

Agenda

Meeting of Licensing Committee

Date: Wednesday, 3 August 2022

Time: 14:00

Venue: Council Chamber, Clydebank Town Hall, 5 Hall Street, Clydebank,
G81 1UB

Contact: Lynn Straker, Committee Officer
Email: lynn.straker@west-dunbarton.gov.uk

Dear Member

Please attend a meeting of **Licensing Committee** as detailed above.

The business is shown on the attached agenda.

Yours faithfully

PETER HESSETT

Chief Executive

Distribution:

Councillor Ian Dickson
Councillor Diane Docherty
Councillor June McKay
Councillor John Millar
Councillor Lawrence O'Neill
Councillor Chris Pollock
Councillor Gurpreet Singh Johal
Councillor Hazel Sorrell

All other Councillors for information.
Chief Officer – Regulatory and
Regeneration

Date issued: 21 July 2022

LICENSING COMMITTEE
WEDNESDAY, 3 AUGUST 2022

AGENDA

1 STATEMENT BY THE CHAIR

2 APOLOGIES

3 DECLARATIONS OF INTEREST

Members are invited to declare if they have an interest in any of the undernoted items of business on this agenda and, if so, state the reasons for such declarations.

4 MINUTES OF PREVIOUS MEETING 5 - 8

Submit for approval, as a correct record, the Minutes of Meeting of the Licensing Committee held on 8 June 2022.

5 OPEN FORUM

The Committee is asked to note that no open forum questions have been submitted by members of the public.

6 CLYDEBANK TAXI FARE REVIEW 9 - 19

Submit report by the Chief Officer – Regulatory and Regeneration providing details on the review of fares and charges applicable to taxis operating within the Clydebank Taxi Licensing Zone.

LICENSING COMMITTEE

At a Hybrid Meeting of the Licensing Committee held in the Civic Space, 16 Church Street, Dumbarton on Wednesday, 8 June 2022 at 2.00 p.m.

Present: Councillors Ian Dickson, Gurpreet Johal, John Millar, June McKay, Lawrence O'Neill, Chris Pollock and Hazel Sorrell.

Attending: Nigel Ettles, Section Head – Litigation; Robert Mackie, Senior Licensing Officer; Lawrence Knighton, Licensing Standards Officer and Lynn Straker and Nicola Moorcroft, Committee Officers.

Also Attending: Councillor Jim Bollan *; Sergeant David Holmes, Police Scotland; Eugene Boyle, Solicitor and Representative for Mark Winters; Mark Waters, Solicitor and Representative for Craig McMeekan; Mark Winters; Stephen Eaton, Craig McMeekan and Simon Wade and Ian Brown, Representatives from Dumbarton Orange and Purple District No. 27.

Apologies: Apologies were intimated on behalf of Councillor Diane Docherty.

Councillor Lawrence O'Neill in Chair

DECLARATIONS OF INTEREST

It was noted that there were no declarations of interest in any of the items of business on the agenda.

RECORDING OF VOTES

The Committee agreed that all votes taken during the meeting would be done by Roll Call vote to ensure an accurate record.

OPEN FORUM

The Committee noted that no open forum questions had been submitted by members of the public.

**CIVIC GOVERNMENT (SCOTLAND) ACT 1982 PART V PUBLIC PROCESSIONS
– POLICE, PUBLIC ORDER AND CRIMINAL JUSTICE (SCOTLAND) ACT 2006 –
NOTICE OF PROPOSAL TO HOLD A PUBLIC PROCESSION: DUMBARTON
ORANGE & PURPLE DISTRICT NO. 27**

A report was submitted by the Chief Officer – Regulatory and Regeneration requesting that the Committee consider whether to depart from the Code of Conduct, which prohibits the playing of music until 9.00 a.m., to allow the playing of music at 8.30 a.m. as requested by the Dumbarton Orange & Purple District No. 27.

