



# Agenda

## Community Alliance

**Date:** Wednesday, 9 August 2017

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**Time:** 14:00

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**Venue:** Committee Room 3, Council Offices, Garshake Road,  
Dumbarton

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**Contact:** Craig Stewart, Committee Officer  
Tel: 01389 737251 [craig.stewart@west-dunbarton.gov.uk](mailto:craig.stewart@west-dunbarton.gov.uk)

Dear Member

Please attend a meeting of the Community Alliance as detailed above. The business is shown on the attached agenda.

Yours faithfully

**JOYCE WHITE**

Chief Executive

**Distribution:**

**Elected Members:-**

Councillor C McAllister (Vice-Chair)

Councillor S Page

Councillor M Rooney

All other Councillors for information

**Community Representatives and Voluntary Sector Members**

Date of issue: 27 July 2017

## **COMMUNITY ALLIANCE**

**WEDNESDAY, 9 AUGUST 2017**

### **AGENDA**

<b><u>Anticipated Times</u></b>		<b><u>Item</u></b>	<b><u>Pages</u></b>
	<b>1</b>	<b>APOLOGIES</b>	
	<b>2</b>	<b>DECLARATIONS OF INTEREST</b>	
<b>14.05</b>	<b>3</b>	<b>MINUTES OF PREVIOUS MEETING (1 March 2017)</b>	<b>5 – 8</b>
<b>14.10</b>	<b>4</b>	<b>COMMUNITY BUDGET – PHASE 2 UPDATE</b>	<b>9 – 16</b>
		Submit report by the Corporate & Community Planning Manager providing an overview of phase 2 of community budgeting across West Dunbartonshire.	
<b>14.30</b>	<b>5</b>	<b>DEVELOPMENT OF THE LOCAL OUTCOME IMPROVEMENT PLAN</b>	<b>17 – 20</b>
		Submit report by the Corporate & Community Planning Manager providing an update on the recent public consultation activity in support of ongoing actions to develop the Local Outcome Improvement Plan 2017-2027.	
<b>14.40</b>	<b>6</b>	<b>COMMUNITY PLANNING WEST DUNBARTONSHIRE UPDATE</b>	<b>21 – 26</b>
		Submit report by the Corporate & Community Planning Manager providing an update on the range of issues, projects and initiatives currently underway within the	

		partnership.	
<b>14.50</b>	<b>7</b>	<b>LOCAL PLANS – PROGRESS &amp; SCRUTINY</b>	<b>27 – 98</b>
		Submit report by the Corporate & Community Planning providing an update on 2016/17 year end progress on delivery of a range of local priority plans, i.e. Local Police Plan, Local Fire Plan and Delivery & Improvement Group (DIG) action plans.	
<b>15.20</b>	<b>8</b>	<b>COMMUNITY ALLIANCE DEVELOPMENT</b>	
		Group discussion led by Anne McDougall, Chair.	
<b>15.45</b>	<b>9</b>	<b>QUESTIONS FROM THE PUBLIC GALLERY</b>	
		Members of the public are invited to ask questions of officers during the Open Forum Session.	

## COMMUNITY ALLIANCE

At a Meeting of the Community Alliance held in Committee Room 3, Council Offices, Garshake Road, Dumbarton on Wednesday, 1 March 2017 at 10.00 a.m.

**Present:** Anne MacDougall, Chair; Rhona Young, Clydebank Seniors Forum; Barbara Barnes, HSCP Locality Engagement Network; Neil Etherington, HSCP Local Engagement Network; Hope Robertson, Clydebank Asbestos Group; Gillian Kirkwood\*, Ysort-it; Brenda Pasquire, West Dunbartonshire Citizens Advice Service; and John Hainey, Linnvale and Drumry Community Council.

\* Attended later in the meeting.

**Attending:** Peter Barry, Strategic Lead – Housing and Employability; Amanda Coulthard, Corporate & Community Planning Manager; Michelle Lynn, Client Business Partner; Wendy Jack, Planning and Improvement Manager, West Dunbartonshire Health & Social Care Partnership; and Craig Stewart, Committee Officer.

**Also Attending:** Chief Superintendent Grant Manders, Divisional Commander, Police Scotland and Jim Hymas, Local Senior Officer, Scottish Fire & Rescue Service (SFRS).

**Apologies:** Apologies were intimated on behalf of Councillors Gail Casey and Martin Rooney; Angela Wilson, Strategic Director – Transformation & Public Service Reform; Gilbert Howatson, Community Councils' Forum (Substitute); and Haji Munir, West Dunbartonshire Minority Ethnic Association.

**Anne MacDougall (Chair) in the Chair**

## WELCOME AND INTRODUCTIONS

Anne MacDougall, Chair, welcomed everyone to the meeting and introductions were then given. Anne welcomed John Hainey, to his first meeting of the Community Alliance as a Linnvale & Drumry Community Council representative in the public gallery and invited Mr Hainey to join the members at the table during the Community Alliance.

## **DECLARATIONS OF INTEREST**

It was noted that there were no declarations of interest in any of the items of business on the agenda.

## **MINUTES OF PREVIOUS MEETING**

The Minutes of Meeting of the Community Alliance held on 23 November 2016 were submitted and approved as a correct record, subject to Hope Robertson's name being added to the list of apologies in the sederunt of the meeting.

## **COMMUNITY ALLIANCE ACTION PLAN 2017/18**

A report was submitted by the Corporate & Community Planning Manager presenting options for key topics to be delivered over 2017/18.

After discussion and having heard the Corporate & Community Planning Manager and Strategic Lead – Housing & Employability in elaboration and in answer to Members' questions, the Alliance agreed:-

- (1) to note the terms and tenor of the discussion that had taken place in respect of this matter, including discussion on Elected Member attendance and issues relating to the transition from a Community Participation Committee to a Community Alliance;
- (2) to approve the draft action plan, appended to the report, for progression; and
- (3) to approve a review of membership being carried out.

Note: Gillian Kirkwood entered the meeting during consideration of the above item.

## **YOUR COMMUNITY UPDATE**

A report was submitted by the Corporate & Community Planning Manager providing an update on the ongoing actions to deliver Your Community across West Dunbartonshire.

After discussion and having heard the Corporate & Community Planning Manager in further explanation and in answer to Members' questions, the Alliance agreed to note the content of the report and the discussion that had taken place.

## COMMUNITY PLANNING WEST DUNBARTONSHIRE UPDATE

A report was submitted by the Corporate & Community Planning Manager providing an update on the range of issues, projects and initiatives currently underway within the partnership.

After discussion and having heard the Corporate & Community Planning Manager, Local Senior Officer Jim Hymas (SFRS) and Chief Superintendent Grant Manders (Police Scotland) in further explanation of their respective reports and in answer to Members' questions, the Alliance agreed:-

- (1) having heard Chief Superintendent Manders, in respect of the recently launched ***"Serving a Changing Scotland" - Our 10 Year Strategy for Policing***, also known as the 2026 Strategy, Community Alliance Members were encouraged to complete the consultation, which would be made available to them by email and/or hard copy, as required;
- (2) to note the verbal update given by the Corporate & Community Planning Manager on the Ministerial Visit on Monday, 23 January 2017, and the update provided by Neil Etherington in respect of the Minister for Local Government & Housing, Kevin Stewart's, visit to Men's Shed;
- (3) having heard Anne MacDougall, Chair, that it would be helpful for a presentation to be given on Men's Shed, as well as having a separate presentation on Youth Strategy at future meetings of the Community Alliance;
- (4) to note the progress made to date on delivery of the Quarter 2 2016-17 DIG Action Plans on the four Thematic Groups, i.e. Employability & Economic Growth; Safe, Strong & Involved Communities; Supporting Children & Families; and Older People; and
- (5) otherwise to note the content of the report.

## DEVELOPMENT OF THE LOCAL OUTCOME IMPROVEMENT PLAN

A report was submitted by the Corporate & Community Planning providing an update on the ongoing actions to develop the Local Outcome Improvement Plan 2017-2027.

After discussion and having heard the Corporate & Community Planning Manager and Planning and Improvement Manager in further explanation and in answer to Members' questions, the Alliance agreed to note the content of the report.

## COMMUNITY ASSET TRANSFER STRATEGY

A report was submitted by the Strategic Lead – Regeneration providing an update on West Dunbartonshire Council's Community Asset Transfer Policy and Procedures following guidance issued by the Scottish Government in December 2016 and the legislation coming into force on 23 January 2017.

After discussion and having heard the Client Business Partner and the Corporate & Community Planning Manager in further explanation and in answer to Members' questions, the Alliance agreed to note the content of the report and the terms of the discussion that had taken place in respect of this matter.

### **QUESTIONS FROM THE PUBLIC GALLERY**

It was noted that there was no questions from the public gallery.

### **CLOSING REMARKS – YSORT-IT**

Gillian Kirkwood took the opportunity of advising Alliance Members of the success of Ysort-it in achieving two national awards in recognition of their work in the community. Anne MacDougall, Chair, on behalf of the Community Alliance, congratulated Ysort-it on their significant achievement.

The meeting closed at 11.47 a.m.





Report by the Corporate & Community Planning Manager

Community Alliance

Wednesday 9 August 2017

**Subject: Community Budget – Phase 2 Update**

**1. Purpose**

- 1.1** The purpose of the report is to provide Alliance members with an overview of phase 2 of community budgeting across West Dunbartonshire

**2. Recommendations**

- 2.1** Members are asked to note the content of the report

**3. Background**

- 3.1** As has previously been reported to CPWD, West Dunbartonshire Council allocated £1m of capital investment in February 2016 to support delivery of Your Community across West Dunbartonshire. This was further enhanced by an allocation of £60,000 of revenue funding in years 2016/17 and 2017/18. It was agreed that a proportion of this money would be used to fund an approach to participatory budgeting in the area. £425,000 of this funding was allocated to participatory budgeting. The remaining £575,000 is being utilised as an improvement fund for issues highlighted through community walk rounds and local surveys. This is covered in a separate agenda item.
- 3.2** The first round of participatory budgeting was delivered over November 2016, with £25,000 was available in each community council area and bids of up to £2,000 per bid accepted. 87 applications were received and 76 groups were able to present their ideas at one of 8 local voting evenings held in November. 350 residents came along to the events to support local activity in their area and participated in the allocation of over £90,000 of funding (split between capital and revenue allocation).

## **4. Main Issues**

**4.1** A number of useful points were highlighted during and after round one of community budgeting. This informed some key changes to the process phase two of the community budgeting work:

- Many participants and other stakeholders reported concern at the £2,000 cap on bids as this didn't allow much scope for the large capital projects that community organisations were keen to develop. The low cap has been acknowledged as a barrier to application and was increased to up to £10,000 per bid for phase two. This allowed for larger projects to be presented but also ensured that there was scope for funding of more than one idea per area.
- A number of initial bids in phase one were not eligible as they related to a wider area or were West Dunbartonshire wide, which does not fit within the criteria for community budgeting. The advice surgeries which took place before phase two allowed groups to bring forward ideas for discussion and signposting. This allowed other funding routes and opportunities to be worked through for wider area projects.
- Many participants in phase one felt that timescales were tight for application and for preparing to present at community voting evenings. We understand that many individuals were anxious about presenting ideas to an audience and that more time is required to help groups prepare for this and to develop robust bids. The process was extended at each stage for phase two to allow for this.
- Although the communities team and partners undertook a wide spread programme of advertisement for phase one, both for applications and events, feedback received was that this process was not widely known about in the community. To combat this information drop in events were held, all known community organisations were contacted to highlight phase two, information cascades were carried out through Community Alliance, Community Council Forum, WDTRO and other wider umbrella forums.

**4.2** Phase two of community budgeting commenced in February 2017, with widespread advertising and drop in events held over March to support development of bids ahead of the 10<sup>th</sup> April submission deadline. Almost 100 expressions of interest and applications were received for phase 2 of community budgeting and 72 of these are progressed to voting events.

**4.3** 9 local voting events took place over a 3 week period from 23<sup>rd</sup> May 2017 to 7<sup>th</sup> June 2017. Almost 500 local residents came along to participate in these events over the three weeks, with hundreds more taking part through email voting.

**4.4** Following conclusion of the events all evaluation forms received have been analysed and a reflection session has taken place, facilitated by the national support agency – PB Partners. This reflection session was an opportunity for the communities team, who delivered community budgeting, to go through the feedback and evaluation forms as well as reflect on their own learning and experiences from the process.

#### 4.5 From the evaluation forms people in attendance told us:

Best bit about the events:	Worst bit about events:	Do differently in future:
<ul style="list-style-type: none"> <li>• Hearing from lots of different groups</li> <li>• Format of events</li> <li>• Good local venues</li> <li>• Investment in local community</li> <li>• Informative and well organised</li> <li>• Good interaction between groups</li> <li>• Getting to vote in advance if I couldn't attend</li> <li>• Clear and well organised process</li> <li>• Great local turnout</li> <li>• Enthusiasm of presenters</li> <li>• Easy to understand and take part</li> </ul>	<ul style="list-style-type: none"> <li>• Timings</li> <li>• Sound quality</li> <li>• Lack of turnout from community</li> <li>• Complexity of voting</li> <li>• Timekeeping</li> <li>• Not well enough advertised in local communities</li> <li>• Voting is confusing</li> <li>• Attendees leaving in middle of event</li> <li>• Venue too warm</li> </ul>	<ul style="list-style-type: none"> <li>• More promotion through schools</li> <li>• Don't allow online voting</li> <li>• More publicity</li> <li>• Paper based voting</li> <li>• Provide tables so residents can make notes</li> <li>• Provide tea/coffee</li> <li>• Mix up areas instead of grouping presentations</li> <li>• Have events later in evening</li> <li>• Add info stalls for other groups to advertise</li> </ul>

#### 4.6 The team reflection session, as detailed in 4.4 above, allowed time to consider the process with external facilitation. From this a number of key points came out and will inform any future community budgeting processes:

- Refine process for online voting. Including looking at options for electronic tools to support this
- Look at options for advertising the events at a very local level
- Provide detailed guidance for the voting events

#### 4.7 In phase two of community budgeting, held over May/June 2017, 62 projects were successfully funded and 10 projects were unsuccessful in securing funding. A total of £311,407 was allocated across these projects, £28,986 of which was revenue. A breakdown of allocations in each area can be found at appendix 1, with full detailed published on the Council website.

#### 4.8 This was a hugely successful funding round, leaving just less than £95,000 of the original £425,000 of capital funding available for a further round. Discussions are taking place at the Your Community Strategic Steering Group on the best way to open out the remaining funding to communities across West Dunbartonshire.

## **5. People Implications**

**5.1** None, all activity is delivered through existing team and partner capacity.

## **6. Financial Implications**

**6.1** Projects funded to date will be fully funded from the £425,000 capital and £60,000 revenue allocation made available for community budgeting. £94,000 of capital and £31,000 of revenue remain from the initial allocations. This will be used to fund a third and final phase of community budgeting in 2017/18.

## **7. Risk Analysis**

**7.1** As outlined previously there is an increasing drive nationally for community planning partners to work at an increased pace to deliver outcomes for communities. The Community Empowerment (Scotland) Act sets a clear direction for involvement of communities in the design and delivery of services.

**7.2** Community budgeting allows the partnership to work with communities to build capacity and resilience.

## **8. Equalities Impact Assessment (EIA)**

**8.1** An EIA is not required as this is a progress update on existing activities.

## **9 Consultation**

**9.1** This is an update on areas of work. Consultation has been carried out to inform this approach.

## **10. Strategic Assessment**

**10.1** Progressing work as outlined in this report ensures CPWD can deliver on the outcomes set in the Single Outcome Agreement.

Amanda Coulthard  
Corporate & Community Planning Manager

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**Person to Contact:** Amanda Coulthard  
[Amanda.coulthard@west-dunbarton.gov.uk](mailto:Amanda.coulthard@west-dunbarton.gov.uk)

**Appendices:** Appendix 1 – Community Budgeting phase two allocation breakdown

**Background Papers:** [Community Budgeting website page](#)

**Wards Affected:** All



## Community Budgeting Phase Two

## Allocation Breakdown

Area	Total Funding allocated	Number of projects	Capital Funding	Revenue Funding
Alexandria	24,720	4	20,520	4,200
Balloch & Haldane	20,742	4	18,822	1,920
Bonhill& Dalmonach	18,523	2	16,223	2,300
Bowling & Milton	24,780	5	21,810	2,970
Clydebank East	26,319	4	24,760	1,559
Dalmuir & Mountblow	31,050	7	23,430	7,620
Dumbarton East & Central	13,934	7	12,684	1,250
Dumbarton North	19,467	4	17,917	1,550
Dumbarton West	23,979	4	22,529	1,450
Duntocher & Hardgate	19,557	2	19,557	0
Faifley	26,628	5	24,411	2,217
Kilmaronock	19,676	3	19,676	0
Old Kilpatrick	16,690	4	16,690	0
Parkhall, North Kilbowie & Central	15,546	5	14,346	1,200
Renton	9796	2	9,046	750
<b>TOTALS</b>	<b>311,407</b>	<b>62</b>	<b>282,421</b>	<b>28,986</b>







Report by the Corporate & Community Planning Manager

Community Alliance

Wednesday 9 August 2017

**Subject: Development of the Local Outcome Improvement Plan**

**1. Purpose**

- 1.1** The purpose of the report is to update Alliance members on the recent public consultation activity in support of ongoing actions to develop the Local Outcome Improvement Plan 2017-2027

**2. Recommendations**

- 2.1** Members are asked to note the content of the report

**3. Background**

- 3.1** Following enactment of the Community Empowerment (Scotland) Act Scottish Government published guidance in December 2016 to support Community Planning Partnerships with delivery of Part 2 of the Act. This guidance explains the purpose of community planning, the principles of effective community planning and specific guidance on development of Locality Outcome Improvement Plans (LOIPs) and locality plans. All CPPs must publish LOIPs by 1 October 2017. These LOIPs will replace the current Single Outcome Agreements (SOAs) from October 2017.

**4. Main Issues**

Development of the Local Outcome Improvement Plan

- 4.1** As has previously been reported, all partnerships are required to have their new LOIP in place by 1 October 2017. This document should detail local priorities and a profile of the area built on an evidence base of local needs and assets. This will be supported by locality plans for those areas agreed as requiring targeted intervention.
- 4.2** Following discussions at the January 2017 and May 2017 meetings of CPWD it was recommended that 5 key priority outcomes were adopted for delivery

over the period 2017-2027. These high level priority areas will be targeted through delivery of annual action plans detailing the collaborative actions of partners in each of the Delivery & Improvement Groups.

- 4.3** The key outcome areas for the LOIP are as follows:
- Our local economy is thriving
  - Our communities are safe
  - Our children and young people are nurtured
  - Our older residents are supported to remain independent
  - Our residents are empowered
- 4.4** Concurrent to development of the priority outcomes, work has been carried out across the partnership to develop an area profile using available data from individual agencies as well as the SIMD 2016 publication and the Community Planning Outcome Profiles. This profile sets the context for delivery in West Dunbartonshire and informs the identification on priority areas for locality planning as required through the Community Empowerment (Scotland) Act 2015.
- 4.5** To ensure support for these 5 priority areas, public consultation has been carried out using survey monkey. The consultation ran from 16<sup>th</sup> June 2017 – 28<sup>th</sup> July 2017, asking residents for their views on the 5 priorities and any areas they feel have been omitted.
- 4.6** 304 individual responses have been received on the consultation to date. Of these 304 responses the majority are supportive of 4 of the 5 key outcome areas. There is slightly less support for the 'our economy is thriving' priority. However when reviewing the comments on the question many people have highlighted the need to focus on employment and housing opportunities. These are both covered under the broad heading of thriving. This highlights the need to define better the priority and supporting activities to ensure residents can see what these broad headings mean in terms of partnership activity and focus.
- 4.7** When responding on the 4 priority themes covered under the heading of Thriving the highest rank theme related to regeneration and investment in our local areas, followed by the quality and availability of affordable housing.
- 4.8** On the Safe outcome area the highest ranked theme was domestic abuse / violence against women followed by vulnerable adults. This reflects previous discussions at Community Alliance about the prevalence of domestic abuse in West Dunbartonshire.
- 4.9** When asked to review the themes on the outcome of Nurturing our Children and Young People respondents prioritised raising attainment and the safety of children and young people. On the outcomes of Independence for older residents the highest ranked themes were promoting independence and enablement.

**4.10** Finally on the new outcome area of empowerment residents ranked resilience and support to carers as their priority themes.

**4.11** Results and analysis for this consultation activity will be reflected in the final priority outcomes and themes of the LOIP and will be used by the Delivery & Improvement Group chairs to inform development of actions plans to support the LOIP going forward.

## **5. People Implications**

**5.1** None, all activity is delivered through existing team and partner capacity.

## **6. Financial Implications**

**6.1** Development of the LOIP will be undertaken within the resources of the Policy, Planning and Performance team with no additional financial implication.

## **7. Risk Analysis**

**7.1** CPWD is required to develop a LOIP which reflects local need and priority. Effective engagement of communities is key to delivery of this.

## **8. Equalities Impact Assessment (EIA)**

**8.1** An EIA will be carried out on the LOIP as it is developed.

## **9 Consultation**

**9.1** This is a report on consultation activity.

## **10. Strategic Assessment**

**10.1** Progressing work as outlined in this report ensures CPWD can deliver on the requirements of the Community Empowerment (Scotland) Act..

Amanda Coulthard  
Corporate & Community Planning Manager

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**Person to Contact:** Amanda Coulthard  
[Amanda.coulthard@west-dunbarton.gov.uk](mailto:Amanda.coulthard@west-dunbarton.gov.uk)

**Appendices:** None

**Background Papers:** None

**Wards Affected:** All





Report by the Corporate & Community Planning Manager

Community Alliance

Wednesday 9<sup>th</sup> August 2017

**Subject: Community Planning West Dunbartonshire Update**

**1. Purpose**

- 1.1** The purpose of the report is to update the Community Alliance on the range of issues, projects and initiatives currently underway within the partnership.

