
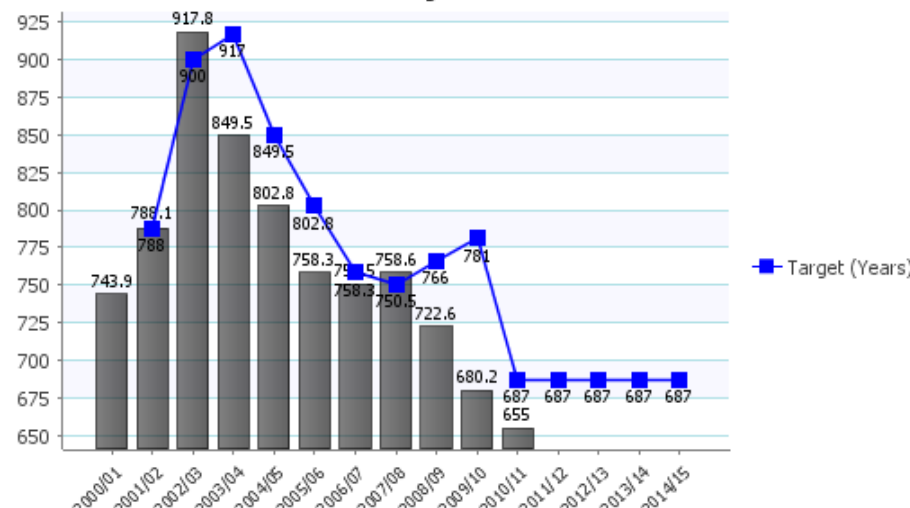

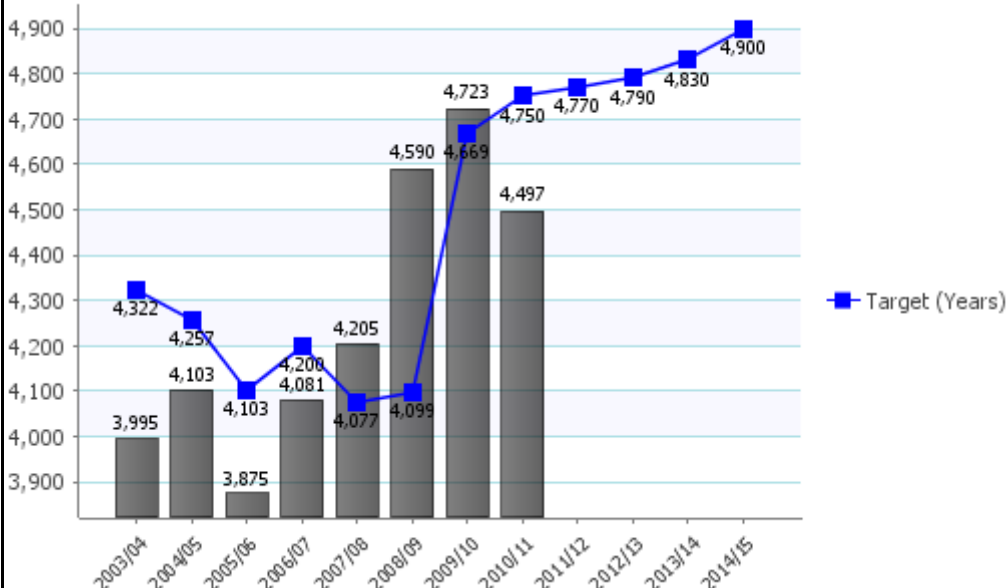


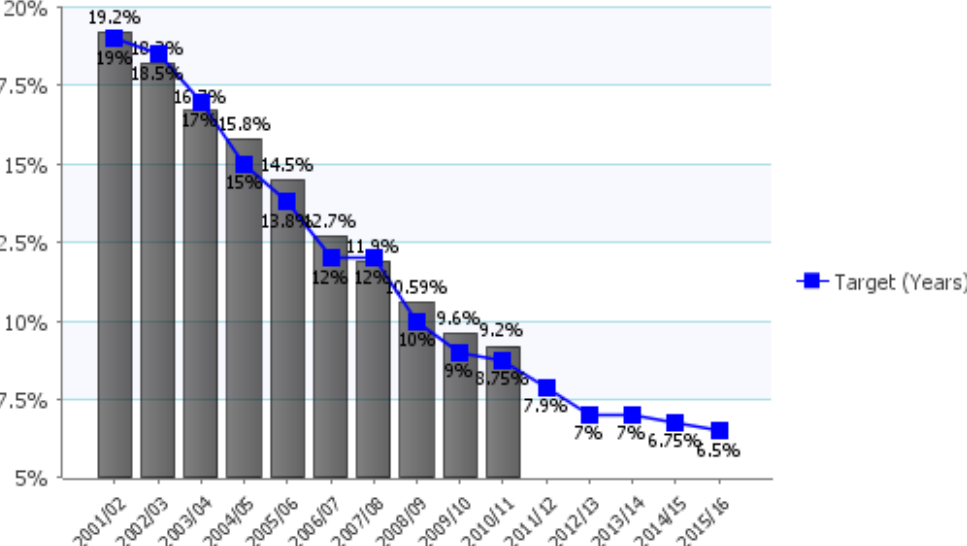





Poorly performing SPIs for 2010/11: Next 14

SAS4bii ASW4bii: Total number of homecare hours provided as a rate per 1,000 population aged 65+		Current status																																																	
SAS4bii ASW4bii: Total number of homecare hours provided as a rate per 1,000 population aged 65+																																																			
 <table><caption>Homecare Hours per 1,000 Population Aged 65+</caption><thead><tr><th>Year</th><th>Value</th><th>Target (Years)</th></tr></thead><tbody><tr><td>2000/01</td><td>743.9</td><td></td></tr><tr><td>2001/02</td><td>788.1</td><td>788</td></tr><tr><td>2002/03</td><td>917.8</td><td>900</td></tr><tr><td>2003/04</td><td>849.5</td><td>917</td></tr><tr><td>2004/05</td><td>802.8</td><td>849.5</td></tr><tr><td>2005/06</td><td>758.3</td><td>802.8</td></tr><tr><td>2006/07</td><td>758.3</td><td>758.3</td></tr><tr><td>2007/08</td><td>758.6</td><td>758.6</td></tr><tr><td>2008/09</td><td>722.6</td><td>766</td></tr><tr><td>2009/10</td><td>680.2</td><td>781</td></tr><tr><td>2010/11</td><td>655</td><td>687</td></tr><tr><td>2011/12</td><td></td><td>687</td></tr><tr><td>2012/13</td><td></td><td>687</td></tr><tr><td>2013/14</td><td></td><td>687</td></tr><tr><td>2014/15</td><td></td><td>687</td></tr></tbody></table>				Year	Value	Target (Years)	2000/01	743.9		2001/02	788.1	788	2002/03	917.8	900	2003/04	849.5	917	2004/05	802.8	849.5	2005/06	758.3	802.8	2006/07	758.3	758.3	2007/08	758.6	758.6	2008/09	722.6	766	2009/10	680.2	781	2010/11	655	687	2011/12		687	2012/13		687	2013/14		687	2014/15		687
Year	Value	Target (Years)																																																	
2000/01	743.9																																																		
2001/02	788.1	788																																																	
2002/03	917.8	900																																																	
2003/04	849.5	917																																																	
2004/05	802.8	849.5																																																	
2005/06	758.3	802.8																																																	
2006/07	758.3	758.3																																																	
2007/08	758.6	758.6																																																	
2008/09	722.6	766																																																	
2009/10	680.2	781																																																	
2010/11	655	687																																																	
2011/12		687																																																	
2012/13		687																																																	
2013/14		687																																																	
2014/15		687																																																	
		Value																																																	
2008/09		722.6																																																	
2009/10		680.2																																																	
	Value	Target																																																	
2010/11	655	687																																																	
Managed By		Christine McNeil	Assigned To																																																
Linked Actions		Status	Progress Bar																																																