DECIDED:-

Having heard from Section Head – Litigation, Senior Officer (Licensing) and Sergeant David Holmes (Police Scotland) the Committee then heard from Councillor Jim Bollan who submitted an objection and suggested the march be rerouted to avoid Care Homes and Play Park areas.

Simon Wade (Dumbarton Orange and Purple District No. 27) was then heard in support of the application to allow the accompanying band on the march to play music at 8.30 a.m.

After hearing from Sergeant Holmes in response to Members' questions, the Committee agreed:-

1. To grant the request from Mr. Simon Wade to allow the accompanying band, The Pride of the Rock Flute Band, to play music at 8.30 am as the Dumbarton Orange & Purple District No. 27 procession passes through Alexandria on the morning of Saturday 2 July 2022.
2. That this grant be for one year with consideration to be given by Dumbarton Orange and Purple District No. 27 and Police Scotland to rerouting the procession in future years and with consideration to be given to no Care Homes or no play zones on the route, and no music allowed prior to 9.00 a.m.

*Note: Councillor Jim Bollan left the meeting after conclusion of Item 7.

**CONTINUED APPLICATION FOR RENEWAL OF TAXI/PRIVATE HIRE CAR
DRIVER'S LICENCE**

Name and Address of Applicant

Date Applied

Mark Winters
8 Brisbane Street
Clydebank
G81 4LP

24 February 2022

A report was submitted by the Chief Officer – Regulatory and Regeneration concerning an Application for Renewal of a Taxi/Private Hire Car Driver's Licence for

the above named person which has been continued since the 27 April 2022 Licensing Committee meeting.

DECIDED:-

Having heard from the Section Head – Litigation, Senior Officer (Licensing), Sergeant David Holmes (Police Scotland), Eugene Boyle, Solicitor and Representative for Mark Winters and in answer to Members' questions, the Committee agreed to grant the renewal of a Taxi/Private Hire Car Driver's Licence for Mark Winters, and that the next application for renewal of the Licence would be submitted to the Licensing Committee for determination.

GRANT OF TAXI / PRIVATE HIRE CAR DRIVER'S LICENCE

Name and Address of Application

Date Applied

Stephen Eaton
18 Smollett Street
Alexandria
G83 0DS

16 March 2022

A report was submitted by the Chief Officer – Regulatory and Regeneration concerning Grant of a Taxi/Private Hire Car Driver's Licence for the above named person.

DECIDED:-

Having heard from the Section Head – Litigation (Legal Officer) and Sergeant Holmes (Police Scotland) the Committee agreed to entertain the late objection from the Police and having heard further from the Legal Officer the Committee agreed that the applicant's protected convictions should be disclosed and taken into consideration. Then, having heard further from Sergeant Holmes, and from Stephen Eaton, and in answer to Members' questions, the Committee agreed to grant the Taxi/Private Hire Car Driver's Licence.

EXCLUSION OF PRESS AND PUBLIC

The Committee agreed to approve the following Resolution:-

"That under Section 50A(4) of the Local Government (Scotland) Act, 1973 the press and public be excluded from the meeting for the following item of business on the grounds that it may involve the likely disclosure of exempt information as defined in Paragraph 14 of Part 1 of Schedule 7A of the Act."

**HEARING REGARDING POSSIBLE SUSPENSION OR REVOCATION OF
TAXI/PRIVATE HIRE CAR DRIVER'S LICENCE**

Name and Address of Licence Holder

Craig McMeekan
10 Gavins Road
Hardgate
Clydebank
G81 6AA

A report was submitted by the Chief Officer – Regulatory and Regeneration concerning a letter received from Chief Constable, Police Scotland proposing a Suspension or Revocation of a Taxi/Private Hire Car Driver's Licence for the above named person.