**2. Recommendations**

- 2.1** The Alliance is asked to note the content of the report.

**3. Background**

- 3.1** As previously reported, we are seeing significant progress and change in the development of community planning. New legislation related to both Community Justice and Community Empowerment has changed the context for partnership working and places increased responsibilities on Community Planning Partnerships (CPPs). There is increasing additional focus on scrutiny of performance and achievement of outcomes at a local and national level.

**4. Main Issues**

Your Community

- 4.1** As has previously been reported, West Dunbartonshire Council allocated £1m of capital investment in February 2016 to support delivery of Your Community across West Dunbartonshire. It was agreed that this money would be used to support improvement activity identified through the roll out of your community and also a project to explore participatory budgeting in the area. £425,000 was allocated to participatory budgeting, with the remaining £575,000 allocated for improvement activities. Following discussion in October 2016 Council allocated a further £60,000 of revenue funding to support participatory budgeting. A separate paper details activity on community budgeting to date.

- 4.2** Underpinning this community budgeting activity is the continued phased roll out of steering group development and community action planning across West Dunbartonshire. Community surveys have been carried out across the area and work is ongoing to support steering groups and finalise action plans for each of the 17 areas. This development will also be used to support development of the locality plans required to support the new Local Outcome Improvement Plan. Local steering groups are in various stages of development across West Dunbartonshire, with two community led action plans already published in the areas linked to the National Park community planning structures.
- 4.3** At the same time work has continued on use of the improvement funding, with a number of projects developed and planned in response to community feedback and walk rounds. Improvement funding is being used in line with the problem solving approach of the Your Community model, with funding allocated to date for increased CCTV provision, additional lighting, bin improvements, environmental projects and community clean up events. Work continues to identify further improvement activities through Your Community.
- 4.4** In addition to this structured Your Community activity the Communities Team have continued to support consultation and engagement at a local level for specific geographical projects. This has included support to consultation on the future use of the Bruce Street Baths site, supporting the libraries and culture team. Work has also been underway on local engagement with residents around the former St Eunan's Primary School site on the future for this land, engagement on the provision of a community facility in Dalmonach and development of a community managed facility in Westbridgend.
- 4.5** Further work will be carried out to identify more opportunities for a partnership approach to community level consultation and engagement, supporting delivery of a partnership approach to community empowerment. This is linked to development of community led action plans and will also inform the local police and fire plans for West Dunbartonshire.

#### Community Empowerment Act Implementation

- 4.6** The Community Empowerment (Scotland) Act received Royal Assent in July 2015, with regulations and guidance following to support implementation of the various parts of the Act itself. Parts 1 (national outcomes), 6 (delegation of Forestry Commissioners' functions), 7 (football clubs) and 10 (participation in public decision making) do not require any implementation plans at a local level.
- 4.7** Supporting guidance on Part 2 of the Act came into force in December 2016, detailing the requirements being placed on Community Planning Partnerships. This guidance explains the purpose of community planning, the principles of effective community planning and specific guidance on development of LOIPs and locality plans. All CPPs must publish LOIPs by October 2017. Further

detail of the development of the CPWD LOIP can be found in paragraphs 4.12 – 4.17 below.

- 4.8** Part 3 of the Act relates to participation requests, a new process which allows community bodies to enter into dialogue with public authorities about local issues and local services on their terms. Where a community body feels it could help to improve an outcome locally they can make a request to take part in a process to improve that outcomes. Guidance suggests that this could be used by community bodies to discuss provisions to better meet the needs of service users, offer volunteers to support service delivery or even propose to take over the delivery of the services themselves. This part of the Act came into force in April of this year with supporting guidance for use by public bodies and community organisations. To support a partnership response to participation requests it is intended that any/all requests be coordinated centrally through the community planning support function.
- 4.9** Community rights to buy land are detailed within Part 4 of the Act, enhancing previous rights given only to rural and crofting communities. All community groups now have the opportunity to express interest in the purchase of land. In addition to this Part 4 of the Act gives community groups the right to buy abandoned and neglected land, through Scottish Ministers, even if the land is not for sale. This supports the wider community empowerment agenda locally, with a number of community organisations within West Dunbartonshire exploring their rights through this section of the Act.
- 4.10** Part 5 of the Act relates specifically to Asset Transfer, that it the right for community bodies to make requests to all local authorities, Scottish Ministers and a wide ranging list of public bodies, for any land or buildings they feel they could make better use of. Guidance issued in December 2016 details the process to be followed in relation to asset transfer under the legislation, which came into force on 23 January 2017. The West Dunbartonshire policy & procedures supporting asset transfer were adopted in draft following consultation through the Community Alliance before being formally approved in March of this year.
- 4.11** Parts 8 and 9 of the Act (Common Good and Allotments respectively) place duties on local councils in relation to information being published and the accessibility of this information. Both parts are focused on making it easier and clearer for local residents to find out more about what their Council has planned in relation to use of land held in common good and development of allotments.

#### Community Planning West Dunbartonshire - Progress

- 4.12** Since Community Planning West Dunbartonshire (CPWD) took effect in April 2014, with a revised Single Outcome Agreement for the period 2014/17 and an enhanced membership of key agencies, the partnership has developed and strengthened.

- 4.13** A key success of Community Planning West Dunbartonshire since establishment in 2014 is the development of the Delivery & Improvement Group (DIG) model, which has focused attention and resource on the delivery of the key priority areas for improvement and collaboration. The shared ownership of the CPWD agenda is evident in the diverse membership and the shared leadership of the groups, with key local partners assuming chair and vice chair roles across the DIGs.
- 4.14** The annual action plans for the DIGs have been refined year on year to focus on those particular activities which require a collaborative and partnership approach in order to succeed. This allows a targeting of resource and effort to deliver improved outcomes over time.
- 4.15** The maturity and strength of CPWD will continue to develop as the Local Outcome Improvement Plan (LOIP) is adopted, ensuring a focus on delivery of improvements across themes and geographies. As this develops it is important that CPWD members continue to identify and embrace opportunities to further strengthen the input and involvement of wider partner agencies. This includes contribution to action plans across all DIG outcome areas, taking opportunities to develop shared service delivery models, the sharing of strategic plans at CPWD meetings to raise awareness and identify opportunities for collaboration and a strategic partnership approach to consultation and engagement activities.

## **5. People Implications**

- 5.1** None, all activity is delivered through existing team capacity.

## **6. Financial Implications**

- 6.1** The capital and revenue funds utilised for Your Community initiatives are fully funded from the £1m capital and £60k revenue funding approved by Council. Community budgeting spend to date is detailed in a separate paper on that subject. Of the budget allocated for improvement funding, around £500,000 is available for 2017/18 with a number of projects and activities already identified.
- 6.2** Any financial implications arising from the Community Empowerment Act will be identified and reported as part of the process for considering asset transfer and wider participation requests.

## **7. Risk Analysis**

- 7.1** As outlined above there is an increasing drive nationally for community planning partners to work at an increased pace to deliver outcomes for communities. This is evidenced through the range of work currently underway.



- 7.2** Failure to engage in this work and to respond to the new challenges being set for community planning in Scotland would not reflect well on CPWD and would risk performance against the national policy priorities set by the Scottish Government.

## **8. Equalities Impact Assessment (EIA)**

- 8.1** An EIA is not required as this is a progress update on a range of activities. An EIA will be carried out as the LOIP is developed.

## **9 Consultation**

- 9.1** This is an update on areas of work. Consultation has been carried out relevant to each project and initiative, involving all appropriate partners.

## **10. Strategic Assessment**

- 10.1** Progressing work as outlined in this report ensures CPWD can deliver on the outcomes set in the Single Outcome Agreement.

### **Communication Bulletin**

Community Planning West Dunbartonshire were pleased to note the progress being made across a range of initiative underway in the partnership, focused on bringing decision making to local communities.

Amanda Coulthard  
Corporate & Community Planning Manager  
13 July 2017

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<b>Person to Contact:</b>	Amanda Coulthard <a href="mailto:Amanda.coulthard@west-dunbarton.gov.uk">Amanda.coulthard@west-dunbarton.gov.uk</a>
<b>Appendices:</b>	None
<b>Background Papers:</b>	<a href="#">Scottish Government Guidance – Community Empowerment Act Part 2</a> <a href="#">Scottish Government Guidance – Community Empowerment Act Part 5</a>
<b>Wards Affected:</b>	All





Report by the Corporate & Community Planning Manager

Community Alliance

Wednesday 9 August 2017

**Subject: Local Plans – Progress & Scrutiny**

## **1. Purpose**

**1.1** The purpose of the report is to update the Community Alliance on 2016/17 year end progress on delivery of a range of local priority plans:

- Local Police Plan
- Local Fire Plan
- Delivery & Improvement Group (DIG) action plans

## **2. Recommendations**

**2.1** The Alliance is asked to note the content of the report.

## **3. Background**

**3.1** As previously reported, we are seeing significant progress and change in the development of community planning. There is increasing additional focus on scrutiny of performance and achievement of outcomes at a local and national level. CPWD considers progress reports on delivery of local priority action plans at each meeting and also reports this progress through the Community Alliance.

## **4. Main Issues**

### Local Police Plan 2016/17 year end position

**4.1** The reports attached at appendix 1 and 2 detail performance against the local police plan for 2016/17, covering the period October 2016 – March 2017 (quarters 3& 4). The content focuses on performance against local police priorities such as violence, disorder and anti-social behaviour, public protection, and acquisitive crime.

- 4.2** Year-end figures show a continued downward trend in relation to total crimes, with a reduction of 10% against the previous year. Whilst this reduction extends across many crime types such as 'serious' violence and antisocial behaviour related crimes and offences, the number of sexual crimes recorded has increased considerably and Group 3 Acquisitive Crimes remains 3% higher than in 2015/16. Overall detection rates remained high at 76%.
- 4.3** Serious violence has seen a continued reduction over the year with 14% fewer crimes than in 2015/16 and a 23% reduction on the 5 year average. Crimes involving lower level violence and disorder continue in a downward trend year on year.
- 4.4** The total number of sexual crimes recorded in West Dunbartonshire has shown a 34% increase on the previous year. However when considering this increase it is important to note that a high proportion of these crimes relate to historical reports. Compared to 2015/16 the total number of crimes and incidents involving domestic abuse show an overall downward trend, reducing by 17%. Clydebank areas recorded the highest number of incidents in the 12 month period.
- 4.5** At the end of 2016/17 the total number of acquisitive crimes reported across West Dunbartonshire remained 3% higher than the previous year. This is predominantly related to a rise in vehicle related crime and crimes involving common theft. Bogus crimes remain low with only 9 crimes recorded in 2016/17.

#### Local Fire Plan 2016/17 year-end position

- 4.6** The report attached at appendix 3 is the 2016/17 year-end performance report on the local fire plan. This report details performance against the key local priorities detailed in the local fire plan for West Dunbartonshire and shows trends over time for these priorities.
- 4.7** In the year 2016/17 SFRS responded to 1540 incidents. This shows a slight increase on the same period of 2015/16 however a continued downward trend over the longer term average. From the report we can see that incidences of deliberate fires and unwanted fire alarms signals are higher than the previous year. All other areas are showing as equal to, or improved upon, the previous year.
- 4.8** The rise in deliberate fires over the year is related to a historical problem with youth related anti-social behaviour. This results in spikes of deliberate secondary fires (those involving grass or refuse) over the early summer and in the weeks before and after bonfire night. For 2016/17 there were 490 deliberate fires, 26% more than in the previous year and 409 of these were secondary fires. Partnership working and youth engagement activity continues in order to target and manage the impact of youth related anti-social behaviour on these figures.

- 4.9** Accidental dwelling fires have fallen by almost 10% in the year 16/17, in response to targeted partnership activity focused on prevention and early detection through the use of home fire safety visits and strong partnership working with the HSCP. Casualties related to accidental dwelling fires have also decreased over the year, reducing by 25%.
- 4.10** All other accidental fires (those in buildings that are not domestic dwellings) have reduced by 32% in 2016/17 compared to the previous year. Partnership work will continue through the use of post fire audits to identify opportunities for improvement activity and further reductions in this area.
- 4.11** As reported and discussed on previous occasions Unwanted Fire Alarm Signals (UFAS) are incidents where an automated fire alarm system activates resulting in attendance of SFRS not related to a fire emergency. This is an area of priority for SFRS and partners to ensure best use of SFRS resources and responsiveness of the service in emergency situations. There was a slight increase, 7%, on the number of UFAS incidents attended during 2016/17 however a new robust monitoring system and tactical response is in place to reduce this number going forward.

#### Delivery & Improvement Group Progress

- 4.12** The reports presented by each DIG chair detail progress and challenges for each outcome area. Progress and cross cutting issues also discussed regularly at DIG Chairpersons meetings, with areas of overlap and joint working are identified.

#### Employability & Economic Growth (appendix 4)

- 4.13** The Balloch Charrette action plan is progressing well, particularly the development of the Station and Village Square project where there has been investigation into new uses for Balloch Castle and consideration of parking issues. West Dunbartonshire Council approved the Outline Business Case for the Exxon site and approved the submission of this to the Cabinet of the City Deal for their approval on 11<sup>th</sup> April 2017. The Working Matters Initiative as part of City Deal has supported 59 people progress towards employment. The Business Loan Scotland Fund went live in March 2017. This new fund will be promoted to local businesses.

#### Safe, Strong & Involved Communities (appendix 5)

- 4.14** A consistent referral approach has been established to support those most at risk of homelessness. Awareness raising of inappropriate use of all electronic communications for all age groups has been progressed. Choices for Life - an Internet safety awareness programme covering social media - was delivered by Y sort It in conjunction with Police Scotland. The programme has been delivered using the Be Smart model through Trend micro to all WD high schools for S1 pupils, Prep for Life, local youth groups and Choices. It can now be delivered on request across WD with targeted delivery via the Youth Alliance.

#### Supporting Children & Families (appendix 6)

- 4.15** As previously reported the DIG has placed significant focus and commitment to the successful implementation of the Named Person Service within Education & Health and across all CPP partners for 0-16 and 16-18 year olds. All children and young people have a named person in place. This has been supplemented by staff training and development opportunities. Training on domestic abuse has been successfully delivered to child protection partners and staff along with development of a strategy and action plan focused on our partnership response to Child Sexual Exploitation. In addition to this strong partnership working is in place to support our work on promoting and supporting positive destinations – this is particularly evident in our work with Skills Development Scotland.

#### Supporting Older People (appendix 7)

- 4.16** The Health and Social Care Partnership (HSCP) has sourced additional Scottish Government funding for delivery of Technology Enabled Care across community health and care services including support to people with COPD due to the high numbers of prevalence of COPD 2.9% of population and those coming home following a stay in hospital, this will be three year programme of work with some of our most vulnerable people.
- 4.17** Each of the two Clydebank and Alexandria/Dumbarton Localities have identified key areas of activity based on local populations; these include supporting frail older people in a more coordinated way from delivery of care at home services through to clinical specialists and GP and nursing services. This is all aligned to the HSCP integrated 'out of hours' provision of District Nursing and Care at Home services, links directly to out of hours GP services and all our local authority and private sector care homes. The HSCP has ensured that all GPs have direct access to nurse-led beds within local care homes to support our out of hours services and avoid people being sent to hospital unnecessarily.
- 4.18** The HSCP and Carers of West Dunbartonshire have developed a joint Carers Support Worker post based within the Hospital Discharge Team to support timeous and effective support for carers as part of wider hospital admission and discharge planning. The HSCP and Bobath Scotland have been working together to assess the needs of people with complex physical disabilities and how best to support their needs in the community. The Local Fall Collaborative in West Dunbartonshire is delivering training to practitioners across disciplines to identify those at risk of falling and providing rehabilitation to those who have fallen as early as possible to support independence and seek to reduce the impact of a fall.

## **5. People Implications**

- 5.1** None

## **6. Financial Implications**

**6.1** None

## **7. Risk Analysis**

**7.1** As outlined above there is an increasing drive nationally for community planning partners to work at an increased pace to deliver outcomes for communities. This is evidenced through the range of work currently underway.

**7.2** Failure to engage in this work and to respond to the new challenges being set for community planning in Scotland would not reflect well on CPWD and would risk performance against the national policy priorities set by Scottish Government.

## **8. Equalities Impact Assessment (EIA)**

**8.1** An EIA is not required based on the content of this report

## **9 Consultation**

**9.1** This is an update on areas of work. Consultation has been carried out relevant to each project and initiative, involving all appropriate partners.

## **10. Strategic Assessment**

**10.1** Progressing work as outlined in this report ensures CPWD can deliver on the outcomes set in the Single Outcome Agreement.

Amanda Coulthard  
Corporate & Community Planning Manager  
8 February 2017

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**Appendices:** Appendix 1 – Local Police Plan – Quarterly performance report (Q3)  
Appendix 2 – Local Police Plan – Quarterly performance report (Q4)  
Appendix 3 – Local Fire Plan – 2016/17 year-end report  
Appendix 4 – Employability & Economic Growth DIG – Quarterly Performance Report

Appendix 5 – Safe, Strong & Involved DIG – Quarterly Performance Report  
Appendix 6 – Supporting Children & Families DIG – Quarterly Performance Report  
Appendix 7 –Older People DIG – Quarterly Performance Report

**Background Papers:** None

**Wards Affected:** All





**POLICE  
SCOTLAND**  
Keeping people safe

## **West Dunbartonshire**

Local Policing Plan 2014 – 2017

**Quarterly Report/Q3 – 2016/17**

**West**   
**Dunbartonshire**  
COUNCIL

## Local Police Commander, Chief Superintendent Grant Manders

As Divisional Commander for Argyll and West Dunbartonshire Division I am pleased to present the third quarterly update in relation to the West Dunbartonshire Local Policing Plan for 2016/17. The purpose of this report is to highlight current crime trends and issues identified in the previous 3 month period and provide some context around crime trends over the longer term.

As outlined in the Local Policing Plan for West Dunbartonshire our focus - **Keeping People Safe** – and the policing principals which it encapsulates continue to be at the centre of all police activity carried out across the area. Public consultation, partnership working and our own detailed crime analysis has determined that the priorities going forward in 2016/17 remain unchanged:-

- ❖ ***Violence, Disorder and Antisocial Behaviour***
- ❖ ***Road Safety & Road Crime***
- ❖ ***Public Protection***
- ❖ ***Major Crime and Counter Terrorism***
- ❖ ***Acquisitive Crime***

These priorities are also aligned to West Dunbartonshire's Single Outcome Agreement 2014 – 2017. National performance frameworks continue to be utilised to measure progress, monitor activity, identify key areas where resources need to be focused and demonstrate how successful we are in meeting our key priorities and objectives. Local Policing Plans for each of the six multi member wards within the West Dunbartonshire boundary are reviewed regularly to ensure new and emerging issues within local towns and communities continue to be addressed.

**Integrity, Fairness and Respect** are our policing values and the touchstones for all our interactions, forming the basis of everything we do and every decision we reach. By applying our values, we continue to receive public consent through improved relevancy, trust and support.

Local Area Commander Chief Inspector Donald Leitch continues to have responsibility for addressing crime issues and concerns as they arise on a day to day basis across West Dunbartonshire. He is supported by dedicated Area Inspectors David Quinn (Clydebank) and John Mullen (Dumbarton) who lead the local Community Policing Teams.

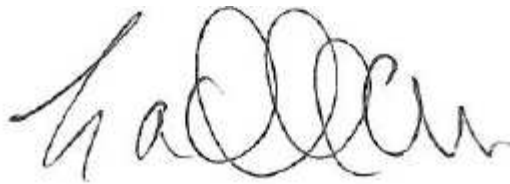
In addition to ensuring our efforts and attention remain focused on the needs and expectations of the local community, local officers are required to respond to spontaneous incidents and seasonal demands where there is clearly potential for increased levels of antisocial behaviour and violence. The third quarter was dominated by planning and implementation of the police festive safety campaign across the council area. Focused intelligence led policing complimented by additional high visibility patrols in support of the night-time economy in town centre areas resulted in a successful Christmas and New Year campaign.

***Benchmarking***

Benchmarking is a process used by organisations to compare their processes and performance metrics against like organisations that are recognised as being the leader in their respective field. This offers organisations the opportunity to learn from the information and experience developed by those considered to be 'best in class'. Benchmarking ensures that organisations maintain both an internal and external perspective on their relative performance and challenges potential organisational complacency over results achieved.

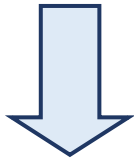
Local Authorities in Scotland have been engaged in benchmarking over the past four years as part as of the Scottish Local Government Benchmarking Framework (LGBF). They have been working with the Improvement Service (IS) over the last four years on developing a common approach to benchmarking.

Research continues into this topic to ensure the most accurate comparisons are being drawn, particularly given that the geographic and demographic profile of an area is a significant factor in determining the nature and volume of crimes reported therein. Similar to previous reports, comparative data has been included in relation to the Inverclyde Local Authority area however this information **MUST** only be used for guidance purpose.



