reports	Percentage of secondary schools with positive inspection reports				Annual	Percentage	HMIE	No secondary schools were inspected during the 2007/08 school session.				100%	100%	100%	100%
05-2 Improved early years attainment	Percentage of P3 Pupils exceeding 5-14 level or better in Reading, Writing & Mathematics				Annual	Percentage				35%		37%	37%		37%
05-3 Improved school environment and increased occupancy rates	EC1 Primary Schools Occupancy (composite)				Annual	Percentage	Audit Scotland SPI (edited)	The weighted average figure used for this indicator is a guideline figure used to allow us to make a comparison with the nationally available data. Although this figure has remained at the same level as last year, the <i>actual</i> primary occupancy rate has fallen to 56%.	60.3%	58%	58%	59%			70%
05-3 Improved school environment and	EC2 Secondary Schools Occupancy (composite)				Annual	Percentage	Audit Scotland SPI (edited)	The improvement in school occupancy rates due to the	62.1%	70%	67%	63%			80%

increased occupancy rates								closure of Braidfield High School at the end of June 06 has not been maintained as school rolls in West Dunbartonshire are continuing to decline.								
05-4 Parents supported to give their child the best start in life	Percentage of five-year olds (P1) with no sign of dental disease				Annual	Percentage	National Dental Inspection Programme 2006	Figure relates to 2006 survey and is for Greater Glasgow HB. Awaiting school level data. Scottish average is 54%. Target is to reach national average target 60% by 2010.			47.4%	52%	56%	60%		
05-4 Parents supported to give their child the best start in life	Percentage of babies breast-feeding at 6 weeks from the 15% most deprived areas				Annual	Percentage	Scottish Neighbourhood Statistics		17.23%	12.08%						
05-4 Parents supported to give their child the best start in life	Teenage Pregnancies aged 13-19 Rate per 1,000 women				Annual	Number	ISD Teenage Pregnancies June08	Latest report 6/08- shows data for 04/06 and previous years. 04/06 data entered as 07/08. Scottish average 7.6. National target 6.8 by 2010	7.1	7.4	8.5	8.3	8.1	7.9	7.6	



















NO-06 We live longer and healthier lives

Local Outcomes	Indicators	Status	Short Term	Long Term	Frequency	Type	Source	Note	Performance			Targets			
									2005/06 Value	2006/07 Value	2007/08 Value	2008/09 Target	2009/10 Target	2010/11 Target	2011/12 Target
06-1 Increased proportion of people needing care or support who are able to sustain an independent quality of life as part of the community, through effective joint working	% of people 65+ with intensive needs receiving care at home				Annual	Percentage		Our performance increased by 2% from 06/07 so are making good progress towards target			26%				
06-1 Increased proportion of people needing care or support who are able to sustain an independent quality of life as part of the community, through effective joint working	Number of people 65+ admitted twice or more as an emergency who have not had an assessment, per 100,000 population				Annual	Number		Waiting on National Targets to be agreed. In WDC we would propose that 95% of people with 2 or more Emergency Admissions should have had an SSA.			26				
06-2 Increased healthy life-expectancy at birth in deprived areas	Healthy-Life Expectancy in 15% most deprived areas in West Dunbartonshire: Male				Annual	Number	HEALTHY LIFE EXPECTANCY IN SCOTLAND 2004	Target relates to moving out of the bottom deprivation quintile (as per baseline data)	55.9	55.9	55.9				
06-2 Increased healthy life-expectancy at birth in deprived areas	Healthy-Life Expectancy in 15% most deprived areas in West Dunbartonshire: Female				Annual	Number	HEALTHY LIFE EXPECTANCY IN SCOTLAND 2004	Target relates to moving out of the bottom deprivation quintile (as per baseline data)	61.6	61.6	61.6	63.8			
06-3 Reduced deaths amongst the under 75s from coronary heart disease in deprived areas	Deaths for under 75s from CHD in 15% most deprived areas (rate per 100,000)				Annual	Number									
06-4 Improved diet and nutrition	Percentage of population with Body Mass index of 25 or over				Annual	Percentage	Greater Glasgow Health & Well Being Study 2005 (Q25)	Greater Glasgow 42.2%	52%						
06-4 Improved diet and nutrition	Proportion of children regarded as obese in Primary 1 (HEAT Target)				Annual	Percentage									
06-5 Increased levels of physical activity	CC1: Number of attendances per 1,000 population to all pools				Annual	Number	Audit Scotland SPI	pool usage 95,250 from 01/04/08 to	3,875	4,081	4,205	4,099	4,121	4,121	4,121