SCC1 CC1: Number of attendances per 1,000 population to all pools		Current status																																								
<div><p>SCC1 CC1: Number of attendances per 1,000 population to all pools</p><table><caption>Attendance Data (2003/04 to 2014/15)</caption><thead><tr><th>Year</th><th>Actual Value</th><th>Target (Years)</th></tr></thead><tbody><tr><td>2003/04</td><td>3,995</td><td>4,322</td></tr><tr><td>2004/05</td><td>4,103</td><td>4,257</td></tr><tr><td>2005/06</td><td>3,875</td><td>4,103</td></tr><tr><td>2006/07</td><td>4,081</td><td>4,200</td></tr><tr><td>2007/08</td><td>4,205</td><td>4,077</td></tr><tr><td>2008/09</td><td>4,590</td><td>4,099</td></tr><tr><td>2009/10</td><td>4,669</td><td>4,723</td></tr><tr><td>2010/11</td><td>4,497</td><td>4,750</td></tr><tr><td>2011/12</td><td></td><td>4,770</td></tr><tr><td>2012/13</td><td></td><td>4,790</td></tr><tr><td>2013/14</td><td></td><td>4,830</td></tr><tr><td>2014/15</td><td></td><td>4,900</td></tr></tbody></table></div>				Year	Actual Value	Target (Years)	2003/04	3,995	4,322	2004/05	4,103	4,257	2005/06	3,875	4,103	2006/07	4,081	4,200	2007/08	4,205	4,077	2008/09	4,590	4,099	2009/10	4,669	4,723	2010/11	4,497	4,750	2011/12		4,770	2012/13		4,790	2013/14		4,830	2014/15		4,900
Year	Actual Value	Target (Years)																																								
2003/04	3,995	4,322																																								
2004/05	4,103	4,257																																								
2005/06	3,875	4,103																																								
2006/07	4,081	4,200																																								
2007/08	4,205	4,077																																								
2008/09	4,590	4,099																																								
2009/10	4,669	4,723																																								
2010/11	4,497	4,750																																								
2011/12		4,770																																								
2012/13		4,790																																								
2013/14		4,830																																								
2014/15		4,900																																								
<table><tr><td></td><td>Value</td></tr><tr><td>2008/09</td><td>4,590</td></tr><tr><td>2009/10</td><td>4,723</td></tr><tr><td></td><td>Value</td></tr><tr><td>2010/11</td><td>4,497</td></tr><tr><td></td><td>Target</td></tr><tr><td></td><td>4,750</td></tr></table>			Value	2008/09	4,590	2009/10	4,723		Value	2010/11	4,497		Target		4,750	<p>In 2010/11 the usage target was 431,875, actual achieved was 408,830. Third quarter usage was down considerably on the previous year usage due to the extreme weather and a number of centre shut downs that took place as a result.</p>																										
	Value																																									
2008/09	4,590																																									
2009/10	4,723																																									
	Value																																									
2010/11	4,497																																									
	Target																																									
	4,750																																									
Managed By		Lynda McLaughlin	Assigned To																																							
Linked Actions			Status																																							
Focus upon business/product development and marketing of the service																																										
			Progress Bar																																							
			<div>0%</div>																																							