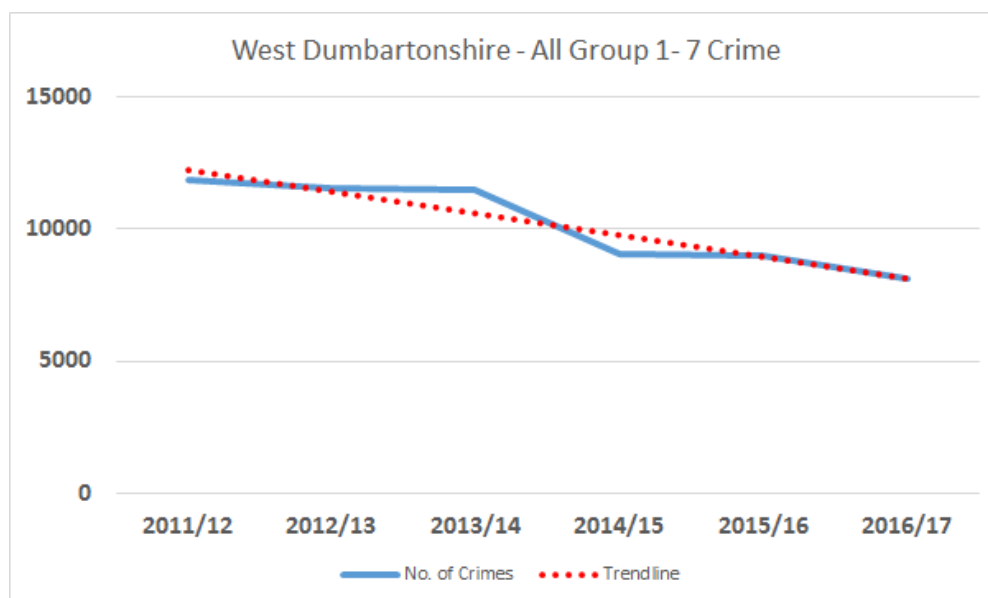
Grant Manders  
Chief Superintendent  
Local Police Commander

## Crime Overview



### Group 1 -7 Crime

At the end of Quarter 3, the total number of Group 1-7 crimes recorded within West Dunbartonshire shows a reduction of 9.3% when set against figures recorded for the same period last year. Whilst this represents a continued downward trend across most crime types including 'serious' violence and antisocial behaviour (ASB) related crimes and offences, the number of crimes recorded in respect of Group 2 Sexual Crime and Group 3 Acquisitive Crimes remains higher than last year. Overall, detection rates remain high at 76.0% which is just below the five year average figure (77.5%).



### Local Authority Comparison

Data produced at the end of Quarter 2 2016/17, shows that the total number of Group 1 – 5 crimes recorded per 10,000 population remains higher within West Dunbartonshire at 268.6 compared to 233.5 in the Inverclyde Local Authority area. West Dunbartonshire recorded a higher ratio per head against all crimes categories except Group 5.

This information is not available in relation to all Group 1 – 7 crime.

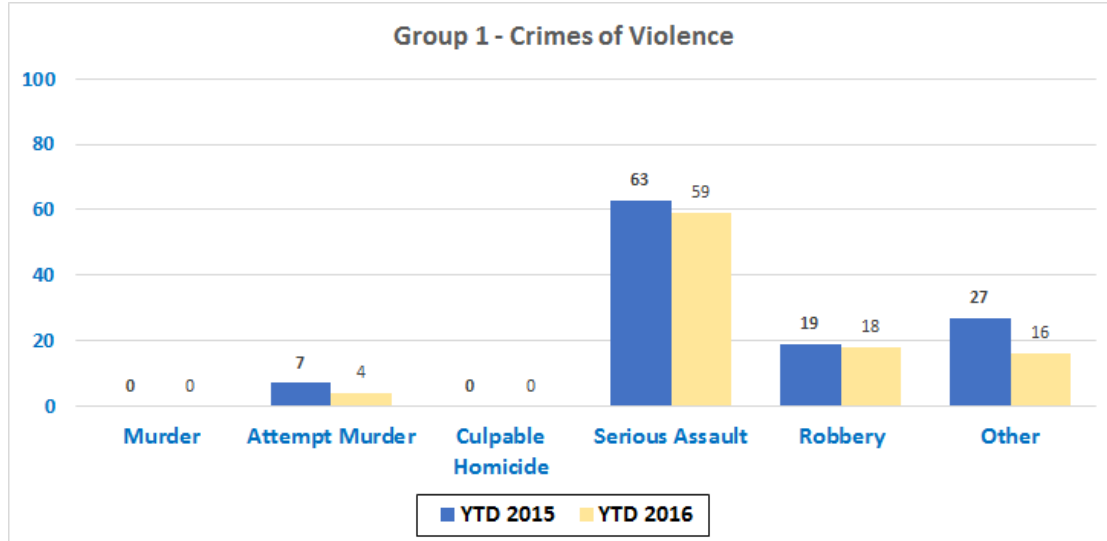
## Violence, Disorder & Antisocial Behaviour

Police Scotland remain dedicated to reducing violence, disorder and antisocial behaviour within the local communities of West Dunbartonshire in order to 'Keep People Safe'. Operational police activity carried out on a daily basis continues to be driven by the objectives outlined in the local policing plan:-

- ❖ *To reduce the number of victims of violent crime.*
- ❖ *To reduce the number of reported incidents of antisocial behaviour.*
- ❖ *To impact on alcohol related violence, antisocial behaviour and disorder with particular emphasis in and around licensed premises.*
- ❖ *To increase the number of people detected for violent and domestic crime.*

### Group 1 – Crimes of Violence

Within West Dunbartonshire the downward trend in crimes involving 'serious' violence continued during Quarter 3. The current YTD figure shows 97 crimes have been recorded which is a 16.4% reduction compared to last year (116) and a 26.7% reduction when set against the five year average figure. As shown below, all crime types show a slight decrease however collectively they equate to almost 20 fewer victims of violent crime including Attempt Murder and Serious Assault.



Crimes involving lower level violence and disorder continue in a downward trend year on year. This reduction is largely due to a decrease in Common Assaults, down 4.3% from 728 to 697, crimes relating to consuming alcohol in public, down 29.2% from 401 to 284. Other crimes types such as Breach of the Peace and CJLS S.38 crimes continue to record a slight increase (1.8%). The number public reported complaints relating to disorder also remains 6.4% higher at 3564 compared to 3349 last year.

### Local Authority Comparison

At the end of Quarter 2 2016/17, figures recorded show the total number of Group 1 crimes recorded per 10,000 head of population remained slightly higher than in the Inverclyde Local Authority area at 7.8 and 6.0 respectively.

In terms of low level violence and ASB, the rate recorded per 10,000 head of population for public reported ASB is considerably higher within West Dunbartonshire at 397.8 compared to 335.0 in Inverclyde Local Authority area. However, Common Assault figures are comparable at 72.2 and 74.8 respectively, as are those for Breach of the Peace and CJLS S.38 at 88.4 in West Dunbartonshire and 89.3 in Inverclyde.

The Divisional Violence Prevention Strategy and Directed Policing Plans, which are informed by analytical products produced at a local level, continue to be fully exploited to ensure local officers manage the threat and risk posed by specific individuals and at identified problematic locations. In addition various pro-active policing tactics have been utilised in order to impact on crime and incident levels.

### Focussed Police Activity

#### ***Operation Pinion***

This operation was instigated following a number of Wilful Fire-raising and Vandalism crimes occurring at the same location within Clydebank. Targeted pro-active police activity within the area subsequently identified the perpetrator of these crimes was a 42 year old male from the Glasgow area.

#### ***Increased ASB in Dalmuir***

From October 2016 a rise in ASB incidents was noted in Dalmuir area, particularly around the high rise flats. Community officers conducted high visibility patrols in the area to deter such behaviour and they were supported by youth outreach from Y-Sort it. The Youth Engagements Officers worked with community officers to identify those responsible and where appropriate, joint visits were carried out by police and housing staff. Although ASB is still present in Dalmuir the enhanced police activity has reduced it and work continues to further impact on this issue.

#### ***Tackling Violence in Clydebank Waterfront Multi Member Ward (MMW)***

In November 2016 a rise in serious violence was noted in Clydebank Waterfront Ward. Violent offenders were identified and robustly managed through the directed policing plan. Support was requested and provided by the Violence Reduction Task Force who deployed in the area to intervene with identified individuals. These interventions which were carried out in conjunction with high visibility patrols, reduced the level of serious violence in the ward area.



## Road Safety & Road Crime

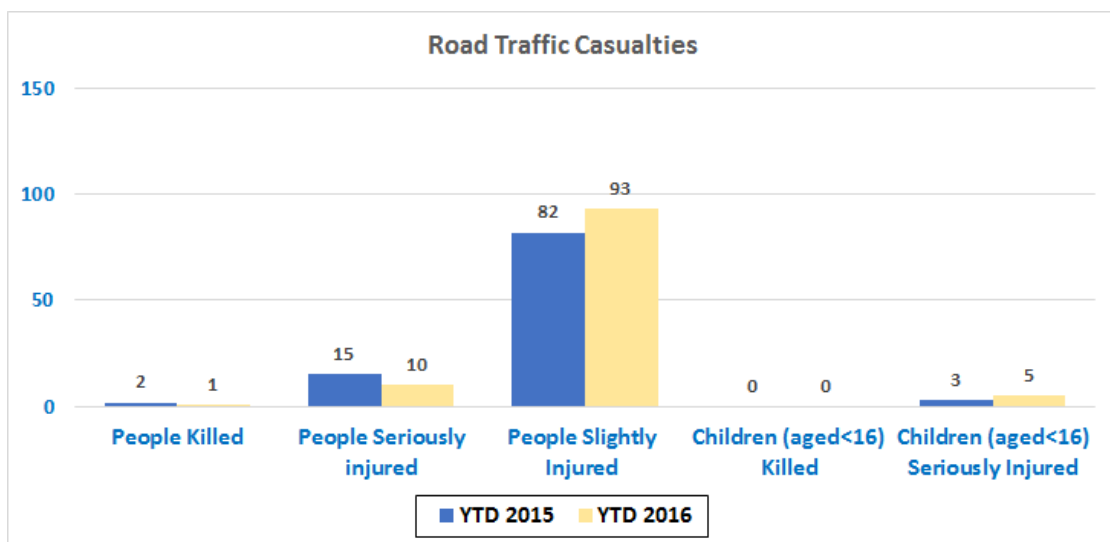
Priorities outlined in the Local Policing Plan 2014 – 2017 continue to be at the forefront of operational activity carried out in respect of road safety and road crime. These are as follows :-

- To work with partners to develop a strategy to reduce the numbers of those killed and seriously injured on the road network within West Dunbartonshire.
- To increase enforcement activity to improve driver behaviour.
- To improve road safety through enhanced partnership working and preventative initiatives within the community.

### Road Traffic Casualties

As shown below the total number of persons killed or seriously injured on the road network within West Dunbartonshire has reduced when set against the figure recorded for the same period last year. However, road collisions resulting in slight injury remain higher showing an increase of 11.8%.

The Divisional Road Policing Unit (DRPU) continue to focus on issues such as speeding, vehicle road worthiness, documentation and drivers/occupants of vehicles involved in criminality as part of daily operational policing. Speed checks continue to be focused on prominent crash locations and areas that have been identified as potential risks through excessive speed.



### Local Authority Comparison

Figures recorded at the end of Quarter 2 2016/17 indicate the total number of road casualties recorded within West Dunbartonshire was lower at 57 than in Inverclyde Local Authority area where 63 casualties were recorded. When comparing data per 10,000 head of population however West Dunbartonshire recorded the highest number at 66.0 compared to 61.9 in Inverclyde.

## NOT PROTECTIVELY MARKED

As at 31<sup>st</sup> December 2016 the total number of offences detected relating to motor vehicles within the West Dunbartonshire area shows a 19.6% reduction compared to the same YTD period last year. Speeding continues to account for the highest proportion of offences albeit the total number recorded has reduced by 34.4% year on year. It is also notable however that dangerous driving offences have reduced from 36 down to 25.

	Apr 2015 – Dec 2015	Apr 2016 – Dec 2016	% Change
Dangerous driving	36	25	-30.6%
Speeding	556	365	-34.4%
Disqualified driving	15	12	-20.0%
Driving Licence	125	120	-4.0%
Insurance	248	205	-17.3%
Seat Belts	138	121	-12.3%
Mobile Phone	191	98	-48.7%

### Focussed Police Activity

#### ***Truck & Bus Campaign***

Truck and Bus involved fixed and mobile road checks across the division aimed at vehicle safety, maintenance and compliance with driver hours. This was particularly successful and a number of drivers and operators were the subject of reports to the Procurator Fiscal.

#### ***Get Ready for Winter***

Get Ready for Winter again involved road checks focussing on private motor vehicles. The main remit was again that the vehicles were roadworthy particularly in relation to the oncoming winter. Most offences detected were in relation to lights, tyres and windscreen wipers etc. Most drivers were dealt utilising the Vehicle Defect Rectification Scheme (VDRS), as an alternative to prosecution. Compliance with the VDRS scheme has been high with few incidents resulting in reports to the Procurator Fiscal. Increased road checks also lead to an increase in the detection for documentation offences such as insurance, driving licenses and MOT test certificates.

#### ***Festive Drink & Drug Driving Campaign***

The major campaign over the last quarter was the Festive Drink and Drug Driving Campaign. This was a national campaign which took place between 2 December and 2 January 2017. In total the campaign detected 14 offenders for a range of drink and drug driving offences. Most detections occurred during the first 2 weeks of the campaign and as awareness of the campaign spread so did compliance with the legislation. Only 1 driver was over the limit as a result of new legislation brought in in 2014.

NOT PROTECTIVELY MARKED

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Produced by Police Scotland Analyst Unit on 20/01/2017

All statistics are provisional and should be treated as management information. All data are sourced from Police Scotland internal systems and are correct as at 2<sup>nd</sup> January 2017.



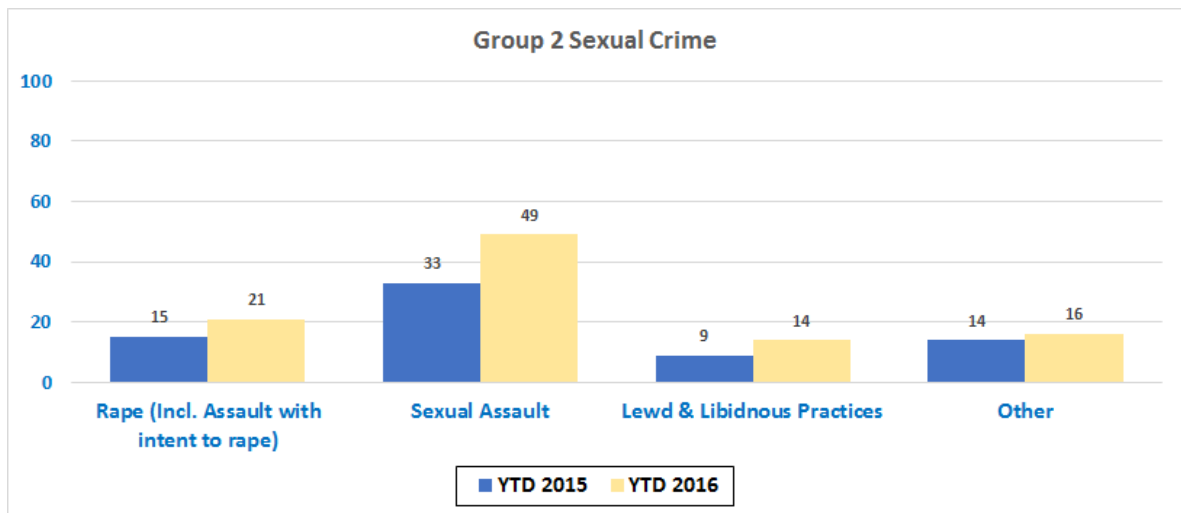
## Protecting Vulnerable People

As set out in the Local Policing Plan 2014 – 2017, our priorities in respect of protecting vulnerable people remain unchanged:-

- ❖ *To work with our partners to identify those children, young people and vulnerable adults who are most at risk and through joint action reduce that risk.*
- ❖ *To continue to develop proactive strategies to deal with managed offenders, particularly those that present the greatest threat, risk and harm.*
- ❖ *To increase the number of persons detected for sexual crimes.*
- ❖ *Together with partner agencies, strive to provide a better quality of service to the victims of sexual crime.*

### Group 2 – Sexual Crime

The total number of sexual crimes recorded within West Dunbartonshire has increased from 71 to 100 compared to the same YTD period last year. Whilst this represents a 40.8% increase the current figure is only 5.5% higher than the 5 year average. In line with previous findings, increased crime levels are primarily due to a rise in crimes involving Sexual Assault crimes. Rape crimes have also slightly increased. Almost two third of all crimes have been historical reports and the majority have occurred within residential dwelling homes.



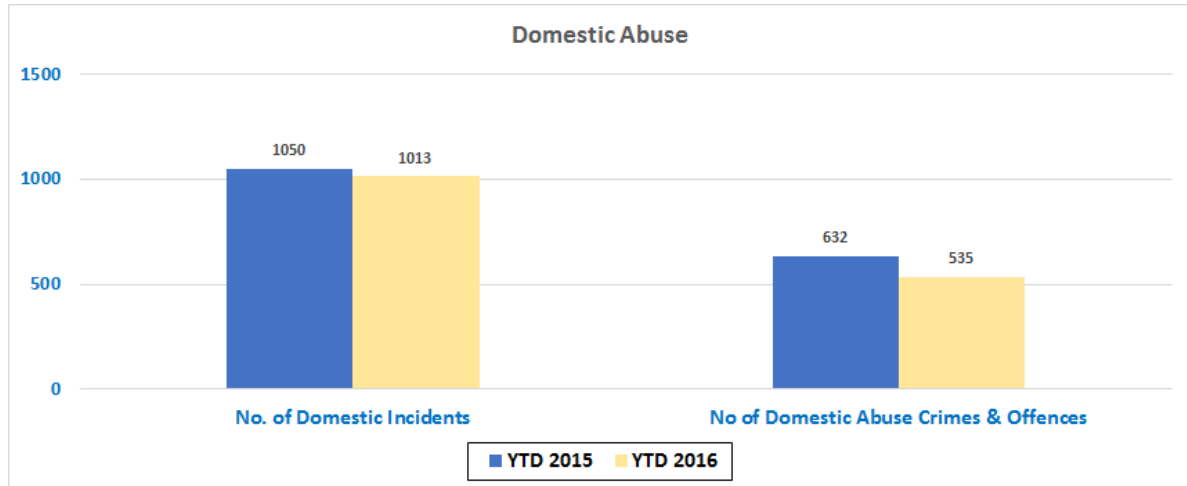
### Detection Rates

Detection rates within West Dunbartonshire are currently below last year's figure at 62% which can be attributed to the high levels of historical reporting, with crimes dating back as far as the 1960's. The detection rate for Rape crime is higher at 70%.



### Domestic Abuse

The downward trend in domestic abuse incidents continued through Quarter 3. Year to date, 1013 domestic abuse incidents have been recorded which represents a decrease of 3.5% on the previous year. The number of crimes and offences resulting from domestic abuse incidents has also fallen by 15.3%. Clydebank Waterfront and Leven MMW areas continue to record the highest number of domestic abuse incidents YTD.



### Local Authority Comparison

At the end of Quarter 2 of 2016/17, the number of Group 2 crimes recorded per 10,000 population remained higher in West Dunbartonshire at 9.0 compared to 5.0 in the Inverclyde Local Authority area. The number of Sexual Assault crimes was also higher at 5.4 versus 2.8 respectively. The number of domestic abuse incidents recorded was also higher in West Dunbartonshire.

### Focussed Police Activity

#### ***Violence against Women***

With a view to improving services for victims, a proposal to merge the Argyll & Bute and West Dunbartonshire Violence against Women Groups has been progressed. The first meeting of this new combined group took place on 9th February 2017, where membership, terms of reference, areas of work and objectives were agreed in line with a three year plan. Discussions took place in relation to taking forward Scottish Government's Equally Safe at a local level. It was agreed that by utilising the performance framework outlined by SG, this would allow the group to establish sub groups to do so.

## Major Crime & Counter Terrorism

Keeping people safe by reducing the threat posed from organised crime and terrorism across West Dunbartonshire remains a high priority for all local police officers. The Joint Terrorism Analysis Centre (JTAC) is the UK's centre for the analysis and assessment of international terrorism. JTAC has responsibility for setting international terrorism threat levels which is currently assessed as SEVERE. Recent events in other countries highlight the necessity for vigilance at all times. Police across Argyll & West Dunbartonshire Division continue to implement the UK Government CONTEST strategy with local and national partners. Police Scotland also continues to target and disrupt the activities of those involved in organised crime at a local level through focused and robust interventions based on the objectives set out in the local policing plan:-

- ❖ *To disrupt organised crime groups by targeting individuals, the businesses they operate and their access to public contracts.*
- ❖ *To target those individuals who are intent on supplying drugs.*
- ❖ *Through education and partnership, reduce the impact that serious and organised crime and terrorism has on our communities.*
- ❖ *Through the Multi-Agency Serious and Organised Crime and Contest Group, raise awareness and improve information sharing between agencies.*

As per the most recent intelligence assessment relating to Serious and Organised Crime (SOC), the overall threat/risk posed to the communities within West Dunbartonshire has reduced slightly. There continues to be 3 identified SOC Groups in operation within the area however two are now assessed as Low Risk and one as Medium Risk. Proactive and reactive intelligence and evidence gathering opportunities continue to be fully exploited in an attempt to reduce the threat and harm posed by individuals linked to these groups and to identify new and emerging groups. Police activity will continue to focus on arresting individuals linked to these groups, depriving them of cash and assets through full use of POCA legislation, and as well as depriving them of legitimate enterprise to ensure the maximum impact.

In line with trends identified across Scotland, the primary function of these groups continues to be assessed as drug supply and distribution within the local area. As shown in the table below, detections relating to drug supply have reduced considerably compared to last year. The current figure also remains lower than the 5 year average.



Serious & Organised Crime	Apr 2016 – Dec 2016	Apr 2015 - Dec 2015	% Change
Number of detections for drugs supply, drugs productions, drugs cultivation	68	123	-48.8%

### **Local Authority Comparison**

Data recorded at the end of the Quarter 2, indicates that the number of drug supply crimes recorded per 10,000 head of population is lower within West Dunbartonshire at 5.0 compared to 7.5 in Inverclyde. West Dunbartonshire also recorded a lower number when considering all drug crime; 50.9 crimes per 10,000 head of population compared to 60.9 in the Inverclyde area.

