

## **West Dunbartonshire Council**

### **Report by the Director of Education and Cultural Services**

**Children's Services Committee: 16 August 2006**

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**Subject: Annual Performance Report**

#### **1 Purpose**

- 1.1** This is the Annual Performance Report for the financial reporting year 2005/6 prepared by the Department of Education and Cultural Services. The report highlights our performance across all the services delivered by the Department.

#### **2 Background**

- 2.1** Following the practice submission which was produced by the Corporate Policy Unit and the Best Value transitional audit conducted by Audit Scotland in March 2004, an Action Plan was produced which was agreed by the Audit and Performance Review Committee and the Corporate Management Team (CMT), recommending the production of Departmental Quarterly Performance Reports.
- 2.2** Education and Cultural Services held its Annual Performance Review meeting on 6 July 2006. The meeting provided the Directorate with an opportunity to review performance across all service areas operating within the Department

#### **3. Content of Report**

- 3.1** The Report highlights the measurement of performance across five key areas from April 2005 to March 2006 as follows: (Please see Appendix 1)
1. Statutory Performance Indicators
  2. Corporate and Service objectives and actions
  3. Quality Systems and External Inspections
  4. Best Value
  5. Corporate Customer Service Standards
- 3.2** Provided in the report are comparisons against our new Local Authority family group which consist of five local authorities who are similar in size and socio-economic factors namely,
1. Clackmannanshire Council
  2. Inverclyde Council
  3. Midlothian Council
  4. North Ayrshire Council
  5. Renfrewshire Council

**3.3** Where applicable, operational targets have been established against Statutory Performance Indicators for 2006/07 and 2007/08.

**4. Personnel Issues**

**4.1** There are no personnel issues.

**5. Financial Implications**

**5.1** There are no financial implications.

**6 Recommendations**

**6.1** Members are asked to note the contents of this report and the attached appendix.

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Director of Education & Cultural Services

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**Ward Affected:** All Wards