								30/06/08 against target of 92,373								
06-5 Increased levels of physical activity	CC2: Number of attendances per 1,000 population for indoor sports and leisure facilities				Annual	Number	Audit Scotland SPI	86,774 usage from 01/04/08 to 30/06/08 against target of 80,500	3,924	4,140	3,667	3,806	3,914	4,023	4,023	
06-5 Increased levels of physical activity	Percentage of population taking at least 30 minutes of moderate exercise 5+ times per week or at least 20 mins of vigorous exercise 3+ times per week				Annual	Percentage	Greater Glasgow Health & Well Being Study 2005 (Q27b,c)		47.3%							
06-6 Improved adult mental well-being	Suicide Rate per 100,000 (Men over 15yr)				Annual	Number	GRO Report Autumn 2006	National target is to reduce suicide rate between 2002 and 2013 by 20%,				36.6	35.6	34.6	33.6	
06-6 Improved adult mental well-being	The average score of adults on the Warwick-Edinburgh Mental Wellbeing Scale				Annual	Number										
06-7 Reduced the percentage of the adult population who smoke	Deaths from smoking related diseases per 1,000 population				Annual	Number										
06-7 Reduced the percentage of the adult population who smoke	Percentage of Adult Population who smoke				Annual	Percentage	Scottish Household Survey 2005/6 - Published 8/07. Table 6.83	2003/04 data Table 6.57 Scottish Average 27%	30.1%							
06-8 Reduced harmful alcohol consumption	Deaths from Alcohol-related diseases				Annual	Number		WD is 30/32 Scottish Average 27.2	44.86	49.32	43.91	44	43	42	40	
06-8 Reduced harmful alcohol consumption	Hospital admissions for alcohol misuse - rate per 100000 population				Annual	Number	Scottish Neighbourhood Statistics 1999-2002 and 2001-2004	Data covers period 2001-2004. WDC Ranked 24/32 in Scotland								
06-9 Decreased number of problem drug users	Drug-Related Deaths per 100,000 population				Annual	Number	Calculated from GRO Death numbers divided by GRO Population		13.13	0	0					
06-9 Decreased number of problem drug users	Hospital Admissions for Drugs Misuse				Annual	Number	Scottish Neighbourhood Statistics									
06-9 Decreased number of problem drug users	Prevalence % of problem drug users				Annual	Percentage	Estimating the National & Local Prevalence	January 2005 report refers to 2003 data. Scottish Average		2.22%		2.1%	2%	1.9%	1.8%	

							of Problem Drug Misuse in Scotland	1.84. Average has fallen whilst WDC rate has increased							
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NO-07 We have tackled the significant inequalities in Scottish society










Local Outcomes	Indicators	Status	Short Term	Long Term	Frequency	Type	Source	Note	Performance			Targets			
									2005/06 Value	2006/07 Value	2007/08 Value	2008/09 Target	2009/10 Target	2010/11 Target	2011/12 Target
07-1 Decreased the proportion of people living in poverty	Percentage of households where sole income is from benefits				Annual	Percentage	NOMIS (from DWP & ASHE)				22.2%				
07-1 Decreased the proportion of people living in poverty	Proportion of people living in poverty				Annual	Percentage		Scottish average 17%.							
07-2 Reduced Child Poverty	% of children living in households dependent on out-of-work benefits				Annual	Percentage									
07-3 Created new employment and training opportunities for people with a learning disability, mental health problems, criminal record or addiction issues	Number of vulnerable adults moving into paid employment				Annual	Number	(Working With Families) reduction in claimants	Data on the number of working age people with severe literacy and numeracy problems is being developed through a new national survey.							
07-4 Reduced Financial Exclusion	% of households with access to bank, building society or credit union account				Annual	Percentage	Scottish Household Survey		86%			89.3%			
07-6 Improved homelessness services	Percentage of homeless households in priority need				Annual	Percentage			89%	90%		92%	95%	97%	100%

