

Item 10: Key Corporate Performance Indicators for quarter 1 2010/11

In relation to item 10 on the Agenda, errors have been identified in the reported quarter 1 value for 2010/11 for two of the Statutory Performance Indicators:

Measure CC1 on page 143 of the committee papers (SP2 - Service Performance: 04 - Cultural & Community Services)

Number of attendances per 1,000 population to all pools

The number reported for quarter 1 2010/11 is 1205

The corrected number for quarter 1 2010/11 is 1218

The explanation is as follows:

*The reason is that the wrong population figure of 91,970 was used.
The correct figure is 90,920*

The amended figure results in an improvement in performance for the quarter.

Measure CC2 on page 143 of the committee papers (SP2 - Service Performance: 04 - Cultural & Community Services)

Number of attendances per 1,000 population for indoor sports and leisure facilities

The number reported for quarter 1, 2010/11 is 1033

The corrected number for quarter 1, 2010/11 is 1045

The explanation is as follows:

The wrong population figure of 91,970 was used. The correct figure is 90,920

The amended figure results in an improvement in performance for the quarter.

In relation to a third measure, HS7aiiib, given the error identified in respect of the annual calculation for 2009/10, further investigation is on going by the department to ensure the accuracy of the data being recorded and reported. This will require discussion with the software provider, AVD, before any amendment is made to the quarter 1 figure for 2010/11.

Measure HS7aiiib on page 155 of the committee papers (SP2 - Service Performance; 08c Housing: Homelessness)

Percentage of households assessed who are then housed where the Council has a duty to secure permanent accommodation

The percentage currently reported for quarter 1, 2010/11 is shown as 53%