DECIDED:-

Having heard from Section Head – Litigation (Legal Officer), Senior Officer (Licensing Services), Mark Waters, Solicitor and Representative for Craig McMeekan and in answer to Members' questions, the Committee agreed not to suspend the Taxi/Private Hire Car Driver's Licence held by Mr Craig McMeekan.

The meeting closed at 3.11 p.m.

WEST DUNBARTONSHIRE COUNCIL

Report by Chief Officer - Regulatory and Regeneration

Licensing Committee – 3 August 2022

**Subject: Civic Government (Scotland) Act 1982
Review of Taxi Fares and Charges
Clydebank Taxi Licensing Zone**

1. Purpose

- 1.1** To report to the Committee on the review of fares and charges applicable to taxis operating within the Clydebank Taxi Licensing Zone.

2. Recommendations

- 2.1** It is recommended that the representation submitted by Mr. MacLeod be considered along with the scales for taxi fares and related charges, proposed by Members at the Licensing Committee on 27 April 2022, subsequently published in the 11 May 2022 edition of the Clydebank Post.
- 2.2** It is further recommended that the Committee fixes the scales for taxi fares and related charges and authorise Officers to conclude the review by notifying each taxi operator of the new scales and of their right to appeal to the Traffic Commissioner and, if there is no appeal against the scales by a taxi operator, by giving public notice that the new scales are to come in to effect.

3. Background

- 3.1** In terms of the Civic Government (Scotland) Act, 1982, licensing authorities must fix scales for taxi fares and related charges within 18 months from the date on which the scales came into effect.
- 3.2** The fares and charges which are applicable to taxis operating within the Clydebank Taxi Licensing Zone have been in effect since 1 December 2021 and these are detailed in Appendix 1.
- 3.3** At a meeting of the Licensing Committee on 21 April 2022, having considered the proposals submitted by the Clydebank Taxi Operators Group, Members agreed to propose the scales for taxi fares and related charges as follows:-

Flagfall

increase the flagfall on all tariffs by 30p;

Running Mile

increase the running mile by 10p on all tariffs;

Tariff 3 (Christmas and New Year)

Alter the wording under Tariff 3 to read:-
(between 9.00pm and 6.00am a 50p extra charge applies)

Soiling Fee

increase maximum soiling fee from £60 to £100

- 3.4** The fare chart advertised in the 11 May 2022 edition of the Clydebank Post is detailed within Appendix 2.

4. Main Issues

- 4.1** In terms of the relevant legislation, before fixing any scales or carrying out any review, in addition to consulting with persons or organisations appearing to be representative of operators of taxis within the area, the Licensing Authority is required:
- (a) to publish the proposed scales in a newspaper circulating in the area setting out the proposed scales, explaining the effect of the proposed scales and proposing a date on which the proposed scales are to come into effect;
 - (b) to invite representations from any persons with respect to the proposals within a period of one month from the date of publication of the notice; and
 - (c) to consider any such representations which have been duly lodged before a decision is taken on the matter.
- 4.2** Notice of the proposed scales appeared in the Clydebank Post on 11 May 2022 inviting representations from any persons with respect to the proposals to be received by 11 June 2022.
- 4.3** An email was received on 10 June 2022 from Mr Allan MacLeod, a taxi operator within the Clydebank taxi zone, making a representation in relation to the proposals. A copy of Mr MacLeod's representation is detailed within Appendix 3.
- 4.4** Mr MacLeod has submitted an alternative proposal to that submitted by the Clydebank Taxi Operators Group as follows:-

Flagfall

increase the flagfall on all tariffs by 30p for a distance not exceeding 1/2 OF A MILE (increasing the distance from the existing 5/11ths OF A MILE);

Running Mile

increase the running mile by 20p on all tariffs;

Tariff 3 (Christmas and New Year)

period to be extended from:-

Midnight on 24 December to Midnight on 26 December and from
Midnight on 31 December to Midnight on 2 January to:-

6.00pm on 24 December to 6.00am on 27 December and from
6.00pm on 31 December to 6.00am on 3 January

Waiting Time

Waiting time to increase from 10p for each period of 30 seconds
(£12.00 per hour) to 10p for each period of 15 seconds (£24.00 per
hour)

Additional Charge

Allow negotiated fares for hires from the Clydebank zone travelling
to the Dumbarton & Vale of Leven zone rather than having to
charge the fare by the metered cost.