NO-08 We have improved the life chances for children, young people and families at risk

Local Outcomes	Indicators	Status	Short Term	Long Term	Frequency	Type	Source	Note	Performance			Targets			
									2005/06 Value	2006/07 Value	2007/08 Value	2008/09 Target	2009/10 Target	2010/11 Target	2011/12 Target
08-1 Provided opportunities to enable young people at risk to have positive chances and make positive choices in their life	EC6b: Percentage of 16 or 17 year olds ceasing to be looked after attaining at least one SCQF level 3 in at least one subject AT home				Annual	Percentage	Audit Scotland SPI			50%	54.7%	55%	55%	55%	55%
08-1 Provided opportunities to enable young people at risk to have positive chances and make positive choices in their life	EC6b Percentage of 16 or 17 year olds ceasing to be looked after attaining at least one SCQF level 3 in at least one subject AWAY from home				Annual	Percentage	Audit Scotland SPI	This indicator monitors the performance of children looked after away from home attaining at least one SCQF level 3 in any subject. Does not take into account children currently looked after.	69.6%	69.6%	60.9%	72%	72%	72%	72%
08-2 Improved Child Protection	% of children on the Child Protection Register who have a completed and up-to-date risk assessment				Annual	Percentage	WDC Social Work				100%	100%	100%	100%	100%

NO-09 We live our lives safe from crime, disorder and danger













Local Outcomes	Indicators	Status	Short Term	Long Term	Frequency	Type	Source	Note	Performance			Targets			
									2005/06 Value	2006/07 Value	2007/08 Value	2008/09 Target	2009/10 Target	2010/11 Target	2011/12 Target
09-1 Reduced crime and crime victimisation rates	Crime Rates in West Dunbartonshire - Total Numbers				Annual	Number	Scottish Government Recorded Crime in Scotland 07-08	West Dunbartonshire was 29th from 32 Council areas in 2007/08. Scottish average 749	996	1,004	974				
09-1 Reduced crime and crime victimisation rates	Crimes rate in West Dunbartonshire - Crime Index				Annual	Number	Scottish Government Statistics: Recorded Crime in Scotland 2007/08	Index is 4th worse in Scotland. Scottish average 100	121	123	130	115	110	105	100
09-1 Reduced crime and crime victimisation rates	Number of persistent young offenders (5 offending episodes in 6-month period)				Annual	Number	Scottish Children's Reporter Administration		37	42					
09-1 Reduced crime and crime victimisation rates	Reconviction rate for offenders released from custody or given a non custodial sentence				Annual	Percentage	Scottish Neighbourhood Statistics	Scottish average 45%							
09-2 Reduced Domestic Abuse	Rates of Domestic Abuse in West Dunbartonshire per 100,000 population				Annual	Number	Scottish Executive: Domestic Abuse Recorded by the Police in Scotland, 2005-06	30/32 Scottish Average 899	1,292						
09-3 Increased positive public perception of public safety in their local area	Percentage of residents feeling very or fairly safe when walking alone in the local neighbourhood after dark				Annual	Percentage	Scottish Household Survey (Table 4.64) 2005/06		59%						
09-4 Reduced anti social behaviour	Rate of vandalism per 10,000 population				Annual	Number	Scottish Government: Recorded Crime in Scotland	Out-turn in 07/08 is worst in Scotland. Scottish average is 214	314	299	306				
09-5 Reduced incidence of fires	Number of Primary Fires				Annual	Number	strathclyde fire & rescue	SF&R target is to reduce the incidence of domestic fires by 10% by 2010 and 20%		377	393	347	330	314	298

