Appendix 2 – West Dunbartonshire Council Workforce Profile – 1st April 2019

The data listed below relates to the profile of the organisation's workforce as at 1st April 2019 and examines changes in that profile over time.

1. Headcount

| | Apprentice | Casual | Fixed-Term | Permanent | Total |
|---|------------|--------|------------|-----------|-------|
| Strategic Management | 0 | 0 | 0 | 14 | 14 |
| Child Health Care & Criminal Justice | 0 | 32 | 20 | 241 | 293 |
| Community Health & Care | 2 | 43 | 42 | 920 | 1007 |
| Finance & Resources | 0 | 0 | 1 | 4 | 5 |
| Mental Health Addiction & Learning Disabilities | 2 | 0 | 14 | 165 | 181 |
| Strategy, Planning & Health Improvement | 0 | 0 | 1 | 23 | 24 |
| Health & Social Care Partnership | 4 | 75 | 78 | 1353 | 1510 |
| Environment & Neighbourhood | 21 | 13 | 70 | 829 | 933 |
| Housing & Employability | 3 | 9 | 39 | 240 | 291 |
| Regeneration | 27 | 0 | 119 | 291 | 437 |
| Regeneration, Environment & Growth | 51 | 22 | 228 | 1360 | 1661 |
| Communications, Culture & Communities | 2 | 14 | 9 | 142 | 167 |
| Education, Learning & Attainment | 11 | 170 | 113 | 793 | 1087 |
| People & Technology | 2 | 0 | 3 | 95 | 100 |
| Regulatory | 1 | 2 | 7 | 90 | 100 |
| Resources | 3 | 0 | 13 | 287 | 303 |
| Transformation & Public Service Reform (Excl. Teachers) | 19 | 186 | 145 | 1407 | 1757 |
| Local Government Employees Total | 74 | 283 | 451 | 4134 | 4942 |
| Transformation & Public Service Reform (Teachers) | 0 | 227 | 128 | 947 | 1302 |
| Council Wide Total | 74 | 510 | 579 | 5081 | 6244 |

The 2018/19 headcount data and the head count variances tables below illustrates that over the last year there has been a reduction in the number of permanent contracts across the council. The figures reported are comparable with the figures evident in April 2017. The largest reduction in permanent headcount is evident in Communications Culture and Communities and would be attributable largely to the libraries re-design. The variance apparent in other areas will relate to similar re design projects and realignment of contracts.

In contrast, fixed term employment has continued to grow year on year, showing an increase of approximately 96 employees across the council in the last year. The majority of these posts can be attributed to Education Learning and Attainment, attributable to temporary PEF and Scottish attainment funding. There has also been a growth in Environment and Neighbourhood, accounted for by Greenlight employees and Mental Health and Addictions. These figures reinforce the Council's commitment to maintaining employment in times of organisational change.

The number of available casuals held on the casual list has increased this year. Casual workers are used on a supply basis to cover vacancies, unplanned absence and peaks in service. Casual usage is reported quarterly to PMRG on a bi annual basis detailing the hours that have been worked by casual/supply workers within Strategic Lead areas during the monitoring period as well as the number of individuals who have worked those hours. Over this year casual usage has not changed significantly with approximately a quarter of the casual workers available carrying out hours throughout the year.

Head count Variance

| Headcount Variance (01/04/2019 vs 01/04/2018) | Apprentice | Fixed-Term | Permanent | Total |
|---|------------|------------|-----------|-------|
| Strategic Management | 0 | 0 | 0 | 0 |
| Child Health Care & Criminal Justice | -1 | -4 | -3 | -8 |
| Community Health & Care | 1 | 7 | -10 | -2 |
| Finance & Resources | 0 | 0 | 0 | 0 |
| Mental Health Addiction & Learning Disabilities | 0 | 6 | -2 | 4 |
| Strategy, Planning & Health Improvement | 0 | 0 | -1 | -1 |
| Health & Social Care Partnership | 0 | 9 | -16 | -7 |
| Environment & Neighbourhood | 2 | 17 | 1 | 20 |
| Housing & Employability | -1 | 0 | 9 | 8 |
| Regeneration | 3 | 18 | -11 | 10 |
| Regeneration, Environment & Growth | 4 | 35 | -1 | 38 |
| Communications, Culture & Communities | -1 | 2 | -28 | -27 |
| Education, Learning & Attainment | 1 | 31 | 7 | 39 |
| People & Technology | 0 | 0 | -4 | -4 |
| Regulatory | -1 | 0 | -3 | -4 |
| Resources | 0 | 0 | -18 | -18 |
| Transformation & Public Service Reform (Excl. Teachers) | -1 | 33 | -46 | -14 |
| Local Government Employees Total | 3 | 77 | -63 | 17 |
| Transformation & Public Service Reform (Teachers) | 0 | 12 | 17 | 29 |
| Council Wide Total | 3 | 89 | -46 | 46 |

