APPENDIX 1

'POORLY PERFORMING' INDICATORS 2009/10

SWM1b WM1bi	Net cost of refuse disposal per premise	HEED	£91.52	£65.45	These measures have been brought to the attention of Elected members through the year end performance report (HEED Committee on 29 June 2010) and other reports. A further report on all of these measures will be presented to the HEED Committee on 6 April 2011.
SWM3cii WM3iv	Percentage of municipal waste collected that was recycled (and composted)	HEED	30.90%	34%	
SCM9b CM8bii	Proportion of operational accommodation that is suitable for its current use	HEED	46.78%	70%	
SDS1aii DS1aii	Percentage of householder applications dealt with within two months	HEED	85.14%	90%	
SDS1bii DS1bii	Percentage of non-householder applications dealt with within two months	HEED	50.33%	60%	
SDS1cii DS1cii	Percentage of all planning applications dealt with within two months	HEED	67.56%	80%	
SH7axii HS2avi	The total percentage of Council's housing stock meeting the Scottish Housing Quality Standard	HEED	14%	18%	
RL1v	Overall percentage of road network that should be considered for maintenance treatment	HEED	32.48%	29.20%	