								by 2015 from the 1st April 2005 baseline							
09-5 Reduced incidence of fires	Number of Secondary Fires				Annual	Number	Strathclyde Fire & Rescue	SF&R target is to reduce the incidence of deliberately set fires from current levels (at 1/4/05) by 15% by 2010 and by 25% by 2015.	1,197	1,228	1,072	905	875	854	833
09-6 Improved road safety	Number of people (all ages) killed or seriously injured in road accidents per million vehicle kms				Annual	Number	Scottish Government -Road Casualty Data	WD is 21st from 32 councils in 2006 and slightly above the Scottish average of 6.7	6.8	7.4		10	9.5	9	
09-6 Improved road safety	Number of children killed or seriously injured in road accidents per million vehicle kms				Annual	Number	Scottish Government -Road Casualty Data	Wd is 29/32 Scottish average 0.85	1.8	1.6		2.2	2.06		

NO-10 We live in well-designed sustainable places where we are able to access the amenities and services we need

Local Outcomes	Indicators	Status	Short Term	Long Term	Frequency	Type	Source	Note	Performance			Targets			
									2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12
									Value	Value	Value	Target	Target	Target	Target
10-1 Regeneration in a properly planned, co-ordinated and sustainable manner	Percentage of planning applications where design improvements are successfully negotiated				Annual	Percentage									
10-1 Regeneration in a properly planned, co-ordinated and sustainable manner	Percentage of planning applications granted contrary to Local Plan Policies				Annual	Percentage									
10-2 Improved mix, quantity, location and affordability of housing in West Dunbartonshire	Rate of new build properties per 1,000 population				Annual	Number	Housing Statistics for Scotland - New Builds	Data for 06/07 released feb 08 - assigned to 07/08. Scottish average 4.6	3.8	4.3	2				
10-2 Improved mix, quantity, location and affordability of housing in West Dunbartonshire	HS3: The total annual rent loss due to voids expressed as a percentage of the total amount of rent due in the year				Annual	Percentage	Audit Scotland SPI	The code has been changed from HS2 to HS3 in accordance with 2008/09 Audit Scotland guidance.	6.4%	5.2%	4.76%	3.7%	3.4%	3.1%	2%
10-3 Improved the quality of council and RSL housing	HS2a Total Dwellings: Percentage of the council's housing stock meeting the Scottish Housing Quality Standard by criteria				Annual	Percentage	Audit Scotland SPI			11%		56%	70%	75%	80%













NO-11 We have strong, resilient and supportive communities where people take responsibility for their own action and how they affect others

Local Outcomes	Indicators	Status	Short Term	Long Term	Frequency	Type	Source	Note	Performance			Targets			
									2005/06 Value	2006/07 Value	2007/08 Value	2008/09 Target	2009/10 Target	2010/11 Target	2011/12 Target
11-1 Increased percentage of adults who rate their neighbourhood as a good place to live	Percentage of residents rating neighbourhood as a 'fairly good or very good' place to live				Annual	Percentage	Scottish Household Survey 2005/6 Table 4.24	Bsaed on results from 2005/06 - published August 2007. WD is joint 30th from 32 LA areas. Scottish average 93%		88%					
11-2 Reduced Hate Crime	Number of 'third-party' reports received - MARIM				Annual	Number	Local Police Statistics				5	5			
11-2 Reduced Hate Crime	Number of emergency cases referred to MARIM				Annual	Number	Local Police Statistics				0				
11-3 Increased community volunteering and involvement	% of Citizens Panel members who have undertaken unpaid volunteer work in the last 3 months (CPI)				Annual	Percentage	Citizens Panel Survey April 2007				33%	34%	36%	38%	40%

NO-12 We value and enjoy our built and natural environment and protect it and enhance it for future generations

