



WEST  
DUNBARTONSHIRE  
COUNCIL

# Annual Report 2018 19

# Our vision, values and ethos

“ West Dunbartonshire Council will deliver high quality services, led by priorities identified by the communities of West Dunbartonshire, in an open and transparent way ”



## Introduction

We are committed to working in partnership with our communities to advance the area for the benefit of all residents. Empowering our communities remains a key focus of the Council and by working together we will deliver the changes necessary to improve the lives of all residents.

In this annual report for 2018/19 we set out the strides we have made to improve our area and enhance services. Significant challenges remain, but by working in partnership, we will continued to improve.

This reflects the commitment in our Strategic Plan to deliver high quality services which are led by priorities identified by the communities of West Dunbartonshire. Our vision supports the wider aspiration for the area that West Dunbartonshire is a great place to live, work and visit.

Our employees are essential to the delivery of high quality services, and we ask them to take **‘Personal Responsibility in Delivering Excellence’**. The achievements and progress outlined in this annual report evidence the commitments we have made to citizens and the positive contribution of our Council teams in delivering on these commitments.



During 2018/19:

- **We invested in supporting residents into employment. This activity included investment of £250k in creation of modern apprenticeships and supporting 450 residents into work. In addition a record 94% of our pupils leaving school moved on to positive destinations.**
- **Investment in Levensgrove Park created new facilities for residents of all ages including enhanced play equipment and a new pavilion café, providing access to real work experience for adults who may require additional supports as a result of mental health issues, addiction or learning disability.**
- **Clydebank Community Sports Hub was opened, offering a world-class facility for rugby, Gaelic football, football and a range of other sports and activities for our community.**
- **Council services became more open and accessible to our communities through developments such as the opening of the new Council Offices in Dumbarton, increased opportunities to complete transactions online via the Council website and the introduction live streaming of Council and Committee meetings.**
- **Work began on the new district heating system in Clydebank and £10m was invested to improve key road networks across West Dunbartonshire.**

This brief snapshot of achievements highlights the ongoing positive change being delivered for the citizens of West Dunbartonshire, and lays a solid foundation for delivery of our priorities over the coming years.

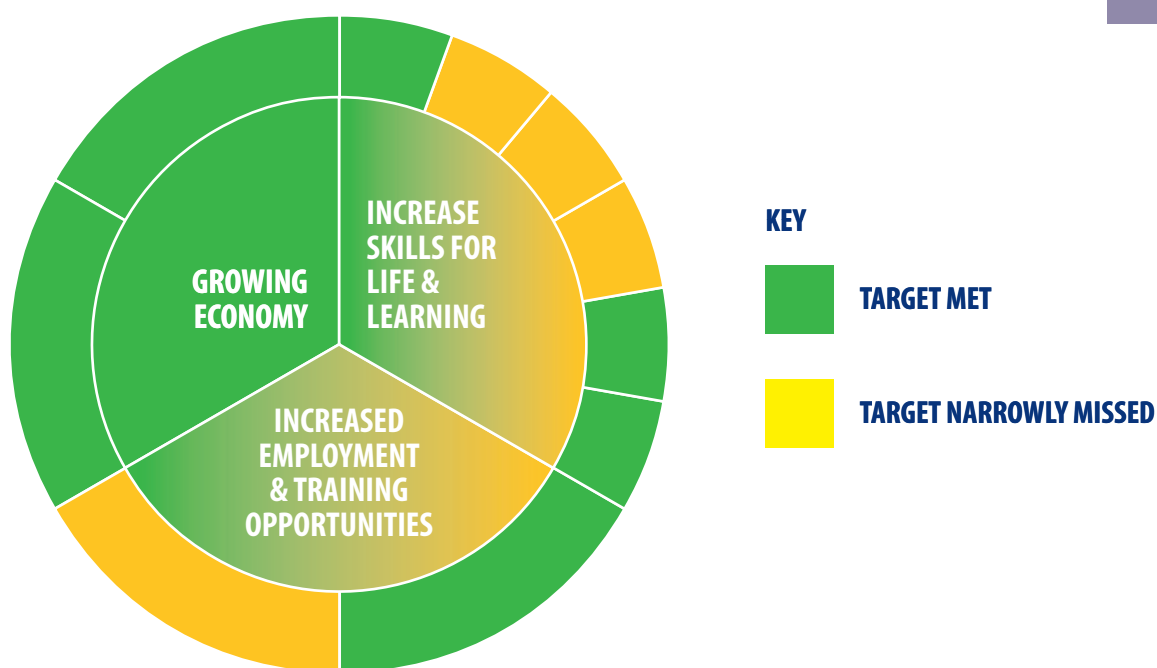
A handwritten signature in black ink, appearing to read 'J McColl'.

