

West Dunbartonshire
Performance Report Q2 1st July - 30th September 2020



Working together for a safer Scotland



West Dunbartonshire Performance Report

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Local Fire and Rescue Service Plan Priorities

The Local Fire and Rescue Service Plan has been developed to set out the priorities and objectives within West Dunbartonshire and allows our local authority partners to scrutinise the performance outcomes of these priorities. We will continue to work closely with our partners in West Dunbartonshire to ensure we are all "Working Together for a Safer Scotland" through targeting risks to our communities at a local level.

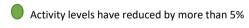
The plan has been developed to complement key partnership activity embedded across West Dunbartonshire's Community Plan and associated Delivery and Thematic plans. Through partnership working we will seek to deliver continuous improvement in our performance and effective service delivery in our area of operations.

The Local Fire and Rescue Plan for West Dunbartonshire identified six areas for demand reduction and is subject to regular monitoring and reporting through the Police & Fire and Rescue Committee. A summary of the priorities and current activity is detailed below with further detail and analysis contained within this performance report.

	Accidental Dwelling Fires	Accidental Dwelling Fire Casualties	Unintentional Injury and Harm	Deliberate Fire Setting	Non-Domestic Fire Safety	Unwanted Fire Alarm Signals
Clydebank Central Ward	4	0	2	20	1	14
Clydebank Waterfront Ward	7	0	2	19	0	20
Dumbarton Ward	4	2	3	15	0	10
Kilpatrick Ward	1	0	0	15	1	11
Leven Ward	2	0	0	7	1	18
Lomond Ward	1	0	3	7	2	7
Total Incidents	19	2	10	83	5	80
Year on Year Change	-34%	^ 0%	-33%	→ 73%	-29%	-28%
3 Year Average Change	_	-40%	-42%	14%	-15%	-13%
5 Year Average Change		-13%	1 %	<u></u> 0%	-21%	0 %

About the statistics within this report

The activity totals and other statistics quoted within this report are published in the interests of transparency and openness. They are provisional in nature and subject to change as a result of ongoing quality assurance and review. Because all statistics quoted are provisional there may be a difference in the period totals quoted in our reports after local publication which result from revisions or additions to the data in our systems. The Scottish Government publishes official statistics each year which allow for comparisons to be made over longer periods of time.

