J B Russell House Gartnavel Royal Hospital 1055 Great Western Road Glasgow G12 OXH Tel. 0141-201-4444 Fax. 0141-201-4601 Textphone: 0141-201-4479 www.nhsgqc.org.uk



Keith Redpath Director West Dunbartonshire CH(C)P West Dunbartonshire Council Offices Garshake Road Dumbarton G82 3PU Date: 30 July 2014 Our Ref: RC/JW/RD/KRedpath300714

Enquiries to: Robert Calderwood Direct Line: 0141-201 4642 E-mail: robert.calderwood@ggc.scot.nhs.uk

Dear Keith

WEST DUNBARTONSHIRE CHCP END OF YEAR ORGANISATIONAL PERFORMANCE REVIEW: 9 JUNE 2014

Please find attached the Organisation Performance Review (OPR) action note confirming the actions discussed at your end of year OPR. We will consider progress against each of these at the next OPR.

Firstly, we would like to thank you and your management team for providing a comprehensive overview of the CHCPs end of year performance. The OPR identified a number of areas were progress had been made particularly in relation to the completion and opening of the new Vale Centre for Health and Care on time and within budget and the subsequent design awards the Centre has won or been nominated for, the progress in relation to a number of key performance areas including health improvement, anticipatory care planning, criminal justice, homecare and personal care services, the Early Years Collaborative and your efforts to continue to reduce prescribing costs per weighted patient and sickness absence.

The OPR also identified a number of areas for improvement including access to Primary Care Mental Health Teams, narrowing the inequality gap between the least and most deprived communities in terms of breastfeeding, oral health, smoking in pregnancy and bowel screening and the pressing need to confirm an improvement trajectory for bed days lost to delayed discharge for the next 6 - 9 months. Based on the positive progress to date, we are confident that improvements will be made against each of the areas before we next meet.

Finally, we agreed to consider arranging a joint meeting between the Council, Health and CHCP to discuss and consider some of the current plans and opportunities relating to the North West option.

Yours sincerely

Kolet (a)

Robert Calderwood Chief Executive NHS Greater Glasgow and Clyde

byce White

Joyce White Chief Executive West Dunbartonshire Council

Enc