

WEST DUNBARTONSHIRE COUNCIL**Report by Chief Officer – People and Technology****Corporate Services Committee : 2 November 2022**

Subject: People and Technology Delivery Plan 2022/23**1 Purpose**

- 1.1** The purpose of this report is to provide members with the People and Technology Delivery Plan 2022/23.

2 Recommendations

- 2.1** It is recommended that Committee notes the contents of the Plan.

3 Background

- 3.1** In line with the Strategic Planning & Performance Framework, each Chief Officer develops an annual Delivery Plan which sets out actions to help deliver the Strategic Plan and address the performance challenges and service priorities identified in the planning process. The Plan also provides an overview of services and resources, including employees and budgets, sets out the performance indicators (PIs) for monitoring progress and considers the relevant risks.
- 3.2** Following the local government election in May 2022, a new five-year Strategic Plan was developed in consultation with stakeholders and submitted to Council for approval in October. This sets out the Council's priorities, objectives and key PIs, providing clear direction for the development of the first set of annual delivery plans, of which the People and Technology Delivery Plan is one of eight.
- 3.3** The implementation of this Plan will be monitored by the management team with interim progress reported to Corporate Services Committee in February 2023 and year-end progress in May 2023.

4 Main Issues

- 4.1** The Plan for 2022/23 is set out at Appendix 1.

Key priorities for 2022/23 include: ICT infrastructure improvements, including supporting hybrid working, and ensuring cyber security; Digital Transformation and Continuous Improvement, ensuring services are sustainable, adaptable and innovative; Sustainable Employment and Organisational Design and supporting Service and Community Resilience.

5 People Implications

5.1 There are no direct people implications arising from this report.

6 Financial & Procurement Implications

6.1 There are no direct financial or procurement implications arising from this report.

7 Risk Analysis

7.1 Failure to deliver on the actions assigned to People and Technology may have a direct impact on the delivery of the Council's Strategic Plan. It is essential that remedial action is taken to ensure strategic Delivery Plans achieve the commitments detailed and approved.

8 Equalities Impact Assessment

8.1 Screening and impact assessments will be carried out on specific activities as required.

9 Consultation

9.1 The Delivery Plans were developed through consultation with officers from the strategic service areas.

10 Strategic Assessment

10.1 The Delivery Plans set out actions to support the successful delivery of the strategic priorities and objectives of the Council.

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Service Area: People and Technology

Date: 30 September 2022

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Appendices: Appendix 1: People and Technology Delivery Plan 2022/23

Background Papers: Strategic Plan 2022/27 - Council, 26 October 2022
Strategic Planning & Performance Framework 2022/27

Wards Affected: All