

WEST DUNBARTONSHIRE COUNCIL

Report by the Director of Community Health & Care Partnership

21st September 2011

**Subject: NHSGGC Organisational Performance Review –
West Dunbartonshire CHCP End-of-Year Feedback 2010/11**

1. Purpose

- 1.1 The purpose of this report is to bring to the Committee's attention a summary of the feedback received from the Chief Executive of NHSGGC following the CHCP's end-year Organisational Performance Review in May 2011.

2. Background

- 2.1 Organisational Performance Reviews (OPR) are held every six months with each organisational entity within NHS Greater Glasgow and Clyde (NHSGGC); and represent key performance management milestones for each CHP/CHCP.
- 2.2 This most recent OPR for West Dunbartonshire was an NHS-only scrutiny process chaired by the NHSGGC Chief Executive in a similar vein to the previous mid-year OPR reported to the CHCP Committee at its April 2011 meeting. As agreed previously, this will have been the last NHS-only OPR for the CHCP, as from now on they will be a joint process between both NHSGGC and West Dunbartonshire Council.

3. Main Issues

- 3.1 Following a very constructive and in-depth review session in May 2011, the CHCP Director received a formal feedback in July 2011, with the main message being:

"Most key areas are moving in the right direction with a few important exceptions. Your continued focus will be needed to ensure improvements in addressing recurring financial pressures, breastfeeding rates, teenage pregnancy rates and cervical screening rates."

- 3.2 Especially good performance was noted in relation to financial performance, primary care prescribing, sickness absence, e-KSF and the positive feedback on the CHCP generated from the NHSGGC staff survey (which was generally much higher than the Board-wide average).
- 3.1 The feedback has been considered by the CHCP Senior Management Team, with all of the areas identified for on-going action addressed within the current CHCP Strategic Plan 2010/11 (as approved by the CHCP Committee).

4. People Implications

There are no specific personnel issues associated with this report.

5. Financial Implications

There are no specific financial issues associated with this report.

6. Risk Analysis

No risk assessment was necessary to accompany this report.

7. Equalities, Health & Human Rights Impact Assessment (EIA)

No significant issues were identified in a screening for potential equality impact of this report.

8. Strategic Assessment

8.1 Given the nature of the paper, this is not applicable.

9. Conclusions and Recommendations

9.1 In keeping with the CHCP Committee's stated expectation that integrated performance management arrangements and indicators are established, the Chief Executive's of both NHSGGC and West Dunbartonshire Council have agreed to initiate a joint organisational performance review process for the CHCP within 2011/12. Work has already begun to agree the format and process for the first integrated OPR scheduled for later in 2011, with the intention being that the integrated CHCP Strategic Plan and the CHCP's consolidated suite of key performance indicators provide a robust and transparently agreed framework for focused and constructive scrutiny (as endorsed by the CHCP Committee at its April 2011 meeting).

9.2 The CHCP Committee are asked to note this report.

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Appendices:

None

Background Papers: None

Wards Affected: All