Local Outcomes	Indicators	Status	Short Term	Long Term	Frequency	Type	Source	Note	Performance			Targets			
									2005/06 Value	2006/07 Value	2007/08 Value	2008/09 Target	2009/10 Target	2010/11 Target	2011/12 Target
12-1 Increased the proportion of protected nature sites in favourable condition	Proportion of protected nature sites in favourable condition				Annual	Percentage	Scottish Natural Heritage					80%			
12-2 Improved the state of West Dunbartonshire's environment	Percentage of Citizens Panel respondents who are satisfied or very satisfied with the physical appearance of their local area				Annual	Percentage	WD Citizens Panel Nov 2006	Corporate Plan target to increase to 80% by 2011/12		60%		65%	70%	75%	80%
12-2 Improved the state of West Dunbartonshire's environment	Air Quality-PM10 Concentration				Annual	Number	Scottish Neighbourhood Statistics	Data for 2002-04							
12-2 Improved the state of West Dunbartonshire's environment	Air Quality-NO2 Concentration				Annual	Number	Scottish Neighbourhood Statistics	Data for 2002-04							
12-2 Improved the state of West Dunbartonshire's environment	WM4: The cleanliness index achieved following inspection				Annual	Number	Audit Scotland SPI - (Keep Scotland Beautiful/ LEAMS)	Performance reduced in 06/07 from previous year (72) which was an increase on 04/05 (69)	72	71	73	74.5	75	75.5	76
12-3 Increased Biodiversity	Average habitat network size				Annual	Number									

NO-13 Take pride in an strong, fair and inclusive West Dunbartonshire identity




Local Outcomes	Indicators	Status	Short Term	Long Term	Frequency	Type	Source	Note	Performance			Targets			
									2005/06 Value	2006/07 Value	2007/08 Value	2008/09 Target	2009/10 Target	2010/11 Target	2011/12 Target
13-1 Improved image and reputation of West Dunbartonshire and the Council	Percentage of Citizens Panel respondents who are very or mostly satisfied with their perception of overall quality of life				Annual	Percentage	WD Citizens Panel			60%		65%		70%	
13-1 Improved image and reputation of West Dunbartonshire and the Council	Residents attitudes to West Dunbartonshire				Annual	Percentage		Citizens Panel Survey question to be developed on Residents Attitudes to West Dunbartonshire							
13-2 Population decline and out-migration reduced	Population of West Dunbartonshire				Annual	Number	GRO Population Forecast	GRO data mid2002	91,400	91,240	91,090	91,000	91,000	91,000	91,000
13-2 Population decline and out-migration reduced	Net Population Migration				Annual	Percentage	GRO Scotland	GRO Data 2001-2006	-3.3%	-2.7%					












NO-14 We reduce the local and global environmental impact of our consumption and production

Local Outcomes	Indicators	Status	Short Term	Long Term	Frequency	Type	Source	Note	Performance			Targets			
									2005/06 Value	2006/07 Value	2007/08 Value	2008/09 Target	2009/10 Target	2010/11 Target	2011/12 Target
14-1 Reduced overall footprint	Carbon Footprint (t/cap)	✓	↓	↓	Annual	Number	SEI-REAP	SEI data Oct 08		10.91	11.47				
14-1 Reduced overall footprint	Ecological Footprint (gha/cap)	✓	↓	↓	Annual	Number	Stokholm Environmental Institute - York	New report Oct08 - uses 2004 data		5.01	5.04				
14-1 Reduced overall footprint	Tonnage of C02 emissions	?	?	?	Annual	Number	Carbon Management Programme	08/09 to be base year							
14-2 Raised awareness of environmental issues	Percentage of Primary and Secondary Schools achieving Eco-Schools Green Flag Award	⚠	↑	↑	Annual	Percenta		4 schools at 31/3/08 (10%). Scottish average 22%. Target is 100% by 2017 (Community Plan)	0%	5%	10%	20%	30%	40%	50%
14-3 Waste Managed in a more sustainable way	Proportion of municipal solid waste recycled/composted	⚠	↑	↑	Annual	Percenta	SEPA Landfill allowance scheme database	Targets 40% by 2010, 50% by 2013, 60% by 2020 and 70% by 2025	18.95%	32%	32.4%	35%	40%	44%	47%
14-3 Waste Managed in a more sustainable way	Tonnage of biodegradable municipal waste landfiled	⚠	↑	↑	Annual	Number	SEPA Landfill Allowance Scheme Database			27,108	25,936	24,956	22,832	21,284	18,536
14-4 Increased proportion of journeys by public or active transport	Percentage of Adults driving a car to work	✓	?	↑	Annual	Percenta	Scottish Household Survey		56%						
14-4 Increased proportion of journeys by public or active transport	Percentage of children travelling to school by public or active transport	?	?	?	Annual	Percenta	SPT	In development - 08/09 base year. Aim to increase							