### **Focussed Police Activity**

#### ***Enforcement & Interventions***

Police Scotland remain committed to reducing the threat and harm posed by those involved in Serious and Organised Crime within West Dunbartonshire and continue to exploit all intelligence and evidence gathering opportunities. Police activity has been focussed on arresting individuals involved in this level of criminality, depriving them of cash and assets through full use of POCA legislation, as well as depriving them of legitimate enterprise to ensure the maximum impact.

- YTD **79** individuals linked to SOC have been arrested.
- Through the use of POCA legislation SOC criminals have been deprived of **£333,600.12**.

#### ***Operation Thermal***

This is an ongoing divisional operation surrounding nail bars and hairdressing premises targeting human trafficking, serious and organised crime and terrorism within both Argyll and Bute and West Dunbartonshire. A day of action was undertaken on 29 November 2016 which resulted in three premises in the Clydebank and Dumbarton areas being searched. One male was identified as a victim of human trafficking and was taken to Clydebank Police Office where he was interviewed and subsequently dealt with by the Home Office. Evidence was seized by HMRC for the owner who has links to serious and organised crime.

#### ***Counter Terrorism Awareness Briefings***

The Division held a one day CT Awareness Briefing which was attended by our Divisional CT Champions. The event provided the Divisional 'P' Leads and Senior Management representatives with the opportunity to provide an overview of their respective areas of responsibility to front line operational officers undertaking various divisional roles. Feedback from attendees was positive and resulted in a far greater understanding of individual roles and responsibilities and equipped officers with the necessary knowledge to positively engage with the communities they serve.

#### ***Clinical Governance Meeting at Golden Jubilee***

A meeting has taken place with the Clinical Governance leads from the Golden Jubilee Hospital in regards to offering security advice and PREVENT education to staff. This will be carried out in conjunction with the NHS trust and will incorporate a Multi-Agency Table Top exercise in relation to a potential "Move to Critical" situation.

#### ***Education Table Top Exercise***

A table top exercise relating to emergency procedures in place to respond to major incidents within buildings (Bomb Threats) was held within Clydebank Town Hall. All Head Teachers from WDC were in attendance along with the newly appointed Youth Engagement Officers, LALO and colleagues from the Fire Service.

## Acquisitive Crime

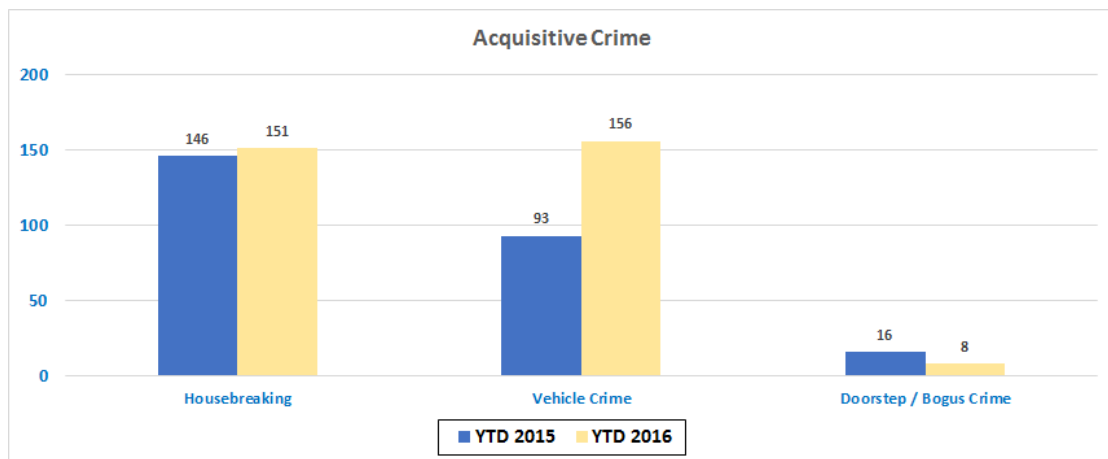
In the Local Policing Plan 2014 – 2017, Police Scotland have identified that the objectives in relation to acquisitive crime will be:

- *To reduce the number of housebreakings and improve detection rates.*
- *To target individuals involved in doorstep crime and support the victims through partnership working.*



### Group 3 - Acquisitive Crime

YTD the total number of acquisitive crimes reported across West Dunbartonshire remains 7.9% higher than the comparative figure for last year. Increased crime levels are predominately due to a rise in vehicle related crime and crimes involving common theft. Bogus crimes remain low with 8 crime recorded YTD.



### Detection Rate

Overall there has been a marginal improvement in the detection rate for acquisitive crime which is currently 44.4%. Detection rates for both housebreaking crime and vehicle crime remain below last year's figure at 17.2% and 38.5% respectively.

### Local Authority Comparison

Data recorded at the end of Quarter 2 2016/17 shows that the number of Group 3 crimes recorded per 10,000 head of population remains considerably higher within West Dunbartonshire at 110.1 compared to 75.0 in the Inverclyde area. This would appear to be due to a higher occurrence of crimes involving common theft and shoplifting which recorded rates of 34.3 and 31.1 per 10,000 against 21.4 and 18.0 in Inverclyde, respectively. There is only a marginal difference in rates recorded in respect of housebreaking and vehicle related crime.

**Focussed Police Activity**

***Acquisitive Crime Governance Group***

The group continues to meet on a monthly basis at which time it identifies any trends both nationally and locally and thereafter takes the appropriate action.

***Festive Campaign***

An action plan was created around the festive campaign which included linking in with Clydebank Crime Prevention Panel to continue work within Clydebank Shopping Centre in relation to prevention, including leaflet handouts with information on prevention of bag dipping and purse thefts. Prevention information and advice was also circulated on social media in relation to all forms of acquisitive crime.





**POLICE  
SCOTLAND**  
Keeping people safe

## **West Dunbartonshire**

Local Policing Plan 2014 – 2017

**Quarterly Report/Q4 – 2016/17**

**West**   
**Dunbartonshire**  
COUNCIL

## Local Police Commander, Chief Superintendent Grant Manders

As Divisional Commander for Argyll and West Dunbartonshire Division I am pleased to present the final quarterly update in relation to the West Dunbartonshire Local Policing Plan for 2016/17. The purpose of this report is to highlight current crime trends and issues identified in the previous 3 month period and provide some context around crime trends over the longer term.

As outlined in the Local Policing Plan for West Dunbartonshire our focus - **Keeping People Safe** – and the policing principals which it encapsulates continue to be at the centre of all police activity carried out across the area. Public consultation, partnership working and our own detailed crime analysis has determined that the priorities going forward in 2016/17 remain unchanged:-

- ❖ ***Violence, Disorder and Antisocial Behaviour***
- ❖ ***Road Safety & Road Crime***
- ❖ ***Public Protection***
- ❖ ***Major Crime and Counter Terrorism***
- ❖ ***Acquisitive Crime***

These priorities are also aligned to West Dunbartonshire's Single Outcome Agreement 2014 – 2017. National performance frameworks continue to be utilised to measure progress, monitor activity, identify key areas where resources need to be focused and demonstrate how successful we are in meeting our key priorities and objectives. Local Policing Plans for each of the six multi member wards within the West Dunbartonshire boundary are reviewed regularly to ensure that new and emerging issues within local towns and communities continue to be addressed.

**Integrity, Fairness and Respect** are our policing values and the touchstones for all our interactions, forming the basis of everything we do and every decision we reach. By applying our values, we continue to receive public consent through improved relevancy, trust and support.

Local Area Commander Chief Inspector Donald Leitch continues to have responsibility for addressing crime issues and concerns as they arise on a day to day basis across West Dunbartonshire. He is supported by dedicated Area Inspectors David Quinn (Clydebank) and John Mullen (Dumbarton) who lead the local Community Policing Teams.

In addition to ensuring our efforts and attention remain focused on the needs and expectations of the local community, local officers are required to respond to spontaneous incidents and seasonal demands where there is clearly potential for increased levels of antisocial behaviour and violence. In keeping within previous years, the final quarter of 2016/17 was relatively quiet with no planned events of any significance except for two football matches, both of which passed without incident.

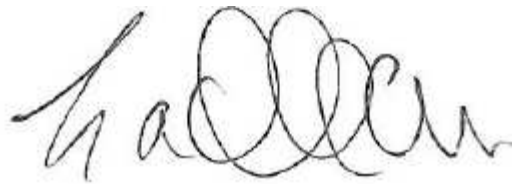


***Benchmarking***

Benchmarking is a process used by organisations to compare their processes and performance metrics against like organisations that are recognised as being the leader in their respective field. This offers organisations the opportunity to learn from the information and experience developed by those considered to be 'best in class'. Benchmarking ensures that organisations maintain both an internal and external perspective on their relative performance and challenges potential organisational complacency over results achieved.

Local Authorities in Scotland have been engaged in benchmarking over the past four years as part as of the Scottish Local Government Benchmarking Framework (LGBF). They have been working with the Improvement Service (IS) over the last four years on developing a common approach to benchmarking.

Research continues into this topic to ensure the most accurate comparisons are being drawn, particularly given that the geographic and demographic profile of an area is a significant factor in determining the nature and volume of crimes reported therein. Similar to previous reports, comparative data has been included in relation to the Inverclyde Local Authority area however this information **MUST** only be used for guidance purpose.

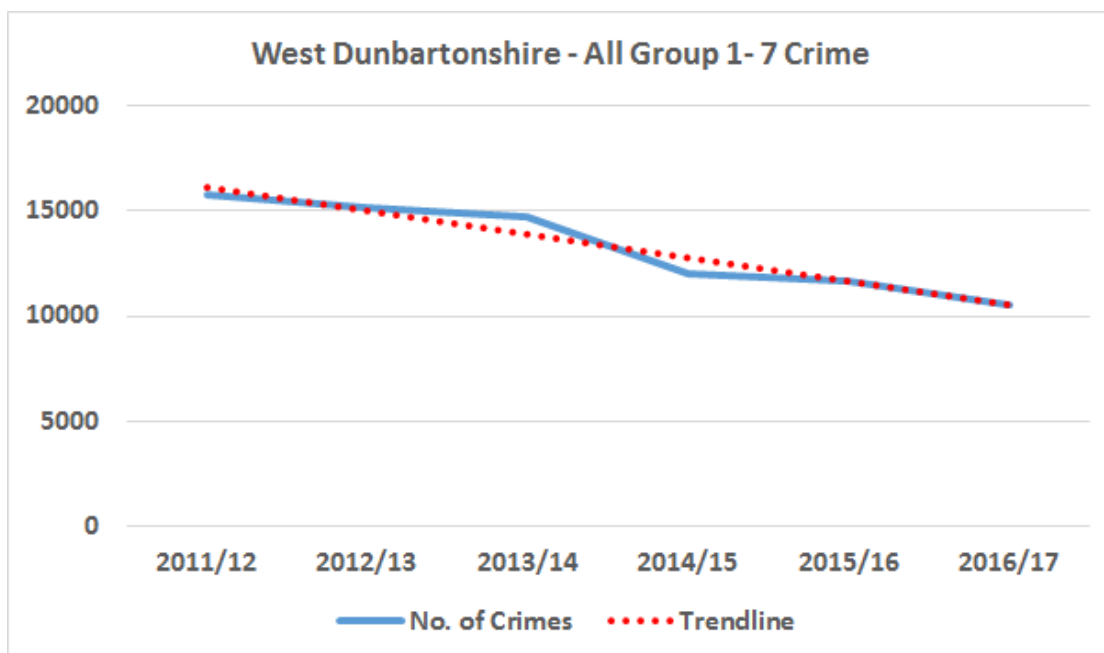


Grant Manders  
Chief Superintendent  
Local Police Commander

## Crime Overview

### Group 1 -7 Crime

Year-end figures show a continued downward trend in the total number of Group 1-7 crimes recorded within West Dunbartonshire. When set against figures recorded for the same period last year crimes have reduced by 10%. Whilst this reduction extends across many crime types such as 'serious' violence and antisocial behaviour (ASB) related crimes and offences, the number of crimes Group 2 Sexual Crimes recorded has increased considerably and Group 3 Acquisitive Crimes remains 3.4% higher than in 2015/16. Overall in relation to Group 1-7, detection rates remained high at 76.3% which is just below last year's figure of 78.5%



### Local Authority Comparison

Data produced at the end of Quarter 3 2016/17, shows that the total number of Group 1-5 crimes recorded per 10,000 population remains higher within West Dunbartonshire at 386.0 compared to 346.0 in the Inverclyde Local Authority area.

Whilst West Dunbartonshire recorded a higher ratio per head against all crimes categories, Inverclyde recorded a higher number of both Group 2 Sexual Crime and Group 5 Other Crime (includes drug related crime) per 10,000 population.

This information is not available in relation to all Group 1 – 7 crime.

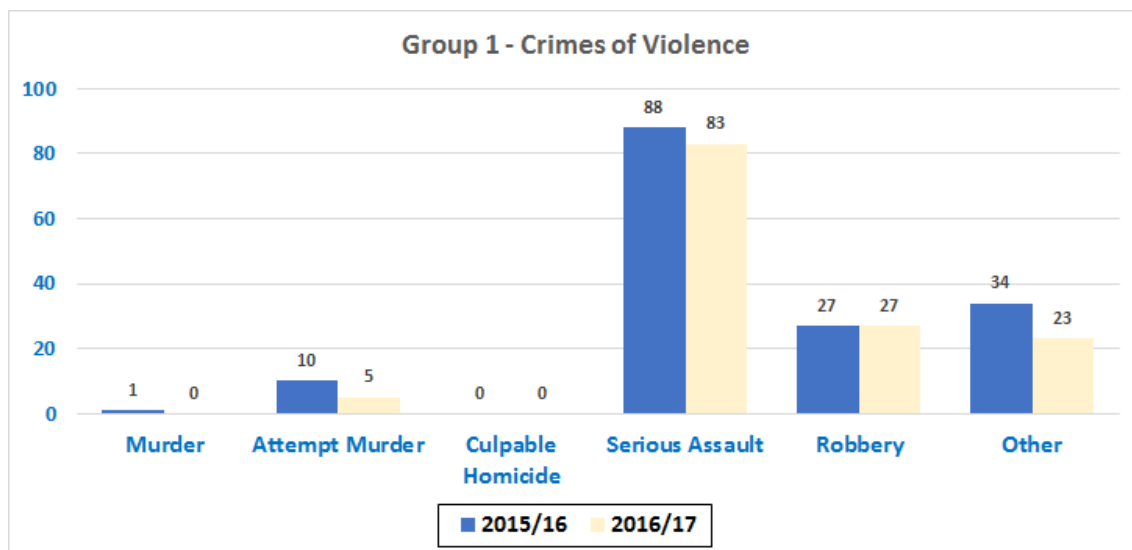
## Violence, Disorder & Antisocial Behaviour

Police Scotland remain dedicated to reducing violence, disorder and antisocial behaviour within the local communities of West Dunbartonshire in order to 'Keep People Safe'. Operational police activity carried out on a daily basis continues to be driven by the objectives outlined in the local policing plan:-

- ❖ *To reduce the number of victims of violent crime.*
- ❖ *To reduce the number of reported incidents of antisocial behaviour.*
- ❖ *To impact on alcohol related violence, antisocial behaviour and disorder with particular emphasis in and around licensed premises.*
- ❖ *To increase the number of people detected for violent and domestic crime.*

### Group 1 – Crimes of Violence

Year on year, crimes involving 'serious' violence within West Dunbartonshire reduced by 13.8% which equates to 22 fewer crimes being recorded. Furthermore, this represents a 23.3% reduction when set against the five year average figure. As shown below, reduced crime levels are due to decreases in Attempt Murder and Serious Assault crimes and those grouped as Other Crimes, specifically those relating to the Cruel and Unnatural Treatment of Children.



Crimes involving lower level violence and disorder also followed an overall downward trend compared to 2015/16. Several crime types show marginal change; Common Assault were down 1.7% from 937 to 921 whereas Breach of the Peace and CJLS S.38 crimes show a slight increase (0.5%). However, the number public reported complaints relating to disorder remained higher at 13.3% above the figure recorded for 2015/16 which equates to 624 incidents being recorded.

### **Local Authority Comparison**

At the end of Quarter 3 2016/17, figures recorded show the total number of Group 1 crimes recorded per 10,000 head of population remained slightly higher than in the Inverclyde Local Authority area at 10.8 and 9.3 respectively.

In terms of low level violence and ASB, the rate recorded per 10,000 head of population for public reported ASB also remained considerably higher within West Dunbartonshire at 577.3 compared to 476.4 in Inverclyde Local Authority area. However, Common Assault figures are comparable at 72.5 and 71.9 respectively, as are those for Breach of the Peace and CJS S.38 at 88.5 in West Dunbartonshire and 88.8 in Inverclyde.

The Divisional Violence Prevention Strategy and Directed Policing Plans, which are informed by analytical products produced at a local level, continue to be fully exploited to ensure local officers manage the threat and risk posed by specific individuals and at identified problematic locations. In addition various pro-active policing tactics have been utilised in order to impact on crime and incident levels.

### **Focussed Police Activity**

#### **Operation Ironworks**

Operation Ironworks is a multi-agency initiative designed to tackle antisocial behaviour, crimes of violence and environmental damage within Loch Lomond & the Trossachs National Park. The initiative has been running every year for approximately 10 years.

Operation Ironworks was re-launched on 01 April 2017 and will run every weekend until 30 September 2017. It provides additional police resources to work with partner agencies to target and deal with the minority of visitors who are responsible for potential increases in antisocial behaviour such as vandalism, theft, littering, assault and other forms of disruptive and irresponsible behaviour. The operation plays a key role in keeping residents and visitors to the area safe and the enhanced police activity has seen a considerable reduction in antisocial behaviour. Work continues to further impact on this issue.

#### **Wilful Fire-raising – Bonhill**

Following a spate of Wilful Fire-raising incidents within the Bonhill area of Alexandria an action plan was launched to target this reckless and dangerous activity. Working with partner agencies, including the Deliberate Fire Reduction Group, local community officers visited known persons previously involved in Fire-Raisings and conducted high visibility patrols in the area to deter such behaviour. This enhanced and co-ordinated police activity has reduced the amount of Wilful Fire-Raisings and work continues to further impact on this issue.

#### **Deliberate Fire Reduction Group**

The Deliberate Fire Reduction Group has been set up to help create a multi-agency preventative approach for wilful fire-raising across West Dunbartonshire. Members of the group include, Police Scotland, the Scottish Fire & Rescue Service, Housing, Waste Management and 'Your Community' all from West Dunbartonshire Council. The group is chaired by Police and also includes our Youth Engagement Officers and Safer Communities Unit. In light of the recent wilful fire-raising involving wheelie bins in Bonhill, there has been a Social Media release highlighting 'good housekeeping' practices in this regard. Joint inputs have been delivered to all secondary schools in West Dunbartonshire by Police and Fire Safety and multi-agency work is ongoing in relation to derelict buildings, bin collection times and general waste management to help prevent fire-raising.

## Road Safety & Road Crime

Priorities outlined in the Local Policing Plan 2014 – 2017 continue to be at the forefront of operational activity carried out in respect of road safety and road crime. These are as follows :-

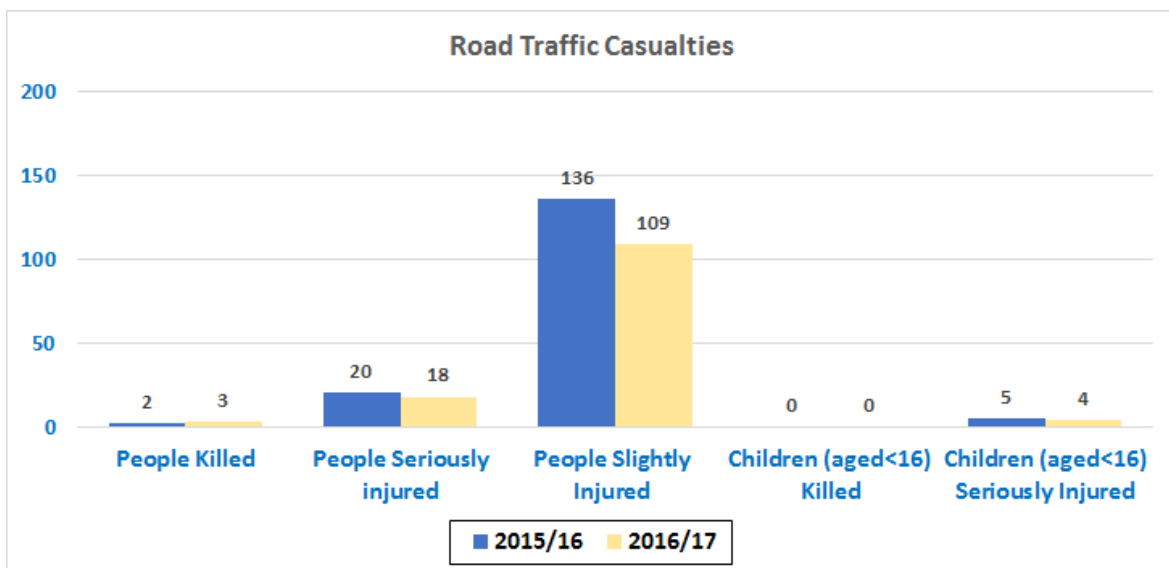
- To work with partners to develop a strategy to reduce the numbers of those killed and seriously injured on the road network within West Dunbartonshire.
- To increase enforcement activity to improve driver behaviour.
- To improve road safety through enhanced partnership working and preventative initiatives within the community.

### Road Traffic Casualties

Compared to 2015/16 the total number of persons killed or seriously injured on the road network within West Dunbartonshire reduced from 27 to 25. Road collisions resulting in slight injury also reduced by almost 20% which equates to 27 fewer casualties.

Three fatalities occurred over the 12 months, two involved pedal cyclists on the A82 at Clydebank and the most recent involved a motor cyclist who collided with a lamppost on the A813 in Dumbarton.

The Divisional Road Policing Unit (DRPU) continue to focus on issues such as speeding, vehicle road worthiness, documentation and drivers/occupants of vehicles involved in criminality as part of daily operational policing. Speed checks continue to be focused on prominent crash locations and areas that have been identified as potential risks through excessive speed.