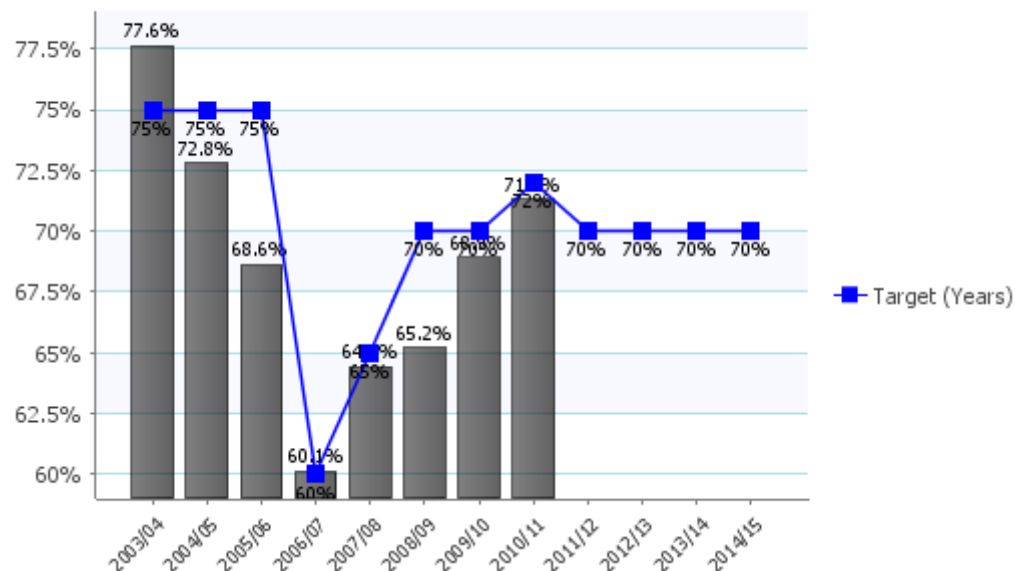
SHS4ai HS5aiiii: Current tenant arrears as a percentage of the net amount of rent due in the year		Current status																																																	
<div><div>SHS4ai HS5aiiii: Current tenant arrears as a percentage of the net amount of rent due in the year</div><div><table><thead><tr><th>Year</th><th>Value (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>2001/02</td><td>19.2%</td><td>19%</td></tr><tr><td>2002/03</td><td>18.7%</td><td>18.5%</td></tr><tr><td>2003/04</td><td>16.7%</td><td>16%</td></tr><tr><td>2004/05</td><td>15.8%</td><td>15%</td></tr><tr><td>2005/06</td><td>14.5%</td><td>13.8%</td></tr><tr><td>2006/07</td><td>12.7%</td><td>12%</td></tr><tr><td>2007/08</td><td>11.9%</td><td>12%</td></tr><tr><td>2008/09</td><td>10.59%</td><td>10%</td></tr><tr><td>2009/10</td><td>9.6%</td><td>9%</td></tr><tr><td>2010/11</td><td>9.2%</td><td>8.75%</td></tr><tr><td>2011/12</td><td>7.9%</td><td>7.9%</td></tr><tr><td>2012/13</td><td>7%</td><td>7%</td></tr><tr><td>2013/14</td><td>7%</td><td>7%</td></tr><tr><td>2014/15</td><td>6.75%</td><td>6.75%</td></tr><tr><td>2015/16</td><td>6.5%</td><td>6.5%</td></tr></tbody></table></div></div>				Year	Value (%)	Target (%)	2001/02	19.2%	19%	2002/03	18.7%	18.5%	2003/04	16.7%	16%	2004/05	15.8%	15%	2005/06	14.5%	13.8%	2006/07	12.7%	12%	2007/08	11.9%	12%	2008/09	10.59%	10%	2009/10	9.6%	9%	2010/11	9.2%	8.75%	2011/12	7.9%	7.9%	2012/13	7%	7%	2013/14	7%	7%	2014/15	6.75%	6.75%	2015/16	6.5%	6.5%
Year	Value (%)	Target (%)																																																	
2001/02	19.2%	19%																																																	
2002/03	18.7%	18.5%																																																	
2003/04	16.7%	16%																																																	
2004/05	15.8%	15%																																																	
2005/06	14.5%	13.8%																																																	
2006/07	12.7%	12%																																																	
2007/08	11.9%	12%																																																	
2008/09	10.59%	10%																																																	
2009/10	9.6%	9%																																																	
2010/11	9.2%	8.75%																																																	
2011/12	7.9%	7.9%																																																	
2012/13	7%	7%																																																	
2013/14	7%	7%																																																	
2014/15	6.75%	6.75%																																																	
2015/16	6.5%	6.5%																																																	
<table><tr><td></td><td>Value</td></tr><tr><td>2008/09</td><td>10.59%</td></tr><tr><td>2009/10</td><td>9.6%</td></tr><tr><td></td><td>Value</td></tr><tr><td>2010/11</td><td>9.2%</td></tr></table>			Value	2008/09	10.59%	2009/10	9.6%		Value	2010/11	9.2%	<table><tr><td></td><td>Target</td></tr><tr><td>2010/11</td><td>8.75%</td></tr></table>			Target	2010/11	8.75%																																		
	Value																																																		
2008/09	10.59%																																																		
2009/10	9.6%																																																		
	Value																																																		
2010/11	9.2%																																																		
	Target																																																		
2010/11	8.75%																																																		
Year End: Although we did not achieve our year end target for 2010/11 our annual performance continued to improve showing a reduction of 0.4% from 09/10.																																																			
Managed By		Vincent Gardiner	Assigned To																																																
Marion Smith																																																			
Linked Actions		Status	Progress Bar																																																
We will seek to reduce costs by improving our direct debit uptake by 5% during 11/12 by using promotional campaigns and targeted literature			<div><div>100%</div></div>																																																
Review our rent collection strategy in consultation with housing services and identify areas where performance can be improved			<div><div>33%</div></div>																																																
Investigate opportunities for joint working and sharing services			<div><div>83%</div></div>																																																

SPS4a PS4aiii: Percentage of trading standards consumer complaints that were dealt with within 14 days of receipt

Current status



SPS4a PS4aiii: Percentage of trading standards consumer complaints that were dealt with within 14 days of receipt