| Overall Headcount Variance (01/04/2014 | | Appre | ntice | | Fixed-Term | | Permanent | | | Total | |
|--|-----|---------------|------------------|-----|---------------|------------------|-----------|---------------|------------------|-------|------------------|
| to 01/04/2019) | | %age of Total | Yearly variation | No. | %age of Total | Yearly variation | No. | %age of Total | Yearly variation | No. | Yearly variation |
| 01/04/2014 | 118 | 2% | | 435 | 8% | | 5207 | 90% | | 5760 | |
| 01/04/2015 | 84 | 1% | -29% | 420 | 7% | -3% | 5192 | 91% | 0% | 5696 | -1% |
| 01/04/2016 | 92 | 2% | 10% | 403 | 7% | -4% | 5137 | 91% | -1% | 5632 | -1% |
| 01/04/2017 | 95 | 2% | 3% | 426 | 8% | 6% | 5082 | 91% | -1% | 5603 | -1% |
| 01/04/2018 | 71 | 1% | -25% | 490 | 9% | 15% | 5127 | 90% | 1% | 5688 | 2% |
| 01/04/2019 | 74 | 1% | 4% | 579 | 10% | 18% | 5081 | 89% | -1% | 5734 | 1% |

From the period 2014 – 17 there was a year on year reduction of 1% on the council wide Head count. 2018 saw a peak of 2% increase which has been built on again this year by a further 1% increase in head count numbers. The breakdown of employees by contract remains broadly consistent over the same period.

2. Full time Equivalent

| | Apprentice | Fixed-Term | Permanent | Total |
|---|------------|------------|-----------|---------|
| Strategic Management | 0.00 | 0.00 | 14.00 | 14.00 |
| Child Health Care & Criminal Justice | 0.00 | 14.15 | 215.37 | 229.51 |
| Community Health & Care | 2.00 | 30.84 | 701.96 | 734.80 |
| Finance & Resources | 0.00 | 1.00 | 3.50 | 4.50 |
| Mental Health Addiction & Learning Disabilities | 2.00 | 7.84 | 130.54 | 140.37 |
| Strategy, Planning & Health Improvement | 0.00 | 0.90 | 21.66 | 22.56 |
| Health & Social Care Partnership | 4.00 | 54.72 | 1073.03 | 1131.75 |
| Environment & Neighbourhood | 21.00 | 37.09 | 593.09 | 651.18 |
| Housing & Employability | 2.50 | 30.55 | 230.02 | 263.07 |
| Regeneration | 27.00 | 118.43 | 282.52 | 427.95 |
| Regeneration, Environment & Growth | 50.50 | 186.07 | 1105.63 | 1342.20 |
| Communications, Culture & Communities | 2.00 | 6.79 | 118.13 | 126.92 |
| Education, Learning & Attainment | 12.00 | 89.78 | 642.63 | 744.41 |
| People & Technology | 2.00 | 2.82 | 90.60 | 95.42 |
| Regulatory | 1.00 | 6.60 | 84.34 | 91.94 |
| Resources | 3.00 | 11.31 | 246.13 | 260.45 |
| Transformation & Public Service Reform (Excl. Teachers) | 20.00 | 117.30 | 1181.84 | 1319.14 |
| Local Government Employees Total | 74.50 | 358.09 | 3374.50 | 3807.09 |
| Transformation & Public Service Reform (Teachers) | 0.00 | 105.72 | 816.08 | 921.80 |
| Council Wide Total | 74.50 | 463.81 | 4190.57 | 4728.89 |

| Overall FTE Variance | | Appre | ntice | | Fixed- | Term | | Perman | ent | | Total |
|-------------------------------|-----|---------------|------------------|-----|---------------|------------------|------|---------------|------------------|------|------------------|
| (01/04/2014 to 01/04/2019) | No. | %age of Total | Yearly variation | No. | %age of Total | Yearly variation | No. | %age of Total | Yearly variation | No. | Yearly variation |
| 01/04/2014 | 118 | 3% | | 379 | 8% | | 4198 | 89% | | 4695 | |
| 01/04/2015 | 84 | 2% | -29% | 362 | 8% | -4% | 4180 | 90% | 0% | 4625 | -1% |
| 01/04/2016 | 91 | 2% | 8% | 351 | 8% | -3% | 4151 | 90% | -1% | 4594 | -1% |
| 01/04/2017 | 95 | 2% | 4% | 364 | 8% | 4% | 4025 | 90% | -3% | 4485 | -2% |
| 01/04/2018 | 52 | 1% | -45% | 314 | 7% | -14% | 4147 | 92% | 3% | 4513 | 1% |
| 01/04/2019 | 74 | 2% | 43% | 464 | 10% | 48% | 4191 | 89% | 1% | 4728 | 5% |