- 4.5 Within Mr MacLeod's representation he states that it was being submitted '*for and on behalf of several Taxi Operators who like myself had not been consulted prior to the proposals.*'
- 4.6 In subsequent correspondence with the Senior Officer (Licensing) Services, Mr MacLeod was advised of the change to the consultation process agreed at the Licensing Committee held on 30 March 2022 which no longer necessitated individual consultation with each taxi operator.
- 4.7 The representation from Mr MacLeod makes reference to the fare chart in place within the Dumbarton & Vale of Leven zone therefore it is included at Appendix 4 for reference purposes.

5. People Implications

- 5.1 There are no personnel issues for the Council arising from this report.

6. Financial Implications

- 6.1 There are no financial implications for the Council arising from this report.

7. Risk Analysis

- 7.1 There is no increased risk to the Council associated with the contents of this report.

8. Equalities Impact Assessment (EIA)

- 8.1** No impact assessment is required because this report does not involve any change to policies or services or financial decisions.

9. Consultation

- 9.1** An advert was placed in the 11 May 2022 edition of the Clydebank Post inviting representations to the proposed fare chart.

10. Strategic Assessment

- 10.1** In terms of the Council's Strategic Priorities, the purpose of licensing is to protect the welfare of the community, including vulnerable people.

Chief Officer – Regulatory and Regeneration

Date 8 July 2022

Person to Contact: Robert Mackie,
Senior Officer (Licensing Services),
Licensing Team,
Municipal Buildings,
College Street,
Dumbarton,
G82 1NR.

Tel. No. (Direct line) 01389 738742.
robert.mackie@west-dunbarton.gov.uk

Appendices:

1. Current Fare Chart for Clydebank Taxi Licensing Zone.
2. Proposed Fare Chart for Clydebank zone.
3. Representation submitted by Mr. Allan MacLeod.
4. Current Fare Chart for Dumbarton & Vale of Leven Taxi Licensing Zone.

Background Papers:

1. Letter to Mr. Allan MacLeod dated 18 July 2022.
2. Letter to Mr. McSheaffrey dated 18 July 2022.
3. Email correspondence between Senior Officer (Licensing Services) and Mr Macleod

WEST DUNBARTONSHIRE COUNCIL

Plate No. _____ Vehicle Registration Number _____

Civic Government (Scotland) Act 1982

Fare Chart (Effective from 1 December 2021)

CLYDEBANK ZONE

Tariff One

6.00 a.m. to 9.00 p.m. daily

For a distance not exceeding 5/11ths OF A MILE
or for waiting time not exceeding 3 minutes 45
seconds (or a combination of both).....£3.00
For each additional 1/17th OF A MILE.....£0.10

Tariff Two

9.00 p.m. to 6.00 a.m. daily
6.00 p.m. to 12 midnight on
Christmas Eve and 31st December

For a distance not exceeding
5/11ths OF A MILE.....£3.50
For each additional 1/18th OF A MILE.....£0.10

Tariff Three

Midnight on 24th December to
Midnight on 26th December and
Midnight on 31st December to
Midnight on 2nd January

For a distance not exceeding
5/11ths OF A MILE.....£4.50
For each additional 1/20th OF A MILE.....£0.10

Between 10.00 p.m. and 6.00 a.m. a 50p extra charge applies

Any hire terminating outwith the West Dunbartonshire area will be at a rate to be agreed at the time of hire.