### Local Authority Comparison

Figures recorded at the end of Quarter 3 2016/17 indicate the total number of road casualties recorded within West Dunbartonshire remained lower at 99 than in Inverclyde Local Authority area where 103 casualties were recorded. When comparing data per 10,000 head of population however West Dunbartonshire recorded the highest number at 101.2 compared to 95 in Inverclyde.

Year on year the total number of offences detected within West Dunbartonshire relating to motor vehicles reduced by 24.6%. Speeding continues to account for the highest proportion of offences albeit the total number recorded has reduced by 26.5% when compared to 2015/16. It is also notable however that dangerous driving offences have reduced from 46 down to 40, a reduction of 13%.

	Apr 2015 – Mar 2016	Apr 2016 – Mar 2017	% Change
Dangerous driving	46	40	-13.0%
Speeding	661	486	-26.5%
Disqualified driving	19	22	15.8%
Driving Licence	161	138	-14.3%
Insurance	330	275	-16.7%
Seat Belts	175	151	-13.7%
Mobile Phone	226	108	-52.2%

### Focussed Police Activity

#### Vehicle Safety / Maintenance Initiative

Although the weather this year was not as severe as in previous year, the period January to March is a time to make best use of road checks to look at vehicle safety and maintenance. Most vehicle defects detected were dealt with under the Vehicle Defect Rectification Scheme (VDRS) however some did necessitate drivers being reported to the Procurator Fiscal for more serious construction and use offences.

Road checks also extended to commercial vehicles and joint operations were conducted between Police Scotland Road Policing Division and the Driver and Vehicle Standards Agency (DVSA) to enforce legislation relative to the use of commercial HGVs and PCVS. This was not only in relation to vehicle maintenance and use but also focussed on tachographs and driver hours. A record number of vehicles involved in the transport of dangerous goods were stopped and examined, with few infringements found.

During this period, patrolling of priority routes remained in place to detect and deter those who place themselves and others in danger by their manner of driving.

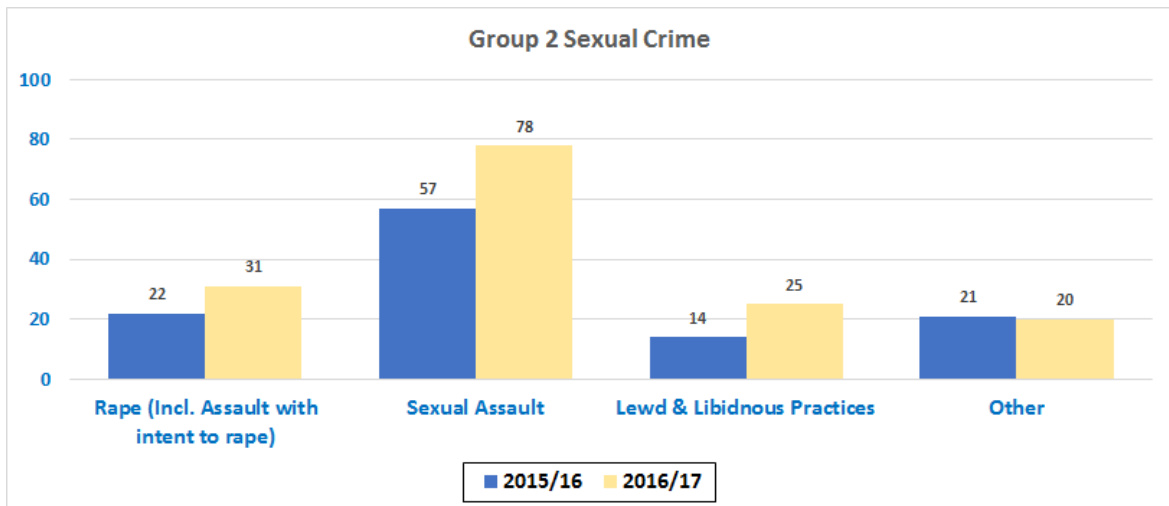
## Protecting Vulnerable People

As set out in the Local Policing Plan 2014 – 2017, our priorities in respect of protecting vulnerable people remain unchanged:-

- ❖ *To work with our partners to identify those children, young people and vulnerable adults who are most at risk and through joint action reduce that risk.*
- ❖ *To continue to develop proactive strategies to deal with managed offenders, particularly those that present the greatest threat, risk and harm.*
- ❖ *To increase the number of persons detected for sexual crimes.*
- ❖ *Together with partner agencies, strive to provide a better quality of service to the victims of sexual crime.*

### Group 2 – Sexual Crime

When set against figures recorded for 2015/16, the total number of Group 2 Sexual Crimes recorded within West Dunbartonshire increased from 115 to 154. This represents an increase of 33.9% year on year, with figures remaining considerably above the 5 year average. In line with previous findings, increased crime levels are primarily due to a rise in crimes involving Sexual Assault crimes with reporting of Rape crimes also increasing. The majority crimes have occurred within residential dwelling homes, a high proportion of crimes were historical reports.



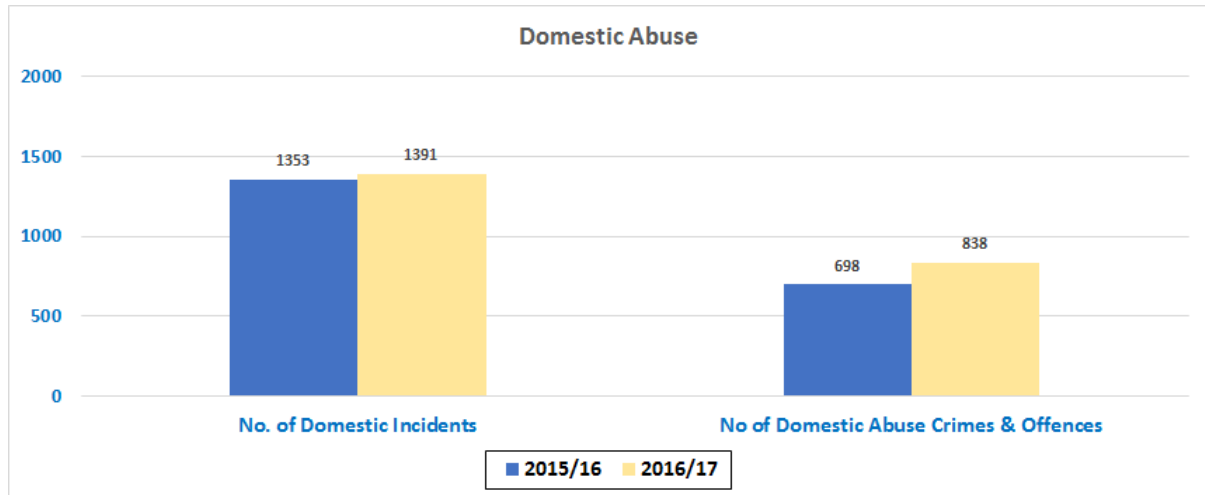
### Detection Rates

At the year-end detection rates for Group 2 Sexual Crime within West Dunbartonshire remained below the figure recorded in 2015/16 at 55.2%, down from 74.8%. The detection rate for Rape crime also reduced to 51.7%, down from 71.4%. This can be partly attributed to the higher levels of historical reporting, with crimes dating back as far as the 1960's.



### Domestic Abuse

Compared to 2015/16, the total number of crimes and incidents involving domestic abuse show an overall downward trend. Despite a 2.8% increase in incident levels, the number of crimes and offences resulting from domestic abuse incidents reduced by 16.7%. Clydebank Waterfront and Clydebank Central Multi Member Ward areas recorded the highest number of domestic abuse incidents across the 12 month period.



### Local Authority Comparison

At the end of Quarter 3 of 2016/17, the number of Group 2 crimes recorded per 10,000 population was lower in West Dunbartonshire at 11.2 compared to 16.9 in the Inverclyde Local Authority area. The number of Sexual Assault crimes was also lower at 7.0 versus 10.8 respectively. The number of domestic abuse incidents recorded remained higher in West Dunbartonshire.

### Focussed Police Activity

#### Serial Domestic Abuse Offenders Arrested

The division continues to focus on domestic abuse perpetrators and this has led to two separate extensive investigations resulting in the detection of significant domestic offences involving multiple charges of Rape and Stalking. The perpetrators of these crimes have now been remanded and are currently awaiting trial.

#### Joint Violence Against Women Partnership

Following discussion between partners in the West Dunbartonshire and Argyll & Bute Local Authority areas agreement was reached to merge both the Argyll & Bute and West Dunbartonshire Violence Against Women Partnerships. The inaugural meeting of this new group was held in February 2017 where terms of reference and work streams were agreed, the overall aim being to deliver a better service to victims across both areas.



## Major Crime & Counter Terrorism

Keeping people safe by reducing the threat posed from organised crime and terrorism across West Dunbartonshire remains a high priority for all local police officers. The Joint Terrorism Analysis Centre (JTAC) is the UK's centre for the analysis and assessment of international terrorism. JTAC has responsibility for setting international terrorism threat levels which is currently assessed as SEVERE. Recent events in other countries highlight the necessity for vigilance at all times. Police across Argyll & West Dunbartonshire Division continue to implement the UK Government CONTEST strategy with local and national partners. Police Scotland also continues to target and disrupt the activities of those involved in organised crime at a local level through focused and robust interventions based on the objectives set out in the local policing plan:-

- ❖ ***To disrupt organised crime groups by targeting individuals, the businesses they operate and their access to public contracts.***
- ❖ ***To target those individuals who are intent on supplying drugs.***
- ❖ ***Through education and partnership, reduce the impact that serious and organised crime and terrorism has on our communities.***
- ❖ ***Through the Multi-Agency Serious and Organised Crime and Contest Group, raise awareness and improve information sharing between agencies.***

As per the most recent intelligence assessment (March 2017) relating to Serious and Organised Crime (SOC), the overall threat/risk posed to the communities within West Dunbartonshire has reduced slightly. There continues to be 3 identified SOC Groups in operation within the area however two are now assessed as Low Risk and one as Medium Risk. Proactive and reactive intelligence and evidence gathering opportunities continue to be fully exploited in an attempt to reduce the threat and harm posed by individuals linked to these groups and to identify new and emerging groups. Police activity will continue to focus on arresting individuals linked to these groups, depriving them of cash and assets through full use of POCA legislation, and as well as depriving them of legitimate enterprise to ensure the maximum impact.

In line with trends identified across Scotland, the primary function of these groups continues to be assessed as drug supply and distribution within the local area. As shown in the table below, detections relating to drug supply reduced considerably compared to 2015/16. The current figure also remains lower than the 5 year average.



Serious & Organised Crime	Apr 2016 – Mar 2017	Apr 2015 – Mar 2017	% Change
Number of detections for drugs supply, drugs productions, drugs cultivation	87	160	-45.6%

### **Local Authority Comparison**

Data recorded at the end of the Quarter 3, indicates that the number of drug supply crimes recorded per 10,000 head of population is lower within West Dunbartonshire at 8.3 compared to 11.4 in Inverclyde. West Dunbartonshire also recorded a lower number when considering all drug crime; 72.8 crimes per 10,000 head of population compared to 82.4 in the Inverclyde area.

### **Focussed Police Activity**

#### **Choices for Life**

Police officers in Argyll & Bute and West Dunbartonshire worked together with local partners to educate young people about the dangers of drugs and alcohol. The 'Choices for Life' initiative was hosted by local Youth Engagement Officers and involved inputs on drugs, alcohol, tobacco, New Psychoactive Substances and internet safety, along with Peer Mentoring from the youth group Y-Sort-It. Eight secondary schools across both council areas received inputs which focused on first year pupils. This included Hermitage Academy, Oban High and Lomond School from Argyll and Bute and Vale of Leven, Our Lady's and St Patrick's, Dumbarton Academy, Clydebank High and St Peter the Apostle in West Dunbartonshire. The sessions involved six workshops throughout the day with the facilitators using drug and alcohol goggles, drug and alcohol boxes as well as interactive videos to educate the children on the dangers of topics covered. The Youth Engagement Officers along with partner agencies delivered inputs to over 1400 pupils.

#### **Prevent (UK Governments Contest Strategy)**

From January, there have been 37 WRAP presentations delivered by the Divisional CTLO across West Dunbartonshire. This followed on from a very busy end to 2016 where both NHS and education were covered. WRAP (Workshop to Raise Awareness of Prevent) is an interactive presentation to highlight the **Prevent** strand of the Government's strategy and how individuals can contribute. All Divisional Youth Engagement Officers have also received 'Train the trainer' WRAP inputs. 2017 has also seen 4 officers within the Division trained in Project Griffin delivery which is a training package directed towards businesses and how they can look after their own security.

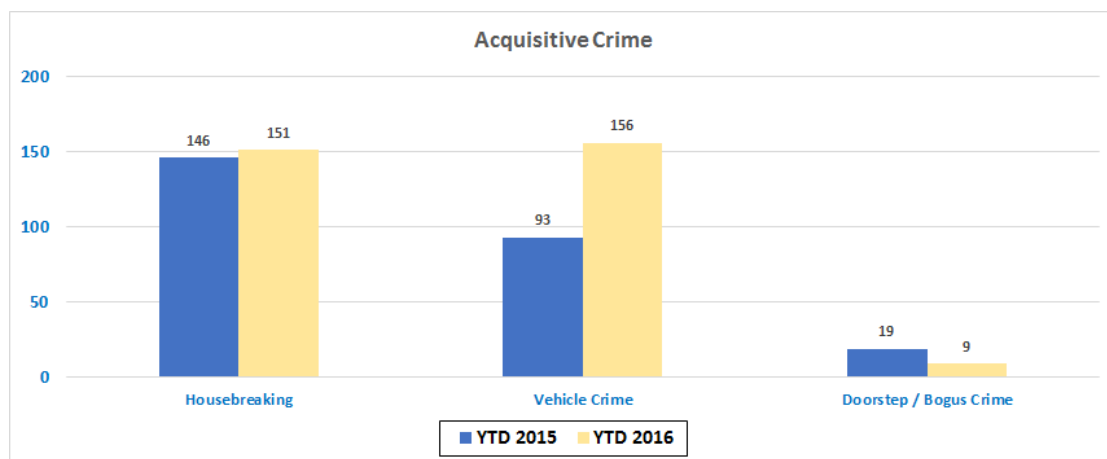
## Acquisitive Crime

In the Local Policing Plan 2014 – 2017, Police Scotland have identified that the objectives in relation to acquisitive crime will be:

- *To reduce the number of housebreakings and improve detection rates.*
- *To target individuals involved in doorstep crime and support the victims through partnership working.*

### Group 3 - Acquisitive Crime

Year on year the total number of acquisitive crimes reported across West Dunbartonshire increased by 3.4% compared to 2015/15. Increased crime levels are primarily due to a considerable rise in vehicle related crime. Crimes involving common theft have also increased. In contrast housebreaking crimes, both domestic and commercial have seen a slight reduction. Bogus crimes also remain low with 9 crimes recorded across the 12 months.



### Detection Rate

Overall there has been a marginal improvement in the detection rate for acquisitive crime which is currently 46.3%. The detection rate for both housebreaking crime and vehicle crime remain below last year's figure at 19.9% and 39.5% respectively.

### Local Authority Comparison

Data recorded at the end of Quarter 3 2016/17 shows that the number of Group 3 crimes recorded per 10,000 head of population remains considerably higher within West Dunbartonshire at 155.5 compared to 114.8 in the Inverclyde area. This would appear to be due to a higher occurrence of crimes involving common theft and shoplifting which recorded rates of 49.2 and 45.9 per 10,000 against 32.3 and 30.6 in Inverclyde, respectively. There is only a marginal difference in rates recorded in respect of housebreaking and vehicle related crime.

**Focussed Police Activity**

**Operation Falher** – This operation was initiated following an increase in vehicle related crimes at both residential and commercial premises specifically targeting vans. Police activity included targeted police patrols, an improved forensic strategy and a media campaign geared towards prevention. Due to the distinctive modus operandi used during the commission of these crimes, a suspect was identified and subsequently charged with 14 crimes of a similar nature.

**Performance Report  
West Dunbartonshire Council  
Fiscal year 2016/2017**



**Working together  
for a safer Scotland**

**West**  
**Dunbartonshire**  
**COUNCIL**

**DISCLAIMER**

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

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## **Introduction**

This report provides details of the Scottish Fire and Rescue Services (SFRS) Performance for 2016-17 for the Local Authority Area of West Dunbartonshire (WD). SFRS is committed to ensuring that the resources serving the communities within the Local Authority Area are maximised and focused on the delivery of positive outcomes at every opportunity, this applies across the full span of our activities including responding to the large range of emergency incidents to the delivery of targeted effective community safety engagement aligned with the Community Planning Partnership structure within West Dunbartonshire. SFRS aspires to deliver very high standards to our communities and our current performance is testament to the commitment, professionalism and dedication of our staff and the local partnerships embedded within West Dunbartonshire's community safety working groups.

## Performance Summary

We measure how well we are meeting our priorities using 6 key indicators, depicted below

	Apr to (& incl.) Mar					RAG rating
Key performance indicator	2012/13	2013/14	2014/15	2015/16	2016/17	YTD
All deliberate fires	554	579	365	362	490	◆
All accidental dwelling fires	96	105	83	144	130	●
All accidental dwelling fire casualties (fatal & non-fatal)	16	12	5	25	19	●
All accidental other building fires	26	21	21	44	30	●
Special Service - RTCs	28	16	33	32	27	●
False Alarm - UFAs	380	336	380	352	379	▲

### RAG rating - KEY

◆	RED DIAMOND	10% higher than the previous YTD period, or local target not achieved.
▲	YELLOW TRIANGLE	Up to 9% higher than the previous YTD period, or local target not achieved.
●	GREEN CIRCLE	Equal to or improved upon the previous equivalent quarter (or YTD period), or local target achieved.

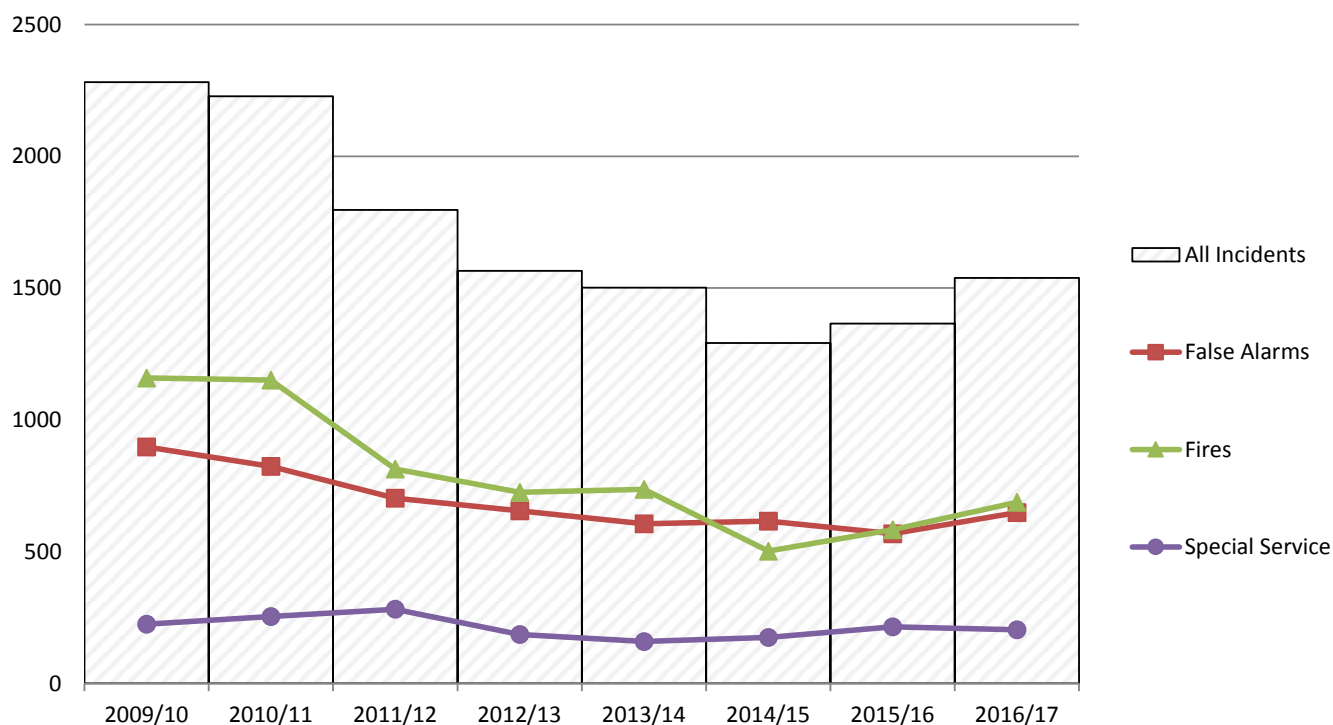
### Note

Annual Performance RAG rating = the reporting period compared to the average over the previous quarterly reporting periods  
 Year to Date RAG rating = the cumulative total of all quarterly performance in the current year compared to cumulative total of all quarterly performance in the previous year.

### Incident Overview

During the Year to Date period 2016-17 (April to March) SFRS have responded to a total of one thousand, five hundred and forty (1540) incidents within West Dunbartonshire (WD). This shows an increase on the same period last year of one hundred and seventy five (175) incidents(13%), with the Year to Date (YTD) average for the previous eight years of one thousand six hundred and ninety six (1696) showing a continual downward trend over an eight year period.

