

As noted in 3.3.1 in the report there are 5 areas of Benchmarking Criteria and Benchmarking data for Comparison which have been identified for evaluation and comment on all of these is as follows.

Benchmarking management information was sought from the following Local Authorities, however to date no information has been provided:

- Falkirk Council;
- Scottish Borders Council; and
- Angus Council.

1) Unit costs – at capacity and based on typical occupancy rates

The undernoted table highlights the current (2009/2010) budgeted costs for Residential Care Homes operated within West Dunbartonshire Council and an analysis of costs per place if full and at typical occupancy rates:

Name of Care Home	No of Places	Costs 2009/2010	Cost per week per place if full	Typical Occupancy No of Places	Cost per week per Occupied place
Boquhanran House	28	£1,015,000	£697	27	£723
Dalreoch	37	£1,298,000	£675	35	£713
Frank Downie	31	£1,158,000	£719	28	£795
Langcraigs	36	£1,374,000	£734	34	£777
Mount Pleasant	35	£1,254,000	£689	33	£731
Willox Park	28	£1,108,000	£761	25	£852
Total	195	£7,207,000	£711	182 (93%)	£762

External Unit Costs - Placements for West Dunbartonshire Council residents are normally funded through the current COSLA rate agreed through the National Care Home Contract. It is very rare for any financial payment outwith the CoSLA rate to be made by West Dunbartonshire Council.

The CoSLA rates for external care home placements for 2009/10 are £540.10 for a Nursing Home placement and £464.86 for Residential placements. These rates are for Single Room accommodation which is the most common type of place purchased.

This information is not readily available from external providers for external benchmarking purposes, and in any case does not affect the price paid by the Council for purchased external places. West Dunbartonshire Council care homes have an average occupancy rate of around 93% during 2009/10.

2) Staffing / Whole Time Equivalents (WTE's)

The table below shows the staffing levels in care homes.

Local Authority	Name of Establishment (Group)	No of Places	No of WTE's	Average no of WTE per place
West Dunbartonshire Council	Boquhanran House	28	30.5	1.09
	Dalreoch	37	38.1	1.03
	Frank Downie	31	33.5	1.08
	Langcraigs	36	41.0	1.14
	Mount Pleasant	35	37.2	1.06
	Willox Park	28	31.7	1.13
Total		195	212.0	1.09
Falkirk Council	All Locations	168		
Scottish Borders Council	All Locations	168		
Angus Council	All Locations	106		

3) Quality Standards and Assessments

Care Commission Reports

The Care Commission have a grading system in place which evaluates and grades services and establishments on the following basis:

- Quality of Care and Support;
- Quality of Environment;
- Quality of Staffing; and
- Quality of Management and Leadership.

Within each of these grades an evaluation is provided on the following basis:

6 – Excellent; 5 – Very Good; 4 – Good; 3 – Adequate; 2 – Weak; and 1 – Unsatisfactory.

In addition the Care Commission also reports on the number of Improvement / Requirement and Recommendation Notices on services and establishments inspected.

The following table provides information on recent Care Commission reports for West Dunbartonshire services and services provided by other Councils.

Local Authority	Name of Establishment	Inspection Date	Grading Per Quality Indicator				Improvements/ Requirements/ Recommends
			Q1	Q2	Q3	Q4	
West Dunbartonshire Council	Boquhanran House	22.02.10	4	NA	4	NA	0
	Dalreoch House	11.11.09	4	NA	5	NA	0
	Frank Downie House	18.05.09	3	4	4	4	

	Langcraigs	30.07.09	4	4	4	4	2
	Mount Pleasant House	20.08.09	3	3	3	3	1
	Willox Park	21.12.09	4	4	4	4	0
Angus Council	Breech Hill House	09.12.09	4	NA	NA	5	0
	Campus House	22.12.09	5	NA	NA	5	0
	Seaton Grove	30.07.09	6	6	5	6	0
	St Dorstons House	01.12.09	5	NA	NA	4	0
Falkirk Council	Burnbrae House	08.02.10	3	3	3	NA	1
	Cunningham Home	14.09.09	3	2	4	3	8
	Grahamston House	23.09.09	3	4	4	4	5
	Oakbank Care Home	07.04.09	3	NA	3	3	1
	Summorford House	14.10.09	3	NA	3	NA	6
	Torwoodhall Care Home	19.06.09	5	5	5	4	0
Scottish Borders Council	Deanfield Care Home	30.04.09	4	5	4	5	3
	Dunwhinney Lodge	13.08.09	4	4	4	4	1
	Grove House	11.02.09	4	4	4	4	0
	St Ronans Care Home	14.08.09	5	5	4	5	1
	Waverly Care Home	15.06.09	4	3	4	3	0

Performance in West Dunbartonshire overall compared to these Local Authorities is satisfactory although these (local authorities) have significantly more Improvements etc noted in the reports. Benchmarking information on recent Care Commission inspections for private sector care homes in the Council area are shown below. This illustrates that performance is generally similar to Council-run care homes.

Name of Establishment	Inspection Date	Grading Per Quality Indicator				Improvements/ Requirements / Recommendations
		Q1	Q2	Q3	Q4	
Castleview Care Home 1	19.06.09	3	4	4	4	0
Clyde Court Care Centre 1	03.11.09	3	N/A	3	N/A	0
Dalmoak	28.01.10	3	3	3	3	1
Hillview Care Home 2	16.11.09	4	N/A	4	4	0
Edinbarnet	20.11.09	5	N/A	5	N/A	0
Strathleven Care Home	03.11.09	3	3	4	3	0
Sunningdale	01.02.10	4	N/A	4	N/A	0

4)

Absence Rates

The undernoted table highlights the absence rates with the same Local Authorities noted above:

Local Authority	Name of Establishment (Group)	No of WTE's	Absence Rate *
West Dunbartonshire Council	All Locations	212.0	24.84
Total			
Falkirk Council	All Locations		
Scottish Borders Council	All Locations		
Angus Council	All Locations		

*Absence rate expressed as number of annual FTE Days lost by FTE Employee.