

## Appendix A

### Audit & Performance Review Committee - 13 May 2009

#### Agreed Action Plans

#### Contents

	<u>Audit Assignment</u>	<u>Detail</u>	<u>Audit Type</u>
1	Council Tax	Billing Collection & Refund	Systems
2	Stores	General Issues & Returns Ordering & Receipt of Goods	Systems
3	NDR Liability	Liability Billing Collection & Refund	Systems
4	Maximising Attendance	Compliance with Council Policy (focussing on Social Work & Health)	Performance