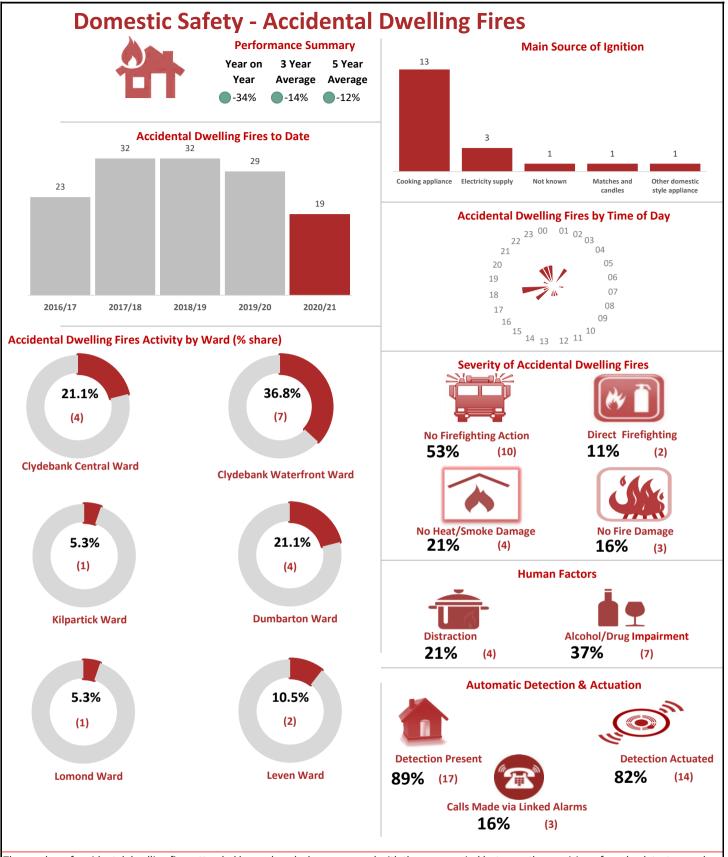


Activity levels have reduced by up to 5%

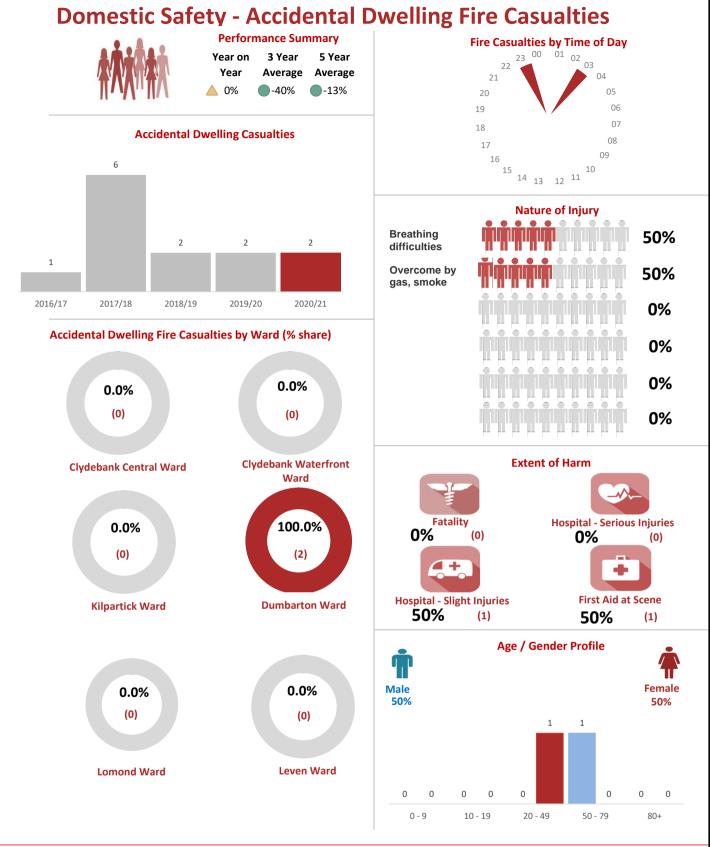
Activity levels have increased overall

West Dunbartonshire Activity Summary fires false -9% special alarms primary & services secondary (-16) (1) (23)£157,600 14 330 fire & non-fire total number of economic cost of casualties ufas incidents incidents (-5)(8) **Activity by Time of Day** 00:00 04:00 05:00 06:00 07:00 08:00 09:00 10:00 11:00 12:00 13:00 14:00 15:00 16:00 17:00 18:00 19:00 20:00 21:00 22:00 23:00 01:00 02:00 03:00 **Top 15 Incident Types by % of Total Incidents** False Alarm (UFAS) 24.24% **Incidents by Classification** Refuse Fire 13.33% False Alarm (Good Intent) 12.42% **Annual Average** Outdoor Fire 8 79% False Alarm (Dwelling) 7.88% Dwelling Fire 6.36% Special Service - Effecting entry/exit 5.15% Special Service - Assist other agencies Vehicle Fire 2.73% Special Service - No action (not false... 2.12% Special Service - Flooding 1.82% Other Primary Fire 1.82% Special Service - Removal of objects... 1.82% 5 Year Average False Alarm (Malicious) Other Building Fire 1.52% All Special Services All False Alarms All Fires **West Dunbartonshire Operational Trends** 400 350 300 250 200 150 100 50 0 2015/16 2016/17 2017/18 2018/19 2019/20 2020/21 Total Incidents All Fires All Special Services — All False Alarms 2015/16 2016/17 2017/18 2018/19 2019/20 2020/21 **All Fires** 134 126 101 145 91 114 **All Special Services** 45 39 51 59 60 61 **All False Alarms** 154 170 185 173 171 155 **Total Incidents** 333 335 330

There has been an overall Increase in operational activity during this reporting period in comparison to previous years quarter two. There has also been an increase in low level anti-social behaviour incidents which generally involve grass and refuse and a marked increase in the number of deliberate fires. During this period there has been slight increase in the number of special services, however, there has been a reduction in the number of non fire related casualties and Unwanted Fire Alarm Signals.