The FTE data tables illustrate an increase in both permanent and fixed term hours. while the Head count data reported a decrease in permanent contracts and an increase in fixed term. This would suggest that while the number of permanent employees has reduced permanent employees are securing more hours within their contracts to account for the increase in hours overall. It is also evident that in response to reducing budgets and temporary funding streams, managers are being more flexible and are looking to use their resource in a more responsive way, fixed term contracts assist this.

While the overall Head count across all contracts has increased by 1% the overall FTE has increased by 5% and this further demonstrates that not only is the council employing more people but these people are also working more contracted hours than in previous years.

3. Fixed Term contract

There are 579 employees working on a fixed term basis and 71 of these hold fixed term contracts which have a duration exceeding 2 years. The table below illustrates the location of these employees with the majority employed in Regeneration.

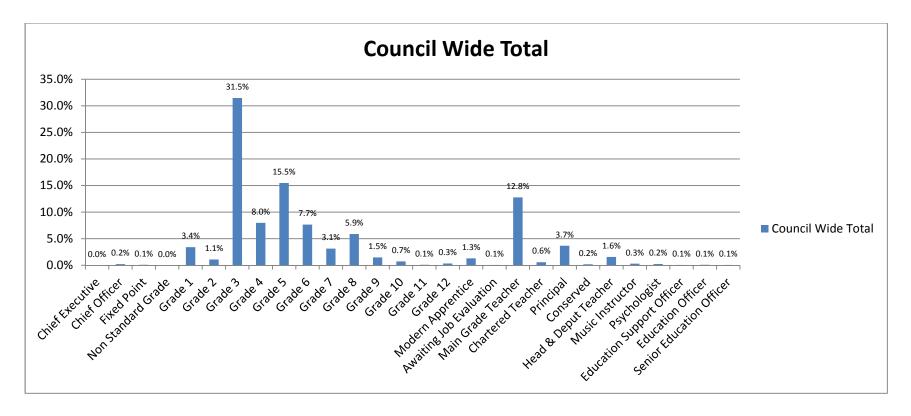
| Number of employees on fixed-term contract for longer than 2 years | |
|--|-----------|
| | Headcount |
| Strategic Management | 0 |
| Child Health Care & Criminal Justice | 4 |
| Community Health & Care | 4 |
| Finance & Resources | 0 |
| Mental Health Addiction & Learning Disabilities | 1 |
| Strategy, Planning & Health Improvement | 0 |
| Health & Social Care Partnership | 9 |
| Environment & Neighbourhood | 4 |
| Housing & Employability | 4 |
| Regeneration | 52 |
| Regeneration, Environment & Growth | 60 |
| Communications, Culture & Communities | 1 |
| Education, Learning & Attainment | 0 |
| People & Technology | 0 |
| Regulatory | 0 |
| Resources | 0 |
| Transformation & Public Service Reform (Excl. Teachers) | 1 |
| Local Government Employees Total | 70 |
| Transformation & Public Service Reform (Teachers) | 1 |
| Council Wide Total | 71 |

4. Full time /Part time split

| | Full-Time | Part-Time |
|---|-----------|-----------|
| Strategic Management | 14 | 0 |
| Child Health Care & Criminal Justice | 190 | 71 |
| Community Health & Care | 222 | 742 |
| Finance & Resources | 3 | 2 |
| Mental Health Addiction & Learning Disabilities | 75 | 106 |
| Strategy, Planning & Health Improvement | 17 | 7 |
| Health & Social Care Partnership | 507 | 928 |
| Environment & Neighbourhood | 384 | 536 |
| Housing & Employability | 230 | 52 |
| Regeneration | 405 | 32 |
| Regeneration, Environment & Growth | 1019 | 620 |
| Communications, Culture & Communities | 83 | 70 |
| Education, Learning & Attainment | 331 | 586 |
| People & Technology | 88 | 12 |
| Regulatory | 78 | 20 |
| Resources | 180 | 123 |
| Transformation & Public Service Reform (Excl. Teachers) | 760 | 811 |
| Local Government Employees Total | 2300 | 2359 |
| Transformation & Public Service Reform (Teachers) | 768 | 307 |
| Council Wide Total | 3068 | 2666 |

Since the start of the service plan duration (April 2017) there has been an increase in the number of full time contracts, with an additional 133 full time contracts in this period. Part time working increased slightly in 2018 and now reflects the same figures as we evident in 2017. Part time contracts accounts for over 46.49% of the workforce, be it term-time, sessional or reduced working hours.