**Jonathan McColl**  
Council Leader, West Dunbartonshire Council

# a strong local economy and improved job opportunities



## Our measures



For more info on the wheel, please click [here](#), or visit:  
[www.west-dunbarton.gov.uk/council/performance-and-spending](http://www.west-dunbarton.gov.uk/council/performance-and-spending)



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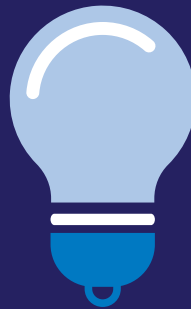
# £250k

invested in modern apprenticeships

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assisted more  
than 200  
businesses to  
launch



provided free  
summer holiday  
activities for 600  
P1 - S3 pupils

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# 459

residents  
supported  
to secure  
employment

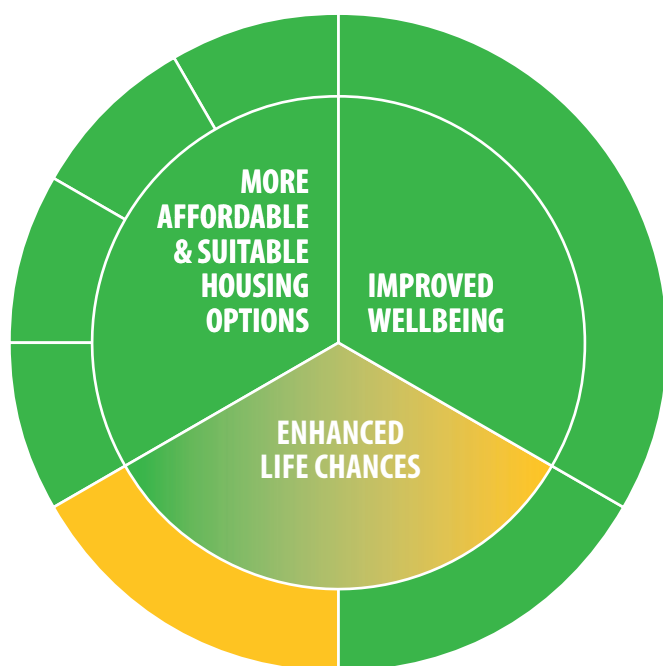




# supported individuals, families and carers living independently and with dignity

# 2

## Our measures



### KEY



TARGET MET



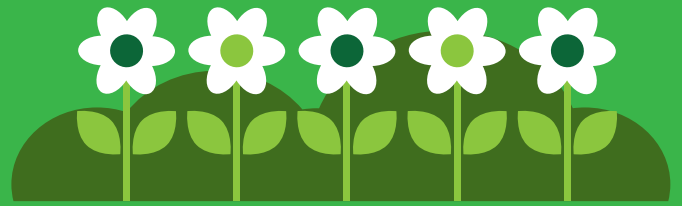
TARGET NARROWLY MISSED

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**supported a sensory  
space and accessible  
community garden at  
Alexandria Library**



**supported 170 unpaid  
carers through access  
to short breaks**

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**£250k**

**secured to support  
improved attainment  
for care-experienced  
young people**

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**introduced a school-based  
mentoring programme in  
two of our High Schools**



# meaningful engagement with active, empowered and informed citizens who feel safe and engaged

# 3

## Our measures



### KEY



TARGET MET



TARGET NARROWLY MISSED



TARGET NOT MET

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**opened Clydebank  
Community Sports Hub**