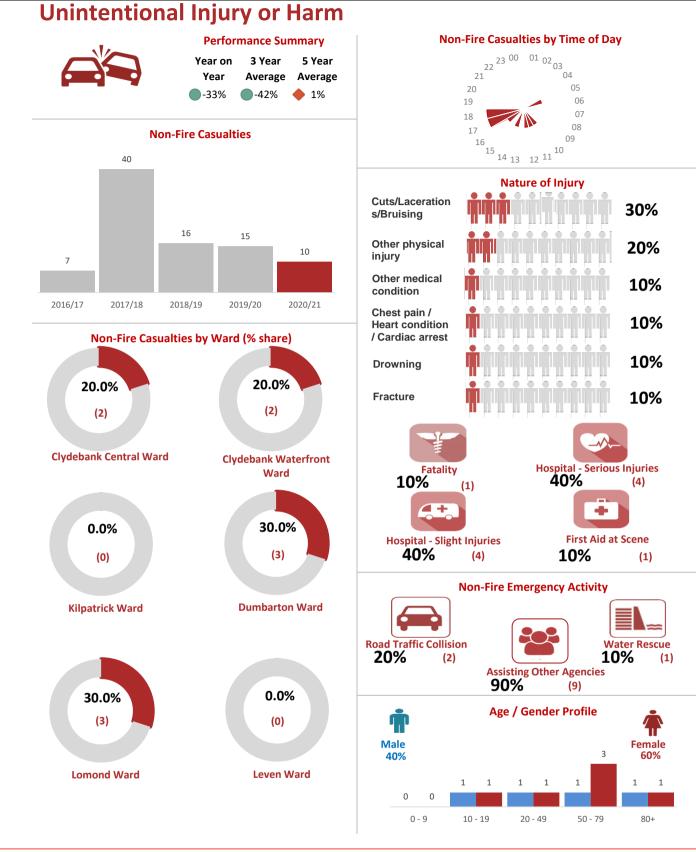


The number of accidental dwelling fires attended has reduced when compared with the same period last year, the provision of smoke detectors and fire safety information dispensed by operational crews asssits in keeping this number relatively low and we continue to strive to reduce this number. Covid-19 has restricted our ability to carry out the number of HFSV's we would like, Operational crews and our Community Action Team have been providing Support and advice by telephone and for the people we deem to be high risk, we have visited them and provided fire safety advice and, where required, fitted smoke detectors as required.



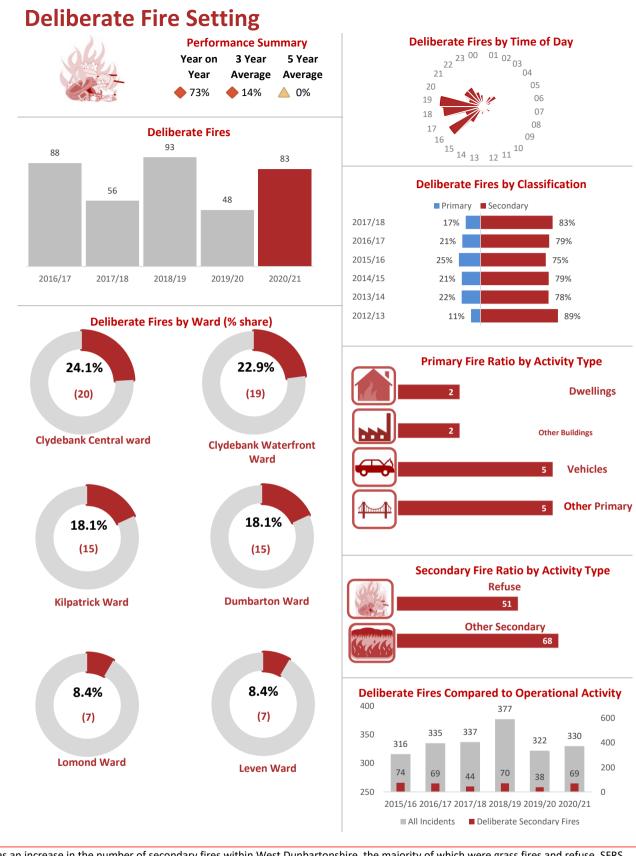
The effectiveness of the early warning detection provided by the installation of smoke detectors is reflected in the low number of fire related casualties.