5. Grade Profile



As shown above the most prominent grades amongst Local Government Employees remains Grade 3, followed by grade 5. For Teachers the most popular grade is Main Grade Teacher.

6. Gender Profile

| | 01/04 | /2019 | 01/04/2018 | | 01/04 | /2017 |
|---|--------|-------|------------|-------|---------|--------|
| | Female | Male | Female | Male | Female | Male |
| Strategic Management | 42.9% | 57.1% | 50.0% | 50.0% | 46.20% | 53.80% |
| Child Health Care & Criminal Justice | 77.8% | 22.2% | 74.1% | 25.9% | 76.60% | 23.40% |
| Community Health & Care | 90.5% | 9.5% | 89.8% | 10.2% | 88.80% | 11.20% |
| Finance & Resources | 100.0% | 0.0% | 100.0% | 0.0% | 100.00% | 0.00% |
| Mental Health Addiction & Learning Disabilities | 68.0% | 32.0% | 68.4% | 31.6% | 70.50% | 29.50% |
| Strategy, Planning & Health Improvement | 91.7% | 8.3% | 92.0% | 8.0% | 92.90% | 7.10% |
| Health & Social Care Partnership | 85.4% | 14.6% | 84.3% | 15.7% | 84.50% | 15.50% |
| Environment & Neighbourhood | 51.1% | 48.9% | 52.4% | 47.6% | 54.30% | 45.70% |
| Housing & Employability | 57.4% | 42.6% | 56.2% | 43.8% | 53.10% | 46.90% |
| Regeneration | 13.5% | 86.5% | 13.3% | 86.7% | 12.40% | 87.60% |
| Regeneration, Environment & Growth | 42.2% | 57.8% | 42.7% | 57.3% | 42.90% | 57.10% |
| Communications, Culture & Communities | 70.6% | 29.4% | 67.3% | 32.7% | 66.70% | 33.30% |
| Education, Learning & Attainment | 92.0% | 8.0% | 93.2% | 6.8% | 93.80% | 6.20% |
| People & Technology | 55.0% | 45.0% | 53.8% | 46.2% | 55.60% | 44.40% |
| Regulatory | 61.2% | 38.8% | 57.3% | 42.7% | 70.60% | 29.40% |
| Resources | 83.5% | 16.5% | 82.6% | 17.4% | 80.80% | 19.20% |
| Transformation & Public Service Reform (Excl. Teachers) | 84.0% | 16.0% | 83.6% | 16.4% | 82.70% | 17.30% |
| Local Government Employees Total | 69.6% | 30.4% | 70.1% | 29.9% | 69.30% | 30.70% |
| Transformation & Public Service Reform (Teachers) | 80.8% | 19.2% | 77.7% | 22.3% | 80.40% | 19.60% |
| Council Wide Total | 71.7% | 28.3% | 71.7% | 28.3% | 71.40% | 28.60% |

The overall gender balance for the council remains largely unchanged from previous years. While there is slight fluctuations over the years, the gender split remains around 28.5% male 71.5% female across the council with little change for local government or Teachers. Teachers and Education specifically continue to have a higher proportion of female employees compared to other service areas in the council and Regeneration reflecting a higher proportion of male employees.