Fares for Waiting

The driver is, in addition to the above, entitled to charge for waiting whether in one stoppage or in several stoppages as follows:

For each period of THIRTY SECONDS or part thereof.....£0.10

Extra Charges

A charge of £3.00 shall be payable for a taxi called by telephone or via App and not cancelled before arrival.

An additional charge of 10p shall be payable for each passenger beyond two.

Taxi drivers may add on any charge incurred at Glasgow Airport when either dropping off or picking up passengers. Drivers must make passengers aware in advance that extra charges may be added to the fare.

Soiling Fee

A maximum fee of £60.00 is chargeable for any soiling which necessitates a taxi being removed from service for cleaning. Soiling in this context includes any soiling by means of food, drink, vomit, urine or excrement.

WEST DUNBARTONSHIRE COUNCIL

Civic Government (Scotland) Act 1982

REVIEW OF TAXI FARES

NOTICE IS HEREBY GIVEN that West Dunbartonshire Council has reviewed the fares for the hire of taxis within the Clydebank Zone of the local authority area and the outcome of the review is that there will be increases applied as follows:-

Initial flagfall - 30p increase on all Tariffs

Running mile - 10p increase on all Tariffs

Alteration to the wording under Tariff 3 from:-

Between 10.00pm and 6.00am a 50p extra charge applies to:-

Between 9.00pm and 6.00am a 50p extra charge applies

Increase the maximum soiling fee from £60 to £100.

A fare chart for the Clydebank Zone is proposed as follows:-

CLYDEBANK ZONE

Tariff One

6.00 a.m. to 9.00 p.m. daily

For a distance not exceeding 5/11ths OF A MILE
or for waiting time not exceeding 3 minutes 45
seconds (or a combination of both).....£3.30
For each additional 1/18th OF A MILE.....£0.10

Tariff Two

9.00 p.m. to 6.00 a.m. daily
6.00 p.m. to 12 midnight on
Christmas Eve and 31st December

For a distance not exceeding
5/11ths OF A MILE.....£3.80
For each additional 1/19th OF A MILE.....£0.10

Tariff Three

Midnight on 24th December to
Midnight on 26th December and
Midnight on 31st December to
Midnight on 2nd January

For a distance not exceeding
5/11ths OF A MILE.....£4.80
For each additional 1/21st OF A MILE.....£0.10

Between 9.00 p.m. and 6.00 a.m. a 50p extra charge applies

Any hire terminating outwith the West Dunbartonshire area will be at a rate to be agreed at the time of hire.

Fares for Waiting

The driver is, in addition to the above, entitled to charge for waiting whether in one stoppage or in several stoppages as follows:

For each period of THIRTY SECONDS or part thereof.....£0.10

Extra Charges

A charge of £3.30 shall be payable for a taxi called by telephone or via App and not cancelled before arrival.

An additional charge of 10p shall be payable for each passenger beyond two.

Taxi drivers may add on any charge incurred at Glasgow Airport when either dropping off or picking up passengers. Drivers must make passengers aware in advance that extra charges may be added to the fare.

Soiling Fee

A maximum fee of £100.00 is chargeable for any soiling which necessitates a taxi being removed from service for cleaning. Soiling in this context includes any soiling by means of food, drink, vomit, urine or excrement.

It is proposed that the fare chart will apply from 21 July 2022. Any person wishing to make representations with respect to the Authority's proposals should lodge same in writing to the undernoted or by emailing licensing@west-dunbarton.gov.uk by 11 June 2022.

Peter Hessett
Chief Officer – Regulatory & Regeneration
Council Offices
Church Street
Dumbarton
G82 1QL

11 May 2022

Sirs,

I refer to the notice placed in the local newspaper regarding proposals to amend the Taxi Fare Tariffs – Clydebank Zone.

As invited I wish to make representations on those amendments for and on behalf of several Taxi operators who like myself were not consulted prior to the proposals. Please be aware that unlike previous reviews until the advert was brought to our attention, we were almost entirely unaware of the review being undertaken.

