

## **WEST DUNBARTONSHIRE COUNCIL**

### **Report by the Director of Community Health & Care Partnership Community Health & Care Partnership Committee: 21st May 2014**

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**Subject: West Dunbartonshire CHCP Year End Performance Report 2013/14**

#### **1. Purpose**

- 1.1** The purpose of this report is to provide the CHCP Committee with a summary of performance in relation the Key Performance Indicators (KPIs) and key actions within the CHCP Strategic Plan 2012/13 for the period 1 October 2013 to 31 March 2014 (including those that directly pertain to the local Community Planning Partnership Single Outcome Agreement).

#### **2. Recommendations**

- 2.1** The CHCP Committee is asked to note this Report, and recognise the continuing commitment and efforts of CHCP staff to taking forward the ambitious and challenging agendas that it represents.

#### **3. Background**

- 3.1** The CHCP's third integrated Strategic Plan set out the key performance indicators and actions prioritised for delivery over the course of 2013/14. Its content, focus and form reflect the priorities and requirements (including financial frameworks) of the CHCP's "corporate parents": WDC, as set out within its Strategic Plan (and Public Value Scorecard); and NHSGGC, as detailed within its Corporate Plan.
- 3.2** At its May 2013 meeting, the CHCP Committee confirmed that a mid-year and then full year progress report on the Strategic Plan would be provided to the CHCP Committee. As in previous years then and following the positive reception to the Mid Year Report at the November 2013 CHCP Committee meeting, the Year End Performance Report for 2013/14 is presented here, along with the annual complaints report for the CHCP (both attached).

#### **4. Main issues**

- 4.1** As is evident within the attached Year End Report, commendable progress has been made across portfolios and service areas. The CHCP instigated a range of actions that build on previous successes and also address areas where performances were identified as benefiting from improvement.
- 4.2** As has been previously acknowledged by the CHCP Committee, there is unavoidable technical variation in the degree to which changes in a number of the KPIs can be accurately and fairly attributed to the short-to-medium term activities/interventions of the CHCP. Moreover, the nature of the collation

processes and monitoring cycles means that in a number of cases, the data will only be available later in the year.

- 4.3** The CHCP's year end Organisational Performance Review with the Chief Executives of NHSGGC and WDC is scheduled in June 2014. The outputs of that process will be shared with the CHCP Committee thereafter.

## **5. People Implications**

- 5.1** There are no specific personnel issues associated with this report.

## **6. Financial Implications**

- 6.1** There are no specific financial implications arising from this report.

## **7. Risk Analysis**

- 7.1** If the CHCP is unable to clearly demonstrate progress in relation to the priorities and commitments (in line with best practice) there is the issue of reputational risk, amongst both scrutinising organisations and local communities. This attached report (and the performance management arrangements that it represents) is an important aspect of mitigating such risk.

## **8. Equalities Impact Assessment (EIA)**

- 8.1** No significant issues were identified in a screening for potential negative equality impact of these measures. The considerable progress made across the span of responsibilities reflected by their very nature will have made a positive impact to different equality groups.

## **9. Consultation**

Not required for this report.

## **10. Strategic Assessment**

- 10.1** This Year End Report evidences the CHCP's contribution to the Council's strategic priorities:
- Improve economic growth and employability.
  - Improve life chances for children and young people.
  - Improve care for and promote independence with older people.
  - Improve local housing and an environmentally sustainable infrastructure.
  - Improve the well-being of communities and protect the welfare of vulnerable people.



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Date: 1<sup>st</sup> May 2014

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**Appendices:** Appendix 1: WD CHCP Year End Performance Report  
2013/14  
  
Appendix 2 WDCHCP Annual Complaints Report

**Background papers:** WD CHCP Strategic Plan 2013/14

**Wards Affected:** All