

WEST DUNBARTONSHIRE COUNCIL

Report by Chief Executive

Audit & Performance Review Committee: 14 December 2011

Subject: Activity on Whistleblowing Hotline to 30th September 2011

1. Purpose

- 1.1** The purpose of this report is to advise Committee of the level of activity on the whistleblowing hotline.

2. Background

- 2.1** West Dunbartonshire Council (WDC) has had a Confidential Reporting Policy, or whistleblowing policy, since 2000.
- 2.2** A dedicated telephone hotline operated by Internal Audit to support the WDC Confidential Reporting Policy was launched on 6 March 2006 and was re-launched by way of a payslip message, global email and Intranet article on 29th July 2008.

3. Main Issues

- 3.1** Whistleblowing is taken to include contact with Internal Audit on specific cases through the use of the Council's whistleblowing telephone hotline, email, on-line form or traditional letter.
- 3.2** Since the launch of the whistleblowing hotline on 6 March 2006 there have been a total of 191 cases, covering a variety of subjects, as summarised below:

<u>Quarter</u>	<u>06/07</u>	<u>07/08</u>	<u>08/09</u>	<u>09/10</u>	<u>10/11</u>	<u>11/12</u>
1	13	7	5	8	9	13
2	7	4	6	9	12	9
3	5	4	9	9	9	
4	6	16	11	9	11	
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	31	31	31	35	41	22
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- 3.3** These cases have been initially assessed by Internal Audit and then investigated or passed to departmental management for attention as appropriate. A summary of 9 cases for the 2nd quarter of 2011/12 and details of the outcome are shown in Appendix A.

4. People Implications

- 4.1 This policy does have the potential to cause personnel issues, dependent on the circumstances or findings of any concern raised.

5. Financial Implications

- 5.1 There are no financial implications.

6. Risk Analysis

- 6.1 There are risks to the Council in financial, legal, operational and reputation terms of not operating a Whistleblowing service. In order to meet the Corporate objective of Improving Accountability to Stakeholders this Council takes all reports of wrongdoing seriously and seeks to investigate all complaints where possible.

7. Equalities Impact Assessment (EIA)

- 7.1 There are no issues identified.

8. Strategic Assessment

- 8.1 This report supports Fit for Purpose Services by an improving service delivery for continuous improvement.

9. Conclusions and Recommendations

- 9.1 Although usage remains relatively low, the Whistleblowing facility allows wrongdoing within the council to be reported.
- 9.2 The Committee is asked to note this report.

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Joyce White
Chief Executive
Date: 25 November 2011

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Appendix A: Summary of Activity on Whistleblowing Hotline from 1st July 2011 to 30th Sept 2011

Background Papers: None

Wards Affected: All