

West Dunbartonshire Council - Complaints Report

Summary of Complaints received

From 1/04/2012 To 31/03/2013

	Complaints Recieved	Complaints resolved within 5 days	Complaints resolved between 5 to 20 days	Complaints resolved outwith 20 days
Chief Executive	0	0	0	0
Corporate Services	64	37	21	6
HEEDS	343	174	85	84
Education	6	6	0	0
Totals	413	217	106	90

* Please note Education and CHCP complaints are passed onto the department