

WEST DUNBARTONSHIRE COUNCIL

Report by the Executive Director of Corporate Services

Audit and Performance Review: 25 September 2013

Subject: SPI 1 & 2 End of Year Report

1. Purpose

- 1.1** This report provides a finalised performance review of the Key organisational Performance Indicators for 2012/13, as a follow up to the outline Statutory Performance Indicator (SPI) report prepared for Council on June 26.

2. Recommendations

- 2.1** It is recommended that Elected Members review the performance of the Council's 45 SPI measures for 2012/13 as submitted to Audit Scotland by August 30th as requested.
- 2.2** Elected Members are asked to note that SPI measures, as detailed in the attached proforma, will form a key element of the 2012/13 Public Performance Report – which will be published by the end of September 2013.

3. Background

- 3.1** The Direction and Guide, published each year from Audit Scotland, requires Councils to report to them a selection of performance information under two overarching SPIs known as SPI 1 – Corporate Management and SPI 2 – Service Performance. The SPIs measure performance in:

Corporate Management

SPI 1: Each Council is asked to report a range of information, under the following headings, sufficient to demonstrate that it is securing Best Value in relation to:

- Revenues and service costs
- Assets
- Sustainable development
- Equalities and diversity

Service Improvement

SPI 2: Each council report a range of information sufficient to demonstrate that it is securing Best Value in providing the following services (in partnership with others where appropriate):

- Benefits administration
- Community Care
- Criminal justice social work

- Cultural & community services covering at least sport and leisure, museums, the arts and libraries
- Planning (both environmental and development management)
- The education of children
- Child protection and children's social work
- Housing and homelessness
- Protective services including environmental health, and trading standards
- Roads and lighting
- Waste management services

4. Main Issues

- 4.1** Performance Indicators, including the full set of SPI 1 & 2 measures, are monitored regularly by Departments and progress is reported to respective service committees.
- 4.3** The current performance management framework requires that formal performance reports are submitted to service committees at least twice a year.
- 4.4** Reports on the Key Corporate Performance Indicators at half-year and end of year for 2012/13 have already been submitted to previous meetings of the Audit and Performance Review Committee.
- 4.5** Work has been carried out by Internal Audit and External Audit on a sample of SPI measures, and the finalised proforma, attached, has been returned to Audit Scotland.
- 4.6** A new set of PIs, SPI3; commissioned by SOLACE, have been introduced across all Scottish Local Authorities. Work is underway with departments to incorporate these new PIs into the suite of existing measures. This new set of indicators will be reported to committee in 2013/14.

5. People Implications

- 5.1** There are no people implications associated with the completion of the proforma and reporting of the SPIs annually.

6. Financial Implications

- 6.1** There are no direct financial implications from the proforma however there may need to be a review of PIs where performance is not currently at the expected level; responding to this may have financial implications.

7. Risk Analysis

- 7.1** There is a risk that poor performance will not be identified and proactively managed if there is not adequate scrutiny by Senior Management and Elected Members.

8. Equalities Impact Assessment (EIA)

- 8.1** No issues are identified at this stage regarding potential equality impact of this report

9. Consultation

- 9.1** For the local measures, departments are consulted each year in the establishment of a local suite of measures

10. Strategic Assessment

- 10.1** The Council's SPIs, KPIs and Local Measures combined provide appropriate performance measurement across the four strategic priority areas.

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Appendices: Appendix 1: Completed return to Audit Scotland

Background Papers: none

Wards Affected: All