**provided  
CPR training  
to senior  
pupils across  
West Dunbartonshire**



**attracted  
£980k for the  
Antonine Wall  
project**

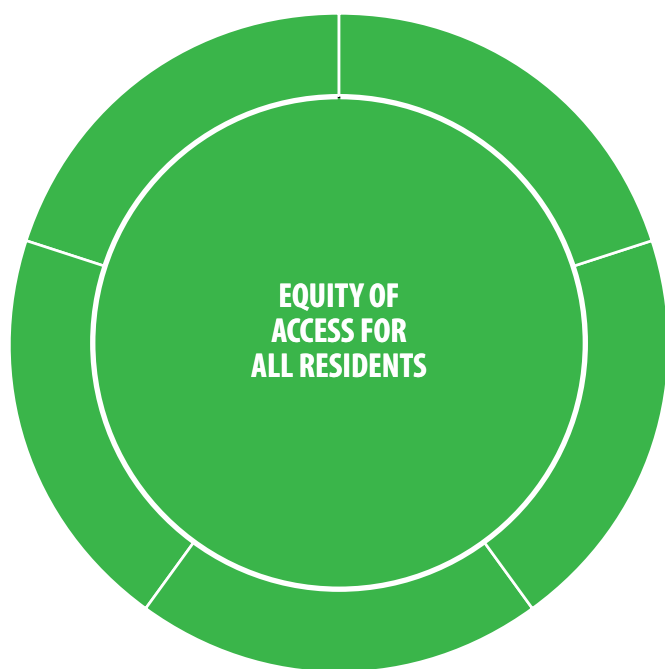
**£3.7m**

**to complete the  
restoration of  
Levensgrove Park**

# open, accountable and accessible local government

# 4

## Our measures



### KEY



TARGET MET

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introduced live  
streaming of  
Council and  
Committees

invested in eBooks  
and eAudiobooks



34%

of the local population  
engaged through  
social media



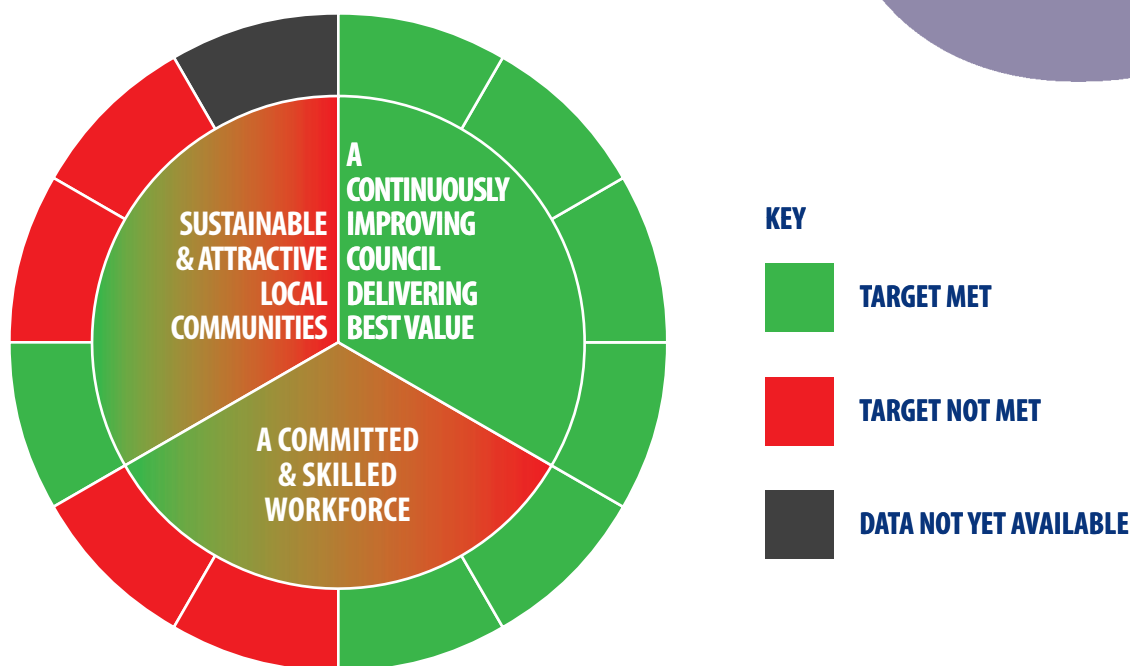
opened a new Council  
office in Dumbarton



# effective and efficient frontline services that improve the everyday lives of residents

5

## Our measures



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**£10m** **road** investment in road network