7. Age profile

| Demographics – Age (Percentage) | | | | | | | |
|---|-------|-------|-------|--------|-------|-------|------|
| | 16-24 | 25-34 | 35-44 | 45-54 | 55-59 | 60-64 | 65+ |
| Strategic Management | 0.0% | 0.0% | 14.3% | 42.9% | 35.7% | 7.1% | 0.0% |
| Child Health Care & Criminal Justice | 2.7% | 15.6% | 26.9% | 27.6% | 15.6% | 9.5% | 2.0% |
| Community Health & Care | 4.2% | 11.4% | 14.7% | 32.2% | 18.1% | 15.8% | 3.5% |
| Finance & Resources | 0.0% | 0.0% | 0.0% | 100.0% | 0.0% | 0.0% | 0.0% |
| Mental Health Addiction & Learning Disabilities | 2.8% | 15.8% | 23.7% | 34.5% | 11.9% | 9.6% | 1.7% |
| Strategy, Planning & Health Improvement | 4.0% | 8.0% | 40.0% | 24.0% | 20.0% | 4.0% | 0.0% |
| Health & Social Care Partnership | 3.7% | 12.7% | 18.5% | 31.7% | 16.9% | 13.6% | 2.9% |
| Environment & Neighbourhood | 4.4% | 7.8% | 15.1% | 30.3% | 21.4% | 15.4% | 5.6% |
| Housing & Employability | 2.8% | 12.7% | 22.3% | 38.5% | 13.1% | 8.8% | 1.8% |
| Regeneration | 7.7% | 19.9% | 16.2% | 32.1% | 12.4% | 10.1% | 1.6% |
| Regeneration, Environment & Growth | 5.0% | 11.8% | 16.6% | 32.2% | 17.5% | 12.8% | 3.9% |
| Communications, Culture & Communities | 7.0% | 14.0% | 22.9% | 23.8% | 18.2% | 9.8% | 4.2% |
| Education, Learning & Attainment | 6.0% | 12.5% | 19.9% | 30.7% | 15.8% | 8.6% | 6.4% |
| People & Technology | 3.8% | 10.6% | 22.1% | 40.4% | 12.5% | 10.6% | 0.0% |
| Regulatory | 2.9% | 11.7% | 29.1% | 35.9% | 16.5% | 2.9% | 1.0% |
| Resources | 7.2% | 18.4% | 23.1% | 32.7% | 11.8% | 5.9% | 0.9% |
| Transformation & Public Service Reform (Excl. Teachers) | 6.0% | 13.6% | 21.6% | 31.1% | 15.2% | 8.0% | 4.4% |
| Local Government Employees Total | 5.0% | 12.7% | 19.0% | 31.7% | 16.6% | 11.3% | 3.8% |
| Transformation & Public Service Reform (Teachers) | 4.7% | 30.1% | 24.7% | 20.9% | 8.4% | 8.9% | 2.3% |
| Council Wide Total | 4.9% | 16.2% | 20.1% | 29.5% | 14.9% | 10.8% | 3.5% |

The age demographic across the council remains consistent with previous years with the highest proportion of people in the 45-54 age group. Notably there is a higher percentage of employees working past 65 with an increase of 1% over the last 2 years.

Columns showing those over the age of 55 give a good indication of employees eligible to retire. While the majority of employees will have a retirement age of 65+, in June 2018 Local Government pension regulations changed to allow individuals to retire on option at the age of 55 without employer consent and 4 employees have left under this provision in 2018/19 with 5 in progress.

8. Length of service

| | Less tha | an 1 year | 1 to 9 | years | 10 or m | ore years |
|---|-----------|------------|-----------|------------|-----------|------------|
| | Headcount | Percentage | Headcount | Percentage | Headcount | Percentage |
| Strategic Management | 1 | 7.1% | 8 | 57.1% | 5 | 35.7% |
| Child Health Care & Criminal Justice | 12 | 4.6% | 83 | 31.8% | 166 | 63.6% |
| Community Health & Care | 66 | 6.8% | 361 | 37.4% | 537 | 55.7% |
| Finance & Resources | 0 | 0.0% | 3 | 60.0% | 2 | 40.0% |
| Mental Health Addiction & Learning Disabilities | 15 | 8.3% | 66 | 36.5% | 100 | 55.2% |
| Strategy, Planning & Health Improvement | 1 | 4.2% | 1 | 4.2% | 22 | 91.7% |
| Health & Social Care Partnership | 94 | 6.6% | 514 | 35.8% | 827 | 57.6% |
| Environment & Neighbourhood | 107 | 11.6% | 249 | 27.1% | 564 | 61.3% |
| Housing & Employability | 14 | 5.0% | 101 | 35.8% | 167 | 59.2% |
| Regeneration | 38 | 8.7% | 168 | 38.4% | 231 | 52.9% |
| Regeneration, Environment & Growth | 159 | 9.7% | 518 | 31.6% | 962 | 58.7% |
| Communications, Culture & Communities | 18 | 11.8% | 36 | 23.5% | 99 | 64.7% |
| Education, Learning & Attainment | 77 | 8.4% | 249 | 27.2% | 591 | 64.4% |
| People & Technology | 8 | 8.0% | 24 | 24.0% | 68 | 68.0% |
| Regulatory | 9 | 9.2% | 22 | 22.4% | 67 | 68.4% |
| Resources | 12 | 4.0% | 83 | 27.4% | 208 | 68.6% |
| Transformation & Public Service Reform (Excl. Teachers) | 124 | 7.9% | 414 | 26.4% | 1033 | 65.8% |
| Local Government Employees Total | 378 | 8.1% | 1454 | 31.2% | 2827 | 60.7% |
| Transformation & Public Service Reform (Teachers) | 108 | 10.0% | 516 | 48.0% | 451 | 42.0% |
| Council Wide Total | 486 | 8.5% | 1970 | 34.4% | 3278 | 57.2% |