We continue to work closely with partners in producing Referral Pathways which allows us to reach the more vulnerable members or our communities and continue
to offer Home Fire Safety Advice and visits to those deemed to be high are Very High risk. Our "Make the call" campaign encourages members of the public to contact
SFRS if they or members of their family are Very High Risk, that is 50+, smoke, live alone and have mobility issues.



During this reporting period, we unfortunately attended a water incident in which a young person died, we are in the process of working with partners in providing education for young people on the dangers of being around water.

We continue to assist partner agencies attending premises to gain access where occupants have fallen or suffering from another medical emergency. SFRS have been working along with colleagues from West Dunbartonshire Council in providing support for those most vulnerable and were shielding by doing prescription runs are the weekly shopping.



There was an increase in the number of secondary fires within West Dunbartonshire, the majority of which were grass fires and refuse. SFRS continue to work with our partners within West Dunbartonshire through the anti social behaviour tasking group, information sharing and trend analysis allow for partnership resources to be deployed in a coordinated manner to minimise ASB throughout our local authority.

Non Domestic Fire Safety Non-Domestic Fires by Time of Day **Performance Summary** 23 00 01 02 03 5 Year Year on 3 Year 21 Average Average -29% -15% -21% 19 07 18 08 **Non-Domestic Fires** 15 **Non-Domestic Fires by Nature of Origin** 10 40% 2016/17 2017/18 2018/19 2020/21 Non-Domestic Fires by Ward (% share) Deliberate Accidental Not Known **Severity of Non-Domestic Fires** 0.0% 20.0% (0)(1) **No Firefighting Action Direct Firefighting** 60% 20% (3) **Clydebank Central Ward Clydebank Waterfront Ward Heat/Smoke Damage Whole Building** 20.0% 0.0% 60% 0% (3) (0)(1) **Non-Domestic Fires by Premises Type** Retail, Department Store **Kilpatrick Ward Dumbarton Ward** Residential Home, Nursing/Care Non Residential, Vehicle Repair Entertainment and culture, Community centre/Village or Parish Education, Infant/primary school 20.0% 40.0% (2)(1) Leven Ward **Lomond Ward**

Contributory Factors

The number of non-domestic incidents attended during this period has reduced by 21% in comparison to the same quarter last year. Every incident which occurs within a relevant premise, as prescribed by the Fire Scotland Act 2006, receives a visit from our enforcement team who provide guidance/ education in relation to risk assessment failure and how re-occurrences can be prevented. This essential work ensures that businesses continue to trade and minimises disruption and adverse effects on the local economy and ensures the safety of staff and members of the public.

60%

(1)

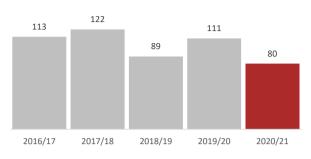
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Unwanted Fire Alarm Signals

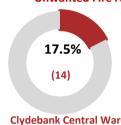


Performance Summary 3 Year 5 Year Year on Average **Average** -28% -13% **0**%

Unwanted Fire Alarm Signals



Unwanted Fire Alarm Signals by Ward (% share)



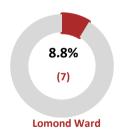


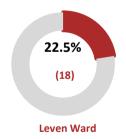






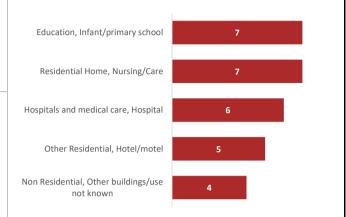








Unwanted Fire Alarm Signals - Top 5 Premises



Unwanted Fire Alarm Signals Activity Ratios







52%

Human Influence and Alarm Activations



25% (20)



There has been a positive reduction in this reporting period which has seen a decrease of more than 28%. SFRS continues to work with a UFAS Reduction Strategy and supports businesses to try and reduce the number unwanted fire alarm signals and the impact this has on the business, schools and works being closed has also contributed to the marked reduction.