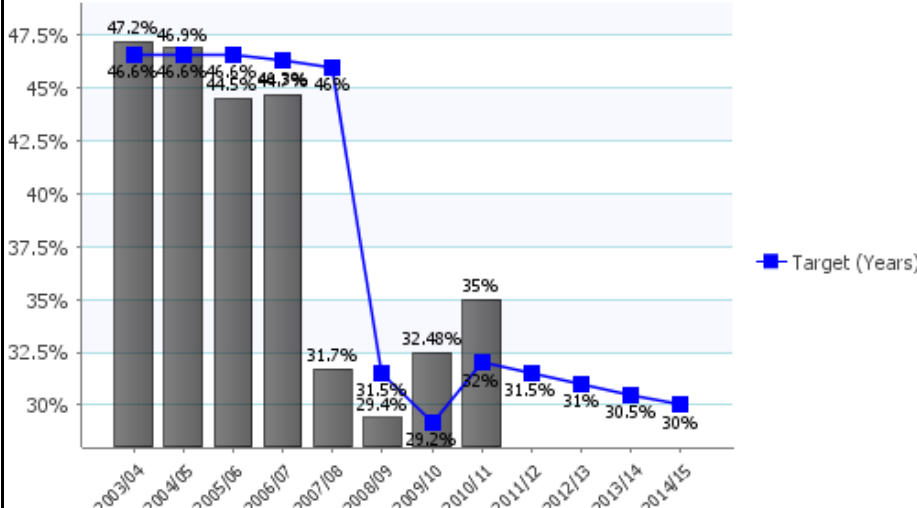




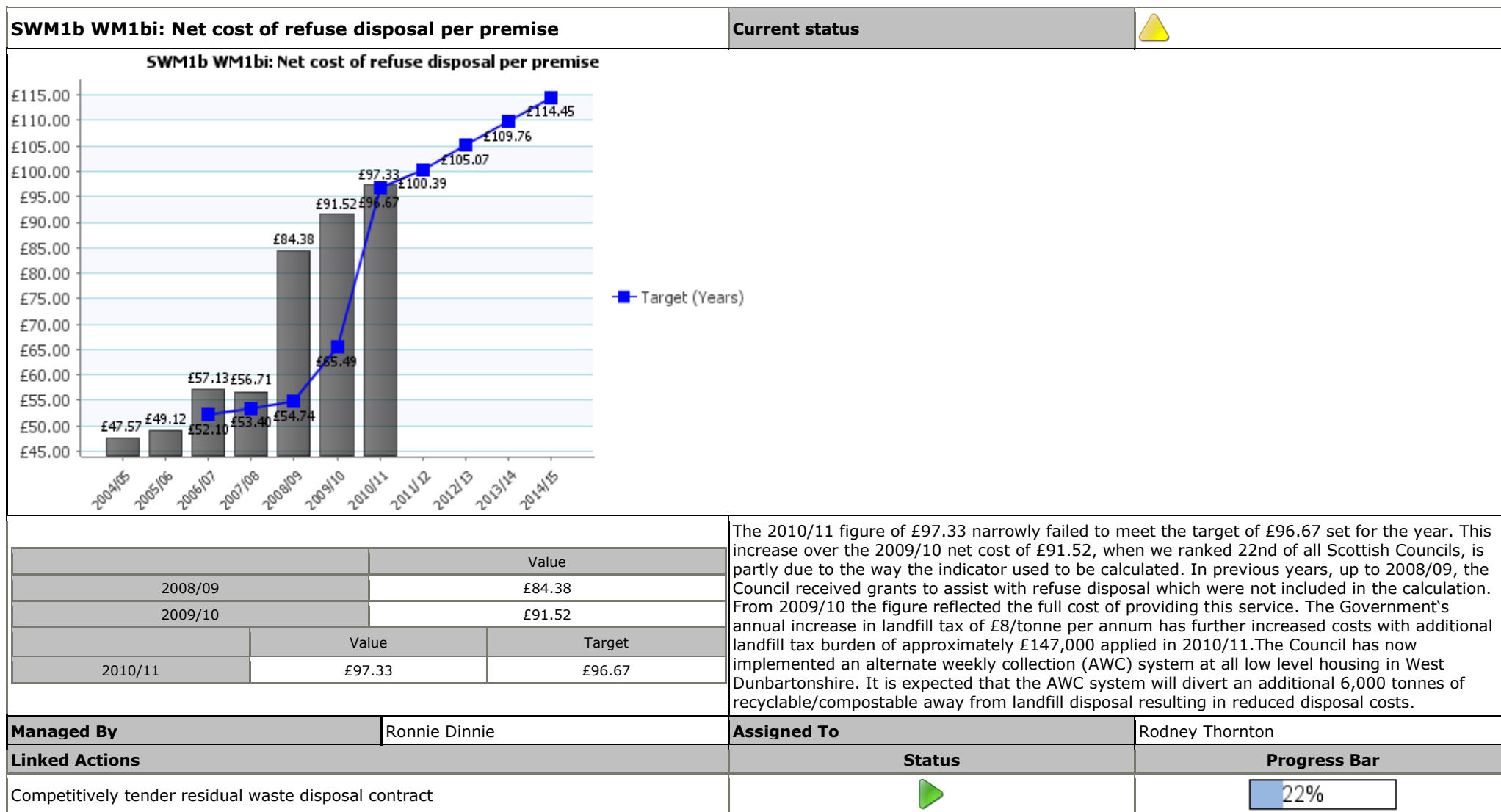
		Value
2008/09		65.2%
2009/10		68.9%
	Value	Target
2010/11	71.3%	72%


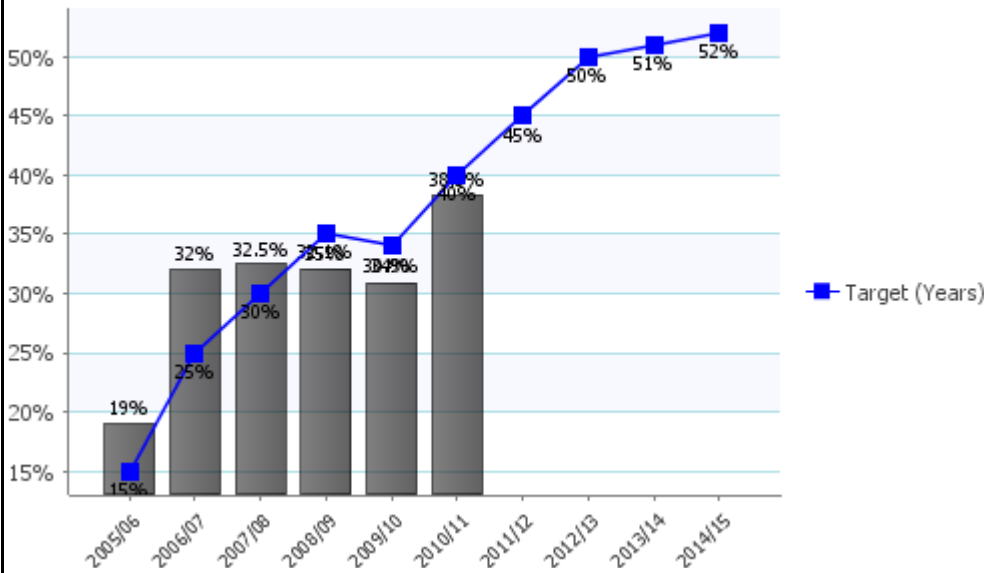


End of year update: We achieved our highest result since 2004/05 when we diverted all the simple advice calls to Consumer Direct leaving us with the more time-consuming investigations.