• Above data pertains to WDC service only (excluding continuous previous service with any public authority to which the Redundancy Payments Modification Order (Local Government) 1983 (as amended applies)

9. New start

| | Apprentice | Fixed-Term | Permanent | Total |
|---|------------|------------|-----------|-------|
| Strategic Management | 0 | 0 | 1 | 1 |
| Child Health Care & Criminal Justice | 0 | 6 | 6 | 12 |
| Community Health & Care | 2 | 7 | 57 | 66 |
| Finance & Resources | 0 | 0 | 0 | 0 |
| Mental Health Addiction & Learning Disabilities | 2 | 9 | 4 | 15 |
| Strategy, Planning & Health Improvement | 0 | 1 | 0 | 1 |
| Health & Social Care Partnership | 4 | 23 | 67 | 94 |
| Environment & Neighbourhood | 9 | 42 | 56 | 107 |
| Housing & Employability | 1 | 8 | 5 | 14 |
| Regeneration | 12 | 22 | 4 | 38 |
| Regeneration, Environment & Growth | 22 | 72 | 65 | 159 |
| Communications, Culture & Communities | 2 | 5 | 11 | 18 |
| Education, Learning & Attainment | 4 | 50 | 23 | 77 |
| People & Technology | 1 | 1 | 6 | 8 |
| Regulatory | 1 | 4 | 4 | 9 |
| Resources | 2 | 3 | 7 | 12 |
| Transformation & Public Service Reform (Excl. Teachers) | 10 | 63 | 51 | 124 |
| Local Government Employees Total | 36 | 158 | 184 | 378 |
| Transformation & Public Service Reform (Teachers) | 0 | 84 | 24 | 108 |
| Council Wide Total | 36 | 242 | 208 | 486 |

486 new Employees joined the council in 2018/19 which remains consistent with the 2017/18 figure of 487. The below table shows this information by service and contract type

10. Turnover

| | Staff at 1 April 2018 | Staff at 1 April 2019 | Average | Leavers in Last 12 Months | Turnover % |
|---|--------------------------|--------------------------|---------|---------------------------------|---------------|
| Strategic Management | 14 | 14 | 14 | 1 | 7.1% |
| Child Health Care & Criminal Justice | 286 | 261 | 274 | 19 | 6.9% |
| Community Health & Care | 1040 | 964 | 1002 | 75 | 7.5% |
| Finance & Resources | 5 | 5 | 5 | 0 | 0.0% |
| Mental Health Addiction & Learning Disabilities | 200 | 181 | 191 | 15 | 7.9% |
| Strategy, Planning & Health Improvement | 28 | 24 | 26 | 2 | 7.7% |
| Health & Social Care Partnership | 1559 | 1435 | 1497 | 111 | 7.4% |
| Environment & Neighbourhood | 1006 | 920 | 963 | 83 | 8.6% |
| Housing & Employability | 287 | 282 | 285 | 18 | 6.3% |
| Regeneration | 455 | 437 | 446 | 31 | 7.0% |
| Regeneration, Environment & Growth | 1748 | 1639 | 1694 | 132 | 7.8% |
| Communications, Culture & Communities | 196 | 153 | 175 | 31 | 17.8% |
| Education, Learning & Attainment | 942 | 917 | 930 | 67 | 7.2% |
| People & Technology | 116 | 100 | 108 | 10 | 9.3% |
| Regulatory | 116 | 98 | 107 | 13 | 12.1% |
| Resources | 340 | 303 | 322 | 23 | 7.2% |
| Transformation & Public Service Reform (Excl. Teachers) | 1710 | 1571 | 1641 | 144 | 8.8% |
| Local Government Employees Total | 5031 | 4659 | 4845 | 388 | 8.0% |
| Transformation & Public Service Reform (Teachers) | 1144 | 1075 | 1110 | 87 | 7.8% |
| Council Wide Total | 6175 | 5734 | 5955 | 475 | 8.0% |

The above information presents crude turnover (ie based on all leavers) and shows that overall there has been a reduction in the councils turnover figures compared to previous years. Since 2016 the council wide turnover figure has been between 8.6% and 8.7%

and 2019 figures have show a reduction to 8.0%. Teachers turnover has also reduced from 9.8% in 2017 to 8.7% in 2018 and 7.8% in 2019. This reduction in turnover is a positive change supporting overall retention of employees during periods of change.