In general terms, unlike the Dumbarton Fare chart and despite repeated representations there has been a failure to make small incremental increases in previous reviews since 2009.

Clydebank Taxi trade earnings have fallen considerably behind Dumbarton during this period and the recent significant increases in all costs have exacerbated the drop in relative take home earnings.

It is asked that the Council now consider addressing the most pressing requirements of this failure.

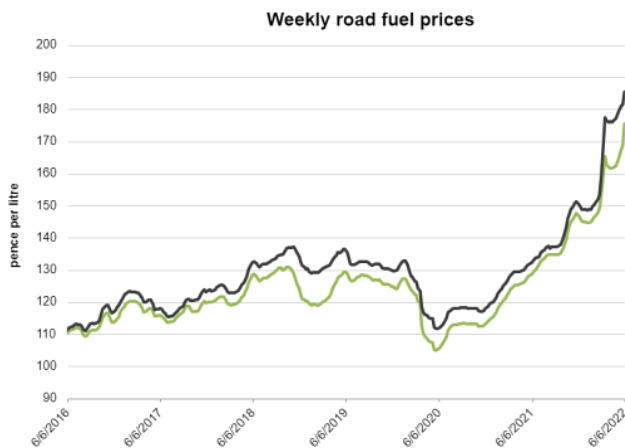
1. The proposal for basic tariff increase.

Referring to the Council minutes there is no analysis or study of costs provided nor any indication of the basis which the proposed increases are made. Neither does the submission by a taxi trade representative. No costings nor detail to support what appears to be a finger in the air stab at it.

On a nominal 2-mile journey, about average within Clydebank zone the proposal is an increase of approx. 50p or 9 %.

And that is without factoring in the 'round up' factor in tips and gratuities e.g. "Take £7 driver" for a £5.20 fare does not become necessarily become "take £7.50". An increase in fares often means a decrease in gratuity and no increase in net earnings.

Meantime fuel has increased 50% in 12 months. 30% last review October 2022.



Source [Weekly road fuel prices - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/statistics/weekly-road-fuel-prices)

Already out of date as prices go over £2.00 per/l this week.

Tyres, parts etc. have all increased at least 30%.

The proposed increase after cost leaves drivers with a considerable net loss before consideration drivers needs due the well-documented cost of living crisis.

Drivers have home fuel and other bills to contend with. And are as entitled to seek increased earnings as any other worker.

The proposal, high flagfall and low running mile unlike the more balanced and considered Dumbarton tariff, burdens the public with higher charges on shorter journeys. Longer journeys with potential for increased waiting time (see below) become net losses to drivers.

Bringing the flagfall into line with Dumbarton to ½ mile would make it easier for both drivers and public to understand. And lessen the burden on short journey passengers.

In conclusion the proposal falls well short of an increase in driver net take home earnings. And is increasingly burdensome on passengers taking short journeys. Unfair and discouraging their use of taxis.

A proposed increase of 30p on flagfall (1/2 mile) with an increase of 20p on the running mile would better serve drivers and the public.

2. Elements other than Flag Fall and Running Mile.

We again bring to the Council attention several elements of the fare chart where Clydebank drivers are disadvantaged compared to those in Dumbarton.

Christmas and New Year Tariff.

The Clydebank Zone Tariffs drop down at 12:00 midnight whereas Dumbarton tariffs continue until 6:00am.

When public demand is increasing as licensed premises etc are closing, Clydebank fares decrease.

This matter was addressed in Dumbarton area a few years ago and should be relatively simple to address. And without opposition as the public just want to get home and not find a shortage of taxis because drivers have gone home.

Please bring the Christmas and New Year timescale in line with Dumbarton.