The chart below illustrates incidents YTD attended within West Dunbartonshire council over the last 8 fiscal years





<b>Progress on local fire &amp; rescue plan priorities</b>
<b>Local Risk Management and Preparedness</b>
<p>The SFRS has committed to reducing the risks to our communities within West Dunbartonshire. This has been supported by ensuring that vital front line operational capabilities are maintained at an appropriate level of preparedness at all times.</p> <p>To achieve this the Area Service Delivery Section ensures that all policies and procedures are fully implemented and complied with and that health &amp; safety obligations are fully met. Our personnel are also provided with the most appropriate equipment to effectively carry out their roles and are fully trained to do so. Resilience planning both at local and national level is also a key element in reducing the risk to our communities</p> <p>It is gratifying to note that we have continued to see a reduction in accidental dwelling fires, and that the majority of those which have occurred were minor in nature and that in the majority of cases those persons involved suffered minor injuries.</p>
<b><u>Train our staff to deal with our local risks</u></b>
<p>Training forms a significant part of the routine activity undertaken by all personnel to maintain core and specialist skill competency. This is particularly relevant within West Dunbartonshire (WD), where our personnel provide additional specialist skills which include, Flood Response, Urban Search and Rescue, Mass Decontamination as well as having personnel trained in providing a rescue response in the event of a Marauding Terrorist Firearms Incident.</p> <p>Station Managers responsible for Clydebank, Dumbarton and Balloch Community Fire Stations ensure that all SFRS personnel serving the communities of WD maintain their core skills base and are able to source additional training locally from our various partners to enhance the delivery of our protection and prevention work.</p>
<b><u>Gather and analyse risk information</u></b>
<p>The SFRS has committed to reducing the risks to our communities within West Dunbartonshire. This has been supported by ensuring that vital front line operational capabilities are maintained at an appropriate level of preparedness at all times.</p> <p>To achieve this Area Service Delivery Section ensures that all policies and procedures are fully implemented and complied with and that health &amp; safety obligations are fully met. Our personnel are also provided with the most appropriate equipment to effectively carry out their roles and are fully trained to do so. Resilience planning both at local and national level is also a key element in reducing the risk to our communities</p>
<b><u>Work with partners to mitigate risks</u></b>
<p>We continue to work with our partners throughout West Dunbartonshire (WD) to protect those vulnerable members of our community who are most at risk. We have developed referral pathways with various groups within WD, these include Woman's Aid, West Dunbartonshire Alcohol and Drug Partnership, Social Services, NHS Hospital Discharge Teams etc.</p> <p>This partnership approach has allowed us access to those who are at most at risk from fire and has enabled us to carry out Home Fire Safety Visits and fit smoke and heat detection within the properties of those identified. Reciprocal training from our partners has also allowed SFRS personnel to make referrals to other partner agencies, for instance Falls Intervention training has enabled our personnel to identify elderly persons who are at risk of falling within their own homes and allows an intervention strategy to be put in place to prevent future occurrences.</p>
<b><u>Deal with major events</u></b>
<p>No major events</p>



## Reduction of 'All deliberate fires'

Deliberate fire setting in West Dunbartonshire has historically been a significant problem that can be closely linked to antisocial behaviour. Secondary fires (refuse and grass) are a major priority and account for a high percentage of our operational activity, especially in the dry seasons, placing a huge strain on the SFRS ability to effectively provide its operational response to real emergencies.

Working with partners we will identify areas of high operational demand and put in place measures to reduce demand and, where possible, hold those responsible to account.

### Results

The fiscal year 2016/17 figures for deliberate fires numbered 490, this has seen an increase of 26% on the previous year, however the five year average for deliberate fires currently stands at 470, this year's increase equates to a rise of 4% over the previous 5 years. Of the four hundred and ninety (490) deliberate fires within West Dunbartonshire analysis shows that four hundred and nine (409) of these incidents were secondary fires (refuse, grass, moorland etc.).

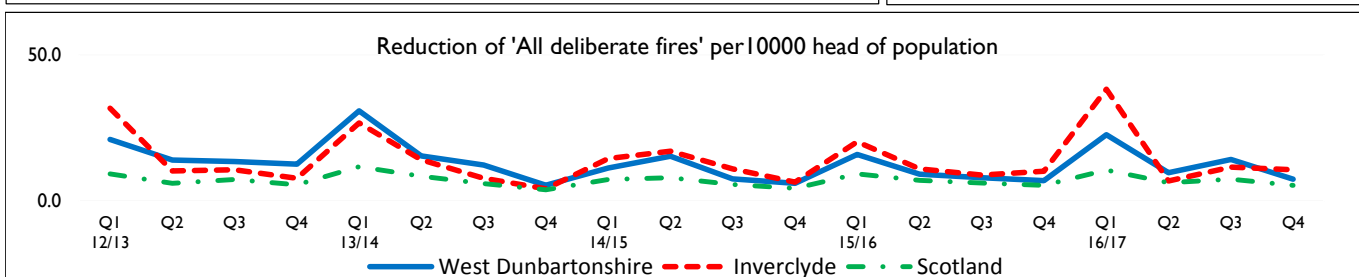
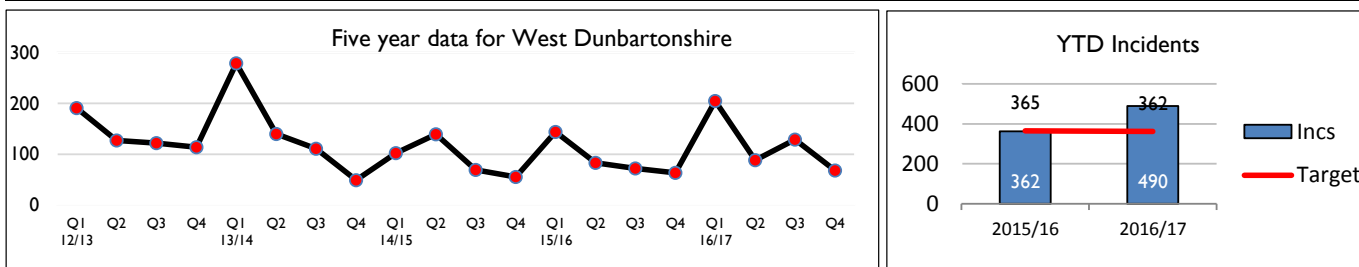
Of the eighty one (81) primary fire incidents, 13 occurred within dwellings, 14 involved other types of non-domestic buildings, 34 vehicle fires and 20 other incidents involving outdoor structures.

### Reasons

Analysis of data over this reporting year shows a spike in deliberate secondary fires occurring in Q1, (33% of total for this fiscal year), these can be attribute to lighter nights, improved weather conditions and an increase in youth related anti-social behaviour. Q3 also displays a spike in deliberate secondary fires and accounts for a further 44% of all secondary fires reported, youth related anti-social behaviour increased in the weeks before and after the 5th November.

### Actions

Community Education is targeted to areas where the majority of deliberate fire setting occurs, in partnership with Police Scotland we have visited every secondary school in West Dunbartonshire, along with all P6 and P7 primary school pupils. We have utilised the youth group engagement process of Fire reach and the bespoke Firesetters programme that works on a one to one basis to engage young people in West Dunbartonshire. The Anti-Social Behaviour (ASB) Fire Reduction Sub group meets fortnightly throughout the year, working in collaboration we share intelligence and resources in order to reduce instances of fire related ASB.



YTD ward ave. for West Dunbartonshire - 82	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
West Dunbartonshire	554	579	365	362	490	
Lomond	57	45	36	53	44	
Leven	91	102	49	70	104	
Dumbarton	103	136	129	89	131	
Kilpatrick	76	108	45	43	72	
Clydebank Central	137	114	63	54	61	
Clydebank Waterfront	90	74	43	53	78	



## Reduction of 'All accidental dwelling fires'

Throughout West Dunbartonshire, dwelling fires occur within a wide variety of home types. Statistical analysis has highlighted that the majority of dwelling house fires occur in the social rented sector. A high percentage of these fires start in the kitchen when the occupier is cooking. Dwelling fires can have a significant negative impact upon both individuals and the community and are financially costly to house holders and housing providers in terms of repair and the reinstatement of homes.

### Results

The number of accidental dwelling fires for this reporting year was one hundred and thirty (130), which has seen a decrease on the previous year of 9.7%.

Analysis has shown that 57% of all accidental dwelling fires recorded during this period can be attributed to cooking.

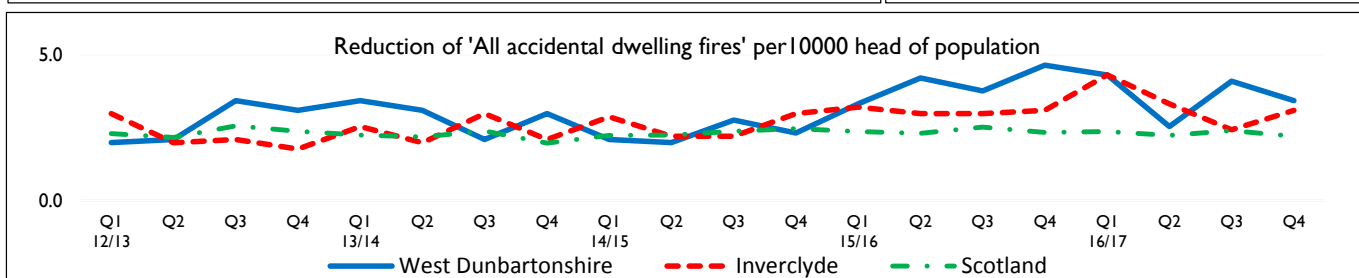
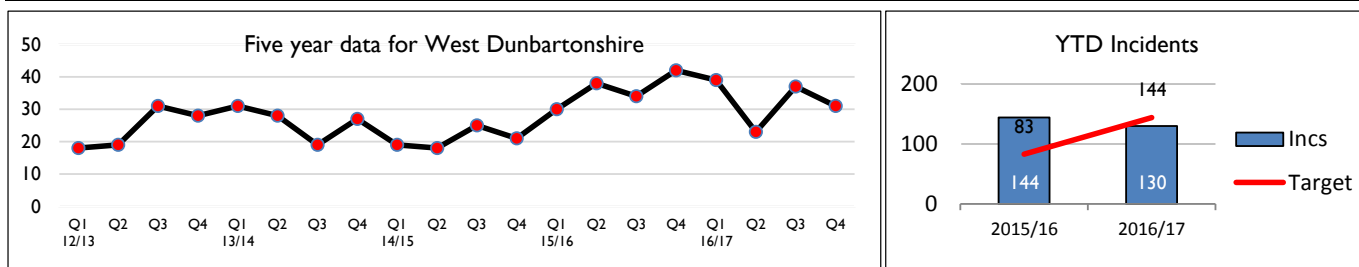
### Reasons

It is gratifying to see a reduction in accidental dwelling fires, and also to note that the majority of these fires resulted in minor damage to the properties involved due to early detection and intervention. During this reporting period we conducted 1583 Home Fire safety Visits (an increase of 12% on the previous fiscal year), these visits have the greatest impact on educating households on reducing the risk of fire within the home setting.

### Actions

We will continue to deliver the Home Fire Safety Visit (HFSV) programme within West Dunbartonshire. This involves the provision of a free advisory visit to any household requesting one and the fitting of a free smoke alarm.

This year we worked with a range of partners including Dementia Scotland, mental health practitioners, occupational therapists and drug and alcohol partnership to assist in the promotion of our home safety message. We have highlighted the risks associated with careless cooking, utilising both local and national media campaigns.



YTD ward ave. for West Dunbartonshire - 22	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
West Dunbartonshire	96	105	83	144	130	
Lomond	7	9	14	16	14	
Leven	9	14	6	25	17	
Dumbarton	16	16	15	28	19	
Kilpatrick	11	11	9	19	17	
Clydebank Central	31	25	22	25	31	
Clydebank Waterfront	22	30	17	31	32	



## Reduction of 'All accidental dwelling fire casualties (fatal & non-fatal (incl. p/c's))'

Fire Casualty and fatality rates provide an indication of the number of serious, life threatening injuries that occur as a result of fire. We robustly scrutinise any injury to ensure any lessons are captured, measures implemented and the people of West Dunbartonshire are better protected. The reduction of this statistic is a key indicator of the success of our risk reduction and community engagement strategies.

### Results

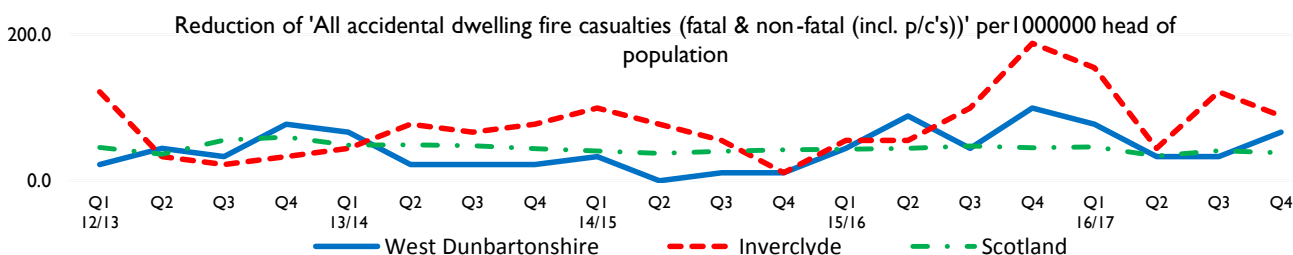
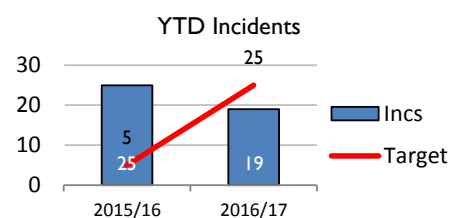
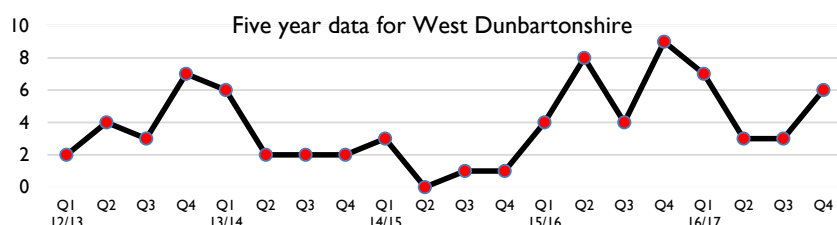
The figures for this reporting year have seen an overall reduction in accidental dwelling fire casualties by 24% on the previous years figure. The majority of these incidents resulted in casualties suffering from minor injuries. 52% of those casualties are aged between 50-90 years of age.

### Reasons

44% of all those who suffered injury from accidental dwelling fires during this reporting year did so as a result of unsafe cooking practices. Cooking incidents are the number one cause of accidental house fires nationally.

### Actions

Working with our partners we will continue to identify those most vulnerable members of our community at risk from fire and ensure that Home Safety visits are conducted and smoke detection fitted we will also engage with partners to facilitate "cook safe" initiatives aimed at the elderly community.



YTD ward ave. for West Dunbartonshire - 3	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
West Dunbartonshire	16	12	5	25	19	
Lomond	2	0	1	2	2	
Leven	3	1	1	4	4	
Dumbarton	3	4	1	2	3	
Kilpatrick	1	0	0	2	2	
Clydebank Central	3	5	1	11	6	
Clydebank Waterfront	4	2	1	4	2	





## Reduction of 'All accidental other building fires'

This indicator measures the instances of all accidental fires which have occurred in buildings which are not domestic dwellings. The properties reported on during this fiscal year include all residential and non residential buildings.

### Results

Analysis of the data for 2016/2017 shows a reduction of this type of incident by 32% on the previous year, however based on the past five years statistics we have seen a slight rise of 6.6%.

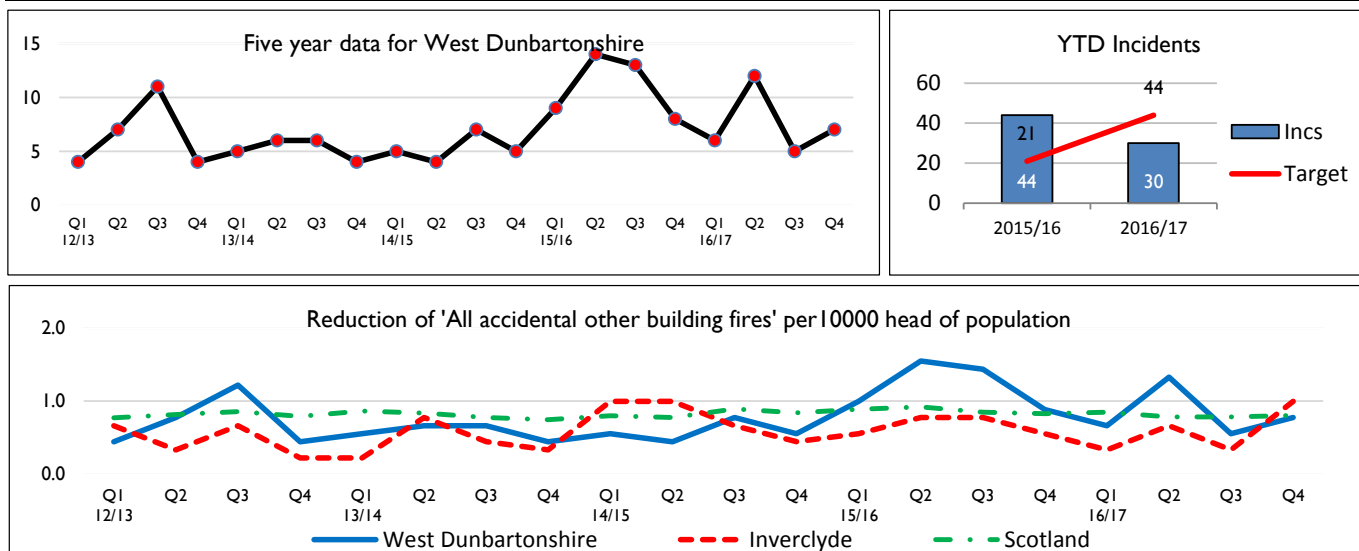
### Reasons

Analysis of the data during this reporting period has identified that 50% of all the incidents occurred in Residential Care/ or Sheltered Housing premises. 53% of the 30 incidents reported occurred as a result of careless cooking practices, for example leaving pots/ grill pans unattended.

Other incidents occurred in a variety of properties, including, Retail premises, Schools and Office buildings.

### Actions

Fire Safety Enforcement Officers will continue to conduct themed audits of buildings and will proactively engage with duty holders to raise awareness of fire safety. Twenty nine (29) of the thirty (30) premises recorded during this reporting period are deemed to be relevant premises under the Fire (Scotland) Act 2005 and as a result of having a fire, irrespective of the size of the fire, they are subject to a post fire audit in order that lessons can be captured and shared with the duty holders.



YTD ward ave. for West Dunbartonshire - 5	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
West Dunbartonshire	26	21	21	44	30	
Lomond	6	6	3	6	1	
Leven	3	2	3	8	6	
Dumbarton	7	1	5	7	6	
Kilpatrick	3	3	1	3	2	
Clydebank Central	0	3	3	2	6	
Clydebank Waterfront	7	6	6	18	9	



## Reduction of 'Special Service - RTCs'

Attendance at RTCs is a core role for the SFRS but primary responsibility for road safety lies with Transport Scotland, Police Scotland and Local Authorities. The SFRS has a crucial role in supporting those organisations activities at a local level and can provide access to hard hitting education programmes aimed at the most at risk groups to highlight the consequences of RTCs and dangerous driving.

### Results

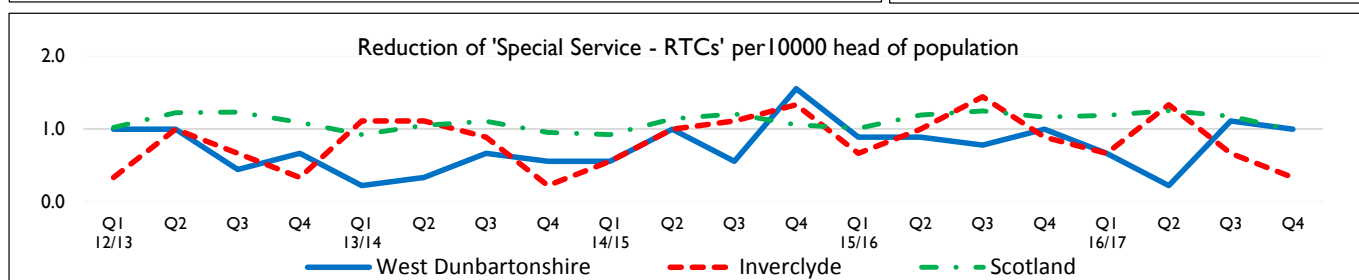
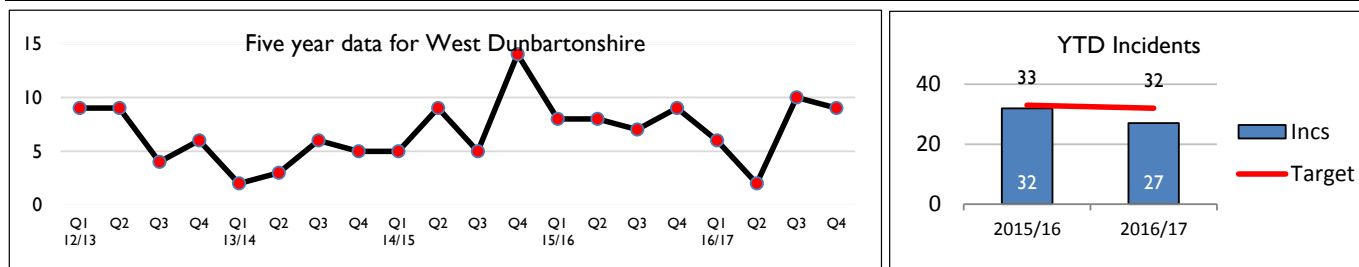
This fiscal year we have reported on 27 incidents, this has seen a 15.6% reduction on last years figures. When compared to the average over the last five years this figure remains static. There were eighteen reported casualties, all of whom suffered only slight injuries. We are happy to report that there was no RTC fatalities during this reporting period.

### Reasons

There are a number of factors that present a challenge when trying to affect the number of RTC's within a local authority area, these include, drivers involved in collisions may not be resident within that local authority and as a result we do not have an opportunity to engage with them prior to the event.

