



**PMF**

2009 007 (Elected Members/ Departmental Plan/ Actions, PIs, Department Risks All/ Twice Yearly Format)

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Report Type: Scorecard Report

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Th	2-Health & Well-Being				
P	C2.1 Target support to vulnerable groups				
Ob	C2.03 Improve services to vulnerable children				
Action	Status	Progress	Due Date	Comment	Assigned To
Action to sustain performance on Children Hearing Reports		<div><div>100%</div></div>	31/03/2009	This has been difficult to progress due to inherent differences between Social Work & SCRA performance information. Work ongoing.	AnneMarie McDonald; James O'Neill; Robbie Warner
Action to Sustain Supervision Timescales		<div><div>100%</div></div>	31/03/2009	Agreed actions have now been completed but performance has been affected by staff vacancies and sickness.	AnneMarie McDonald; James O'Neill; Robbie Warner

Performance Indicator	Qrt1 08-09	Qrt2 08-09	Qrt3 08-09	Qrt4 08-09	Qrt1 09-10	08-09	09-10					Assigned To
	Value	Value	Value	Value	Value	Target	Target	Status	Long Trend	Short Trend	Note	
EC4b Percentage of social background reports submitted within target time	43.5%	57%	38.7%	39%	50.5%	60%	70%				Maureen McKerry 02/07/2009 Protocol for joint working with SCRA agreed. Revised recording and reporting framework in place. Work underway to establish discrepancies between WDC and SCRA reporting.	Moira Swanson
EC5b: Proportion of children seen by a supervising officer within 15 days	57%	70.6%	40%	70%	59%	80%	80%				Maureen McKerry 02/07/2009 Although there is a drop in performance in this area all of the children not seen with timescales were active cases. Revised recording guidance being implemented.	AnneMarie McDonald; Moira Swanson