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**increased attendance  
for indoor sports and  
leisure activities**



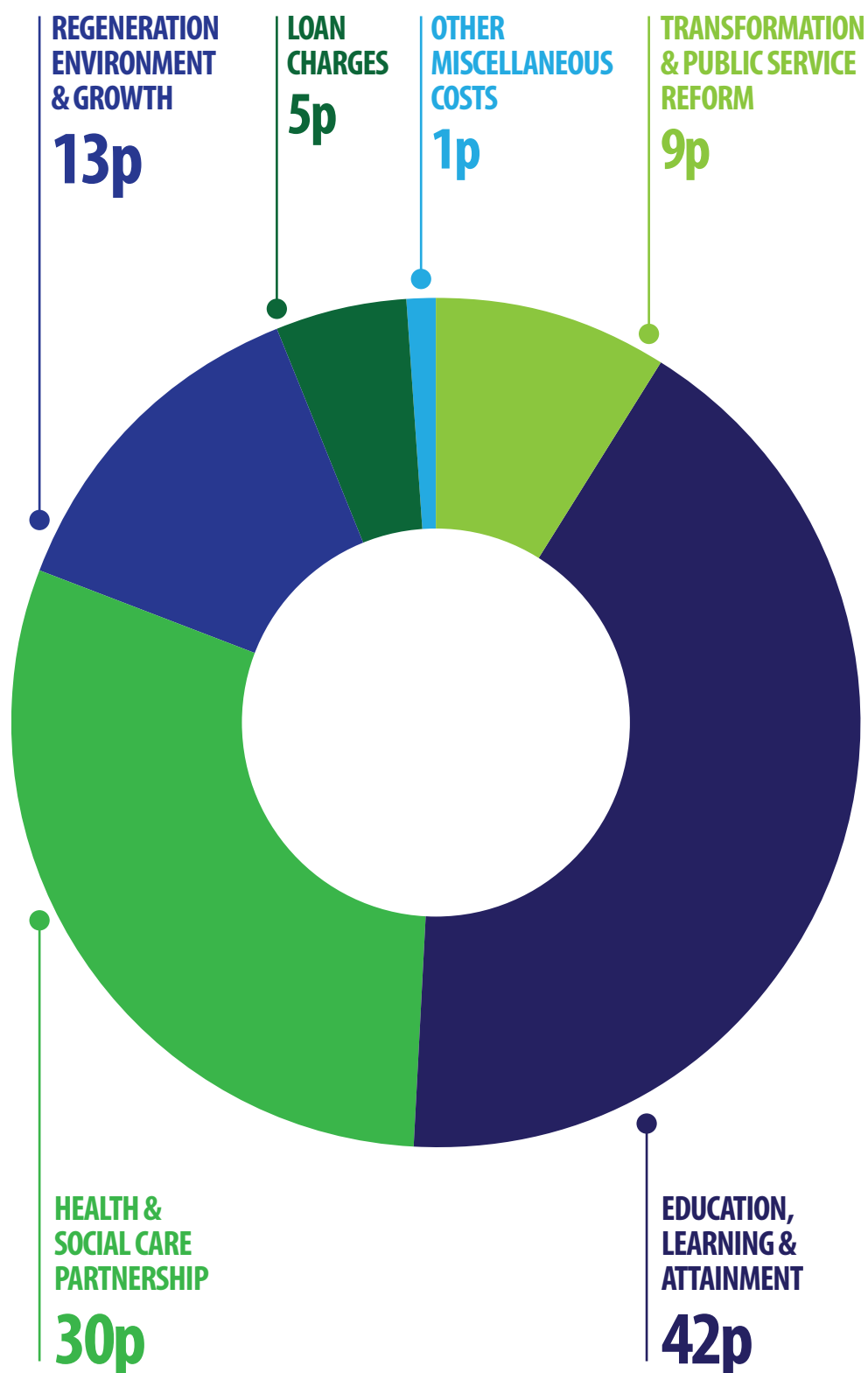
**improved the  
time taken  
to inspect and  
repair empty  
properties**



