WEST DUNBARTONSHIRE COUNCIL

Licensing Standards Officers Report

Licensing Board Review Hearing: 14 June 2011

Premises: Cheers Licensed Grocers Premises Licence Number: WDLBPREM/0025 Address: 2 Dalgleish Avenue, Duntocher, G81 6DU Premises Licence Holder: Anil Kumar Randev Designated Premises Manager (DPM): Punam Randev

Introduction/Background

This report is provided under section 38 (4) (a) of the Licensing (Scotland) Act 2005 following a request for a review of the premises licence.

The application for a review of the Premises Licence of the above premises cites the prevention of crime and disorder objective, therefore information relating to the operation of this premise since the transitionary period of the Licensing (S) Act 2005 is included.

Premises History

The premises have been visited on several occasions by Licensing Standards Officers since the transitional period commenced in February 2008. The reasons for these visits were to provide general advice.

The premises received its first full compliance visit under the Licensing (Scotland) Act 2005 on 24 May 2011.

There were issues of non-compliance on the premises at the time of inspection;

Both the Licence Holder and DPM are Personal Licence Holders and they state that no other persons work in the premises. The Premises Licence was displayed on a store room door adjacent to the alcohol area, however this door was mainly obscured by a chiller cabinet rendering it unlikely that the public could view it. No Section 110 notice was displayed. This notice explains that it is illegal to buy or sell alcohol to a person who is under 18.

Post 8.00pm conditions were partially met. The Premises operate a Challenge 25 Policy and posters to this effect were displayed. This is combined with a policy of only selling to persons over 21 which was accompanied by signage. The premises only accept photocard driving licence or passport as ID. There was a Refusal Book which has entries from April and May this year. It was stated that previous records were lost during a burst water pipe flooding in December 2010. There is no evidence of a training scheme being implemented to keep licensing knowledge current amongst staff.

The CCTV system appears to be a quality colour system linked to a digital harddrive. There are several cameras which offer good coverage of both the interior and exterior of the premises. At the time of the inspection neither the Licence Holder nor DPM were able to show that the system was retaining images for any length of time. The DPM has since advised by phone call that a CCTV engineer has confirmed that the system was only recording for an 11 day retention period. The DPM has stated that the system will now cover the required 31 day period.

Lawrence Knighton

Licensing Standards Officer

Date : 25 May 2011

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