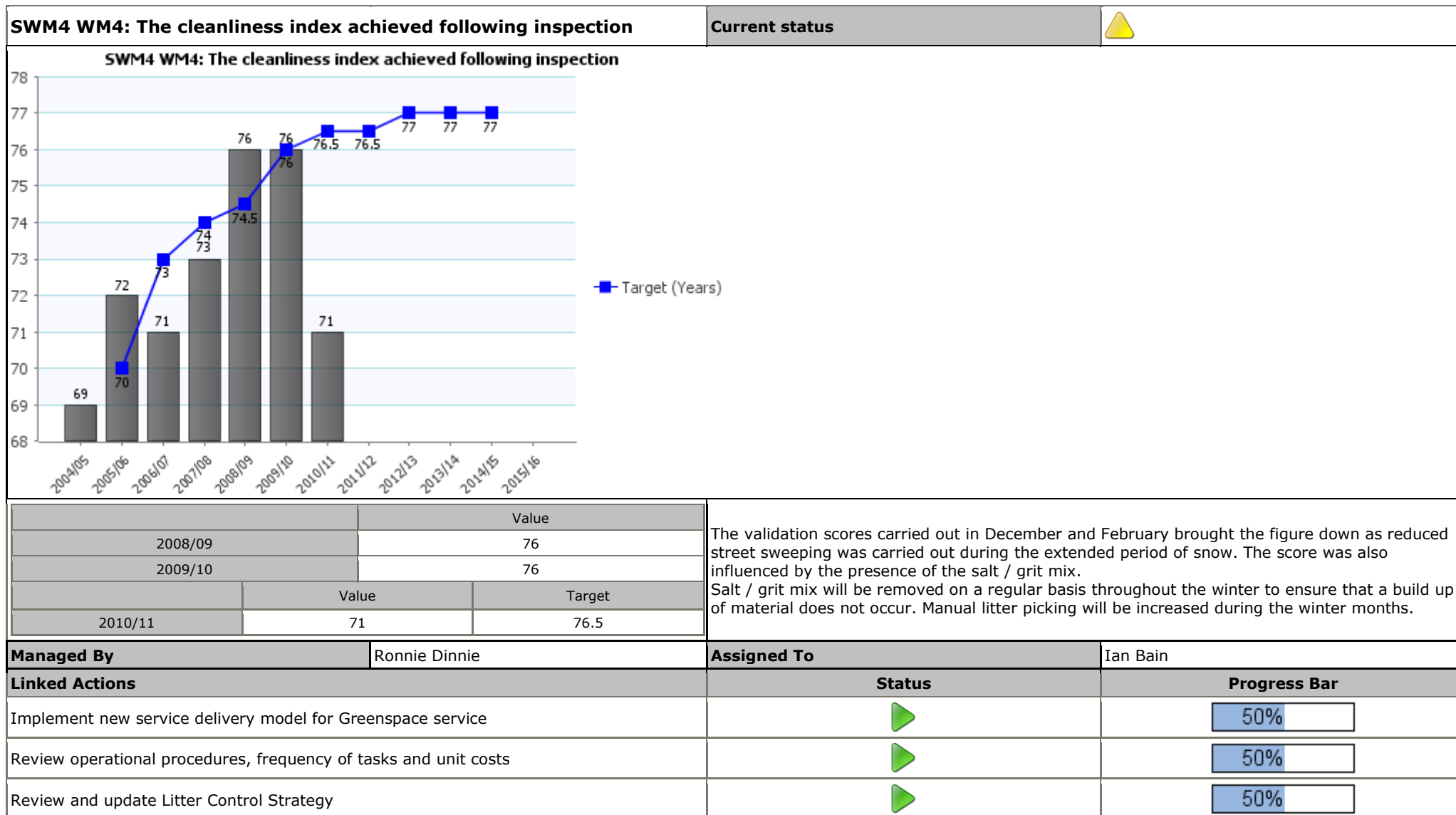
Refer to report to C&EG committee dated 25 August 2010 for background. We continue to implement our action plan dated 25 August 2010, e.g. by prioritising complaints that are less than 14 days old. This has led to continuous improvement.


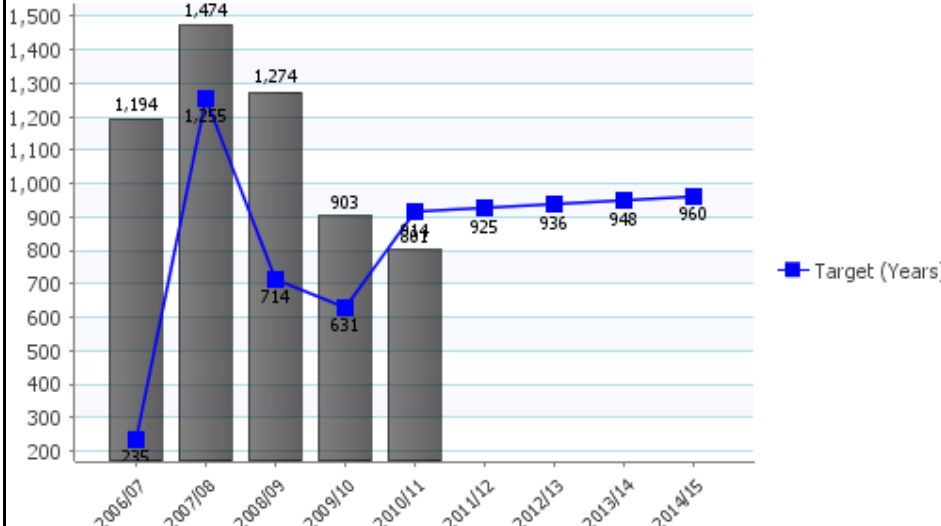



Managed By	Graham Pollock	Assigned To	David McCulloch
Linked Actions			
	Status	Progress Bar	


SRL1e RL1v: Overall percentage of road network that should be considered for maintenance treatment		Current status																																								
<div><p>SRL1e RL1v: Overall percentage of road network that should be considered for maintenance treatment</p><table><caption>Chart Data: Overall percentage of road network that should be considered for maintenance treatment</caption><thead><tr><th>Year</th><th>Actual (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>2003/04</td><td>47.2%</td><td>46.6%</td></tr><tr><td>2004/05</td><td>46.9%</td><td>46.6%</td></tr><tr><td>2005/06</td><td>44.5%</td><td>46.6%</td></tr><tr><td>2006/07</td><td>44.3%</td><td>46.6%</td></tr><tr><td>2007/08</td><td>31.7%</td><td>46%</td></tr><tr><td>2008/09</td><td>29.4%</td><td>31.5%</td></tr><tr><td>2009/10</td><td>32.48%</td><td>29.2%</td></tr><tr><td>2010/11</td><td>35%</td><td>32%</td></tr><tr><td>2011/12</td><td></td><td>31.5%</td></tr><tr><td>2012/13</td><td></td><td>31%</td></tr><tr><td>2013/14</td><td></td><td>30.5%</td></tr><tr><td>2014/15</td><td></td><td>30%</td></tr></tbody></table></div>				Year	Actual (%)	Target (%)	2003/04	47.2%	46.6%	2004/05	46.9%	46.6%	2005/06	44.5%	46.6%	2006/07	44.3%	46.6%	2007/08	31.7%	46%	2008/09	29.4%	31.5%	2009/10	32.48%	29.2%	2010/11	35%	32%	2011/12		31.5%	2012/13		31%	2013/14		30.5%	2014/15		30%
Year	Actual (%)	Target (%)																																								
2003/04	47.2%	46.6%																																								
2004/05	46.9%	46.6%																																								
2005/06	44.5%	46.6%																																								
2006/07	44.3%	46.6%																																								
2007/08	31.7%	46%																																								
2008/09	29.4%	31.5%																																								
2009/10	32.48%	29.2%																																								
2010/11	35%	32%																																								
2011/12		31.5%																																								
2012/13		31%																																								
2013/14		30.5%																																								
2014/15		30%																																								
<table><tr><td></td><td>Value</td></tr><tr><td>2008/09</td><td>29.4%</td></tr><tr><td>2009/10</td><td>32.48%</td></tr></table>			Value	2008/09	29.4%	2009/10	32.48%	<p>The overall condition of the road network in WDC has worsened considerably as a result of two severe winters. The budget required to bring all the roads back into a generally good state of repair has significantly increased from approx £13m last financial year to £17.3m. However, our current level of investment will no longer address the ongoing worsening of the general condition of our road network.</p> <p>Caution also requires to be given to this indicator as it is developing over time as more reliable and robust data is collected through the years. It is subject at present to fluctuation as a result of developing non intrusive testing being undertaken on the road network throughout Scotland . It does however still allow comparison with all other 32 Councils and at present our road condition indicator is a marginal improvement on the Scottish average.</p>																																		
	Value																																									
2008/09	29.4%																																									
2009/10	32.48%																																									
Managed By	Jack McAulay	Assigned To	Raymond Walsh																																							
Linked Actions		Status	Progress Bar																																							
Develop a Roads Asset Management Plan			<div><div>66%</div></div>																																							
Increase funding for the road network			<div><div>100%</div></div>																																							