**introduced  
No  
Home for  
Domestic  
Abuse**

# Council budget

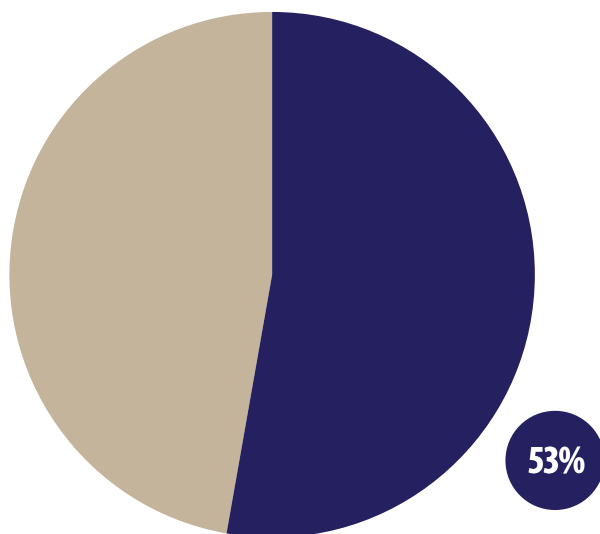
## How each £ is spent



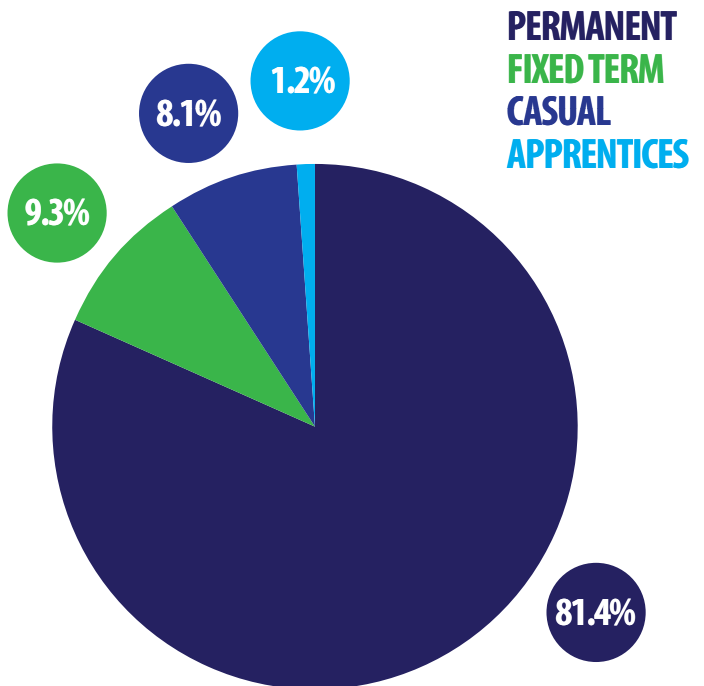


# Council workforce

## Employee costs as % of overall Council spend



## Workforce breakdown



## Absence stats

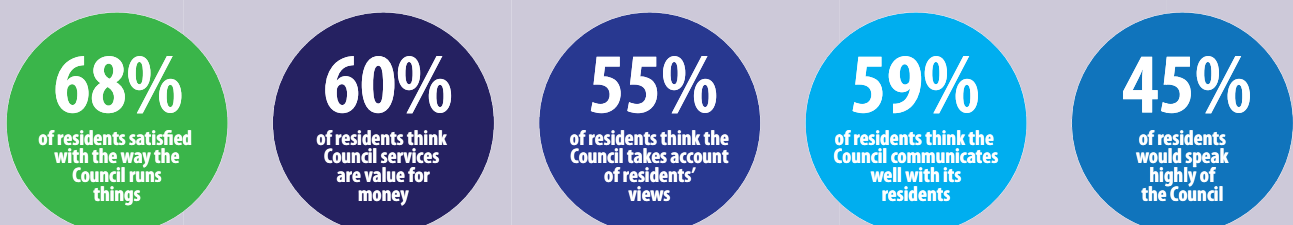
Sickness absence days per employee per year



Sickness absence days per teacher per year



## Resident satisfaction in 2018/19





Find out how the Council is  
performing by visiting:

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council/performance-and-spending](http://www.west-dunbarton.gov.uk/council/performance-and-spending)**

Email us at:

**[performance@west-dunbarton.gov.uk](mailto:performance@west-dunbarton.gov.uk)**