Fares for Waiting

No increase since before 2008 in Clydebank. Steady increments over the last 12 years in Dumbarton. The latest implemented on 26th May 2022 and now sets **Dumbarton at double the Clydebank tariff.**

It is difficult to find any difference between a Clydebank driver and a Dumbarton driver on waiting time. Each pays the same licence fees. Drivers in both areas should have the same take home earnings.

Example:

Clydebank average 'weigh in' at £180/ wk. Based on 40-hour week is a cost of £4.50/hr.
Current tariff at 10p per 30 secs or £12 /hr gross.

£7.50 per hour gross whether it is midday or midnight.

From this the driver must set aside Holiday pay, Sickness Pay, Pensions etc.

Unlike otherwise self-employed persons this rate is **set by West Dunbartonshire Council.** And is currently set well below the national minimum wage and WDC policy of living wage.

Please bring waiting time in line and to the same level as Dumbarton.

Hires between Dumbarton and Clydebank

Drivers can negotiate a rate from Drumchapel/Yoker and beyond but must use the meter into Dumbarton.

£15 for a hire 2 miles beyond the Clydebank zone in one direction but £15 for 7 miles in the other.

A Dumbarton driver carrying 5 passengers charges over £20 for the same 7 mile journey.

Add the A82 traffic issues and its just not worth a Clydebank drivers risk.

Clydebank drivers may and will likely choose not to leave their licensed area for Dumbarton unless it is very quiet and business is slow. For the public wishing to return home especially at peak times this is not to their liking.

Unless Clydebank drivers can do these journeys at the same rates as Dumbarton drivers they should at least be allowed to negotiate the fare.

Plate No. _____ Vehicle Registration Number _____

Civic Government (Scotland) Act 1982

Fare Chart (Effective from 26 May 2022)**DUMBARTON AND VALE OF LEVEN ZONE**

Tariff One	For a distance not exceeding	
6.00am to 9.00pm Monday to Sunday	½ OF A MILE.....	£3.00
	For each additional 1/20th mile.....	£0.10
Tariff Two	For a distance not exceeding	
9.00pm to 6.00am Monday to Sunday	½ OF A MILE.....	£3.60
	For each additional 1/22nd mile.....	£0.10
Tariff Three	For a distance not exceeding	
6.00pm on 24th December to	½ OF A MILE.....	£5.00
6.00am on 27th December and	For each additional 1/28th mile.....	£0.10
6.00pm on 31st December to		
6.00am on 3rd January		
Tariff Four	For a distance not exceeding	
6.00am to 9.00pm Monday to Sunday	½ OF A MILE.....	£4.00
(Only applicable when five or more	For each additional 1/25th mile.....	£0.10
passengers are being carried)		
Tariff Five	For a distance not exceeding	
9.00pm to 6.00am Monday to Sunday	½ OF A MILE.....	£4.60
(Only applicable when five or more	For each additional 1/27th mile.....	£0.10
passengers are being carried)		
Tariff Six	For a distance not exceeding	
Christmas and New Year hours	½ OF A MILE.....	£6.50
as per Tariff Three	For each additional 1/35th mile.....	£0.10
(Only applicable when five or more		
passengers are being carried)		

Any hire terminating out with the West Dunbartonshire area will be at a rate to be agreed at the time of hire.

Extra Charges

Taxi drivers may add on any charge incurred at any Airport when either dropping off or picking up passengers. Drivers must make passengers aware in advance that extra charges may be added to the fare. A charge equivalent to the initial flagfall on Tariff 1 shall be payable for a taxi booking made by telephone or via App and not cancelled before arrival when the taxi is no longer required.

Fares for Waiting

The Driver is, in addition to the above, entitled to charge for waiting whether in one stoppage or in several stoppages as follows:

For each period of FIFTEEN SECONDS or part thereof£0.10 (All Tariffs)

Soiling Fee

A fee of £100 is chargeable for any soiling which necessitates a taxi being removed from service for cleaning. Soiling in this context includes any soiling by means of food, drink, vomit, urine or excrement.