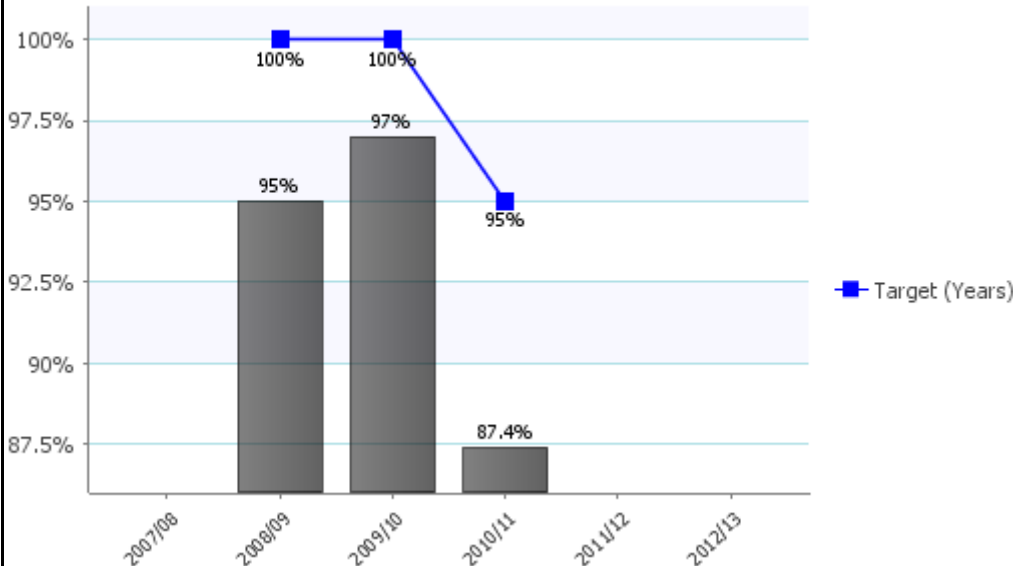




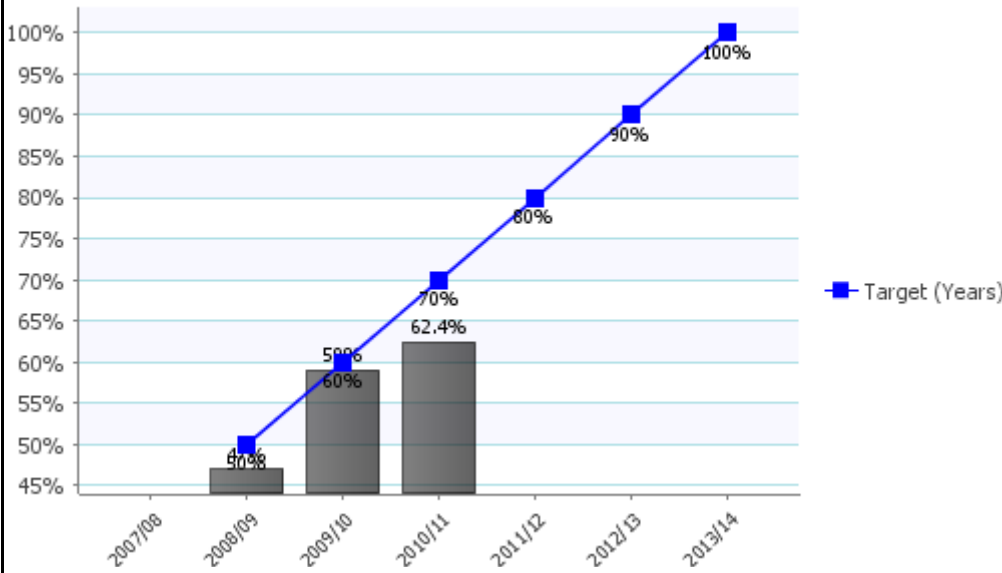

SWM3cii WM3iv: Percentage of municipal waste collected that was recycled (and composted)			Current status																
<div><p>SWM3cii WM3iv: Percentage of municipal waste collected that was recycled (and composted)</p><p>■ Target (Years)</p></div>																			
<table><tr><td colspan="2"></td><td>Value</td></tr><tr><td colspan="2">2008/09</td><td>32.1%</td></tr><tr><td colspan="2">2009/10</td><td>30.9%</td></tr><tr><td></td><td>Value</td><td>Target</td></tr><tr><td>2010/11</td><td>38.3%</td><td>40%</td></tr></table>					Value	2008/09		32.1%	2009/10		30.9%		Value	Target	2010/11	38.3%	40%	<p>The 2010/11 outturn against the original 40% MSW recycling target was 38.3% (subject to SEPA verification).</p> <p>The 40% recycling target has been achieved for household waste. NOTE: The Scottish Government reviewed its recycling (and composting) targets in preparing its Zero Waste Plan 2010. Previously the 40% recycling target related to MSW (all of the household, commercial and industrial wastes collected by the Council) The Zero Waste Plan target was reset to exclude commercial and industrial waste thus the 40% recycling target now relates solely to household waste.</p>	
		Value																	
2008/09		32.1%																	
2009/10		30.9%																	
	Value	Target																	
2010/11	38.3%	40%																	
Managed By		Ronnie Dinnie	Assigned To	Rodney Thornton															
Linked Actions			Status	Progress Bar															
We will continue to participate in the Clyde Valley Shared Service Waste Review				<div><div>50%</div></div>															
Carry out feasibility study into adding additional materials to kerbside recycling services				<div><div>40%</div></div>															