11. Leavers

| | Death in Service | Dismissal - End of Cont | Dismissal - III Heath | Dismissal - Summary | Dismissal - With Notice | Employee Not Started | Redundan cy | Resignati on | Retiral - Age | Retiral - Efficiency | Retiral - III Health | Retiral on Option (60+) | Severanc e - Efficiency | Total |
|---|---------------------|----------------------------|--------------------------|------------------------|----------------------------|-------------------------|----------------|-----------------|------------------|-------------------------|-------------------------|-------------------------------|-------------------------------|-------|
| Strategic Management | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 |
| Child Health Care & Criminal Justice | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 12 | 3 | 0 | 3 | 0 | 0 | 19 |
| Community Health & Care | 2 | 1 | 5 | 2 | 2 | 0 | 0 | 45 | 11 | 0 | 7 | 0 | 0 | 75 |
| Finance & Resources | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Mental Health Addiction & Learning Disabilities | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 8 | 2 | 0 | 1 | 1 | 0 | 15 |
| Strategy, Planning & Health Improvement | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 2 |
| Health & Social Care Partnership | 3 | 3 | 6 | 2 | 2 | 0 | 0 | 66 | 16 | 0 | 12 | 1 | 0 | 111 |
| Environment & Neighbourhood | 0 | 10 | 14 | 0 | 0 | 1 | 0 | 40 | 9 | 1 | 3 | 4 | 1 | 83 |
| Housing & Employability | 0 | 1 | 3 | 1 | 0 | 1 | 0 | 8 | 3 | 0 | 0 | 0 | 1 | 18 |
| Regeneration | 0 | 0 | 1 | 5 | 0 | 0 | 0 | 19 | 4 | 0 | 0 | 2 | 0 | 31 |
| Regeneration, Environment & Growth | 0 | 11 | 18 | 6 | 0 | 2 | 0 | 67 | 16 | 1 | 3 | 6 | 2 | 132 |
| Communications, Culture & Communities | 1 | 3 | 0 | 3 | 0 | 0 | 0 | 14 | 1 | 6 | 1 | 0 | 2 | 31 |
| Education, Learning & Attainment | 0 | 6 | 0 | 1 | 1 | 0 | 0 | 40 | 12 | 0 | 4 | 3 | 0 | 67 |
| People & Technology | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 6 | 0 | 1 | 1 | 0 | 0 | 10 |
| Regulatory | 0 | 0 | 0 | 1 | 1 | 2 | 1 | 7 | 1 | 0 | 0 | 0 | 0 | 13 |
| Resources | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 15 | 2 | 1 | 1 | 1 | 0 | 23 |
| Transformation & Public Service Reform (Excl. Teachers) | 1 | 11 | 2 | 5 | 2 | 2 | 2 | 82 | 16 | 8 | 7 | 4 | 2 | 144 |
| Local Government Employees Total | 4 | 25 | 26 | 13 | 4 | 4 | 2 | 216 | 48 | 9 | 22 | 11 | 4 | 388 |
| Transformation & Public Service Reform (Teachers) | 0 | 16 | 0 | 0 | 0 | 0 | 0 | 53 | 13 | 1 | 0 | 4 | 0 | 87 |
| Council Wide Total | 4 | 41 | 26 | 13 | 4 | 4 | 2 | 269 | 61 | 10 | 22 | 15 | 4 | 475 |

The number of leavers in 2018/19 was 475 (compared with 503 in 2018 and 481 in 2017)

