

Appendix 1.

Bookbug Evaluation Form



West Dunbartonshire Libraries and Cultural Services are dedicated to provide the best learning experience for children aged 0-5years. Bookbug forms part of our Early Years programme, in order to enable us to provide the best service possible your views are important. We would appreciate it if you could take a few moments to complete this survey. All responses will be treated confidentially and will only be used by us to make improvements to our service. Thank you.

1. Which West Dunbartonshire Bookbug session do you attend?

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2. How did you hear about West Dunbartonshire Bookbug Sessions

☐ Health Visitor ☐ From a friend ☐ from the library

☐ Other. Please state.....

3. What age is your child?

☐ 0-3 months ☐ 3-6 months ☐ 6-9 months ☐ 9-12 months

☐ 12-18 months ☐ 18 months-2 years ☐ 2-3 years ☐ 3-5yrs

4. How often do you use the library?

☐ Weekly ☐ Fortnightly ☐ Monthly

☐ Other. Please state.....

5. How was the space provided for your group? i.e. space for prams/session

☐ Very satisfactory ☐ Satisfactory ☐ Unsatisfactory ☐ Very unsatisfactory

Further comment:

6. How were the toilet/changing facilities?

☐ Very satisfactory ☐ Satisfactory ☐ Unsatisfactory ☐ Very unsatisfactory

Further comment:

7. Do you think the size of the group is?

☐ Too small ☐ Just right ☐ Too large

Further comment:

8. How did you find your Bookbug session leader?

☐ Very satisfactory ☐ Satisfactory ☐ Unsatisfactory ☐ Very unsatisfactory

Further comment:

9. Do you feel the Bookbug session is age appropriate to your child?

☐ Yes ☐ No

If no please comment:

10. Do you feel the Bookbug sessions have encouraged you to sing and read more at home with your child?

☐ Yes ☐ No

11. Have you noticed improvement in your child's communication/confidence as a result of attending Bookbug sessions?

☐ Yes ☐ No

Further comment:

12. Overall how would you rate the quality of the Bookbug sessions? *Please circle one*

Poor Fair Good Very good Excellent

As you will be aware there have recently been changes made to improve the equality of provision, and quality of the Bookbug programme. These changes will constantly be monitored and evaluated

over the coming year. We would welcome your feedback in order to inform any future improvements:

13. How did you find the Registration process?

☐ Straightforward ☐ Complicated

Further comment:

14. Did you secure a place at the Library of your choice?

☐ Yes ☐ No

If you answered no did you secure a place your:

☐ 2nd choice ☐ 3rd choice ☐ 4th choice

15. Is there any aspect of the Registration process that you feel we could improve on?

Further comment:

16. The number of Bookbug places has not been reduced across the authority, however sessions have been capped at 15 places to resolve health and safety issues, and to ensure the highest quality of provision and to give session leaders the ability to develop quality relationships with both parents and children. Whilst it is very early days in terms of measuring the impact of this change. At this point how would you rate you and your child's experience of these smaller session sizes? *Please circle one*

Poor Fair Good Very good Excellent

Further comment:

17. We have identified a gap in provision for children aged 3-5years; as a result a new additional programme called Storytimes has been developed. Having experienced Bookbug do you feel

your child would benefit from participating Storytimes as a follow on from Bookbug Sessions?

☐ Yes

☐ No

Further comment:

18. We want to ensure that Storytimes are programmed at times convenient to most parents.

What times do you think would be best for Storytime sessions?

Please tick the times that suit you.

Early morning (9.30-10.30am) ☐

Mid Morning (10.30-12.00) ☐

Lunchtime (12.00-1.00pm) ☐

Afternoon (1.00-2.30) ☐

Mid Afternoon (2.30-3.30) ☐

Late afternoon (3.30-4.30) ☐

19. Have you any further comments or suggestions you would like to make?

Thank you for taking the time to complete this evaluation. Please return this form to:

Aly McCulloch, Learning Development Officer
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Estate, Dumbarton, G82 2RJ