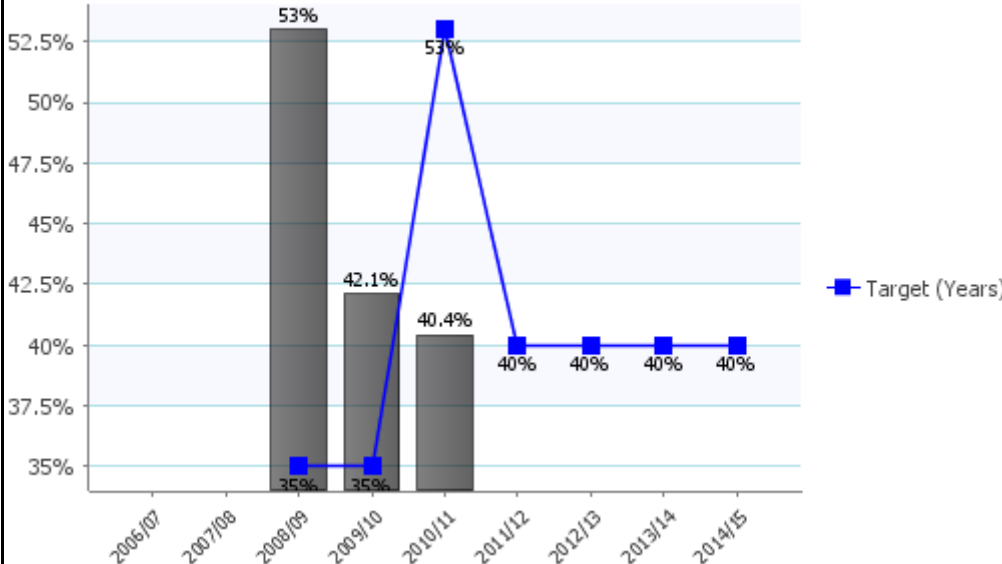





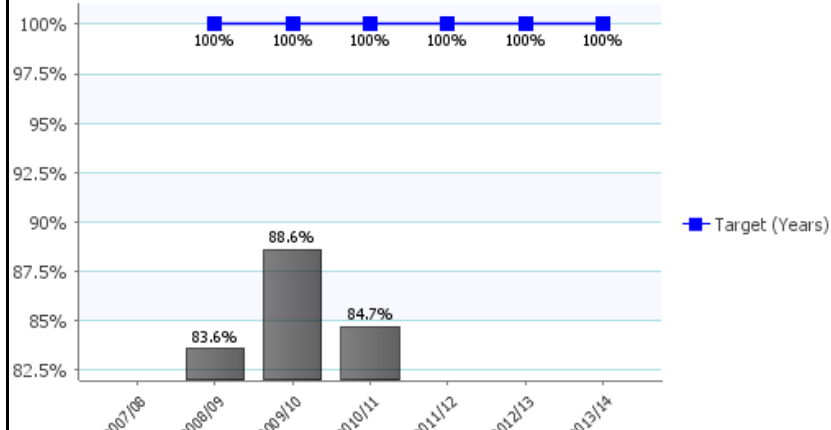



SCC3a CC3a: Number of visits to/usages of council funded or part funded museums per 1000 population			Current status							
SCC3a CC3a: Number of visits to/usages of council funded or part funded museums per 1000 population										
										
		<table><tr><th></th><th>Value</th></tr><tr><td>2008/09</td><td>1,274</td></tr><tr><td>2009/10</td><td>903</td></tr></table>				Value	2008/09	1,274	2009/10	903
	Value									
2008/09	1,274									
2009/10	903									
	<table><tr><th></th><th>Value</th><th>Target</th></tr><tr><td>2010/11</td><td>801</td><td>914</td></tr></table>		Value	Target	2010/11	801	914			
	Value	Target								
2010/11	801	914								
Managed By		Laura Mason		Assigned To	Gill Graham					
Linked Actions		Status		Progress Bar						
Implement the National and WDC Cultural Strategies (2009/13)				<div><div>100%</div></div>						
Implement the National and WDC Cultural Strategies (2010/14)				<div><div>66%</div></div>						
Implement the National and WDC Cultural Strategies (2011/15)				<div><div>0%</div></div>						

SCM1civ CM1aiii: Average number of working days lost per employee through sickness absence for teachers		Current status	
SCM1civ CM1aiii: Average number of working days lost per employee through sickness absence for teachers			
<div><div><div><div><div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div></div></div></div></div></div>			

SH7aiv HS2aai: The percentage of the council's housing stock being brought up to the Scottish Housing Quality Standard: Free from serious disrepair			Current status																							
<div>SH7aiv HS2aai: The percentage of the council's housing stock being brought up to the Scottish Housing Quality Standard: Free from serious disrepair</div> <div><table><thead><tr><th>Year</th><th>Value</th><th>Target</th></tr></thead><tbody><tr><td>2007/08</td><td>-</td><td>-</td></tr><tr><td>2008/09</td><td>95%</td><td>100%</td></tr><tr><td>2009/10</td><td>97%</td><td>100%</td></tr><tr><td>2010/11</td><td>87.4%</td><td>95%</td></tr><tr><td>2011/12</td><td>-</td><td>-</td></tr><tr><td>2012/13</td><td>-</td><td>-</td></tr></tbody></table></div>						Year	Value	Target	2007/08	-	-	2008/09	95%	100%	2009/10	97%	100%	2010/11	87.4%	95%	2011/12	-	-	2012/13	-	-
Year	Value	Target																								
2007/08	-	-																								
2008/09	95%	100%																								
2009/10	97%	100%																								
2010/11	87.4%	95%																								
2011/12	-	-																								
2012/13	-	-																								
<table><tr><td colspan="2"></td><td>Value</td></tr><tr><td colspan="2">2008/09</td><td>95%</td></tr><tr><td colspan="2">2009/10</td><td>97%</td></tr><tr><td></td><td>Value</td><td>Target</td></tr><tr><td>2010/11</td><td>87.4%</td><td>95%</td></tr></table>					Value	2008/09		95%	2009/10		97%		Value	Target	2010/11	87.4%	95%	The programme of roof renewals and external fabric improvement is continuing.								
		Value																								
2008/09		95%																								
2009/10		97%																								
	Value	Target																								
2010/11	87.4%	95%																								
Managed By		Helen Turley		Assigned To	Stephen McGonagle																					
Linked Actions			Status		Progress Bar																					
Continue to work towards meeting the Scottish Housing Quality Standard					<div>0%</div>																					