12. Apprentices

| | Level 2 | Level 3 | Total |
|---|---------|---------|-------|
| Strategic Management | 0 | 0 | 0 |
| Child Health Care & Criminal Justice | 0 | 0 | 0 |
| Community Health & Care | 0 | 2 | 2 |
| Finance & Resources | 0 | 0 | 0 |
| Mental Health Addiction & Learning Disabilities | 0 | 2 | 2 |
| Strategy, Planning & Health Improvement | 0 | 0 | 0 |
| Health & Social Care Partnership | 0 | 4 | 4 |
| Environment & Neighbourhood | 9 | 12 | 21 |
| Housing & Employability | 0 | 3 | 3 |
| Regeneration | 0 | 27 | 27 |
| Regeneration, Environment & Growth | 9 | 42 | 51 |
| Communications, Culture & Communities | 0 | 2 | 2 |
| Education, Learning & Attainment | 0 | 11 | 11 |
| People & Technology | 0 | 2 | 2 |
| Regulatory | 0 | 1 | 1 |
| Resources | 0 | 3 | 3 |
| Transformation & Public Service Reform (Excl. Teachers) | 0 | 19 | 19 |
| Local Government Employees Total | 9 | 65 | 74 |
| Transformation & Public Service Reform (Teachers) | 0 | | 0 |
| Council Wide Total | 9 | 65 | 74 |

There has been an increase of 3 Apprenticeships compared to last year, these are all at level 3. Level 2 apprenticeships remain consistent at 9

13. Sickness Absence

In 2018/19 there was an overall increase in sickness absence of 4,617 working days lost (2932.45 FTE days lost) Council wide compared to 2017/18. Full details of the sickness absence are covered in the Wellbeing Report submitted to committee

| | | 18/19 | 2017/18 | | |
|---------------------------------------|-------------------------|-------------------|-------------------------|-------------------|--|
| Absence Reason | Working Days Lost | % of Lost Days | Working days lost | % of days lost | |
| Minor Illness | 14,997.4 | 21.89% | 14,206.0 | 22.24% | |
| Back Pain | 2,782.9 | 4.06% | 2,345.0 | 3.67% | |
| Musculo-skeletal Injuries | 10,625.8 | 15.51% | 10,547.0 | 16.51% | |
| Stress | 10,045.7 | 14.66% | 8,172.0 | 12.79% | |
| Recurring Medical Conditions | 4,173.2 | 6.09% | 4,088.5 | 6.40% | |
| Non Work Related Accidents / Injuries | 1,985.4 | 2.90% | 1,383.0 | 2.16% | |
| Work Related Accidents / Injuries | 984.9 | 1.44% | 1,090.0 | 1.71% | |
| Mental Health | 4,112.4 | 6.00% | 3,192.0 | 5.00% | |
| Acute Medical Conditions | 12,187.4 | 17.79% | 12,125.5 | 18.98% | |
| Pregnancy Related Absence | 1,051.9 | 1.54% | 1,380.5 | 2.16% | |
| Drink or Drug Related Condition | 62.9 | 0.09% | 326.0 | 0.51% | |
| Stress - Work Related | 5,497.3 | 8.02% | 5,034.5 | 7.88% | |
| TOTAL | 68,507.0 | 100% | 63,890.0 | 100% | |

Employees with no absences

The table below displays the number of employees who have had no absence during the year which accounts for 47.2% of the overall workforce.

| Department | Service | Absence | No Absence | Total |
|---|--------------------------|---------|------------|-------|
| HSCP | Child Health Care & C J | 146 | 115 | 261 |
| | Community Health & Care | 603 | 361 | 964 |
| | Finance & Resources | 0 | 5 | 5 |
| | Mental Health Addic & LD | 96 | 85 | 181 |
| | Strategy, Planning & HI | 14 | 10 | 24 |
| HSCP Total | | 859 | 576 | 1435 |
| Regen Environ & Growth | Environment & Neighbourh | 434 | 486 | 920 |
| | Housing & Employability | 143 | 139 | 282 |
| | Regeneration | 238 | 199 | 437 |
| Regen Environ & Growth Total | | 815 | 824 | 1639 |
| Strategic Management | Strategic Management | 1 | 13 | 14 |
| Strategic Management Total | | 1 | 13 | 14 |
| Transform & Pub Sec Refo | Comms Culture & Communit | 66 | 87 | 153 |
| | Educ Learning & Attain | 513 | 404 | 917 |
| | People & Technology | 24 | 76 | 100 |
| | Regulatory | 28 | 70 | 98 |
| | Resources | 169 | 134 | 303 |
| Transform & Pub Sec Refo Total | | 800 | 771 | 1571 |
| Transform & Pub Sec Refo - Teachers | Educ Learning & Attain | 547 | 528 | 1075 |
| Transform & Pub Sec Refo - Teachers Total | | | 528 | 1075 |
| Grand Total | | 3022 | 2712 | 5734 |