### Actions

We have funded a Road Safety Coordinator who will work in conjunction with Police Scotland, Rospa and partners within the local authority to identify and action measures of communicating our road safety messages to all road users.



YTD ward ave. for West Dunbartonshire - 5	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
West Dunbartonshire	28	16	33	32	27	
Lomond	2	0	4	8	8	
Leven	0	2	5	6	5	
Dumbarton	13	4	12	5	7	
Kilpatrick	5	5	3	5	2	
Clydebank Central	2	2	5	1	2	
Clydebank Waterfront	6	3	4	7	3	



## Reduction of 'False Alarm - UFAs'

Unwanted Fire Alarm Signals (UFAS) are defined as incidents where an automated fire alarm system activates and results in the mobilisation of SFRS resources and when the reason for that alarm turns out to be something other than a fire emergency. We are committed to working with partners and other stakeholders to reduce UFAS mobilisations.

### Results

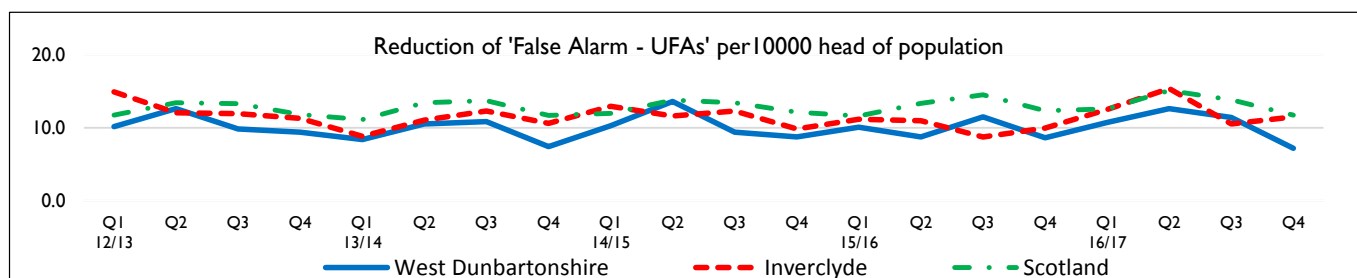
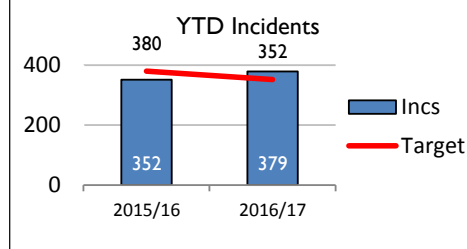
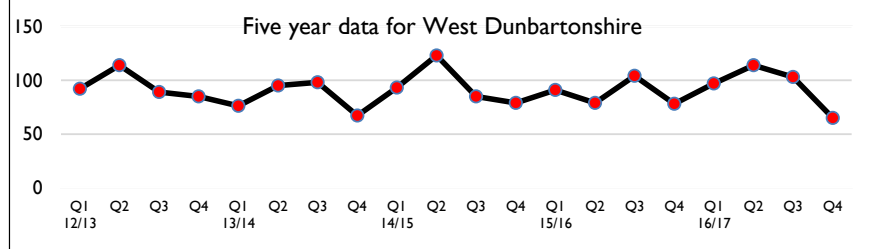
SFRS attended 379 incidents within West Dunbartonshire during this reporting year, this has seen a slight increase of 7% in UFAS attendances. Analysis of the last four years has seen the number of incidents remain relatively static.

### Reasons

The increased prevalence of automatic fire detection systems throughout all classes of building has inevitably contributed to the number of incidents recorded during this fiscal year. SFRS has long been aware of the importance of developing a robust process for managing UFAS activity and we are actively engaging with persons responsible for managing automatic alarm systems and supporting and educating them to deal with identified issues.

### Actions

A robust recording system has been implemented for monitoring UFAS activity within West Dunbartonshire and this is used to inform on the correct tactical intervention required, for example promoting the use of staff alarms within the premises and ensuring robust internal management procedures are in place. We have identified key SFRS personnel who will manage this system and provide the required statistical data to allow us to direct our resources to enable reduction of this type of incident in future.








YTD ward ave. for West Dunbartonshire - 63	2012/13	2013/14	2014/15	2015/16	2016/17	Sparklines
West Dunbartonshire	380	336	380	352	379	
Lomond	47	53	52	70	59	
Leven	69	70	52	38	62	
Dumbarton	53	43	56	64	73	
Kilpatrick	35	14	22	14	19	
Clydebank Central	33	30	42	25	33	
Clydebank Waterfront	143	126	156	141	133	




## Employability and Economic Growth Deliver and Improvement Group Action Plan 2016-17: Progress Report




*Local Outcome: Increased the number of new business starts and supported the growth of sustainable businesses*

Action	Milestone	Note	Status	Assigned To
Work in partnership with Scottish Enterprise/SDI to increase the number of local businesses who trade internationally	Develop links to National Park Tourism internationalisation project	The West Riverside development is progressing well with NPA and SE.		Gillian Scholes (WDC)
	Provide details of the Scot exporter programme to all WDC businesses	Completed on schedule, however limited response from the Business Community.		
SDS link through Working4Business	SDS Provide support to businesses through the Employer Engagement Team	SDS Employer engagement Team continue to work closely with the partners around Working4Business		Skills Development Scotland (SDS)
Explore continued partnership with Working4Business	Carry out evaluation of the W4B initiative	Evaluation brief currently being developed to evaluate W4B initiative. The evaluation will take place after the Business Awards event.		Gillian Scholes (WDC)
	Continue to promote working4Business initiative			
	Deliver Business Awards in partnership with working4Business	Continued promotion of W4B through Business Gateway and with partners.  The W4B Business Awards event will be held on 31 May 2017 in Clydebank Town Hall. The closing date for applications is 24 March 2017.		
Continue to develop and promote the Regional Skills Assessment work	Update Regional Skills Assessment to provide data that will identify areas market failure and allow partners to align resources accordingly.	Ongoing		Skills Development Scotland (SDS)
Work in partnership with other Scottish local authorities to establish a Business Loans Scotland fund	Business Loan Scotland Fund Launched	Business Loan Scotland Fund launched by Scottish Government 21 December 2016. The new fund went live on 15th March and is being actively promoted to local businesses.		Gillian Scholes (WDC)
	Promote new fund to local businesses to raise awareness			
	Transfer funds from WSLF to new Business Loans Scotland Fund			

*Local Outcome: Growth of the tourism economy*



Action	Milestone	Note	Status	Assigned To
Development of Tourism local action plans as part of National Skills Investment Plan (SIP)	Produce and disseminate Tourism National skills Investment Plan to all key CPP partners.	The tourism Skills investment Plan has been refreshed following an extensive national consultation with the tourism sector. The Refreshed Plan was published September 2016.		Skills Development Scotland (SDS)

*Local Outcome: Created attractive, competitive and safe town centres and enabled the development of our major regeneration sites*



Action	Milestone	Note	Status	Assigned To
Deliver projects from the Clydebank Town Centre Charrette Action Plan	Ensure linkages with College and DYW through suitable initiatives	Contact has been made with the College regarding the Connecting Clydebank A814 project, part funded by Sustrans. However, it's likely this milestone will require to continue into 2017/18.		Marnie Ritchie (WDC)
	Ensure opportunities for community benefit with College and Developing Young Workforce are progressed	It's likely this milestone will require to continue into 2017/18 to ensure that community benefits will be part of the procurement process for projects.		
	To develop designs and identify funding for the Clydebank Interchange project in partnership with Strathclyde Partnership for Transport (SPT) and Abellio.	The Clydebank Transport Interchange Project is currently progressing as planned; various stakeholder engagement events have been undertaken, with further engagement proposed following initial optioneering.		
	To develop designs and identify funding sources for the A814 road corridor improvement project	Designs have been developed and are being discussed with Sustrans. Sustrans have provisionally allocated £2m of Community Links funding towards the project and the Council has allocated £2.3m towards the project from its Regeneration Capital Fund.		
Balloch Charrette action plan approved and progress developments with key stakeholders	Establish Charrette implementation Group to take forward actions	Governance and implementation structures have now been established to deliver the action plan, with a focus on retaining strong community engagement to deliver key projects.		Marnie Ritchie (WDC)
	Obtain Council approval of Balloch Charrette action plan	A report to the IRED Committee of 15 June 2016 advised members of the outcome of the Balloch Charrette and Members approved the associated action plan.		
	Progress actions with stakeholders and partners as per action plan	Progress has been made with the development of the Station and Village Square project, investigation into new uses for Balloch Castle and consideration of parking issues. In addition, there have been regular Steering Group meetings involving all partners which means this milestone and overall action should be complete by end of March 2017.		
Deliver projects from the Dumbarton Rock and Castle Charrette Action Plan	Continue to work with site owners on the development of Dumbarton waterfront	Dialogue is continuing with all site owners who are at various stages with their proposals. A procurement strategy and heads of terms will now be developed for each site. In this respect the project is close to implementation stage.		Marnie Ritchie (WDC)
	Design and develop the proposed Rock and Castle lighting project	The specification for and location of the floodlights have been identified and further dialogue is required with Dumbarton Football Club.		
	Develop the Dumbarton Waterfront Pathway plan from Town Centre to Rock/Castle to implementation stage	Developer contributions guidance was agreed at the Planning Committee on 22/02/17. The Planning Committee - on 29 March 2017 - were minded to grant approval for the walkway application, subject to the completion of habitat survey work. The project can now move forward to implementation stage.		











*Local Outcome: Created attractive, competitive and safe town centres and enabled the development of our major regeneration sites*

Action	Milestone	Note	Status	Assigned To
Promote investment opportunities	Continue to work with Scottish Development International to explore inward investment opportunities, in particular related to the Exxon site	Early engagement with senior officers at SE and SDI took place to promote the potential of the Exxon site as an Inward Investment location. Discussion also took place with the Marine/Ports specialists within SE with view of considering the port at Exxon and what opportunities may exist.		Michael McGuinness (WDC)
	Hold an annual West Dunbartonshire business event to promote investment opportunities within the area.	W4B awards arranged for 31 May 2017 with sponsors agreed.		
	Opportunity to link with NPA Invest In the Park: Work with SE/SDI and partners to explore and maximise opportunities to market and promote appropriate sites in WD as attractive investment locations	Relationships will continue into 17/18 exploring opportunities with the NPA and SE/SDI to promote WDC area		
Clyde Valley City Deal partnership	Continue to support governance of Clyde Valley City Deal at committees and sub-groups.	Support during period 2015/16 was delivered across the various sub-groups and information shared on progress through regular Council update papers. This will continue throughout the 2016/17 period.		Michael McGuinness (WDC)
	Work in Partnership with City Deal Authorities to explore opportunities for further partnership working.	Partnership working through use of the South Lanarkshire procurement Framework arrangements has and will continue to provide opportunities for WDC to secure specialist support on an ongoing basis. Further partnership opportunities will be explored as City Deal progresses into 2017/18 and in line with new Regional Economic Strategy.		


*Local Outcome: Improved core employability skills and assisted people into work*

Action	Milestone	Note	Status	Assigned To
Progress delivery of Exxon/City Deal project	Complete and seek approval for the Outline Business Case (OBC) by City Deal Cabinet	OBC approved at Council on 22 Feb 2017 and will progress through the PMO to Cabinet for approval on 11 April 2017.		Skills Development Scotland (SDS); Stephen Brooks (WDC); Michael McGuinness (WDC); LL&TT National Park
	Exxon Negotiations relating to Site Ownership commence	Heads of terms have been provided and a number of negotiation meetings are progressing over Nov/Dec 2016.		
	Neighbouring Land Consultation commences	Neighbour consultation commenced late November with initial discussions about potential options only.		
	Progress In-Work Progression as part of City Deal	Remitted to Glasgow City Council only therefore no longer applicable to West Dunbartonshire.		
	Progress Working Matters initiative as part of City Deal	The programme is progressing and we are currently supporting 59 people to progress towards employment.		
Increase the number of employers engaged with schools and/or the College by 50%	Engage stakeholders	Completed		Liz Connolly & Bob Davidson (West College Scotland)
	Establish baseline	Baseline established		
	Ongoing local engagement	Local engagement ongoing until end of the programme. A recent example of employer /young people activity includes Doors Open Day volunteering and STEM fortnight.		

*Local Outcome: Improved core employability skills and assisted people into work*

Action	Milestone	Note	Status	Assigned To
Develop local volunteers training project in lead up to swimming and related European Championships 2018	Promote and determine suitable opportunities for volunteering	Discussions regarding volunteering capacity within the park and associated events is ongoing; linkages with local sports organisations in place to support any training initiatives required.		WD Council for Voluntary Service (WDCVS); LL&TT National Park
Increase partnerships opportunities to deliver skills	Delivery of first phase of Foundation Apprenticeships	Social media activity captured experiences of young people presently studying courses. Year one of courses will be complete in June 2017.		Andrew Brown (WDC Education)
	Design and implement new courses offered in the Senior Phase of secondary schools with partners to better cater for choice and progression	New courses started w/b 22/08/16. Discussions with partners re course provision for session 17/18 complete.		
	Develop school timetabling approach to increase courses offered in the Senior Phase of secondary schools	Collation of timetables and analysis complete.		
	Development of second phase of Foundation Apprenticeships in partnership with West College Scotland	Courses confirmed with WCS. Communications plan in place in WCS and WDC to promote opportunities for session 17/18.		
	Review of delivery of skills for work across all establishments 3-18 year olds	Work completed through DYW Principal Teachers in secondary.		
Increase the number of employers employing a Modern Apprentice by 30%	Develop campaign to further engage with employers	Ongoing activity supporting SDS and encouraging employers to consider taking on a MA		Liz Connolly & Bob Davidson (West College Scotland)
	Establish baseline	Baseline established		
Increase the number of employers that are IIYP accredited	Develop campaign to further engage with employers	Ongoing activity supporting IIYP and encouraging employers to consider accreditation		Liz Connolly & Bob Davidson (West College Scotland)
	Establish baseline	Baseline established		
Support WD residents to access and sustain Modern Apprenticeships	Manage apprenticeships.scot and direct West Dunbartonshire residents to opportunities	Apprenticeships.scot promoted to WD residents through variety of methods including School, Post School & Adult Career Coaches, My World of Work and Websites. This activity is ongoing.		Skills Development Scotland (SDS)
Support WD residents to develop their Career Management Skills	Provide Careers Information Advice and Guidance engagements to West Dunbartonshire residents	We continue to provide Information Advice and Guidance engagements to West Dunbartonshire residents, results will be published later in the year. This activity is ongoing.		Skills Development Scotland (SDS)
Support WD young people aged 16-19 into positive destinations	Work with opportunities for All co-ordinator and other partners to maximise outcomes for West Dunbartonshire young people aged 16-19	Work with Opportunities for All co-ordinator to improve outcomes for both school leavers and unemployed WD residents is ongoing.		Skills Development Scotland (SDS)
Support WD residents into Employability Fund Training. Co-commission with WDC and DWP.	Work with partners to refer West Dunbartonshire residents into appropriate provision	Employability Fund Local Employability Partnership Co-commissioning and monitoring Meetings take place regularly with WDC & DWP. This activity is ongoing.		Skills Development Scotland (SDS)



*Local Outcome: Improved the quality and availability of affordable housing*

Action	Milestone	Note	Status	Assigned To
Improve the Quality and Availability of Affordable Housing	Deliver new Local Housing Strategy to cover the period 2017/2022	Milestone on track - Consultative Draft exercise will complete on 19th September		John Kerr (WDC Housing)
	Deliver refreshed Housing Asset Management Strategy	Milestone on track – Update reported to August Housing and Communities Committee. Refreshed strategy will be presented for approval to Housing and Communities in February 2017		
	Maximise the delivery of new affordable housing in West Dunbartonshire	Milestone on track – a number of developments are progressing and further projects within pipeline.		




## Supporting Safe, Strong and Involved Communities Deliver and Improvement Group Action Plan 2016-17: Progress Report




### Local Outcome: Reduced violent crime

Action Title	Milestone	Milestones Note	Status	Assigned To
Focus on prevention of violent crime through a multi-agency approach	Develop a multiagency protocol to manage known high risk violent offenders building on the extension of Multi Agency Public Protection Arrangements (MAPPA)	Violent offenders don't fit into any categories, but we have to manage them so this fits with the MAPPA extension process		Chief Inspector Donald Leitch (Police Scotland)
	Develop and implement an Information Sharing Protocol (ISP) that includes additional partners	ISP being reviewed, British Transport Police and Y-Sort-It are the additional partners, existing protocol covers both. New protocol which is at legal, would include Anti-social Behaviour and Counter Terrorism.		
	Review and refresh membership of the ASB/Violence Task Group with emphasis on Your Community	Your community operational coordinators and British Transport Police have been added to the membership.		
Develop a multi-agency indoor violence strategy	Carry out multi agency visits to implement Anti-Social Behaviour legislation	Visits with ASIST, Housing, Dog Warden, and Fly Tipping are ongoing.		Chief Inspector Donald Leitch (Police Scotland)
	Identify key events / dates and carry out a multi-agency approach targeting licenced premises	School leavers, fair holidays, old firm fixtures, fireworks night, TPOs - additional patrols provided. Nightzone West will take place again this year with Police Officers working with partners to assist licenced premises during the busy festive period.		
	Identify, prioritise and address repeat noisy party/noise call locations	The ASB liaison officer identifies repeat locations with ASIST and thereafter address the situation on a daily basis. ASIST are given a sanitized version of all ASB calls on a daily basis from Police to assist in identification of repeat locations. These are also discussed at the ASB Tasking meeting with all partners involved. Additionally the noisy party calls are being scrutinised as there is no longer a night noise team at WDC.		





### Local Outcome: Improved collaborative working in relation to counter terrorism and serious organised crime through strong partnerships

Action Title	Milestone	Milestones Note	Status	Assigned To
Ensure continuation and development of 'prevent' duty through multi agency approach	Ensure relevant staff across the council have appropriate knowledge of PREVENT duty	Staff in schools and early years centre briefed on PREVENT duty. Staff in some council services still to receive awareness raising of PREVENT duty.		Peter Barry (WDC Housing & Employability)
	Regularly review membership of PREVENT working group to ensure relevant representation	Membership of the group reviewed in June 2016, new members invited to join from September 2016		
	Undertake an annual review of local PREVENT Action Plan	Awaiting revised National Counter Terrorism Plan before finalising		




*Local Outcome: Enhanced safety of women and children*

Action Title	Milestone	Milestones Note	Status	Assigned To
Maintain membership and attendance of partners of the Violence against Women Partnership (VAWP) ensuring a localised strategy on Scottish Government Equally Safe	Ensure annual review of the terms of reference is carried out for the VAWP	This will be reviewed/discussed annually		Detective Superintendent Yvonne Scott (Police Scotland)
	Establish lead for each working group for Equality and Diversity, Early Effective Intervention/Domestic Abuse, strategy group, EEI/Vulnerable Adult women. Primary and Secondary prevention	All working groups established and work ongoing in relation to taking this forward.		
	Explore possibility of publishing local version of Equally Safe	Equally Safe Locally Safe Action Plan developed. Publishing the plan has been put on hold with a view to developing next year's action plan which will be more relevant and up to date.		
Continue to review our multi agency approach through Risk and concern Hub, EEI and MARAC process and the Domestic Abuse Disclosure scheme	Continue to review processes to ensure they are fit for purpose	This can be completed as it is an ongoing process which will be continually reviewed.		Detective Superintendent Yvonne Scott (Police Scotland)
	Continue to review the membership of Domestic Abuse Disclosure Scheme ensuring all relevant partners continue to participate	This will be an ongoing process. The group is well established.		
	Develop a role for a Multi-Agency Domestic Abuse Co-ordinator (MADAC) to ensure (Multi-Agency Risk Assessment Conference) MARAC Is re-established	MADAC Appointed. Work Continues re: MARAC. Research is ongoing re IT system for MARAC. It is anticipated that both Argyll & Bute and WDC will use the same system. The DA Strategy Group continues to take the re-establishment of MARAC.		
	Establish local Child Sexual Exploitation (CSE) strategy	This has been developed through the CSE Strategy group		
Explore opportunities to deal with perpetrators of domestic abuse	Review membership of MATAC (Multi-Agency Tasking and Coordinating) group ensuring that all relevant partners attend/are invited	All relevant partners at this time are invited.		Detective Superintendent Yvonne Scott (Police Scotland)
	Through the relevant work group, establish if any work can be developed in relation to dealing with perpetrators of domestic abuse	A working group is now established and looking at options to run a perpetrator programme		

*Local Outcome: Enhance safety of vulnerable groups*




Action Title	Milestone	Milestones Note	Status	Assigned To
Ensure a consistent referral approach to support those most at risk of homelessness	Ensure links to existing multi agency structures for support of vulnerable individuals	In place		Peter Barry (WDC Housing & Employability)
	Review specific protocols for each risk group	underway		
Ensure a robust plan is in place to deliver a comprehensive community justice response locally	Build local capacity for delivery of a community justice response	Group established to oversee and implement the CJ outcome improvement plan		Norman Firth (WDC Community Justice)
	Deliver multi agency planning sessions to develop local community justice plan	Development sessions with statutory partners and third sector interface have taken place to take forward our planning and consultation in the development of the Community Justice Outcome Improvement Plan.		
	Ensure sign off of local justice plan	complete		
Ensure a robust multi agency response to support people with mental ill health	To ensure appropriate levels of access to a range of mental health interventions including crisis support, primary care mental health services and Community Mental Health Services.	Mental Health service offers three levels of access. Urgent referrals can be seen same day. Emergency referrals within 72 hours and routine referrals within eight weeks.		Julie Lusk (HSCP)
Raise awareness of inappropriate use of all electronic communications for all age groups	Work with Youth Alliance to develop a targeted campaign for young people	Choices for Life an Internet safety awareness programme covering social media was delivered by Y sort It in conjunction with Police Scotland. The programme has been delivered using the Be Smart model through Trend micro. Choices for Life has been delivered to all WD high schools for S1 pupils, Prep for Life, local youth groups and Choices. This programme can now be delivered on request across WD with targeted delivery via the Youth Alliance.		Peter Barry (WDC Housing & Employability)

*Local Outcome: Reduced antisocial behaviour and disorder*



Action Title	Milestone	Milestones Note	Status	Assigned To
Formalise a new information sharing protocol to facilitate effective enforcement of Anti-Social Behaviour legislation	Conduct joint visits to problematic locations and/or individuals'	Fly tipping/Litter/Dog Warden/Licensing/Housing-joint visits to locations. Proactive joint visits have been conducted with Police, Education, Y-Sort-it etc. for youths causing ASB in problematic locations e.g. Beardmore		Chief Inspector Donald Leitch (Police Scotland)
	Expand Police Scotland's persistent offenders policing plan to include relevant partners	Directed Policing Plan-partners actively involved in interventions - documented on DPP.		
	Review and refresh information sharing protocol	Current protocol covers 3rd sector, renewed protocol at legal		
Develop a multi-agency approach to reduce alcohol availability to young people	Create a multi-agency approach to recruiting Test Purchasing Officers to allow ongoing TPO operations	Multi agency approach to agent purchase enforcement - Community Investigation Units, Licensing Standards officers, Pubwatch, Y-Sort-It, Your Community Assistants and looking forward the Youth Engagement officers now in post and actively recruiting.  Education/schools on board, Y-Sort-It also assisting in recruitment of TPOs  Experiential Learning ongoing, Choices for Life inputs - Youth Engagement Officers will assist in the near future, when in post. Youth engagement officers now in post and actively rolling out relevant preventative talks to young people.		Chief Inspector Donald Leitch (Police Scotland)
	Create a multi-agency approach for agent purchase enforcement			
	To ensure additional preventative talks and education inputs to young people in regards to alcohol			
Embed 'Your Community' into existing Anti Social Behaviour structures	Communities co-ordinators to attend Anti-Social Behaviour/Violence Task Group meetings	Your Community Coordinators (Operational) attend ASB Tasking group meeting routinely.		Chief Inspector Donald Leitch (Police Scotland)
	Discuss and formalise the links between Your Community and the Public Reassurance Process	Your Community duties undertaken in Public Reassurance areas/patrols, same job basically, significant overlap		
	Formalise strategic, tactical and operational structures	Command structures for Your Community governance in place i.e.:  Operational- Police Inspectors, Sergeants and Constables attend these groups.  Tactical- Area Commander chairs the ASB Tasking group meeting which the Operational Coordinators report back to for Your Community business, Strategic- lead officers group for Your Community, Area Commander attends this.		