SH7avi HS2aiii: The percentage of the council's housing stock being brought up to the Scottish Housing Quality Standard :Energy efficient			Current status																						
<div>SH7avi HS2aiii: The percentage of the council's housing stock being brought up to the Scottish Housing Quality Standard :Energy efficient</div>  <table><thead><tr><th>Year</th><th>Actual Value</th><th>Target</th></tr></thead><tbody><tr><td>2008/09</td><td>47%</td><td>50%</td></tr><tr><td>2009/10</td><td>59%</td><td>60%</td></tr><tr><td>2010/11</td><td>62.4%</td><td>70%</td></tr><tr><td>2011/12</td><td>-</td><td>80%</td></tr><tr><td>2012/13</td><td>-</td><td>90%</td></tr><tr><td>2013/14</td><td>-</td><td>100%</td></tr></tbody></table>					Year	Actual Value	Target	2008/09	47%	50%	2009/10	59%	60%	2010/11	62.4%	70%	2011/12	-	80%	2012/13	-	90%	2013/14	-	100%
Year	Actual Value	Target																							
2008/09	47%	50%																							
2009/10	59%	60%																							
2010/11	62.4%	70%																							
2011/12	-	80%																							
2012/13	-	90%																							
2013/14	-	100%																							
<table><tr><td colspan="2"></td><td>Value</td></tr><tr><td colspan="2">2008/09</td><td>47%</td></tr><tr><td colspan="2">2009/10</td><td>59%</td></tr><tr><td></td><td>Value</td><td>Target</td></tr><tr><td>2010/11</td><td>62.4%</td><td>70%</td></tr></table>					Value	2008/09		47%	2009/10		59%		Value	Target	2010/11	62.4%	70%	<p>The programme of loft and cavity wall insulation is progressing with various funding assistance from government initiative schemes. These programmes are assisting in dealing with owners properties which were previously excluded from our improvement works.</p>							
		Value																							
2008/09		47%																							
2009/10		59%																							
	Value	Target																							
2010/11	62.4%	70%																							
Managed By		Helen Turley		Assigned To	Stephen McGonagle																				
Linked Actions			Status		Progress Bar																				
Continue to work towards meeting the Scottish Housing Quality Standard					<div>0%</div>																				

SH6diii HS7aiib: Percentage of households assessed who are then housed where the Council has a duty to secure permanent accommodation			Current status																										
<div>SH6diii HS7aiib: Percentage of households assessed who are then housed where the Council has a duty to secure permanent accommodation</div>  <table><caption>Chart Data</caption><thead><tr><th>Year</th><th>Value (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>2008/09</td><td>53%</td><td>35%</td></tr><tr><td>2009/10</td><td>42.1%</td><td>35%</td></tr><tr><td>2010/11</td><td>40.4%</td><td>53%</td></tr><tr><td>2011/12</td><td>-</td><td>40%</td></tr><tr><td>2012/13</td><td>-</td><td>40%</td></tr><tr><td>2013/14</td><td>-</td><td>40%</td></tr><tr><td>2014/15</td><td>-</td><td>40%</td></tr></tbody></table>						Year	Value (%)	Target (%)	2008/09	53%	35%	2009/10	42.1%	35%	2010/11	40.4%	53%	2011/12	-	40%	2012/13	-	40%	2013/14	-	40%	2014/15	-	40%
Year	Value (%)	Target (%)																											
2008/09	53%	35%																											
2009/10	42.1%	35%																											
2010/11	40.4%	53%																											
2011/12	-	40%																											
2012/13	-	40%																											
2013/14	-	40%																											
2014/15	-	40%																											
<table><tr><td colspan="2"></td><td>Value</td></tr><tr><td colspan="2">2008/09</td><td>53%</td></tr><tr><td colspan="2">2009/10</td><td>42.1%</td></tr></table>					Value	2008/09		53%	2009/10		42.1%	Our performance against this indicator has failed to meet our ambitious target for 2010/11. This indicator can be influenced by a number of determinants and is closely linked to homelessness prevention activity. We are carrying out further research and analysis to respond to our failure to meet the set target in future years.																	
		Value																											
2008/09		53%																											
2009/10		42.1%																											
<table><tr><td></td><td>Value</td><td>Target</td></tr><tr><td>2010/11</td><td>40.4%</td><td>53%</td></tr></table>				Value	Target	2010/11	40.4%	53%																					
	Value	Target																											
2010/11	40.4%	53%																											
Managed By		Helen Turley		Assigned To		Janice Lockhart																							
Linked Actions				Status		Progress Bar																							
Continue to work in partnership to tackle homelessness in West Dunbartonshire						<div><div>40%</div></div>																							
Introduce a Housing Options approach within West Dunbartonshire						<div><div>33%</div></div>																							

SH6eii HS7avib: Council duty to secure temporary accommodation, provide advice and guidance or take reasonable measures to retain accommodation - ii. % of decision notifications issued within 28 days of date of initial presentation			Current status																									
<div>SH6eii HS7avib: Council duty to secure temporary accommodation, provide advice and guidance or take reasonable measures to retain accommodation - ii. % of decision notifications issued within 28 days of date of initial presentation</div> <div><table><caption>Performance Data (2007/08 to 2013/14)</caption><thead><tr><th>Year</th><th>Value (%)</th><th>Target (%)</th></tr></thead><tbody><tr><td>2007/08</td><td>100%</td><td>100%</td></tr><tr><td>2008/09</td><td>83.6%</td><td>100%</td></tr><tr><td>2009/10</td><td>88.6%</td><td>100%</td></tr><tr><td>2010/11</td><td>84.7%</td><td>100%</td></tr><tr><td>2011/12</td><td>100%</td><td>100%</td></tr><tr><td>2012/13</td><td>100%</td><td>100%</td></tr><tr><td>2013/14</td><td>100%</td><td>100%</td></tr></tbody></table></div>					Year	Value (%)	Target (%)	2007/08	100%	100%	2008/09	83.6%	100%	2009/10	88.6%	100%	2010/11	84.7%	100%	2011/12	100%	100%	2012/13	100%	100%	2013/14	100%	100%
Year	Value (%)	Target (%)																										
2007/08	100%	100%																										
2008/09	83.6%	100%																										
2009/10	88.6%	100%																										
2010/11	84.7%	100%																										
2011/12	100%	100%																										
2012/13	100%	100%																										
2013/14	100%	100%																										
<table><tr><td colspan="2"></td><td colspan="2">Value</td></tr><tr><td colspan="2">2008/09</td><td colspan="2">83.6%</td></tr><tr><td colspan="2">2009/10</td><td colspan="2">88.6%</td></tr><tr><td></td><td>Value</td><td colspan="2">Target</td></tr><tr><td>2010/11</td><td>84.7%</td><td colspan="2">100%</td></tr></table>					Value		2008/09		83.6%		2009/10		88.6%			Value	Target		2010/11	84.7%	100%		Although performance is outwith target with regards this indicator, the numbers are relatively small (in 2010/11 20 of 131 decision notifications not issued within 28 days), and as a result can have an artificial impact on the percentage reported. Our performance in this indicator compares well with other local authorities.					
		Value																										
2008/09		83.6%																										
2009/10		88.6%																										
	Value	Target																										
2010/11	84.7%	100%																										
Managed By		Helen Turley																										
Assigned To		Janice Lockhart																										
Linked Actions		Status																										
Continue to work in partnership to tackle homelessness in West Dunbartonshire				<div><div>40%</div></div>																								
Develop capacity to maximise tenancy sustainment in West Dunbartonshire				<div><div>33%</div></div>																								
Undertake a review and assessment of supported and temporary provision in West Dunbartonshire				<div><div>50%</div></div>																								