## WEST DUNBARTONSHIRE COUNCIL

## Report by the Director of Community Health & Care Partnership Community Health & Care Partnership Committee: 21<sup>st</sup> May 2014

# Subject: Care Inspectorate Reports for Older People's Care Homes operated by Independent Sector in West Dunbartonshire

#### 1. Purpose

**1.1** To provide Members with a routine up-date on the most recent Care Inspectorate inspections of independent sector older peoples' Care Homes within West Dunbartonshire.

#### 2. Recommendations

**2.1** The Committee is asked to note the content of this report.

#### 3. Background

- **3.1** Care Inspectorate inspections focus on any combination of the four thematic areas: quality of care and support; environment; staffing; and management & leadership.
- **3.2** Any care home which has been awarded Grade 2 (i.e. weak) or less and/ or have requirements placed upon them will usually be inspected again within the following twelve weeks. These follow-up visits present the opportunity to demonstrate progress on the improvement action plan agreed and to have an improved grade awarded if merited.
- **3.3** Committee will recall from previous reports that the CHCP's Quality Assurance Section continue to monitor the independent sector care homes in line with the terms of the National Care Home Contract; and arrange monitoring visits to ensure continued progress is being maintained in relation to agreed improvement plans. In addition, CHCP staff work with independent sector providers to maintain their awareness of new developments and provide opportunities to share good practice/learning via correspondence and regular care home provider meetings.
- **3.4** The independent sector Care Homes reported within this report are:
  - Castle View Nursing Home
  - Strathleven Care Home
  - Sunningdale.

Copies of the inspection reports can be accessed on the Care Inspectorate web-site: <u>www.scswis.com</u>.

## 4. Main Issues

## Castle View Nursing Home

- **4.1** Castle View Nursing Home is owned and managed by HC-One Limited.
- **4.2** The care home was inspected on 11<sup>th</sup> February 2014 and the report published on 17<sup>th</sup> February 2014. The following grades were awarded:
  - For the theme of *Care and Support* Grade 5/ Very Good.
  - For the theme of *Environment* Grade 3/Adequate.
  - For the theme of *Staffing* Grade 5/ Very Good.
  - For the theme of *Management and Leadership* Grade 5/ Very Good.
- **4.3** There were no requirements detailed in the inspection report.

#### Strathleven Care Home

- **4.4** Strathleven Care Home is owned and managed by Pelan Limited.
- **4.5** The care home was inspected on 20<sup>th</sup> November 2013 and the report published on 10<sup>th</sup> February 2014. The following grades were awarded:
  - For the theme of *Care and Support* Grade 4/Good.
  - For the theme of *Environment* Grade 4/Good.
  - For the theme of *Staffing* Grade 4/Good.
  - For the theme of *Management and Leadership* Grade 4/Good.
- **4.6** There were no requirements detailed in the inspection report.

#### Sunningdale

- **4.7** Sunningdale is owned and managed by I & S Scotcare Limited.
- **4.8** The care home was inspected on 6<sup>th</sup> March 2014 and the report published on 26<sup>th</sup> March 2014. The following grades were awarded:
  - For the theme of *Staffing* Grade 4/Good.
  - For the theme of *Management and Leadership* Grade 4/Good.
- **4.9** There were no requirements detailed in the inspection report.

**4.10** The table below summarizes the grades between for the last two inspections for the Care Home:

Care Home	Previous Grades					Current Grades						
	1	2	3	4	5	6	1	2	3	4	5	6
	8 February 2013						11 February 2014					
Castle View Nursing Home • Care & Support • Environment • Staffing • Management & Leadership				✓ ✓ ✓	✓ ✓				~		✓ ✓ ✓	
· · ·	25 February 2013						20 November 2013					
Strathleven Care Home • Care & Support • Environment • Staffing • Management & Leadership			✓ ✓	~						✓ ✓ ✓ ✓		
	20 August 2013					6 March 2014						
Sunningdale • Care & Support • Environment • Staffing • Management & Leadership			~	~						√ √		

## 5. People Implications

**5.1** There are no people implications.

## 6 Financial Implications

- **6.1** The National Care Home Contract provides an additional quality payment, by the Council, to Care Homes if the Care Inspectorate Inspection report awards grade of 5 or 6 in the Quality of Care and Support thematic area. There is a second additional quality payment if the high grade in Quality of Care and Support thematic area is coupled with a grading of a 5 or 6 in any of the other three thematic areas.
- **6.2** The National Care Home Contract also accounts for providers receiving low grades of 1 or 2 in the Care Inspectorate Inspection report. If either of these grades are awarded it may trigger the withdrawal of the quality funding component, resulting in a reduction of £20 per resident per week from the weekly fee payable.

**6.3** The Inspection Report for Castle View Nursing Home has financial implications for the Council. As they received the grade of 5/Very Good in the Quality of *Care and Support* thematic area and at least one other theme area in their inspection report we will pay an enhanced weekly rate for every resident we have placed in the home.

## 7. Risk Analysis

**7.1** Grades awarded to a service after a Care Inspectorate inspection are an important performance indicator for registered services. For any service assessed by the Care Inspectorate, failure to meet requirements within the time-scales set out could result in a reduction in grading or enforcement action. Consistently poor grades awarded to any independent sector Care Home would be of concern to the CHCP and the Council, particularly in relation to the continued placement of older people by the authority in such establishments.

# 8. Equalities Impact Assessment (EIA)

8.1 No issues were identified in a screening for potential equality impacts.

# 9. Consultation

**9.1** Not relevant or required for this report.

## 10. Strategic Assessment

**10.1** The Council's Strategic Plan 2012-17 identifies "improve care for and promote independence with older people" as one of the authority's five strategic priorities.

K-Q-

Keith Redpath Director of Community Health & Care Partnership

Date: 1<sup>st</sup> May 2014

 Person to Contact:
 Mrs Sharon Elliott

 Quality Assurance Manager
 West Dunbartonshire CHCP

 Council Offices, Garshake Road
 Dumbarton G82 3PU

 E-mail:
 sharon.elliott@west-dunbarton.gov.uk

 Telephone:
 01389 776849

Appendices:	None
Background Papers:	All the inspection reports can be accessed from <u>http://www.scswis.com/index.php?option=com_content&amp;t</u> ask=view&id=7909&Itemid=727
Wards Affected:	All.