

WEST DUNBARTONSHIRE COUNCIL

Council Offices, Garshake Road, Dumbarton G82 3PU

4 December 2008

**MEETING: SOCIAL WORK & HEALTH IMPROVEMENT
COMMITTEE**

**WEDNESDAY, 10 DECEMBER 2008
COUNCIL CHAMBER
CLYDEBANK TOWN HALL
DUMBARTON ROAD
CLYDEBANK**

Dear Member

Please attend a Meeting of the **Social Work & Health Improvement Committee** to be held in the Council Chambers, Clydebank Town Hall, Dumbarton Road, Clydebank on Wednesday, 10 December 2008 at 2.00 p.m.

The business is as shown on the enclosed agenda.

Yours faithfully

DAVID MCMILLAN

Chief Executive

Distribution:

Councillor J. McColl (Chair)
Councillor I. Robertson
Councillor M. Smillie
Councillor J. Brown
Councillor R. McColl
Councillor P. McGlinchey
Councillor M. McNair
Councillor J. Millar
Councillor G. Casey
Councillor J. Bollan

All other Councillors for information

Chief Executive
Executive Director of Educational Services
Executive Director of Social Work and Health
Executive Director of Corporate Services
Executive Director of Housing, Environmental & Economic Development

SOCIAL WORK & HEALTH IMPROVEMENT COMMITTEE

WEDNESDAY, 10 DECEMBER 2008

AGENDA

1. APOLOGIES

2. MINUTES OF PREVIOUS MEETING

(Pages 1 – 7)

Submit for approval as a correct record the Minutes of Meeting of the Social Work & Health Improvement Committee held on 15 October 2008.

3. SCOTTISH SERVICE USER CONFERENCE: BEEN THERE, SEEN IT, DONE IT! CONFERENCE REPORT AND GUIDANCE DOCUMENT

(Pages 9 - 13)

With reference to the Minutes of Meeting of the Social Work and Health Improvement Committee held on 15 October 2008 (Page 1425 refers), submit report by the Executive Director of Social Work and Health providing information on the production of the Report for the First Scottish Service User Involvement Conference held on Wednesday, 17 September 2008.

4. BEST VALUE REVIEW OF OLDER PEOPLE'S SERVICES – PROGRESS REPORT NO. 2

(Pages 15 - 23)

With reference to the Minutes of Meeting of the Social Work and Health Improvement Committee held on 15 October 2008 (Page 1427 refers), submit report by the Executive Director of Social Work and Health providing:-

- (a) information on further progress made in the implementation of the Best Value Review; and
- (b) a detailed and comprehensive Action Plan to take forward the recommendations previously approved by the Committee to meet the aspirations of both the Council and of older people and their carers.

5./

5. NATIONAL GUIDANCE ON HEALTH ISSUES – BETTER HEALTH BETTER CARE ACTION PLAN

(Pages 25 - 93)

Submit report by the Executive Director of Social Work and Health providing an update on recent developments which affect prioritisation of health inequality issues in relation to the national 'Better Health, Better Care Action Plan' and seeking approval on subsequent recommendations.

6. UPDATE ON TELECARE DEVELOPMENT PROGRAMME

(Pages 95 - 100)

Submit report by the Executive Director of Social Work and Health providing an update on the Council's Telecare Development Programme funded via the Scottish Government.

7. SOCIAL WORK BUDGETARY POSITION 2008/09 AS AT PERIOD 7 TO 15 NOVEMBER 2008

(Pages 101 - 151)

Submit report by the Executive Director of Social Work and Health advising of the performance of the Social Work and Health budget for the period to 15 November 2008.

8. QUARTERLY PERFORMANCE REPORT 1 APRIL 2008 TO 30 SEPTEMBER 2008 PERFORMANCE INDICATORS: SOCIAL WORK SERVICES FOR ADULTS, LOCAL IMPROVEMENT TARGETS FOR ADULTS AND CONTINUOUS IMPROVEMENT INFORMATION FOR ALL SOCIAL WORK

(Pages 153 - 171)

Submit report by the Executive Director of Social Work and Health:-

- (1) providing information on the performance of Social Work and Health in relation to the Statutory Performance Indicators and Local Improvement Targets for Adult Services for the period of 1 April 2008 to 30 September 2008;
- (2) providing information on work being undertaken by the Department on continuous improvement including Best Value Reviews and Complaints Monitoring; and
- (3) presenting information for elected members and stakeholders as part of wider Public Performance Reporting, in line with Scottish Executive Best Value Guidance and Audit Scotland recommendations.

9. LEARNING DISABILITY PARTNERSHIP IN PRACTICE AGREEMENT

(Pages 173 - 307)

Submit report by the Executive Director of Social Work and Health seeking approval of the new Learning Disability Services Partnership in Practice Agreement (P.I.P.).

10. EQUALLY WELL TEST SITE IN WEST DUNBARTONSHIRE

(Pages 309 - 311)

Submit report by the Executive Director of Social Work and Health providing information on the success of a West Dunbartonshire Health Improvement project developed to meet the recommendations of 'Equally Well Test Site criteria'. The project was proposed to the Scottish Government and subsequently endorsed as one of eight test sites in Scotland.

11. EXCLUSION OF PRESS AND PUBLIC

The Committee is asked to pass the following resolution:-

"By virtue of Paragraph 2 of Part 1 of Schedule 7A of the Local Government (Scotland) Act, 1973, information relating to any particular applicant for, or recipient or former recipient of, any service provided by the Authority."

**12. SOCIAL WORK COMPLAINTS REVIEW SUB-COMMITTEE
– 27 OCTOBER 2008**

(Pages 313 - 319)

Submit report by the Head of Legal, Administrative and Regulatory Services advising of a complaint heard by the Social Work Complaints Review Sub-Committee held on 27 October 2008.

**13. SOCIAL WORK COMPLAINTS REVIEW SUB-COMMITTEE
– 30 OCTOBER 2008**

(Pages 321 – 327)

Submit report by the Head of Legal, Administrative and Regulatory Services advising of a complaint heard by the Social Work Complaints Review Sub-Committee held on 30 October 2008.

For information on the above agenda please contact Nuala Borthwick, Committee Officer, Legal, Administrative and Regulatory Services, Council Offices, Garshake Road, Dumbarton. G82 3PU Tel: (01389) 737594
Email: nuala.borthwick@west-dunbarton.gov.uk