*Local Outcome: Home, Transport and Fire Safety*

Action Title	Milestone	Milestones Note	Status	Assigned To
Implement a multi-agency approach for promoting Home Security and Home Safety	Carry out evaluations post programmes	This will be delivered when the new approach is designed and agreed upon.		Stuart Mclean (Scottish Fire & Rescue)
	Deliver 10 awareness plays/programmes for vulnerable groups	This has not been achieved due to the theatre company not fulfilling their commitment after agreement of dates, times and venues.		
	Deliver Home Safety and Security booklet to vulnerable groups within the community	A home safety booklet 'Safe and Secure at Home' has been published and is now being distributed throughout West Dunbartonshire area.		
	Develop a local multi-agency action plan to tackle home safety accidents and security crime within the home, including bogus callers/cold calling			
Contribute to the prevention of road traffic collisions through delivery of publicity, education and enforcement to key groups within the community.	Carry out evaluations post programmes	The Education Programmes (Active Travel participation / Clydebank College) can evidence evaluation results		Catherine Tonner (WDC)
	The transport safety group identifies and targets vulnerable groups using a multi-agency approach	Elderly and community groups have been identified. We will work towards engagement over the coming year.		
	The Transport Safety group works towards reducing road traffic collisions through education programmes	There is an ongoing Road Safety Education programme in all educational establishments and the group is working towards developing a community strategy in the authority.		
Deliver home fire safety advice to high risk individuals	Continue to set challenging targets for increasing the number and quality of home fire safety visits	Significant increase in the number of High Risk HFSV's carried out by operational crews and Community Action Teams (CAT). We have carried out 829 HFSVs in 2016/17 which is a 15.5% increase on the previous year, resulting in 310 smoke/heat detectors being fitted free of charge. This is an increase 24.19% increase on the previous year.		(Scottish Fire & Rescue)
	Develop preventative education programme for young fire-setters	The referral of young fire setters can come from various agencies including SFRS, Police Scotland, Youth services and members of the public. Every intervention is different and tailored to suit the individual. The time scale is also varied but usually from initial referral to completing the programme would take about 2 months. In West Dunbartonshire we have 7 open cases.		
	Identify high priority groups within the community and deliver a community awareness campaign delivering key fire safety messages throughout the year	Public safety messages and practical support are targeted at persons known within fire risk indicator groups such as persons with Dementia/Alzheimer's, disability, long term life limiting illnesses or addiction. Operational crews and Community Action Teams (CAT) are conducting reassurance visits by prior arrangement to older persons groups, residential homes and sheltered housing. Information provided to the public includes seasonal/thematic fire safety advice including details of the main causes of fire in the home and contributory factors.		


*Local Outcome: Reduced impact of alcohol and drug misuse on communities*

Action Title	Milestone	Milestones Note	Status	Assigned To
Undertake a robust needs assessment across all services and the wider population of West Dunbartonshire to ensure that services remain focused on the needs of the individual, and how that relates to the wider Recovery-Oriented System of Care (ROSC) agenda	Commission and complete a Focused Needs Assessment (FNA) of the local population as it relates to individual and wider community problems associated to alcohol and/or drug use/misuse	Full Needs Assessment reviewed in line with new management, ADP structure and financial constraints and no longer appropriate. Service level agreements are reviewed annually and services have been streamlined.  Addiction services teams are working with delivery partners to ensure working towards the Recovery-Oriented System of Care (ROSC) agenda.		Julie Lusk (HSCP)
	Reinforce links through and across key partnerships ensuring that appropriate representation is obvious within strategic and operational groups and that key priorities are reflected within appropriate partner action/implementation plans and strategies	Review of ADP sub-groups signed off at August ADP.		
	Use the findings of the FNA to identify gaps in provision, potential areas for improvement and areas of good practice	Full Needs Assessment reviewed in line with new management, ADP structure and financial constraints and no longer appropriate.		
Increase the skills & knowledge of all key partners (including young people & the wider community) to enable identification & assist in the prevention of the hazardous impacts of drugs & alcohol on individuals & communities	Develop and deliver, via a Test for Change process, tailored training which addresses the identification, impact and interventions required to reduce the potential impact of New Psychoactive Substances (NPS) across West Dunbartonshire	Following baseline needs assessment, training for trainers for multi-agency partners took place in January 2017. Resources distributed and support packages under negotiation to ensure roll out.		Julie Lusk (HSCP)
	Establish a short-life test of change steering group with key local stakeholders - complete intelligence-gathering and Learning Needs Analysis survey with front line staff; develop training programme based on identified need	Both Clydebank and Dumbarton Community Addiction Teams have been working through a process of continuous improvement and have initiated an action plan to address areas of need and improvement.		



*Local Outcome: Stronger, confident and more involved communities*

Action Title	Milestone	Milestones Note	Status	Assigned To
Establish community resilience plans across West Dunbartonshire	Develop resilience plan toolkit	Community Planning Partner Duties		WD Council for Voluntary Service (WDCVS)
	Hold awareness meetings with interested and 3rd sector organisations	3 awareness meetings held and interest generate. Progression of wider roll-out was delayed slightly for result of a small funding application to increase resources and also to ensure no clash with the Your Community PB events. Work is now back on schedule		
	Support creation of six resilience plan areas	Plan areas being developed in tandem with Dementia Friendly Community activities –		

*Local Outcome: Stronger, confident and more involved communities*

Action Title	Milestone	Milestones Note	Status	Assigned To
		areas highlighted Faifley, Renton, Bellsmyre, Dalmuir, Milton/OK , Haldane		
Coordinate community activity around asset mapping exploring opportunities arising from policy developments such as the Community Empowerment Act	Compile a refreshed sector-wide community assets register	Refresh undertaken as part of annual mapping exercise – 6 monthly update planned for November/December		WD Council for Voluntary Service (WDCVS)
	Develop a community assets toolkit	Toolkit developed		
	Hold awareness sessions in conjunction with other partners to support community asset development	Ongoing communication re: CE Act roll-out ; awareness sessions planned for March/April		

*Local Outcome: Your Community*



Action Title	Milestone	Milestones Note	Status	Assigned To
Develop procedures to ensure identified issues through Your Community (YC) model are progressed and tracked	Develop escalation process for flagging issues to the strategic steering group	Reporting progress has been established for escalating issues from operational groups to strategic group. The Your Community (YC) roll out is progressing via operational groups and this is regularly reported to the Strategic group. Membership of the operational groups has been reviewed, and representation at meetings is encouraged. There has been some progress with solving issues including around waste & recycling and a sub-group is being set up to progress a referral system to streamline this process. A Draft Your Community charter has been developed which was approved by the Strategic Group and will be wider disseminated via operational groups. Progress continues in the phase 1, 2 & 3 areas, although the main focus in November was on community budgeting events. Community budgeting will be incorporated into YC activity as it rolls forward.		Suzanne Greer (WDC Your Communities)
	Put in place Standard Operating Procedures (SOPs) for operational groups			
Ensure effective implementation of Your Community across West Dunbartonshire	Develop community profiles	All community profiles were developed and have now been published on the CPP section of the Council's website. A refresh is planned during 2017/18.		Suzanne Greer (WDC Your Communities)
	Maintain progress through operational groups	There have been demonstrations on the use of the profiles for operational groups and Communities team. They are also being promoted at community events and meetings.		








## Supporting Children & Families Deliver and Improvement Group Action Plan 2016-17: Progress Report

### Local Outcomes:

- *Improved attainment and achievement for early years, primary schools and secondary schools*
- *Increased positive destinations for 16-19 year olds*
- *Families are confident and equipped to support their children throughout childhood*
- *Improved attainment and achievement through Life Long Learning*

Action	Milestone	Note	Status	Assigned To
Fully Implement Getting it Right for Every Child	Deliver a local GIRFEC public information campaign	Scottish Government producing new Information Sharing Bill. 1st Draft due June 2017 – public information to follow therefore completion delayed. Milestone due date revised accordingly.		GIRFEC Implementation Group; Jackie Irvine (HSCP)
	Draft local Guidance for all staff through further development of the 'frequently asked questions' (FAQs) document	Frequently Asked Questions (FAQ) Guidance in place and to be further informed by New Information Sharing Legislation in 2018.		
	Establish and test single child's plan planning and review process	Complete		
	Fully Implement GIRFEC across all services within the CPP	In progress - awaiting review from Scottish Government. Due date revised accordingly		
	Implement Named Person Service within Education and Health (HSCP) from August 2015	All children have a Named Person in place.		
	Initial plan in place for the provision of Named Persons for children 16-18 no longer attending school	Senior phase team in place.		
	Provide staff development opportunities and training for each aspect as required	Significant training has already been delivered. More training will be required throughout 2017.		
	Roll out approach to sharing information as developed through GPs pilot in Clydebank.	This is now delayed due to Supreme Court decision-making on information aspects of GIRFEC. Milestone date revised accordingly.		
	Test role of Named Person and Lead Professional to inform guidance	Complete		
Ensure that Child Protection processes and partnership working ensure that children are safe and appropriate and timely action is taken to reduce risk	Address risks posed by 'sexting' and inappropriate use of social media by young people	Developing approach in CSE mentoring pilot in 2 secondary establishments and building curriculum input in respect of Sexual health strategy.		CPC & CSE Strategy Group; Jackie Irvine (HSCP)
	Deliver CPC development sessions on Domestic Abuse for CP Partners and staff	Completed and evaluated positively.		
	Further develop the Child Sexual Exploitation (CSE) strategy including the process for 'People Who Go Missing in Scotland' Report	CSE Strategy Group have completed the Draft Strategy and Action Plan, both presented to the January 2017 CPC and the C&F DIG for consultation and sign off		

Action	Milestone	Note	Status	Assigned To
	Further refine the process for Initial Referral Discussions (IRDs)	Education and Health staff have been briefed and data quality checks take place quarterly.		
	Develop telephone conference for IRD			
	Provide better and more consistent feedback to those referring into and across services; supporting those who make referrals to understand outcomes for children and young people.	Link Social work contact for GPs has been established. Review still to take place via Local Management Review process for providing feedback/acknowledgement of referral.		
	Work in partnership to support services to raise awareness of the dangers/reduce the impact of young peoples' use of legal highs	Display publicity materials in conjunction with ADP. Encourage completion of national surveys Materials were distributed to all addiction services and third sector providers, email also went to all services encouraging the completion of the national legal high survey.		
Provision of Parenting Opportunities To Improve Outcomes	Plan staff training on parenting support approaches based on audit of needs	Training now planned		Parenting RIG; Shona Crawford (WDC Education)
	Seek follow-up evaluations from parents attending parenting groups 6-12 after completion	A number of parents have been followed up. This will continue.		
Ensure that Children Have the Best Possible Start in Life	Extend SDS service offer under Developing the Young Workforce to include group work and 1:1 sessions to introduce My world of Work and Career Management Skills at transition points for P7 to S3 pupils	SDS service offer extended under DYW to include P7 to S1 transitions, as well as S1 – S3 group work. Offer further extended to include 1:1 support for those in S2 or S3 making subject choices and their parents		Claire Cusick (WDC Education); Julie McGrogan (WDC Education)
	Implement a local approach to improving attainment through the new Scottish Attainment Challenge	The approach has been developed and implemented. Scottish Government and Education Scotland have monitored progress with a positive report on WDC progress and delivery.		
	Use EYC improvement approach to address: i) attendance at nurseries ii) transition from home to nursery iii) evaluation of Triple P intervention	Completed and reporting to Children and Families DIG to consider next steps.		
Ensure that all Legislative Requirements are met	Fully Implement Named person across all services within the CPP	In place for 0-16 year olds. 16-18 year Named Person service now in place.		Jackie Irvine (HSCP)
	Further develop the Corporate Parenting strategy, including implementation of the Champion Board to prioritise the needs of children who are Looked After and Accommodated, and those leaving care to improve outcomes.	Application for funding for Champions Board has been submitted. CP event on 10.10.16 completed and young people's views to be incorporated into CP Strategy and Action Plan.		
	Improve access to housing support for young people	This is now a clear requirement in the Local Housing Strategy. This requires to be monitored and data/outcomes analysed against current baseline. Action for 2017		



Action	Milestone	Note	Status	Assigned To
Ensure that there is regular and meaningful engagement of families, children and young people in the Children's services planning arena	Develop social media opportunities to involve young people in service planning	The Involvement, Consultation and Representation sub group has made significant progress in the use of social media with the creation of Facebook and Twitter accounts to engage with young people. Further development is ongoing.		Stephen Brooks (W4U); Clare English (W4U); Jackie Irvine (HSCP)
	Disseminate public information to parents/carers about the GIRFEC approach and access to named person	Due date revised accordingly in line with GIRFEC update above.		
	WD Health and Social Care Partnership (HSCP) & WD Youth Alliance co-ordinate youth involvement in an event to engage with Young People to consult on aspects of childrens' services	LENS event completed in November re: access to Primary Care. Further opportunities to be identified and agreed for 2017.		
Improve positive destination outcomes for all young people (cross refers to E&EG DIG)	Deliver a universal CIAG service to all WD pupils, Targeting additional support to vulnerable pupils by empowering them to develop their Career Management Skills (CMS)	SDS has delivered both a universal and a targeted service to West Dunbartonshire school pupils to empower them to develop their Career Management Skills.		Susie Byrne (WDC Education); SDS
	Organise a Providers Forum to better coordinate opportunities to meet the needs of all young people (e.g. recruitment)	Youth Employability partnership Forum established with key partners who deliver across the Strategic Skills Pipeline Stages 1 – 5. SWOT analysis completed.  Facilitation of targeted school leaver without a destination event in Sept 2016. Planning for a larger scale event for 2017. Developing a support pipeline of agencies. Partners now working to together across the stages of the pipeline, ensuring young people move through the stages in a co-ordinated transition.		
	Raise awareness of support available from SDS to FE students	An SDS adviser is regularly available in Clydebank Campus of WCS to support FE students, targeting support to those most in need		
	Roll out Opportunities for All: support (at risk) young people for 6 months prior to leaving school	5 x Senior Phase in post. CPD currently underway. Currently targeting High Risk Summer Leavers 2017 approx. 3-5 referrals from each mainstream school as well as transition support for Choices, Interrupted Learners and specialist provision		
	SDS advisers to attend parent evenings to raise awareness of post school options and pathways.	SDS advisers attended parents evenings to raise awareness of post school options and pathways		
	SDS to continue to support young people not in Education Employment or Training and to sustain opportunities post school	SDS advisers continue to support young people not in Education, Employment or Training to develop their Career Management Skills to empower them to access and sustain positive opportunities post school including Employability Fund and Modern Apprenticeships.		
	Work in partnership to increase opportunities for young people to sign up to Activity Agreements	Partnership established: Co-delivery of Social Nurture groups with Skills development Scotland key workers at each SDS centre to engage the hardest to reach and socially isolated young people.		



Action	Milestone	Note	Status	Assigned To
		Working 4 U learning, delivering Youth Horizons Personal Skills Development. Partnership with Tulloch & Street leagues as a Stage 2 Activity Agreement for young people with financial support through an EMA.		
	Work with colleges to support and sustain winter leavers	Pilot Winter leaver programme 2016 delivered in partnership with Working 4 U, college tasters and input from partners to support progressions. Supported 8 young people of which 5 secured a positive destination so far.		



## Older People Deliver and Improvement Group Action Plan 2016-17: Progress Report

### *Local Outcome Improved care for and promote independence with older people*

Action	Milestone	Note	Status	Assigned To
Develop the quality of care across multi-disciplinary community health and social care services	Create opportunities for self-management and social prescribing in partnership with third and independent sectors	CVS accessed external funding and this has been embedded within our approach to wider commissioning.		Christine McNeil (HSCP)
	Create opportunities, with partners, for volunteering within various workstreams	There have been significant additional volunteers within CVS and other befriending services, CVS Link Up, McMillan services and volunteer podiatry services. Volunteers from older people's forums continue to be actively involved as part of wider strategic planning. This remains ongoing and will continue into 2017/18.		
	Develop and pilot behavioural changes within communities via health improvement approach	The West Dunbartonshire Falls Collaborative has been developed in line with the national programme; with a local improvement plan.  Self-management for COPD and Frailty are part of the newly nationally funded Technology Enabled Care programmes and we are looking to expand this to other long term conditions.  Significant work has been done with self-management around diabetes with partners and the HSCP Respite Bureau supports self-management in relation to respite.		
	Improve community capacity and opportunities for co-production	There has been a robust programme of Community and staff engagement in the design and development of the two new care homes and new Clydebank health and care centre.  This remains ongoing and will continue into 2017/18.		
	Progress the planning and delivery of the new care home facilities in Dumbarton and Clydebank	The new Dumbarton care home is scheduled to be completed March 2017 and the planning application is underway for the Clydebank home.		
Develop the quality of care and clinical practice across primary care services	Create a new delivery model within primary care services to improve quality and clinical practice across the two localities within Clydebank and Dumbarton/Alexandria	Ongoing. HSCP Clinical and Care Governance Framework links to the workstreams of localities. GP clusters now established. Locality groups are robust and continue to develop workstreams for long term conditions, mental health, children's services and older adults with frailty.		Christine McNeil (HSCP)

Action	Milestone	Note	Status	Assigned To
	Create new out of hours service support for GPs and patients in line with EKIS to achieve changes in new models of practice in line with clinical practice	The Key Information Summary is now in wide use across Greater Glasgow.		
	Increase the support to young adults with complex health conditions to achieve self-management and management of their complex conditions	BOBATH pilot has been completed and the results are being presented by Cerebral Palsy Scotland to the Minister. Improved links with MS Society to develop community based service for people with MS and other neurological degenerative conditions.		
	Provide support to GPs to implement the new GMS contracting arrangements to achieve changes in new models of practice in line with clinical practice	Ongoing and aligns to our approach to GP quality clusters. This remains ongoing and will continue into 2017/18.		
Develop the quality of care within care at home services across statutory and independent sector	Create quality standards for services across statutory sector and independent sector within care at home services	Contract discussions completed for 2016/17 and beginning for 2017/18 in relation to the living wage. Extension of My Home Life cohort development programme across both statutory and independent sector planned for 2017.		Christine McNeil (HSCP)
	Target care at home reablement services towards those with high level needs to maintain and improve individual's levels of independence	Ongoing. 310 people received a reablement service between April and September 2016. This remains ongoing and will continue into 2017/18.		
Develop workforce planning and joint training across statutory and independent sectors	Deliver a robust approach to joint training and workforce planning across all sectors of community health and care services	Development sessions with Team Leads ongoing and joint training programmes delivered across all joint teams and sectors.		Christine McNeil (HSCP)
	Deliver annual Protected Learning Event for all primary health and community care services	Clinical and Care Governance Symposium delivered in November 2016.		
	Deliver enhance training on dementia care to care home and care at home staff in all sectors	Rolling training programme in place and will continue going forward. Dementia training, using the Promoting Excellence programme for members of the community as part of Dementia Friendly West Dunbartonshire also ongoing across all communities, providers and sectors.		
	Deliver training to all sectors on Falls Collaborative to case and care managers within community health and care services	Training has been delivered. All sectors of community health and care are now part of the Falls Collaborative programme which will be further developed to include frailty. Discussions with the Scottish Ambulance service under way to look at joint approaches to falls in the home.		