

WEST DUNBARTONSHIRE COUNCIL

Report by the Director of Community Health and Care Partnership

Community Health and Care Partnerships Committee: 6 April 2011

Subject: Care Commission Inspection Report – Throughcare and Youth Homelessness Team

1. Purpose

- 1.1** This report summarises the most recent inspection of the Adult Placement Service of the Council's Throughcare and Youth Homelessness Team. This service is the Supported Lodgings Scheme for young people aged 16 and over who are leaving care or who have a history of homelessness.

2. Background

- 2.1** The service provides Supported Lodgings with registered carers across West Dunbartonshire.
- 2.2** A nominated member of staff from the Throughcare Team supports the individual young person and a separate member of the team acts as a linkwork to the Supported Lodgings Carers.
- 2.3** Members will be aware that the Care Commission conducts regular inspection of residential and support services, using a six point scale with six being excellent.
- 2.4** This inspection was completed in December 2010 and during the inspection there were 13 young people in placement with 12 supported lodgings carers.

3. Main Issues

- 3.1** The service was inspected on one quality theme: The Quality of Care and Support, this theme included two quality statements.
- 3.2** Based on the findings of the inspection the Team was awarded the following grade:

Quality Statement 1:

“We ensure that service users and carers participate in assessing and improving the quality of the care and support provided by the service. “ **(6 – Excellent)**

Quality Statement 5:

“We respond to service users’ care and support needs using person centred values.” **(6 – Excellent)**

Overall Grading: Quality of Care and Support (6 – Excellent)

3.3 There were no requirements or recommendations from this inspection.

3.4 The inspection officer commented that the service had used some innovative methods of listening to the views of people who provide the care and support or are in receipt of this service.

3.5 Further comments included:

- high levels of satisfaction were expressed by people who have used the service or are currently in placement;
- the service has an experienced group of staff who support young people in placement and Supported Lodgings Carers; and
- feedback from individuals, Supporting Lodgings, Carers and external agencies indicated that there is a good matching process and high levels of satisfaction with the supports offered.

4. People Implications

4.1 There are no personnel issues arising from this report.

5. Financial Implications

5.1 There are no financial issues arising from this report.

6. Risk Analysis

6.1 There were no requirements or recommendations arising from this report.

7. Equalities Input

- 7.1** No significant issues were identified in a screening for potential equality impact of this service.

8. Conclusion and Recommendations

- 8.1** Committee is asked to note the positive content of this inspection report and to congratulate the Manager, Staff and Carers of the Throughcare and Youth Homelessness Team.

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Background papers:	None
Wards affected:	All