NO-15 Provide high quality continuously improving, efficient and responsive services

Local Outcomes	Indicators	Status	Short Term	Long Term	Frequency	Type	Source	Note	Performance			Targets			
									2005/06 Value	2006/07 Value	2007/08 Value	2008/09 Target	2009/10 Target	2010/11 Target	2011/12 Target
15-1 Improved leadership and management skills of the Council's senior staff and elected members	% of Council employees who agree or strongly agree that there is strong leadership				Annual	Percentage	WDC Employee Survey April 2007	n/a for 08/09. Awaiting 2009 employee survey			15%		30%		50%
15-2 Improved effectiveness of community consultation and engagement activity	% of Citizens' Panel respondents who think the Council is good at listening to the needs of its residents				Annual	Percentage	WD Citizens Panel	Question not asked in 07/08		16%		20%	30%	40%	50%
15-3 Improved efficiency	Total Efficiency Savings made by the Council				Annual	Money				£5,360,0	£4,400,0				
15-4 Improved employee perceptions of their employer	% of WDC employees who agree or strongly agree that the Council recognises and values the work they do (CPI)				Annual	Percentage				34%		48%	55%	62%	70%
15-5 Improved Council management	Percentage of Citizens Panel respondents satisfied or very satisfied with Council Services				Annual	Percentage	WD Citizens Panel	Citizens Panel survey December 2007	41%	60%	74%	65%	70%	75%	80%
15-5 Improved Council management	Ratio of Statutory Performance Indicators in upper:lower quartiles				Annual	Ratio		Audit Scotland Profile for 06/07 Indicators published December 2007. WDC ranks joint 10th from 32 Scottish Councils for the 82 06/07 indicators with 22 in the upper quartile and 11 in the lower. This has improved significantly from 05/06 where there were 16 in the upper and 16 in the lower. Scottish average for 06/07 was 1.68	0.5	1	2	1.4	1.6	1.8	2
15-5 Improved Council management	Percentage of residents 'strongly agreeing' or tending to agree with the statement 'My council provides high quality services' (SHS)				Annual	Percentage	Scottish Household Survey	Scottish Household Survey 2005/6 (Aug07) Table 7.44	40%						

15-5 Improved Council management	[CM1a] % of days lost due to sickness for chief officials & local government employees				Annual	Percenta		Because of the very significant changes to this indicator for 2008/2009 and the inclusion of craft workers, performance figures for Q1 are not yet available but they will be included in the Q2 report.	6%	6%	5.9%	5%	4.8%	4.6%	4.4%

PI Status		Long Term Trends		Short Term Trends	
	This PI is significantly below target.		The value of this PI has improved in the long term.		The value of this PI has improved in the short term.
	This PI is slightly below target.		The value of this PI has worsened in the long term.		The value of this PI has worsened in the short term.
	This PI is on target.		The value of this PI has not changed in the long term.		The value of this PI has not changed in the short term.
	This PI cannot be calculated.				
	This PI is a data-only PI.				