

Local Housing Strategy 2011-16

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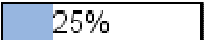












Icon	Name
	1. Housing Need and Demand

Icon	Name
	Ensuring people have access to affordable housing, which is in the right location for their needs

Performance Indicator	2011/12		2012/13		2013/14	2014/15	2015/16	2016/17	Assigned To
	Value	Target	Value	Target	Target	Target	Target	Target	
Number of new build properties - Owner Occupied	119	150	146	250	250	No target set to date	No target set to date	No target set to date	Alan Williamson
Unit Capacity of Housing Land Supply (years)	7	7	8.8	7	7	7	No target set to date	No target set to date	Alan Williamson
Number of new build social housing for rent	158	77	51	70	70	70	70	70	John Kerr 2

Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
Encourage, support and submit appropriate applications to the SG Innovation and Investment Fund		<div>100%</div>	30-Apr-2016	The Innovation and Investment Fund has been replaced with a 5-year resource planning assumption which will be better suited to providing support for social housing in a strategic fashion. The Council will continue to apply where additional funding routes are identified to ensure					John Kerr 2

Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
				the delivery of new housing in West Dunbartonshire.					
Investigate alternative funding sources to contribute towards the provision of new housing			30-Apr-2016	The Council is continuing to look at new models of funding and encourages approaches which will help to deliver new housing	Assess the value of institutional finance assisting with the delivery of new supply affordable housing	31-Mar-2014	No		John Kerr 2
					Investigate new models of funding to deliver new social housing	31-Mar-2014	Yes		
Maintain generous supply of effective housing land sufficient to meet Housing Supply Targets.			30-Apr-2016	Continue to monitor completions and land supply data on an annual basis; working to identify new sites for housing in the Local Development Plan Proposed Plan to be published Spring 2013	Finalise Housing Land Audit with Homes for Scotland involvement	30-Nov-2013	Yes		Alan Williamson
					Adopt Local Development Plan	30-May-2014	No		
					Finalise Housing Land Audit with Homes for Scotland involvement	30-Nov-2014	No		
					Finalise Housing Land Audit with Homes for Scotland involvement	30-Nov-2015	No		
Establish an integrated housing options approach with all partners			31-Oct-2014	The Council is developing a housing options approach across the housing service as part of a review of our Homelessness and Allocations Service and is part of the West Housing Options Hub which received £113K Scottish Government funding	Carry out a review of the Homelessness and Allocations Services	28-Aug-2014	No		John Kerr 2
					Introduce a Housing Options service in west Dunbartonshire to meet the need of the West Dunbartonshire community	31- Oct 2014	No		
					WDC will play an active role in the West of Scotland Housing Options Hub to assist in the establishment of a Housing Options service		Yes		
Continue to review housing land supply to ensure a			30-Apr-2016	2012 Housing Land Audit published October 2012	Finalise 2012 Housing Land Audit	30-Nov-2012	Yes		Alan Williamson
					Finalise 2013 Housing Land	30-Nov-	Yes		

Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
choice of land for housing development of all tenures					Audit	2013			
					Finalise 2014 Housing Land Audit	30-Nov-2014	No		
					Finalise 2015 Housing land Audit	30-Nov-2015	No		
In consultation with partner RSLs, identify and designate appropriate housing types/areas for Pressured Area Status			31-May-2014	Following the Scottish Government's announcement on the abolition of the Right To Buy, this action was postponed however as it became likely that the eventual abolition will not happen until 2017 we have committed to carry out a study which will look at the evidence base for such a designation and will report back to the HEED committee in May 2014.	Identify areas/house types for application for pressured area status	31-Mar-2014	No		John Kerr 2
					Identify areas/house types for application for pressured area status		Yes	Areas identified - exercise not complete as awaiting Scottish Government announcement regarding the future of the Right To Buy	
Carry out further research on the value of mid/market/intermediate tenure options in West Dunbartonshire			30-Nov-2013	Some work has been done by individual organisations in respect of particular potential projects but no RSLs have chosen to go down this route in the West Dunbartonshire market. Consideration is ongoing of the newly emerging NHT models	Carry out an analysis of the need and demand for this particular product in the area to inform future strategic thinking	30-Nov-2013	Yes	Research being undertaken by McDowall Consulting Limited on behalf of the Wheatley Group	John Kerr 2
					Liaise with and identify RSLs looking to develop a mid market/intermediate housing in West Dunbartonshire	30-Nov-2013	Yes		
Consult on and produce an annual Strategic Housing Investment Plan			30-Apr-2016	The SHIP 2012/13 - 14/15 was approved by Council in June 2012 and has been submitted to the					John Kerr 2







Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
				Scottish Government					




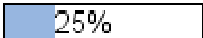
Icon	Name
Th	2. Promoting Good Quality Housing


Icon	Name
LO	Residents of all tenures live in good quality housing


Performance Indicator	2011/12		2012/13		2013/14	2014/15	2015/16	2016/17	Assigned To
	Value	Target	Value	Target	Target	Target	Target	Target	
Percentage of RSL Housing Stock (In WD) meeting the Scottish Quality Standard	89.5%	91.3%	92.1%	93%	96.3%	98.9%	100%	100%	Jackie Gallen
HS2avi: H/SSHC/CI/7 The total percentage of Council's housing stock meeting the Scottish Housing Quality Standard	36.5%	35%	62%	58%	75%	86.55%	90%	90%	Stephen McGonagle; Alan Young


Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
Direct housing capital investment in to larger scale projects over longer period of time to ensure that all WDC stock meets SHQS by 2015	✓	100%	31-Mar-2015	Current estimates indicate that 90% of WDC stock will meet the SHQS by the 2015 deadline. Consideration is being given to what stock can legitimately be designated as exempt from the requirement to meet the standard					Stephen McGonagle
Work towards achieving the SGs targets contained in legislation for reducing energy consumption and CO2 Emissions in	▶	25%	31-Mar-2020	The HRA Capital Programme will invest to ensure compliance with the Energy Efficiency Standard for Social Housing by 2020					Stephen McGonagle

Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
line with the Council Corporate Policy									
Work in partnership with developers and RSLs to ensure that all new build affordable housing incorporates sustainability measures where possible and energy efficiency standards			30-Apr-2016	All new build projects supported through the Affordable Housing Supply Programme are required to meet the current standards. The introduction of EESSH will build upon these existing standards and we will continue to ensure compliance.	Identified as a priority within LHS	06-Nov-2011	Yes		John Kerr 2
					Include element with prioritisation matrix in terms of the Strategic Housing Investment Plan (SHIP)	31-Jan-2013	Yes		
					Ensure all new build projects supported within the Strategic Local programme meet all current standards.	31-Aug-2013	Yes		
					Respond with the appropriate action in terms of new build housing through the introduction of the EESSH	31-Dec-2014	No		
Work with partners to achieve a holistic approach to integrating housing policy, strategy and investment with wider area regeneration activities that contribute to creating sustainable and safe communities			31-Mar-2014	Work has commenced on reassessing the regeneration priorities in West Dunbartonshire with mapping being carried out of demand and house condition. Discussion have commenced with interested organisations to identify a strategic regeneration partner to assist in bringing forward developments	Establish Housing Providers Forum involving all housing providers operating in West Dunbartonshire	01-Jan-2012	Yes		John Kerr 2
					Deliver LHS progress Report on an annual basis 2012	31-Jan-2013	Yes		
					Deliver LHS progress Report on an annual basis 2013	31-Jan-2014	No		
Encourage private landlords to register with the Landlord Registration Scheme through participating in the			30-Apr-2016	Although we have not progressed the establishment of a Private Sector Leasing Scheme due to strategic reasons, we continue through the	Establish Private landlords forum in West Dunbartonshire to achieve action outcome	31-Jan-2012	Yes		John Kerr 2
					Contribute all relevant information to private landlords newsletter	31-Jan-2013	Yes		

Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
Private Sector Leasing Scheme and improve awareness of tenant and landlord responsibilities				Rent Deposit Guarantee Scheme to improve awareness of tenant and landlord responsibilities. It is likely that the new Housing Bill will add to these and we will respond appropriately.	(ongoing)				
					Assess the feasibility of the introduction of a Private sector leasing scheme within West Dunbartonshire	31-Jan-2014	Yes	It has been viewed as not appropriate to introduce a private sector leasing scheme in West Dunbartonshire principally because of changes in Housing benefit legislation and resource allocation	
					Respond appropriately to the required legislative changes contained with the new Housing Bill	31-Dec-2014	No		
Engage with owners in mixed tenure blocks at an early stage to increase participation in improvement programmes and promote support and advice available through the Scheme of Assistance		 100%	31-Mar-2015	While early engagement with owners is encouraged, there continues to be issues in ensuring the full participation with owners in programmes. Difficulties of this nature will be a major factor in not achieving the 100% SHQS by 2015 but this problem is not unique to West Dunbartonshire					Stephen McGonagle
Improve our understanding of fuel poverty in the local area, in order to target advice and assistance at those households who are most in need		 25%	31-Mar-2015	The proposed 100% House Condition Survey, due to be carried out in early 2013, will give the clearest information yet on the energy efficiency of WDC housing and will help to target resources in this sector. There are					Stephen McGonagle





Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
				still likely to be information gaps, particularly in respect of the private sector					
Work closely with all partners including other Council Departments to ensure that funding opportunities are maximized for all households in West Dunbartonshire		<div><div>50%</div></div>	30-Apr-2016	Income maximization continues to be a key priority across the Council; however work in this area may well be undermined by the additional financial pressures brought about by Welfare Reform and increasing energy prices					John Kerr 2


Icon	Name
	3. Homelessness







Icon	Name
	Homelessness is minimised through prevention and early intervention measures







Performance Indicator	2011/12		2012/13		2013/14	2014/15	2015/16	2016/17	Assigned To
	Value	Target	Value	Target	Target	Target	Target	Target	
Number of households(homeless & threatened) secured settled accommodation within private rented sector	Indicator introduced in 12/13		39	40	60	75	100	1	Janice Lockhart
% of homeless households losing contact with the service	21%	10%	0.8%	10%	1%	1%	1%	1%	Janice Lockhart
% of Section 11 referrals where Homelessness Prevented	Indicator introduced in 13/14 – No information available yet				60%	60%	60%	60%	Janice Lockhart
% of homeless presentations from secure tenancies	17%	10%	16%	8%	12%	7%	4%	2%	Andy Cameron
total number of Section 11 referrals received	406	No target –	283	No target –	No target –	No target –	No target –	No target –	Janice



Performance Indicator	2011/12		2012/13		2013/14	2014/15	2015/16	2016/17	Assigned To
	Value	Target	Value	Target	Target	Target	Target	Target	
		data only		data only	data only	data only	data only	data only	Lockhart
HS7aivc: Council duty to secure permanent accommodation for household - iv. % of cases reassessed within 12 months of completion of duty	6.7%	5%	6.9%	5%	4.3%	4%	4%	3%	Janice Lockhart
HS7b: H/SSHC/CI/20b The proportion of those provided with permanent accommodation in council stock who maintained their tenancy for at least 12 months.	79%	85%	75.9%	85%	89%	90%	92%	94%	Janice Lockhart
The number of incidences of homelessness in West Dunbartonshire is reduced - presentations	1,551	1,920	1,369	1,725	1,350	1,282	1,218	1,157	John Kerr 2
Tenancy Sustainment levels in West Dunbartonshire are increased	82%	87%	83%	85%	89%	89%	89%	89%	John Kerr 2
The number of incidences of youth homelessness in West Dunbartonshire is reduced	530	611	483	600	540	486	438	395	John Kerr 2;



Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
Carry out a review of Housing Support in West Dunbartonshire to plan for future service provision			31-Mar-2015	As part of the work being done on developing a Housing Options and Homelessness Prevention approach, a review of housing support needs is being carried out	Ensure that we comply with the new legislative requirements in respect of housing support	31-Dec-2013	Yes		John Kerr 2
					Carry out a review of Housing Support in West Dunbartonshire	30-Jun-2014	No		
					Implement recommendations of housing support review	31-Mar-2015	No		
Introduce a Private Sector Leasing Scheme in West Dunbartonshire			30-Apr-2016	Detailed consideration was carried out on the potential value of such a project and in particular discussions took place with RSL partners and Link HA	Position paper to HMT for approval to further look at options for the introduction of a PSL within the context of a wider review of our approach to private sector housing	30-Jun-2013	Yes	Paper submitted to HMT on 24th April - agreed to follow through those recommendations within paper (attached)	John Kerr 2

Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
				over the model currently employed in Edinburgh. It has been decided that there was little benefit in developing a PLS at this time. However this will again be reviewed in March 2014	Introduce as part of promotion of the housing options agenda, a means to provide information on the PRS to prospective tenants	30-Sep-2013	Yes		
					Carry out a full options analysis as to whether the introduction of a PLS in West Dunbartonshire would be positive for the communities which we serve	31-Dec-2013	Yes		
					Project Plan agreed for the introduction of a PLS if options appraisal approves project	31-Mar-2014	No		
					Deliver Project Plan	31-Mar-2016	No		
					Establish Private Sector Working Group		Yes	Working Group established led by Housing Strategy	
Ensure that the aims and objectives of West Dunbartonshire's Homelessness Strategy 2008-2013 are realised		<div><div>100%</div></div>	31-Mar-2016	The Homelessness Strategy 2008-2013 aims and objectives have been reviewed and are included in the new Homelessness Strategy which will cover the period up until 2016. The new strategy document contains a summary of the most notable achievements of the previous strategy which overseen a preventative response which reduced homelessness levels by 40% but also seen WDC meet the					John Kerr 2


Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
				Scottish Government homelessness targets.					
Develop and Implement a new West Dunbartonshire Homelessness Strategy 2013-2016			31-Mar-2016	A new Homelessness Strategy was approved by the HEED Committee in August 2013	Carry out a full and extensive consultation to inform and develop the new Homelessness Strategy	19-Jun-2013	Yes		John Kerr 2
					Strategy Approval at Housing, Environment and Economic Development Committee	07-Aug-2013	Yes	Strategy approved at HEED Committee 080913 - http://wdccmis.west-dunbarton.gov.uk/cm/s5/Meetings/tabid/73/ctl/ViewMeetingPublic/mid/410/Meeting/7570/Committee/501/Default.aspx	
					Implementation of actions 13/14. Progress Report to be produced	30-Apr-2014	No		
					Implementation of actions 14/15. Progress Report to be produced	31-Mar-2015	No		
					Implementation of actions 15/16. Progress Report to be produced	31-Mar-2016	No		
					Full review carried out of Homelessness Strategy 2008-2013		Yes		
Undertake a review of supported and temporary accommodation in West Dunbartonshire			31-Jan-2013	A Review, which included a consultation exercise with stakeholders, was completed during 2012					John Kerr 2
Implement a new temporary accommodation strategy			31-Mar-2016	Council agreed a new Temporary Accommodation Strategy in November 2012 which sets out	Develop Temporary Accommodation Strategy 2013-16	30-Nov-2012	Yes	Strategy developed and adopted by HEED Committee November 2012. Copy of HEED Report and Strategy	John Kerr 2

Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
				how a suitable supply of well managed housing will be provided. The strategy aims to deliver a reduced length of time spent in temporary accommodation whilst ensuring that the housing provided is appropriate to each individual's needs				uploaded to Covalent.	
					Provide update to HPIB regarding progress in implementing Temporary Accommodation Strategy	30-Nov-2013	Yes	Update included in monthly HPIB report. Implementation of the Temporary Accommodation Strategy action plan will be scrutinised in detail at November HPIB. Update will also be provided to the Homelessness and Housing Access Forum on a regular basis.	
					Agree process for monitoring implementation of Temporary Accommodation Strategy for 2014-16	05-Mar-2014	No		
Strengthen partnership with WDCHCP and Employability Services			31-Mar-2016	Action being taken forward as part of holistic strategic housing objectives	Establish regular meeting with CHCP to take forward joint working.		Yes		John Kerr 2
					Initiate discussions with Employability Services to take forward joint working.		No		
Continue to work in partnership to tackle homelessness in West Dunbartonshire			31-Mar-2016	The Council continues to develop its partnership working to tackle homelessness, with the Homelessness and Housing Access Forum meeting bi-monthly.	As part of Housing Options West Hub, participate in the development of a training programme for all partners.		No		John Kerr 2
					Develop and implement an approach to homeless prevention with appropriate partners.		No		
					Host quarterly Homelessness and Housing Access Forum.		Yes		
					Participate in Housing Options West Hub to develop a joint approach, with an aim to reduce homelessness.		Yes		
We will introduce a			31-Mar-	Development of the	Include delivering a Housing	31-Aug-	Yes	A Housing options	Janice



Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
housing options approach to ease access to suitable accommodation for West Dunbartonshire households			2014	Housing Options approach continues across the housing service.	Options approach in line with the West of Scotland Housing Options HUB as part of the Homelessness Strategy 2013-16	2013		service is available to all Homelessness applicants. As part of the planned restructure of the service area, all applicants for housing will be offered a housing options interview.	Lockhart
					We will develop a web based portal where residents can seek person centred advice and assistance about their Housing Options	31-Mar-2014	No		
					We will ensure individuals have access to information about potential housing solutions	31-Mar-2014	No		
					We will provide Housing Options interviews	31-Mar-2014	No	Housing options interviews are being provided for homelessness applicants	
Develop a West Dunbartonshire Tenancy Sustainment Strategy to improve tenancy sustainment levels in West Dunbartonshire			31-Mar-2014	Tenancy sustainment lies at the core of the housing service. Analysis continues to be carried out on the reasons behind poor tenancy sustainment levels. Latest figures show a slight improvement in sustainment figures from the same quarter last year at around 84% across all lets. A working group meets with the aim of adopting a common	Establish working party with representatives from WDC and from local RSL's	30-Jun-2012	Yes		John Kerr 2
					Produce draft document for consultation	30-Nov-2013	Yes		
					Carry out consultation including all stakeholders	28-Feb-2014	No		
					Carry out all preparation to adopt Common Approach to Tenancy Sustainment for April 2014	31-Mar-2014	No		





Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
				approach across all landlords within West Dunbartonshire					
Develop and implement an Empty Homes Strategy which will seek to bring empty homes back into use in West Dunbartonshire			31-May-2014	Action on target - The target date of this action has been amended to reflect our success in securing £300,000 of empty homes loan money which will allow interest free loans to be paid to owners to allow empty homes to be used for affordable housing in West Dunbartonshire. An Empty Homes Strategy will now be published in February for consultation, this will allow us to factor in the achievements and outcomes of the first year of having a dedicated Empty Homes Officer in place	Prepare business case to Scottish Government to secure Empty Homes funding for West Dunbartonshire Make application to the Scottish Government	01-Apr-2012	Yes	Funding secured in partnership with Renfrewshire Council which will allow both authorities to share a staff resource dedicated to Empty Homes in the private sector	John Kerr 2
				Recruit Regional Empty Homes to champion empty homes work in local authority area	30-Jun-2012	Yes	New officer commences post on 7th August 2012		
				Develop Draft Empty Homes Strategy for West Dunbartonshire and carry out full consultation	31-Jan-2013	Yes	The target date of this action has been amended to reflect our success in securing £300,000 of empty homes loan money which will allow interest free loans to be paid to owners to allow empty homes to be used for affordable housing in West Dunbartonshire.		
				Implement West Dunbartonshire Empty Homes Strategy	28-Feb-2014	No	An action plan will be developed and incorporated within the Empty Homes Strategy document - thereafter this will be monitored and reported on at regular intervals within Housing and Community Safety's PMF.		



Icon	Name
	4. Sustainable and Supportive Communities



Icon	Name
	All our residents live in safe, good quality neighbourhoods


Performance Indicator	2011/12		2012/13		2013/14	2014/15	2015/16	2016/17	Assigned To
	Value	Target	Value	Target	Target	Target	Target	Target	
Number of Crimes in Group 4 (five year average) per 10,000 of adult population	261	282	236	276	271	265	260	255	Janice Winder
Percentage of residents feeling very or fairly safe when walking alone in the local neighbourhood after dark	67%	60%	70%	61%	61%	63%	No target set to date	No target set to date	Andy Cameron
Percentage of residents rating neighbourhood as a 'fairly good' or 'very good' place to live	87%	94%	92%	95%	95%	95%	No target set to date	No target set to date	Andy Cameron
Percentage of Citizens Panel respondents who are satisfied or very satisfied with the physical appearance of their local area	63%	80%	73%	82%	83%	84%	85%	86%	Andy Cameron
Percentage of Citizens' Panel respondents experiencing antisocial behaviour	28%	31%	27%	30%	29%	28%	27%	27%	Janice Winder
Percentage of residents satisfied or very satisfied with agencies' response to tackling anti social behaviour	71%	70%	79%	71%	72%	73%	74%	75%	Andy Cameron

Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
Further develop joint working between Estate Management & Community Safety / ASB services in relation to West Dunbartonshire Council tenants & their communities			31-Mar-2014	Environmental audits and action plans are in place in key areas as part of the public reassurance process. For WDC housing areas, estate management action plans have worked in conjunction with these and substantial	Installation of monitored CCTV in multi-storey flats in Dalmuir in partnership with Estate Management.	31-Jul-2012	Yes	Cameras installed and available in Housing Office at Rosebery Place during the day, and monitored overnight at the control room. Ongoing maintenance, repairs and management carried out jointly.	Andy Cameron
					Training day on Community	28-Feb-	Yes	Training delivered by	

Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
				improvements have been reported through community engagement. However, since the respondents are from all areas and tenures, there are a large number of variables outwith the council's control. Future actions will include further actions plans and work with RSLs to improve housing areas, and continued work through the Environment Trust to improve areas	Safety and ASB issues / legislation delivered to all Estate Management staff (Housing Officers and Caretakers), Homeless, Allocations and Support teams.	2013		Davie Russell, ASIST Team Leader and Janice Winder, Partnership and Policy Officer since June 2012. All staff in relevant sections have attended.	
					Radnor Park problem solving group set up, environmental audit completed and multi-agency action plan in place	07-Mar-2013	Yes		
					Public Reassurance initiatives active in three areas across West Dunbartonshire	31-Mar-2013	Yes	Public Reassurance zones are agreed by the ASB Task Group at its monthly tasking meeting. As at March 2013, current zones are: Westcliff, South Drumry and Dalmuir.	
					Public Reassurance initiatives active in three areas across West Dunbartonshire	30-Sep-2013	Yes		
					Public Reassurance initiatives active in three areas across West Dunbartonshire	07-Mar-2014	Yes		
To continue to support the RSL partners forum and to strengthen links with ASB Task Group action plans			31-Mar-2016	RSL partners continue to be involved with Task Group actions in areas where the RSLs are active	To attend and chair RSL forum	30-Jun-2013	Yes		Andy Cameron
					To attend and chair RSL forum	30-Sep-2013	Yes		
					To attend and chair RSL forum	31-Dec-2013	Yes		
					To attend and chair RSL forum	31-Mar-2014	No		
Continued commitment by partners to monthly ASB Task Group meetings			31-Mar-2016	the ASB Task Group continues to meet monthly, has agreed new terms of reference with	ASB Task Group meets monthly and new tasking document is provided monthly by ASB analyst.	30-Jun-2012	Yes	ASB Task Group is chaired by Supt. Fergus Byrne, Strathclyde Police who is also Safe and	Andy Cameron


Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
and problem solving groups, both generic and area-based				partners and the range of problem solving groups has expanded to include a new Public Reassurance area in Dalmuir and a metal theft group				Strong Theme Group lead	
					ASB Task Group meets monthly and new tasking document is provided monthly by ASB analyst.	30-Sep-2012	Yes	ASB Task Group is now chaired by Supt. Gail McClymont, Strathclyde Police, following personnel changes. Attendance by partners continues to be high, and updates are provided to ASB analyst for reporting to the meeting if unable to attend. This assists with continuity and co-ordinated tasking.	
					ASB Task Group meets monthly and new tasking document is provided monthly by ASB analyst.	31-Dec-2012	Yes	Additional problem solving groups during the quarter have included Fireworks and Nightzone West	
					ASB Task Group meets monthly and new tasking document is provided monthly by ASB analyst.	31-Mar-2013	Yes		
Continue to develop specific partnership working and developing integrated services between WDC and Strathclyde Police, from early intervention to enforcement		 100%	31-Mar-2016	Partnership working between WDC Community Safety and Antisocial Behaviour Services and Strathclyde Police continues to develop, and a new police Community Safety hub has been established to ensure police resources across a number of teams. The police officers attached to	Integrated Community Safety and Antisocial Behaviour teams continue to work in partnership with Strathclyde Police	31-Mar-2013	Yes	During the year, there have been substantial changes in Strathclyde Police structures but the commitment to Public Reassurance has been preserved through the new police Community Safety Hub. This unit also includes road policing, domestic abuse and other community safety matters. Regular	Andy Cameron

Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
				the ASIST team continue to work on individual cases, and the police also support Early Intervention team initiatives such as the Midnight Leagues				meetings are held to monitor progress.	
					No Knives Better Lives campaign continues to meet monthly and plan specific events for young people. Partners include Strathclyde Police	31-Mar-2013	Yes		
Further develop and monitor existing information sharing protocols, and continue to provide funding for information and intelligence sharing posts:		<div><div>100%</div></div>	31-Mar-2016	the funding continues with officers in post and intelligence sharing continues to be developed through all teams. The ASB policy and information sharing protocol with RSLs is under review and should be agreed shortly	Two Research and Information Assistance in place, employed by Strathclyde Police and continue to be funded by WDC	01-Sep-2012	Yes	These officers continue to play a vital role in pursuing proactive disclosures to the ASIST team, especially in relation to drugs intelligence and also in supporting the CCTV system	Andy Cameron
					Two Research and Information Assistance in place, employed by Strathclyde Police and continue to be funded by WDC	31-Mar-2013	Yes		
Engage in joint actions to reduce antisocial behaviour and disorder, in particular alcohol and drug related initiatives		<div><div>100%</div></div>	31-Mar-2016	a number of initiatives have taken place during the year, including a pilot project by the Underage Drinking Group in East End Park, Dumbarton and now focused on Radnor Park in Clydebank. Work on drug-related initiatives has continued with Shop a Dealer campaigns in Public Reassurance areas, and increased flow of community	Underage Drinking Group completes pilot initiative in East End Park, Dumbarton	01-Oct-2012	Yes		
					New zone identified for Underage Drinking Group based on ASB Task Group tasking analysis	12-Oct-2012	Yes		
					New zone for Underage Drinking Group identified as Radnor Park and group established	11-Jan-2013	Yes		Andy Cameron
					Environmental visits undertaken and multi-agency action plan established.	31-Mar-2013	Yes		



Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
				intelligence via all our teams					
Work with communities to encourage increased reporting and involvement in KIN networks to increase flow of community intelligence		<div><div>75%</div></div>	31-Mar-2016	KIN networks are now operating in all previous and current Public Reassurance areas, with an associated increase in the flow of community intelligence around issues such as antisocial behaviour, dog-fouling and noise	Target to recruit kin groups in all wards where the Public Reassurance Process is in place - annual target of 60 members across WDC.	30-Jun-2012	Yes	Regular quarterly meeting with area Kin groups are carried out to ensure the flow of information and increase reporting of key issues within the communities.	Andy Cameron
					Target to recruit kin groups in all wards where the Public Reassurance Process is in place - annual target of 60 members across WDC.	30-Sep-2012	Yes	Regular quarterly meeting with area Kin groups are carried out to ensure the flow of information and increase reporting of key issues within the communities.	
					Target to recruit kin groups in all wards where the Public Reassurance Process is in place - annual target of 60 members across WDC.	31-Dec-2012	Yes	Regular quarterly meeting with area Kin groups are carried out to ensure the flow of information and increase reporting of key issues within the communities.	
					Target to recruit kin groups in all wards where the Public Reassurance Process is in place - annual target of 60 members across WDC.	31-Mar-2013	No	Regular quarterly meeting with area Kin groups are carried out to ensure the flow of information and increase reporting of key issues within the communities.	




Icon	Name
	5. Addressing Particular Housing Needs




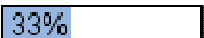




Icon	Name
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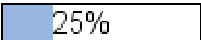
Icon	Name
	People with particular needs have access to suitable housing with any necessary support, to optimise their independence and well-being

Performance Indicator	2011/12		2012/13		2013/14	2014/15	2015/16	2016/17	Assigned To
	Value	Target	Value	Target	Target	Target	Target	Target	
Percentage of people 65+ with intensive needs receiving care at home (Existing definition) - Replaced by SW03 SOLACE measure	Not measured for Years		Not measured for Years		Not measured for Years	Not measured for Years	Not measured for Years	Not measured for Years	Peter Duffy; Lynne McKnight
Number of people aged 75+ in receipt of Telecare - Crude rate per 100,000 population	20,790		21,889	20,790	21,773	22,410	23,127	23,688	Lynne McKnight
ASW4bii: Total number of homecare hours provided as a rate per 1,000 population aged 65+	710.4	680	652.9	687	678	695	713	730	Lynne McKnight
ASW4ci: Percentage of homecare clients aged 65+ receiving personal care	81.4%	78%	81.6%	78%	81%	82%	83%	84%	Lynne McKnight
ASW4cii: Percentage of homecare clients aged 65+ receiving a service during evening/overnight	40.5%	38%	44.5%	37%	40.5%	41%	41.5%	42%	Lynne McKnight
ASW4ciii: Percentage of homecare clients aged 65+ receiving a service at weekends	69.4%	60%	73.7%	60%	72%	72.5%	73%	73.5%	Lynne McKnight
Percentage of people aged 65 and over who receive 20 or more interventions per week	47.69%	44%	50.47%	44%	44.5%	45%	45.5%	46%	Lynne McKnight
Longest waiting time for assessment for Aids and Adaptations at month end (Weeks)	3.14	6	6.57	6	6	6	5	5	Peter Duffy
Number of people 65+ receiving a Telecare service	1,911	No target set	1,952	No target set	2,000	2,070	2,145	2,222	Lynne McKnight
Number of clients 65+ receiving a reablement intervention	N/A	No target set	496	No target set	496	521	547	574	Lynne McKnight

Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
Decide on the proposals to bring up WDC care home facilities to the Care Commission			30-Apr-2016	Council decided in November 2012 on a major re-provisioning for its care home facilities. (see report	Gain agreement for the building of two new care homes	09-Sep-2013	Yes		Christine McNeil
					identify new site for care home in Clydebank	09-Mar-2014	No		

Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
standards and agree on any reprovisioning arrangements				to Community Health and Care Partnership Committee dated 21 November 2012)	identify new site for the care home in Dumbarton	09-Mar-2014	Yes	a site has been identified within Dumbarton, the site in Clydebank will be identified for presentation at Committee in February	
Identify which sheltered housing developments should be developed into extra care housing and establish a programme to meet this objective		<div><div>100%</div></div>	31-Mar-2014	This work forms part of the Joint Commissioning Strategy and ongoing work on the Change Fund	agree which sites would be identified as extra care housing	09-Mar-2014	Yes	this work is completed as all sites have been identified as extra care housing, this is being progressed as part of the wider commissioning work being undertaken by the CHCP, third and independent sectors in partnership with Housing	Christine McNeil
Maximise the capital generated from reducing the WDC directly provided care home provision to contribute towards the capital cost of developing extra care housing		<div><div>33%</div></div>	30-Apr-2016	see report to Community Care and Health Partnership Committee dated 21 November 2012	agree new builds for the care homes	09-Sep-2013	Yes		Christine McNeil
					complete new build care homes	09-Apr-2016	No		
					make available assets for sale to generate capital	09-Apr-2016	No		
RSL partners will be encouraged to include a specified element of particular needs housing in any new developments		<div><div>66%</div></div>	31-Mar-2016	This continues to be the case. During 2012, Dunbritton HA provided specially adapted house for clients with learning disabilities in their Leven Street, Alexandria New Build Project. The Strategic Local Programme contains a project by	Housing are key partners within the Change Fund Implementation Group	09-Jan-2012	Yes		Christine McNeil
					CHCP in partnership with Housing to meet regularly with RSLs to ensure specified element of housing needs is considered	09-May-2013	Yes		
					CHCP in partnership with Housing work with RSLs to deliver particular needs	09-Jul-2014	No		

Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
				Dalmuir Park HA for the provision of up to 20 homes for older people at Auld Street, Dalmuir	housing as part of the identification of housing strategic partners				
WDC and RSL partners will work with private developers to investigate options for the provision of new extra care housing			31-Mar-2016	Discussions are continuing in this area with at least two RSLs considering involvement in joint projects with private sector developers	discussions to take place with Dalmuir Park Housing Association, Clydebank Housing Association and Knowes Housing Association	16-Sep-2013	Yes		Christine McNeil
					CHCP in partnership with Housing and RSLs work to identify provision of extra care housing	09-Mar-2016	No	work is already underway as part of the wider commissioning strategy analysis to identify need, demand and current capacity	
Consideration will be given to how best to incorporate all aids and adaptations income streams and to adopt a better strategic approach to their provision			31-Mar-2014	The Council has contributed to the recent consultation on this issue carried out by the Scottish Government and the Joint Improvement Team	recommission of stairlift provision to better reflect local needs and requirements	09-Jan-2013	Yes	new contract in place, contract due for review in February 14	Christine McNeil
					review bathing equipment provision	09-Mar-2014	No	following review it is unlikely this provision will be changed	
					review track hoists provision	09-Mar-2014	No	following review it is unlikely this provision will be changed	
Promote the use of telecare as a safe and valuable contribution to maintaining a tenancy			31-Mar-2016	Telecare continues to be a growing aspect of the supported housing provision. £50K was spent in 2011/12	identify increased budget to deliver increased use of Telecare for 2013 - 2014	09-Nov-2013	Yes		Christine McNeil
					review usage for year 2014 - 2015 as part of delivery of the Change Plan	09-Apr-2014	No		
WDC/RSLs to revise the allocations policy to make better use of accessible stock such as sheltered housing and			31-Mar-2014	Still to be considered	agree with RSLs for increased nominations and better referral routes to the CHCP/Housing	09-Mar-2014	Yes		Christine McNeil

Action	Status	Progress	Due Date	Comment	Milestone	Due Date	Done	Comment	Assigned To
ground floor accommodation									
Social housing providers to collaborate in the reprovisioning of support housing for people with learning disabilities, mental health and addiction issues to allow efficiencies through clustering arrangements			31-Mar-2015	Discussions continue to take place through the Housing Providers Forum with the CHCP taking an active part	Accommodation options identified.		No		John Russell
					Develop agreed accommodation and cluster facility.		No		
					Initial discussions between Housing and CHCP.		Yes		
					--New Milestone--		No		